

Gambling Helpline Tacking Log
Month Of July 2019

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	14	9	8	9	10	50
Gambler Seeking Info Only	0	1	0	0	0	1
Gambler Seeking GA	3	0	0	0	1	4
Gambler Just Wants To Talk	0	0	2	0	0	2
Admin Reasons	7	1	7	3	4	22
SO Seeking Treatment	3	0	0	2	0	5
SO Seeking Info Only	0	0	0	0	1	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	1	1	0	1	4
Other Family Seeking Treatment	0	1	1	0	1	3
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	1	0	1
Lottery Results	4	2	7	5	1	19
GA Information	0	0	0	0	0	0
Agency Calling	2	0	0	1	0	3
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	27	16	26	16	14	99
Other (please Specify)	4	4	3	4	2	17
TVG or Casino Reservations	3	0	6	3	1	13
TOTAL	68	35	61	44	36	244
GAT Referrals Given	23	14	12	13	15	77
# People Referred To Treatment	15	10	9	10	13	57
Connected Directly To Agency	0	0	1	0	1	2
Confirmed Appt. With Agency	0	0	1	0	1	2
Permission to call back 72 hour	9	6	4	1	3	23
Successful 72 Hour Call Back	0	0	1	0	1	2
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	1	0	3	0	5
Number Of Suicidal Callers	0	1	0	0	0	1
# People Referred To GA	3	2	1	1	1	8

GAT REFERRALS: BENTON=3 CLACKAMAS=6 DESCHUTES=1 DOUGLAS=3 HOOD RIVER=1 JACKSON=3 JOSEPHINE=1 LANE=5 LINCOLN=1 LINN=1 MARION=12 MULTNOMAH=17 POLK=1 UMATILL A=1 UNION=1 WASHINGTON=3 GEAR=17 =77

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=5 (3) ADAPT=1 (4) ADAPT (COOS)=2 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=12 (7) CASCADIA (SE 43RD)=7 (14) BEST CARE BEND=1 (15) GEAR=17 (16) OPTIONS FOR SOUTHERN OREGON=1 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=1 (22) MID-COLUMBIA CENTER FOR LIVING=1 (26) POLK COUNTY MENTAL HEALTH=1 (28) LIFEWORKS NW (BEAVERTON)=2 (29) LIFEWORKS NW (HILLSBORO)=1 (36) CASCADIA (CLACKAMAS)=6 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) IN ACT=4 (44) UMATILLA CO HUMAN SERVICES=1 (52) LEWIS & CLARK=5 (53) BENTON CO HEALTH DEPARTMENT=3 (60) UNION CO CTR FOR HUMAN DEVELOP=1 =77

GA: JACKSON=2 LANE=1 LINN=1 MARION=2 MULTNOMAH=1 WASHINGTON STATE=1=8

(#4) OTHER: A)OUT OF STATE CALLERS=5 B)PRANKS=2 C)CALLER INQUIRY=3 D)TELEMARKETER=5 =15

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	1	10	16	15	12	10	3	68
2ND WEEK	1	0	6	5	9	4	9	1	35
3RD WEEK	1	1	6	17	13	12	9	2	61
4TH WEEK	1	0	9	9	9	12	4	0	44
5TH WEEK	2	0	9	6	9	5	5	0	36
TOTAL	6	2	40	53	55	45	37	6	244

60 # OF REFERAL TO TREATMENT

10 # OF LIVE CHATS

17,426 # OF WEB PAGE HITS

5 # OF SMS/TEXT

~~0~~ # OF GAM TALK

14 # OF MTM