

Gambling Helpline Tacking Log
Month Of February 2020

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	8	13	12	8	0	41
Gambler Seeking Info Only	0	0	0	1	0	1
Gambler Seeking GA	0	0	1	0	1	2
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	3	4	3	8	0	18
SO Seeking Treatment	1	0	1	1	0	3
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	1	0	2
Other Family Seeking Treatment	0	1	1	0	0	2
Other Family Seeking Info Only	0	2	0	0	0	2
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	4	6	10	7	2	29
GA Information	0	0	0	0	0	0
Agency Calling	2	2	1	0	0	5
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	7	28	30	13	0	78
Other (please Specify)	2	6	3	6	0	17
TVG or Casino Reservations	1	4	0	2	0	7
TOTAL	29	66	62	47	3	207
GAT Referrals Given	12	25	21	16	0	74
# People Referred To Treatment	8	15	14	10	0	47
Connected Directly To Agency	1	4	2	0	0	7
Confirmed Appt. With Agency	1	3	2	0	0	6
Permission to call back 72 hour	4	10	7	5	0	26
Successful 72 Hour Call Back	2	3	2	0	0	7
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	1	0	0	0	1
Spanish-Speaking Callers	0	4	3	0	0	7
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	2	0	4	1	0	7

GAT REFERRALS: CLACKAMAS=4 CROOK=1 CURRY=1 DESCHUTES=3 DOUGLAS=2 JACKSON=5 JEFFERSON=1
 KLAMATH=1 LANE=6 LINCOLN=1 LINN=1 MARION=6 MULTNOMAH=13 POLK=1 UMATILL A=3 WASHINGTON=7
 GEAR=18 =74

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (3) ADAPT=2 (5) ADDICTION RECOVERY CENTER=5 (6) BRIDGEWAY=6 (7) CASCADIA (SE 43RD)=5 (8) LUTHERAN COMMUNITY SERVICES=1 (12) CURRY CO HUM SER (BROOKINGS)=1 (14) BEST CARE BEND=3 (15) GEAR=18 (17) BEST CARE TREATMENT SERVICES=1 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=1 (26) POLK COUNTY MENTAL HEALTH=1 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=3 (36) CASCADIA (CLACKAMAS)=4 (37) NATIVE AMERICAN REHAB ASSN NW=2 (38) IN ACT=4 (44) UMATILLA CO HUMAN SERVICES=3 (51) BEST CARE=1 (52) LEWIS & CLARK=2 =74

GA: DESCHUTES=1 LANE=3 UMATILLA=1 WASHINGTON=2=7

(#7) OTHER: A)OUT OF STATE CALLERS=5 B)PRANKS=3 C)CALLER INQUIRY=1 D)TELEMARKETER=4 E)CITIZEN COMPLAINT=1 F)SEEKING A&D=2 G)DISORIENTED CALLER=1 =17

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	0	5	6	6	9	2	0	29
2ND WEEK	2	2	7	18	15	8	12	2	66
3RD WEEK	1	0	12	17	16	9	6	1	62
4TH WEEK	2	1	8	5	16	8	5	2	47
5TH WEEK	0	0	0	0	1	1	1	0	3
TOTAL	6	3	32	46	54	35	26	5	207

- 49 # OF REFERAL TO TREATMENT
- 13 # OF LIVE CHATS
- 43,365 # OF WEB PAGE HITS
- 10 # OF SMS/TEXT
- 0 # OF GAM TALK

12 # OF MTM