

Gambling Helpline Tracking Log
Month Of October 2021

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	10	3	12	5	1	31
Gambler Seeking Info Only	1	0	0	0	0	1
Gambler Seeking GA	0	1	0	0	0	1
Gambler Just Wants To Talk	1	1	1	0	0	3
Admin Reasons	2	2	9	1	2	16
SO Seeking Treatment	3	0	0	0	0	3
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	2	0	0	0	0	2
Other Family Seeking Treatment	0	1	0	0	0	1
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	18	9	17	13	6	63
GA Information	0	0	0	1	0	1
Agency Calling	0	0	0	2	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	23	16	16	12	5	72
Other (please Specify)	1	2	0	3	0	6
TVG or Casino Reservations	5	8	7	3	2	25
TOTAL	66	43	62	40	16	227
GAT Referrals Given	19	8	24	10	2	63
# People Referred To Treatment	13	4	12	6	1	36
Connected Directly To Agency	2	0	0	1	0	3
Confirmed Appt. With Agency	2	0	0	1	0	3
Permission to call back 72 hour	4	0	2	2	0	8
Successful 72 Hour Call Back	2	0	0	1	0	3
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	2	0	1	0	0	3
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	1	0	1	0	0	2

GAT REFERRALS: CLACKAMAS=2 COLUMBIA=1 DESCHUTES=2 JACKSON=4 JOSEPHINE=1 LANE=1 LINCOLN=1
MARION=8 MULTNOMAH=18 UMATILL A=1 WASHINGTON=8 GEAR=16 =63

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=1 (5) ADDICTION RECOVERY CENTER=4 (6) BRIDGEWAY=8 (7) CASCADIA (SE 43RD)=9 (11) COLUMBIA COMMUNITY MENTAL HEAL=1 (14) BEST CARE BEND=2 (15) GEAR=16 (16) OPTIONS FOR SOUTHERN OREGON=1 (19) LINCOLN CITY CLINIC=1 (24) OHSU=1 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=4 (36) CASCADIA (CLACKAMAS)=2 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=3 (44) UMATILLA CO HUMAN SERVICES=1 (52) LEWIS & CLARK=4 =63

GA: JACKSON=1 MULTNOMAH=1=2

(#5) OTHER: A)OUT OF STATE CALLERS=1 B)PRANKS=1 C)TELEMARKETER=1 D)SEEKING MENTAL HEALTH=1 E)IRRATE CALLER=2 =6

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	0	14	19	14	11	2	4	66
2ND WEEK	2	2	5	9	9	11	5	0	43
3RD WEEK	2	0	13	14	12	17	4	0	62
4TH WEEK	5	0	5	10	8	6	5	1	40
5TH WEEK	0	1	1	5	2	4	1	2	16
TOTAL	11	3	38	57	45	49	17	7	227

36 # OF REFERAL TO TREATMENT

11 # OF LIVE CHATS

17,776 # OF WEB PAGE HITS

2 # OF SMS/TEXT

0 # OF GAM TALK