

Gambling Helpline Tacking Log  
Month Of April 2019

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	18	15	9	17	9	68
Gambler Seeking Info Only	0	0	1	0	0	1
Gambler Seeking GA	1	0	0	0	0	1
Gambler Just Wants To Talk	1	0	0	0	0	1
Admin Reasons	7	7	2	6	2	24
SO Seeking Treatment	3	0	3	0	0	6
SO Seeking Info Only	0	0	1	0	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	1	1	0	4	0	6
Other Family Seeking Info Only	1	0	0	0	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	2	0	3
Friend Seeking Treatment	0	1	0	0	0	1
Friend Seeking Info Only	1	0	0	0	0	1
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	1	0	0	2
Lottery Results	3	0	0	3	2	8
GA Information	0	0	0	0	0	0
Agency Calling	1	1	1	1	0	4
GA Calling	1	0	0	0	0	1
Wrong number/Hang-up	33	20	21	35	9	118
Other (please Specify)	13	5	5	5	0	28
TVG or Casino Reservations	3	3	2	6	1	15
<b>TOTAL</b>	<b>89</b>	<b>53</b>	<b>46</b>	<b>79</b>	<b>23</b>	<b>290</b>
GAT Referrals Given	31	21	15	30	11	108
# People Referred To Treatment	24	16	11	21	9	81
Connected Directly To Agency	10	5	3	3	0	21
Confirmed Appt. With Agency	6	2	3	3	0	14
Permission to call back 72 hour	11	9	10	10	6	46
Successful 72 Hour Call Back	9	3	5	3	0	20
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	1	2	0	0	0	3
Spanish-Speaking Callers	3	2	0	3	0	8
Number Of Suicidal Callers	1	0	0	0	0	1
# People Referred To GA	2	1	1	0	1	5

GAT REFERRALS: CLACKAMAS=11 CLATSOP=1 COOS=1 CURRY=2 DESCHUTES=5 JACKSON=4 JEFFERSON=2  
LANE=6 LINCOLN=2 LINN=1 MARION=9 MULTNOMAH=28 POLK=1 WASCO=3 WASHINGTON=11 YAMHILL=3  
GEAR=18 =108

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=4 (6) BRIDGEWAY=9 (7) CASCADIA (SE 43RD)=9 (9) CLATSOP BEHAVIORAL HEALTH=1 (12) CURRY CO HUM SER (BROOKINGS)=2 (14) BEST CARE BEND=5 (15) GEAR=18 (19) LINCOLN CITY CLINIC=2 (20) LINN-BENTON GAMBLING TREATMENT=1 (23) MID-COLUMBIA CENTER FOR LIVING=3 (26) POLK COUNTY MENTAL HEALTH=1 (28) LIFEWORKS NW (BEAVERTON)=8 (29) LIFEWORKS NW (HILLSBORO)=3 (33) YAMHILL CO HEALTH & HUMAN SVCS.=3 (36) CASCADIA (CLACKAMAS)=11 (37) NATIVE AMERICAN REHAB ASSN NW=2 (38) IN ACT=5 (51) BEST CARE=2 (52) LEWIS & CLARK=11 (75) ASIAN HEALTH SERVICES CENTER=1 =108

GA: CLACKAMAS=1 LANE=1 MULTNOMAH=2 WASHINGTON STATE=1=5

(#7) OTHER: A)OUT OF STATE CALLERS=9 B)PRANKS=12 C)CALLER INQUIRY=3 D)TELEMARKETER=3 E)SEEKING MENTAL HEALTH=1 F)IRRATE CALLER=1 G)SEEKING A&D=1 =30

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	8	0	6	23	22	14	13	3	89
2ND WEEK	1	1	4	11	24	7	4	1	53
3RD WEEK	1	1	5	13	12	9	4	1	46
4TH WEEK	0	1	15	20	11	17	11	4	79
5TH WEEK	0	0	2	6	9	4	2	0	23
TOTAL	10	3	32	73	78	51	34	9	290

85 # OF REFERAL TO TREATMENT

23 # OF LIVE CHATS

110,931 # OF WEB PAGE HITS

6 # OF SMS/TEXT

0 # OF GAM TALK

21 # OF MTM