
New PGS Data Collection System- Part 3

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The logo for the Oregon Health Authority. It features the word "Oregon" in a smaller, white, serif font positioned above the word "Health", which is in a larger, white, serif font. Below "Health" is the word "Authority" in a smaller, white, serif font. A thin white horizontal line is positioned between "Health" and "Authority". The entire logo is set against a dark blue background with a lighter blue curved shape behind it.

Oregon
Health
Authority

(Enter) DEPARTMENT (ALL CAPS)
(Enter) Division or Office (Mixed Case)

Recap: Why the Change?

- The current GPMS System is a 20-year-old system and is no longer able to support changes.
- Our current contractor (Herbert and Louis) is looking to retire and close business.
- We need a new system and need our data to be integrated into the larger behavioral health system within OHA for cross analysis purposes.
- We need to reduce duplication of efforts - entering into an EHR and paper format (current method)
- Innovation within our data collection system, analysis of data and within our system in general.

Process Changes

- How may things look in the future?
 - System will be web based.
 - System will be compatible with computers, phones and tablets.
 - Client/family survey information should be collected through an electronic device.
 - Client/family satisfaction survey will be collected via text or email and sent directly to the system for analysis.
 - Helpline will collect their referral data directly into our web-based system.
 - Encounter data will be uploaded directly into the system and can be data entered.
 - Participant locator information will be part of Client admission form, however agency will still need to collect consent within agency client record.
 - Agencies will be able to pull their own reports.
 - Agencies may be notified/alerted to pull reports, etc.

Terminology changes

- Family Members will become Concerned Others
- Enrollment will become Admission
- Termination will become Discharge

- Developing the system to be consistent with other BH system within the state and cohesive.

What Does the New System Look Like?

- Agencies will only be able to see their own agency data/clients.
- OHA will preload your agency information and enroll agencies into the system.
 - What we need from agencies:
 - Contacts of administrators- Currently accumulating (75% complete)
 - Signed agreements- coming in the future from OHA Information Services.
 - Collect information on people (users) that will be using the system for access
 - Starting to collect next week.
- Open clients should be preloaded into the new system.
- There will be several different user roles, and each agency will have a system admin that will assign and manage the roles
- At implementation, there **will not** be the ability for CLIENT DATA electronic data exchange from EHR but planned as next phase. There **WILL BE** the ability of ENCOUNTER/CLAIMS data exchanged from EHRs on July 1, 2021.

So let's take a tour of what the system will look like.....

Oregon Health Authority
Sunset on Ochoco Reservoir (Gary Halvorson, Oregon State Archives)

COMPASS
Charting a new course ... **Acute Care Login**

Please enter your login information to access the Compass Applications.

To request access to the system, contact compass.support@dhs.oha.state.or.us and provide your P-number and user role.

Log In

User Name:

Password:

Log in using your P-number or OR number and corresponding password.

If your password or user name does not match the active directory, use the Citrix link (<https://1click.dhsoha.oregon.gov/vpn/index.html>) or call the Help Desk at (503) 945-5623 option 1 to reset your password.


[OHA](#) | [DHS](#) | [Oregon.gov](#)


***Example screenshots are from the Acute Care System

Client Search

Person/Client Search Form

First Name	<input type="text" value="alf"/>	ExactMatch	▼
Last Name	<input type="text"/>	Includes	▼
Identifier	<input type="text"/>	Includes	▼
Birth Date	<input type="text" value="mm/dd/yyyy"/>		
Facility	<input type="text"/>		



Person Name	SSN	Gender	Age	Birth Date	Facility Name	Residence County
 TheAlien, ALF	123-25-7891	Other	30 years old	8/1/1989	Gotham Hospital	

***Example screenshots are from the Acute Care System

Client Enrollment

Cascadia Behavioral H.C.

