

Gambling Helpline Tracking Log
Month Of August 2020

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatmen	3	4	5	1	0	13
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	1	0	0	0	0	1
Gambler Just Wants To Tal	0	0	0	0	0	0
Admin Reasons	4	3	8	8	0	23
SO Seeking Treatment	0	1	0	0	0	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	1	0	0	2
Other Family Seeking Treatment	0	0	0	0	0	0
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	1	0	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	1	0	0	1
Lottery Results	11	7	20	5	0	43
GA Information	0	1	0	0	0	1
Agency Calling	1	0	2	0	0	3
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	20	17	20	9	0	66
Other (please Specify)	1	4	4	2	0	11
TVG or Casino Reservations	6	8	6	0	0	20
TOTAL	47	46	68	25	0	186
GAT Referrals Given	5	9	7	1	0	22
# People Referred To Treatment	3	5	5	1	0	14
Connected Directly To Agency	0	0	0	0	0	0
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	0	3	2	1	0	6
Successful 72 Hour Call Back	0	1	0	0	0	1
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	1	1	0	0	2
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	1	1	0	0	0	2

GAT REFERRALS: CLACKAMAS=1 DESCHUTES=1 LANE=1 LINN=1 MARION=4 MULTNOMAH=1 WASHINGTON=4
GEAR=9 =22

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=1 (6) BRIDGEWAY=4 (7) CASCADIA (SE 43RD)=1 (14) BEST CARE BEND=1 (15) GEAR=9 (20) LINN-BENTON GAMBLING TREATMENT=1 (28) LIFEWORKS NW (BEAVERTON)=2 (29) LIFEWORKS NW (HILLSBORO)=2 (36) CASCADIA (CLACKAMAS)=1 =22

GA: MARION=1 MULTNOMAH=1=2

(#6) OTHER: A)OUT OF STATE CALLERS=5 B)PRANKS=4 C)TELEMARKETER=4 D)SEEKING MENTAL HEALTH=1 E)SEEKING A&D=1 F)DISORIENTED CALLER=1 =16

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	0	11	11	14	7	1	1	47
2ND WEEK	0	0	8	15	8	8	6	1	46
3RD WEEK	4	1	8	18	9	14	13	1	68
4TH WEEK	2	2	8	5	3	1	4	0	25
5TH WEEK	0	0	0	0	0	0	0	0	0
TOTAL	8	3	35	49	34	30	24	3	186

- 14 # OF REFERAL TO TREATMENT
- 9 # OF LIVE CHATS
- 21,620 # OF WEB PAGE HITS
- 0 # OF SMS/TEXT
- 0 # OF GAM TALK