

Gambling Helpline Tracking Log
Month Of April 2020

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatmen	1	0	0	2	0	3
Gambler Seeking Info Only	1	0	0	0	0	1
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Tal	0	0	1	0	0	1
Admin Reasons	0	1	0	0	0	1
SO Seeking Treatment	0	0	0	1	0	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	0	0	0	0
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	6	5	1	1	3	16
GA Information	0	0	0	0	0	0
Agency Calling	0	2	1	0	0	3
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	9	7	5	1	4	26
Other (please Specify)	2	5	1	0	0	8
TVG or Casino Reservations	2	0	1	0	1	4
TOTAL	21	20	10	5	8	64
GAT Referrals Given	1	0	1	5	0	7
# People Referred To Treatment	1	0	1	3	0	5
Connected Directly To Agency	0	0	0	0	0	0
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	1	0	0	3	0	4
Successful 72 Hour Call Back	0	0	0	0	0	0
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	0	0	0	1
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	1	0	0	1

GAT REFERRALS: COLUMBIA=1 LANE=1 MARION=1 MULTNOMAH=1 GEAR=3 =7

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=1 (6) BRIDGEWAY=1 (7) CASCADIA (SE 43RD)=1 (11) COLUMBIA
 COMMUNITY MENTAL HEAL=1 (15) GEAR=3 =7

GA: MULTNOMAH=1=1

(#5) OTHER: A)OUT OF STATE CALLERS=1 B)PRANKS=4 C)CALLER INQUIRY=1 D)TELEMARKETER=2 E)SEEKING
 A&D=1 =9

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	3	0	2	4	7	3	2	0	21
2ND WEEK	0	0	2	8	2	2	5	1	20
3RD WEEK	0	0	1	7	1	0	0	1	10
4TH WEEK	0	0	0	3	0	0	2	0	5
5TH WEEK	0	0	1	4	2	0	1	0	8
TOTAL	3	0	6	26	12	5	10	2	64

8 # OF REFERAL TO TREATMENT
 8 # OF LIVE CHATS
 5,018 # OF WEB PAGE HITS
 2 # OF SMS/TEXT
 0 # OF GAM TALK
 4 # MTM