

Gambling Helpline Tacking Log
Month Of August 2019

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	16	13	12	7	4	52
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	2	0	0	1	0	3
Gambler Just Wants To Talk	0	0	0	0	1	1
Admin Reasons	5	1	5	6	1	18
SO Seeking Treatment	2	0	0	0	1	3
SO Seeking Info Only	1	0	0	1	0	2
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	1	0	0	1
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	2	0	1	0	4
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	5	2	2	0	2	11
GA Information	0	0	0	0	0	0
Agency Calling	1	2	2	0	0	5
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	30	28	15	22	11	106
Other (please Specify)	2	3	2	2	3	12
TVG or Casino Reservations	3	0	2	0	1	6
TOTAL	68	51	41	40	24	224
GAT Referrals Given	30	19	15	9	6	79
# People Referred To Treatment	17	13	13	8	5	56
Connected Directly To Agency	4	1	0	0	0	5
Confirmed Appt. With Agency	3	1	0	0	0	4
Permission to call back 72 hour	6	4	10	2	4	26
Successful 72 Hour Call Back	5	1	0	0	0	6
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	2	2	0	0	4
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	2	0	1	1	0	4

GAT REFERRALS: CLACKAMAS=4 CLATSOP=2 COOS=1 DESCHUTES=1 DOUGLAS=1 JACKSON=1 JOSEPHINE=2
LANE=3 LINCOLN=1 LINN=5 MARION=6 MULTNOMAH=28 POLK=3 UMATILL A=5 UNION=1 WASHINGTON=8 GEAR=7
=79

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=3 (3) ADAPT=1 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=6 (7) CASCADIA (SE 43RD)=9 (9) CLATSOP BEHAVIORAL HEALTH=2 (14) BEST CARE BEND=1 (15) GEAR=7 (16) OPTIONS FOR SOUTHERN OREGON=2 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=5 (26) POLK COUNTY MENTAL HEALTH=3 (28) LIFEWORKS NW (BEAVERTON)=3 (29) LIFEWORKS NW (HILLSBORO)=5 (36) CASCADIA (CLACKAMAS)=4 (37) NATIVE AMERICAN REHAB ASSN NW=3 (38) IN ACT=8 (44) UMATILLA CO HUMAN SERVICES=4 (52) LEWIS & CLARK=8 (60) UNION CO CTR FOR HUMAN DEVELOP=1 (63) NEW HORIZON=1 =79

GA: COOS=1 JACKSON=3=4

(#7) OTHER: A)OUT OF STATE CALLERS=1 B)PRANKS=4 C)CALLER INQUIRY=3 D)TELEMARKETER=2 E)SEEKING MENTAL HEALTH=1 F)IRRATE CALLER=1 G)SEEKING A&D=1 =13

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	2	4	10	18	21	11	0	68
2ND WEEK	2	0	9	12	13	10	4	1	51
3RD WEEK	1	1	10	10	8	5	5	1	41
4TH WEEK	0	1	3	5	14	10	7	0	40
5TH WEEK	1	0	4	3	3	4	7	2	24
TOTAL	6	4	30	40	56	50	34	4	224

58 # OF REFERRAL TO TREATMENT
 12 # OF LIVE CHATS
 20,287 # OF WEB PAGE HITS
 10 # OF SMS/TEXT
 0 # OF GAM TALK
 15 # MTM