

Gambling Helpline Tracking Log
Month Of June 2020

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	3	3	4	6	0	16
Gambler Seeking Info Only	0	0	1	1	0	2
Gambler Seeking GA	0	0	0	1	1	2
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	2	4	6	6	3	21
SO Seeking Treatment	0	0	0	0	0	0
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	1	0	0	0	1
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	1	0	0	1
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	8	10	8	13	1	40
GA Information	0	0	0	0	0	0
Agency Calling	1	0	1	2	0	4
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	19	5	11	14	1	50
Other (please Specify)	1	3	2	2	0	8
TVG or Casino Reservations	6	8	7	6	1	28
TOTAL	40	34	41	51	7	173
GAT Referrals Given	6	8	5	13	0	32
# People Referred To Treatment	3	4	3	6	0	16
Connected Directly To Agency	0	2	0	0	0	2
Confirmed Appt. With Agency	0	2	0	0	0	2
Permission to call back 72 hour	2	3	2	2	0	9
Successful 72 Hour Call Back	0	2	0	0	0	2
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	0	0	0	0
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	3	1	4

GAT REFERRALS: COLUMBIA=1 DOUGLAS=1 JACKSON=1 JEFFERSON=1 LANE=2 LINN=1 MARION=1
MULTNOMAH=1 WASHINGTON=9 GEAR=14 =32

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=2 (4) ADAPT (COOS)=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=1 (7) CASCADIA (SE 43RD)=1 (11) COLUMBIA COMMUNITY MENTAL HEAL=1 (15) GEAR=14 (20) LINN-BENTON GAMBLING TREATMENT=1 (28) LIFEWORKS NW (BEAVERTON)=5 (29) LIFEWORKS NW (HILLSBORO)=4 (51) BEST CARE=1 =32

GA: DESCHUTES=1 LANE=1 MULTNOMAH=2=4

(#4) OTHER: A)OUT OF STATE CALLERS=4 B)TELEMARKETER=1 C)SEEKING MENTAL HEALTH=1 D)IRRATE CALLER=2 =8

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	0	3	7	11	11	7	1	40
2ND WEEK	1	1	0	6	15	2	6	3	34
3RD WEEK	1	0	4	14	10	7	4	1	41
4TH WEEK	0	4	9	11	13	9	3	2	51
5TH WEEK	0	0	0	0	3	3	1	0	7
TOTAL	2	5	16	38	52	32	21	7	173

- 19 # OF REFERAL TO TREATMENT
- 6 # OF LIVE CHATS
- 14,470 # OF WEB PAGE HITS
- 5 # OF SMS/TEXT
- 0 # OF GAM TALK

0 # MTM