17070 SE McLaughlin Blvd.
Milwaukie, OR 97267

Add RealD

Name

First Name	Enter Text
Last Name	Enter Text
Middle Name	Enter Text
Suffix	Enter Text
Mother's Maiden Name	Enter Text

Demographics

Date of Birth	07/01/1984
Gender	Dropdown
Preferred Pronouns	Dropdown
Veteran Status	Dropdown
Highest Grade Completed	00

Address

Address Line 1	Street Address
Address Line 2	PO Box, Suite or Apt#
City	Enter Text
State	Dropdown
Zip Code	Nnnnn-nnnn
Cell Phone	xxx-xxx-xxxx
Email Address	Enter Text

Marital Status	Dropdown
Employment	Dropdown
Income Source	Dropdown
Monthly Income	Dollars
Health Insurance	Dropdown
Medicaid Number	Enter Text
County of Residence	Dropdown

Dependents

Ages 0-5	Ages 6-17	Ages 18-64	Age 65 & Over
00	00	00	00

Cancel

Save

Client Termination

Cascadia Behavioral H.C.

17070 SE McLaughlin Blvd.
Milwaukie, OR 97267

John Smith
123 Anywhere St. NW
Salem, OR 97302

Gender: Male
DOB: 12/01/1972
Case ID: 123
Enrolled: 06/25/2020
Last Service: 07/05/2020

Termination Date	07/8/2020	
Termination Type	Dropdown	▼
Referred To	Dropdown	▼

Related Problem Areas

Bankruptcy	Standard Survey Answers	▼
Legal	Standard Survey Answers	▼
Abuse	Standard Survey Answers	▼
Reported	Standard Survey Answers	▼
Suicide Threat	Suicide Threat Values	▼

Related To:

C.O. Smith 123 Anywhere St. NW Salem, OR 97302	Relationship: Spouse Gender: Female DOB: 3/01/1974 Enrolled: 06/25/2020
<input type="checkbox"/> Terminate?	

Brother Smith 123 Anywhere St. NW Salem, OR 97302	Relationship: Sibling Gender: Male DOB: 12/01/1972 Enrolled: 06/25/2020
<input type="checkbox"/> Terminate?	

Cancel

Save



Encounter Entry

- Home
- Client Information
 - Search For Clients
 - Admit Client
 - Admit Concerned Other
- Encounters
- Reports
- Data Management

Last, First Middle Suffix Names

Case Number: PT12235
Address Line 1 & 2
City State, Zip

Legacy Emanuel Hospital & Health Center

Facility ID:
2801 N. Gantenbein
Portland, OR 97227

Service Date:

Counselor: *

Service Type: *

Modifier: *

Units: *

Diagnostic Codes

Primary: *

Secondary: *

Informational:

Informational:

Status: Submitted	
H0001HE	271.67
	x 2
\$543.34	

Rel - 1.2.20200813 - DEV



Changes: Admission Screen

Fields added:

- Cell phone
- Email address
- Gender- values added
- Sexual Orientation
- Pronouns
- Veteran/Military Service
- Concerned others

Fields removed:

- Substance Abuse
- Specifier
- Last type of Treatment
- Currently Enrolled
- Self help 12 step
- Age First Gambled
- Jurisdiction

Changes:

Discharge Screen

Removed:

- Enrollment Date
- DOB
- Gender
- Treatment Type
- Jurisdiction
- Abuse
- Reported

Survey and follow-up

Added:

- Marijuana
- Prescription Drugs
- Video gaming
- 8 Dimensions of Wellness
- Family history of AOD and gambling.
- Went from 57 questions to 46

