
New PGS Data Collection System

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The logo for the Oregon Health Authority. It features the word "Oregon" in a smaller, white, serif font above the word "Health" in a larger, white, serif font. Below "Health" is the word "Authority" in a smaller, white, serif font. The entire logo is set against a light blue, curved background that resembles a stylized arch or a bridge.

Oregon
Health
Authority

(Enter) DEPARTMENT (ALL CAPS)
(Enter) Division or Office (Mixed Case)

Why the Change

- The current GPMS System is a 20 year old system and is no longer able to support changes.
- Our current contractor (Herbert and Louis) is looking to retire and close business.
- We are in need of a new system, and need our data to be integrated into the larger behavioral health system within OHA for cross analysis purposes.
- We need to reduce duplication of efforts - entering into a EHR and paper format
- Innovation within our data collection system, analysis of data and within our system in general.

Timelines

November- Present

- Development of new processes of submitting data- process mapping.
- OHA IT team reviewing forms, processes and how they integrate with other systems.
- OHA-PGS staff and evaluator are reviewing current forms and looking at fields that we no longer need or want to add
- Developing crosswalk of MOTS/ACR* and GPMS system for values
- This is an agile build/process, so we will implement the new system with some or all of our forms while we transition from GPMS/Herbert and Louis.
- Must have new system in place or most parts by July 1, 2021.

*Acute Care Repository

Current GPMS Forms

- Helpline call/chat referral form
 - Client/Family Member Abstracting Enrollment Form
 - Client/Family Member Enrollment Survey
 - Encounter Data form- 837 form
 - Client/Family Member Satisfaction Survey
 - Client/Family Member Follow-up Survey
 - Client/Family Follow-up Authorization Form
 - Client/Family Participant Locator Form
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- All forms or information within forms will be online for data entry.
 - In the future, these forms/screens will have different names- maybe making it even more simple

What Does the New System Look Like?

- Will have some similarities to MOTS, but it is NOT MOTS.
- New system will be on a different platform- same as Acute Care Repository (ACR) with similar look and feel.
- Agencies will only be able to see their own agency data/clients.
- OHA will preload your agency information and enroll agencies into the system.
- Open clients will be preloaded into the new system.
- There will be several different user roles, and each agency will have a system admin that will assign and manage the roles
- At implementation, there will not be the ability for electronic data exchange from EHR, but planned as next phase. There will be a possibility for removing redundancy!

Some new fields

- REAL-D
 - Race, ethnicity, language and disability
- Gender- Expanded
- Sexuality
- Emails
- Telephone Numbers
- Referred to
- Encounters
 - Modifiers
 - Clinician qualifications
 - Diagnostic Code(s)
 - Place of Service

Process Changes

- How may things look in the future?
 - System will be web based.
 - System will be compatible with computers, phones and tablets.
 - Client/family survey information could be collected through an electronic device.
 - Client/family satisfaction survey will be collected via text or email and sent directly to the system for analysis.
 - Helpline will collect their referral data directly into our web based system.
 - Encounter data will be uploaded directly into the system.
 - Participant locator information will be part of Client enrollment form, however agency will still need to collect consent within agency client record
 - Agencies will be able to pull their own reports.
 - Agencies will be notified/alerted to pull reports, etc.

So let's take a tour of what the system will look like.....

Oregon Health Authority
Sunset on Ochoco Reservoir (Gary Halvorson, Oregon State Archives)

COMPASS
Charting a new course ...

Acute Care Login

Please enter your login information to access the Compass Applications.

Log In

User Name:

Password:

To request access to the system, contact compass.support@dhs.oha.state.or.us and provide your P-number and user role.

Log in using your P-number or OR number and corresponding password.

If your password or user name does not match the active directory, use the Citrix link (<https://1click.dhsoha.oregon.gov/vpn/index.html>) or call the Help Desk at (503) 945-5623 option 1 to reset your password.

[OHA](#) | [DHS](#) | [Oregon.gov](#)

***Example screenshots are from the Acute Care System

Homepage for your Agency

Compass - Acute Care

Acute Care Management



Gotham Hospital

Manage Facility Information

- Facility Summaries
- Location & Service Details

Users will have their own home facility automatically set for them at login.



Client Information

Manage Individual and Client Information

- Client Searches
- Individual Summaries

Search for existing clients in the system to admit a new client.



Reporting

Produce Audit and Population Reports

- Client Detail Information
- Admits Discharges and Transfers

Build and customize your reports with the reporting tool.



HELP

Get Help for Common Questions

- Screen Guidance
- Detail Field Definitions

The Help section offers assistance with common questions and offers detailed guides for navigating the data fields.

***Example screenshots are from the Acute Care System

Home Facility

Facility Summary

Gotham Hospital
500 Summer Street
Salem, OR 97301

State Identifier: OR-FAC-100
Description: Gotham Hospital Serving Batman
Type of Facility: Acute Care Unit
Facility Status: Active
County: POLK
Organization: Oregon Health Authority - Health Systems Division


Link

Supplementary Data

Actions





[View Facility Details](#)

[View Geographic Location](#)



Active Clients

[Active Client Report](#)

	BLACK, AUDREY	Client #: OR-CLNT-218	Admission Date: 3/16/2019
Other	Current Status: Active	Birth Date: 3/10/1926	
	CASILLAS, ANNETTE	Client #: OR-CLNT-228	Admission Date: 2/15/2019
Female	Current Status: Active	Birth Date: 11/8/1991	
	CLARKE, GORDON L	Client #: OR-CLNT-229	Admission Date: 2/15/2019
Male	Current Status: Active	Birth Date: 9/8/1955	
	BULLARD, ELMER	Client #: OR-CLNT-230	Admission Date: 2/15/2019
Male	Current Status: Active	Birth Date: 6/18/1992	

Contacts:

There are no Contacts Found.

Notes:

There are no Notes Selected.

***Example screenshots are from the Acute Care System

Client Search

Person/Client Search Form


First Name

Last Name

Identifier

Birth Date

Facility

Person Name	SSN	Gender	Age	Birth Date	Facility Name	Residence County
 TheAlien, ALF	123-25-7891	Other	30 years old	8/1/1989	Gotham Hospital	

***Example screenshots are from the Acute Care System

Entry Form

Person Entry Form

Person Record

Person Fields

Person Identifier	(New Entry)	*
Last Name		*
First Name		*
Middle Name		
Birth Date	mm/dd/yyyy	Show Calendar *
Death Date	mm/dd/yyyy	Show Calendar *
Social Security Number	nnn-nn-nnnn	*
Drivers License		
State of Issue		
Last Name At Birth		*
Gender		*
Gender At Birth		*
Veteran		

Advanced

Close/Back Save ?

* Any field with a red asterisk is a required field.

Clicking the Advanced button will bring up additional fields: Address, Ethnicity and Highest Grade Completed.

When all fields are complete, click Save.

***Example screenshots are from the Acute Care System


Reporting and Commenting

Please Enter a Suggestion or Report an Issue

Select the Type of Issue

Describe the Issue

Severity of the Problem



Post a Comment or Report a Problem Rel.1.0.2019.00613.1 - TEST

***Example screenshots are from the Acute Care System

Next Steps

- Continue with Development of Screens/Forms
 - Another Webinar next quarter
 - Development of reports- agency and state reports
 - Naming of the system??????
-
- Questions?

Since we have some extra time.....

**Let's take a poll on impacts of COVID-19 on
our system.**

Here we go.....