

Gambling Helpline Tracking Log  
Month Of May 2020

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	0	0	4	2	1	7
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	0	0	0	0	1	1
Admin Reasons	2	0	1	2	0	5
SO Seeking Treatment	0	0	1	0	0	1
SO Seeking Info Only	1	0	0	0	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	2	0	0	0	0	2
Other Family Seeking Treatment	0	0	0	0	0	0
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	1	1	0	2
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	5	4	7	5	1	22
GA Information	0	0	0	0	0	0
Agency Calling	2	0	1	0	0	3
GA Calling	0	0	0	1	0	1
Wrong number/Hang-up	5	5	9	8	2	29
Other (please Specify)	0	4	0	2	5	11
TVG or Casino Reservations	0	1	4	2	3	10
<b>TOTAL</b>	<b>17</b>	<b>14</b>	<b>28</b>	<b>23</b>	<b>13</b>	<b>95</b>
GAT Referrals Given	1	0	5	2	2	10
# People Referred To Treatment	1	0	5	2	1	9
Connected Directly To Agency	0	0	0	0	0	0
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	0	0	1	2	0	3
Successful 72 Hour Call Back	0	0	0	0	0	0
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	1	0	0	1
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: CLACKAMAS=2 DESCHUTES=1 LANE=2 MARION=1 GEAR=3 =9

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=2 (6) BRIDGEWAY=1 (14) BEST CARE BEND=1 (15) GEAR=3 (36)  
 CASCADIA (CLACKAMAS)=2 (63) NEW HORIZON=1 =10

GA: =0=0

(#5) OTHER: A)OUT OF STATE CALLERS=1 B)CALLER INQUIRY=2 C)TELEMARKETER=1 D)IRRATE CALLER=3  
 E)SEEKING A&D=1 =8

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	0	1	5	3	6	0	1	17
2ND WEEK	0	0	3	2	3	5	1	0	14
3RD WEEK	1	0	6	9	6	4	2	0	28
4TH WEEK	1	2	4	7	6	2	0	1	23
5TH WEEK	0	0	1	5	2	1	3	1	13
TOTAL	3	2	15	28	20	18	6	3	95

- 9 # OF REFERAL TO TREATMENT
- 2 # OF LIVE CHATS
- 12,979 # OF WEB PAGE HITS
- 3 # OF SMS/TEXT
- 0 # OF GAM TALK

0# MTM