

Gambling Helpline Tracking Log
Month Of June 2019

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	15	6	11	7	0	39
Gambler Seeking Info Only	1	0	0	0	0	1
Gambler Seeking GA	1	2	2	0	0	5
Gambler Just Wants To Talk	1	0	0	0	0	1
Admin Reasons	5	4	3	3	0	15
SO Seeking Treatment	0	2	0	0	0	2
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	1	1	0	0	2
Other Family Seeking Info Only	1	0	0	1	0	2
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	1	0	0	0	0	1
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	5	1	2	2	2	12
GA Information	0	0	0	0	0	0
Agency Calling	1	0	1	0	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	42	28	19	37	2	128
Other (please Specify)	3	7	6	1	0	17
TVG or Casino Reservations	2	3	2	0	1	8
TOTAL	78	54	47	51	5	235
GAT Referrals Given	23	16	19	14	2	74
# People Referred To Treatment	17	10	13	8	1	49
Connected Directly To Agency	0	0	0	0	0	0
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	8	5	3	6	0	22
Successful 72 Hour Call Back	0	0	0	0	0	0
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	3	2	1	0	6
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	1	4	2	0	0	7

GAT REFERRALS: BAKER=1 BENTON=1 CLACKAMAS=3 CLATSOP=1 DESCHUTES=1 JACKSON=2 JOSEPHINE=2
LANE=6 LINCOLN=1 LINN=3 MARION=6 MULTNOMAH=16 POLK=2 TILLAMOOK=1 UMATILLA=1 WASHINGTON=14
GEAR=13 =74

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (5) ADDICTION RECOVERY CENTER=2 (6) BRIDGEWAY=6 (7) CASCADIA (SE 43RD)=6 (9) CLATSOP BEHAVIORAL HEALTH=1 (14) BEST CARE BEND=1 (15) GEAR=13 (16) OPTIONS FOR SOUTHERN OREGON=2 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=3 (26) POLK COUNTY MENTAL HEALTH=2 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=8 (29) LIFEWORKS NW (HILLSBORO)=6 (36) CASCADIA (CLACKAMAS)=3 (37) NATIVE AMERICAN REHAB ASSN NW=4 (38) IN ACT=2 (44) UMATILLA CO HUMAN SERVICES=1 (48) BLUE MOUNTAIN ADDICTIONS=1 (52) LEWIS & CLARK=4 (53) BENTON CO HEALTH DEPARTMENT=1 =74

GA: CLACKAMAS=1 COLUMBIA=1 LANE=2 LINN=1 WASHINGTON=2=7

(#6) OTHER: A)OUT OF STATE CALLERS=5 B)PRANKS=1 C)CALLER INQUIRY=2 D)TELEMARKETER=6 E)SEEKING MENTAL HEALTH=3 F)SEEKING A&D=1 =18

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	1	10	16	26	16	7	1	78
2ND WEEK	1	0	5	14	13	16	5	0	54
3RD WEEK	1	0	6	11	6	13	9	1	47
4TH WEEK	3	1	2	8	16	15	5	1	51
5TH WEEK	1	0	0	1	0	2	1	0	5
TOTAL	7	2	23	50	61	62	27	3	235

- 46 # OF REFERAL TO TREATMENT
- 19 # OF LIVE CHATS
- 75,606 # OF WEB PAGE HITS
- 9 # OF SMS/TEXT
- 0 # OF GAM TALK

9 NTH