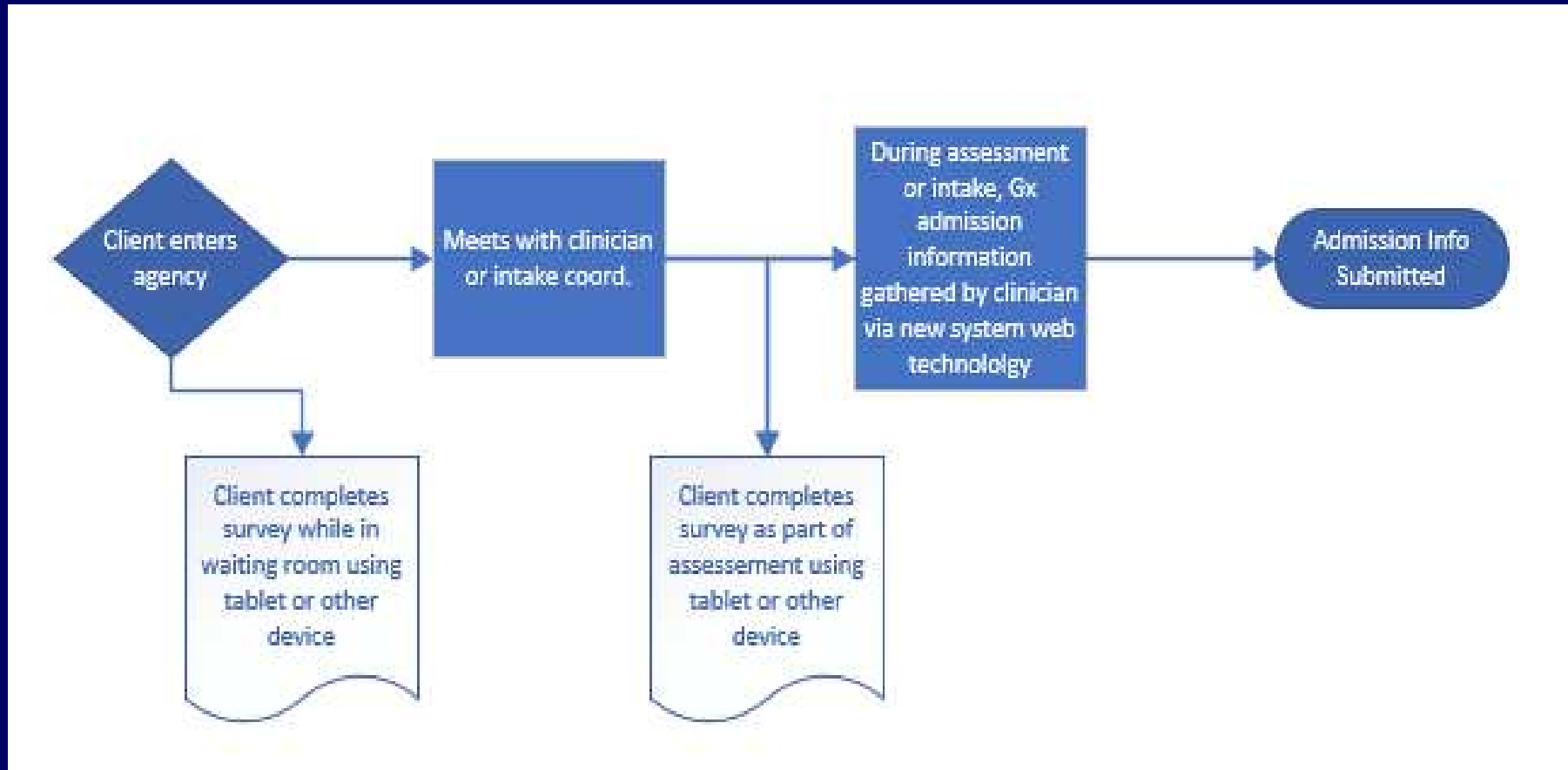
Changes:

- Client Satisfaction Survey completing revamped.
- Still 30 questions.
- Shorter separate survey for concerned others –not enrolled clients- 13 questions.
- Captures 8 dimensions of wellness

Let's talk about your agency process

- How to collect the data?
- Who will collect the data?
- Who will enter the data into the system- access/users?
- Different level of access- entry versus reporting?
- Based on these questions: What tools do you need?

Sample Process



Next Steps

- Continue with Development of Screens- Client/Concerned Other Screen, Satisfaction Survey, Helpline
- Integration of length of stay variance form/request into system
- Small group of users testing system
- Another Webinar next quarter- April 1 & 6
- Getting users access
- Development of reports- agency and state reports
- Development of user manual
- Training will begin in the late spring and may start with some early adopters or piloting.
- Ensure that OHA PGS staff are available to assist.

Assignment for You

- Think about how this is going to work at your agency.
- Talk to you program managers, supervisors, clinicians, others
- Remember, you are not alone.
 - David and I are here to help with process planning ideas.
 - Bounce ideas off of us.
 - Use as SMEs on this new system and how to make it best work.

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What are your Questions?

