

Gambling Helpline Tracking Log
Month Of July 2020

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	4	1	5	2	1	13
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	1	0	0	0	1	2
Gambler Just Wants To Talk	1	0	1	0	0	2
Admin Reasons	2	1	4	11	3	21
SO Seeking Treatment	1	0	0	0	0	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	1	1
Other Family Seeking Treatment	0	0	0	0	0	0
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	8	11	9	6	6	40
GA Information	0	0	0	0	0	0
Agency Calling	0	0	0	1	0	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	10	5	12	20	10	57
Other (please Specify)	2	0	2	1	2	7
TVG or Casino Reservations	2	1	3	4	4	14
TOTAL	31	19	36	45	28	159
GAT Referrals Given	13	1	8	2	1	25
# People Referred To Treatment	6	1	5	2	1	15
Connected Directly To Agency	3	0	1	0	0	4
Confirmed Appt. With Agency	2	0	1	0	0	3
Permission to call back 72 hour	6	0	4	0	1	11
Successful 72 Hour Call Back	3	0	1	0	0	4
Permission For Second 72 Hour Call Back	0	0	0	0	1	1
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	1	0	0	1
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	1	0	1	0	0	2

GAT REFERRALS: CLACKAMAS=1 CURRY=1 DESCHUTES=1 DOUGLAS=1 KLAMATH=1 LANE=1 MULTNOMAH=7
UNION=1 WASHINGTON=2 GEAR=8 =24

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=1 (4) ADAPT (COOS)=1 (7) CASCADIA (SE 43RD)=2 (12) CURRY CO HUM SER (BROOKINGS)=1 (14) BEST CARE BEND=1 (15) GEAR=8 (17) BEST CARE TREATMENT SERVICES=1 (24) OHSU=1 (28) LIFEWORKS NW (BEAVERTON)=1 (29) LIFEWORKS NW (HILLSBORO)=1 (36) CASCADIA (CLACKAMAS)=1 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) IN ACT=1 (52) LEWIS & CLARK=2 (60) UNION CO CTR FOR HUMAN DEVELOP=1 (63) NEW HORIZON=1 =25

GA: UNION=1 WASHINGTON=1=2

(#2) OTHER: A)TELEMARKETER=2 B)SEEKING MENTAL HEALTH=3 =5

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	0	7	6	11	2	3	2	31
2ND WEEK	1	0	1	2	6	7	1	1	19
3RD WEEK	0	0	5	7	14	9	1	0	36
4TH WEEK	2	0	4	9	9	10	10	1	45
5TH WEEK	2	0	4	5	5	8	2	2	28
TOTAL	5	0	21	29	45	36	17	6	159

- 14 # OF REFERAL TO TREATMENT
- 7 # OF LIVE CHATS
- 3,733 # OF WEB PAGE HITS
- 2 # OF SMS/TEXT
- 0 # OF GAM TALK
- 3 MTM