

Counseling Referrals Tracking Log
Month Of September 2019

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	8	10	12	8	2	40
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	2	1	0	1	0	4
Gambler Just Wants To Talk	0	0	1	1	1	3
Admin Reasons	4	5	4	6	1	20
SO Seeking Treatment	0	0	2	1	0	3
SO Seeking Info Only	0	1	0	0	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	2	0	2
Other Family Seeking Treatment	0	0	2	3	0	5
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	1	0	1	0	3
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	2	2	0	0	0	4
Lottery Results	2	2	2	2	0	8
GA Information	0	0	0	0	0	0
Agency Calling	1	0	1	0	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	17	31	28	30	7	113
Other (please Specify)	0	4	2	5	4	15
TVG or Casino Reservations	1	3	7	1	1	13
TOTAL	38	60	61	61	16	236
GAT Referrals Given	11	17	23	17	2	70
# People Referred To Treatment	8	12	16	12	2	50
Connected Directly To Agency	0	0	0	0	0	0
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	4	6	4	5	0	19
Successful 72 Hour Call Back	0	0	0	0	0	0
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	2	0	1	0	3
Number Of Suicidal Callers	0	1	0	0	0	1
# People Referred To GA	2	0	2	6	0	10

GAT REFERRALS: BAKER=1 CLACKAMAS=3 DESCHUTES=2 DOUGLAS=1 JACKSON=3 JOSEPHINE=1 LANE=3 LINN=1 MARION=11 MULTNOMAH=21 UNION=1 WASHINGTON=14 YAMHILL=1 GEAR=7 =70

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=3 (3) ADAPT=1 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=11 (7) CASCADIA (SE 43RD)=10 (14) BEST CARE BEND=2 (15) GEAR=7 (16) OPTIONS FOR SOUTHERN OREGON=1 (20) LINN-BENTON GAMBLING TREATMENT=1 (28) LIFEWORKS NW (BEAVERTON)=8 (29) LIFEWORKS NW (HILLSBORO)=6 (33) YAMHILL CO HEALTH & HUMAN SVCS.=1 (36) CASCADIA (CLACKAMAS)=3 (37) NATIVE AMERICAN REHAB ASSN NW=2 (38) IN ACT=4 (48) BLUE MOUNTAIN ADDICTIONS=1 (52) LEWIS & CLARK=5 (60) UNION CO CTR FOR HUMAN DEVELOP=1 =70

GA: DOUGLAS=1 JACKSON=1 JOSEPHINE=2 MULTNOMAH=4 WASHINGTON=2=10

(#6) OTHER: A)ANSWERING SERVICE LOST CALL=1 B)OUT OF STATE CALLERS=6 C)PRANKS=2 D)RETAIL INQUIRY=1 E)SEEKING MENTAL HEALTH=4 F)NATIONAL SUICIDE HELPLINE=1 =15

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	1	2	9	11	8	6	1	38
2ND WEEK	1	1	7	16	9	12	12	2	60
3RD WEEK	0	0	9	13	19	11	8	1	61
4TH WEEK	2	0	5	11	24	11	7	1	61
5TH WEEK	1	0	0	4	3	5	1	2	16
TOTAL	4	2	23	53	66	47	34	7	236

- 49 # OF REFERAL TO TREATMENT
- 13 # OF LIVE CHATS
- 62,090 # OF WEB PAGE HITS
- 9 # OF SMS/TEXT
- 0 # OF GAM TALK

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