

Rules Advisory Committee Notification

Date: 03/10/2022

Contact: Tiffany Reagan, Quality Assurance & Contract Oversight, tiffany.t.reagan@dhsoha.state.or.us

The Health Systems Division has scheduled the following Rules Advisory Committee (RAC):

- **Program:** 410-141-3500 to 410-141-5380 Oregon Health Plan Managed Care rules - Housekeeping changes and language clean-up
- **Meeting description:** Discuss proposed rule changes effective 07/01/2022
- **Meeting date and time:** 1 to 2:30 p.m. on March 30, 2022
- **Meeting location:** [Click here to join the Teams meeting](#)
- **Meeting call-in number:** 971-277-2343
- **Call-in participant code:** 129252917
- **Seeking RAC members?** Yes

At the RAC, members will provide input that will help us develop the Notice of Proposed Rulemaking, and help us better understand the fiscal impact of the proposed rule changes.

Please share this information with others who may be affected by, and interested in providing input about, the proposed rule changes.

Proposed changes for Rules Advisory Committee discussion

The proposed changes listed below are related to housekeeping and language clean-up. To view the current rules, go to <http://www.oregon.gov/oha/HSD/Pages/Rules.aspx>.

Rule(s)	Description of proposed changes
410-141-3500 Definitions	Add definition for "Plan Type"
410-141-3515 Network Adequacy	Correct reference to behavioral health rule number
410-141-3575 MCE Member Relations: Marketing	Add definition for "Written Member Materials"
410-141-3585 MCE Member Relations: Education and Information	<ul style="list-style-type: none">• Remove individual criteria from rule and instead reference compliance with the Member Handbook Evaluation Criteria issued and updated by OHA every year.• Add language to clarify termination notice mailing timeline to align with 42 CFR 438.10 (f) (1)
410-141-3845 Health-Related Services	Remove outdated rule number reference.
410-141-3890 Grievances & Appeals: Appeal Process	<ul style="list-style-type: none">• Remove inaccurate reference to filing an appeal if a member wants to contest an MCE's failure to act within

	<p>appeal timeframes. Member would ask for a hearing in this case, not an appeal.</p> <ul style="list-style-type: none"> • Align appeal extension requirements with 42 CFR 438.408 (c) (2). • Align party requirements with 42 CFR 438.406 (b) (6). • Remove reference to hearing forms that are not specific to CCOs.
410-141-3895 Grievances & Appeals: Expedited Appeal	Align expedited appeal extension requirements with 42 CFR 438.408 (c) (2)
410-141-3900 Grievances & Appeals: Contested Case Hearings	<ul style="list-style-type: none"> • Replace reference to general hearing form with CCO-specific hearing form. • Align party requirements with 42 CFR 438.408 (f) (3)
410-141-3960 Transportation: Member Reimbursed Mileage, Meals, and Lodging	Add language to clarify travel requirement.

Rules Advisory Committee contact information

If the Division is seeking RAC members, and if you are likely to be affected by the changes described above, you can ask to join us as a RAC member. To do this, contact the Program Manager for these rules. Include the meeting date, time and program name.

- **Program Manager:** Tiffany Reagan, Analyst, Quality Assurance & Contract Oversight
- **Phone:** 503-421-3214
- **E-mail:** tiffany.t.reagan@dhsoha.state.or.us

If the Division is **not** seeking RAC members, or you are not chosen to join the RAC, you are welcome to observe the RAC and email your input to the Program Manager following the RAC meeting.

Thank you in advance for your participation and continued interest.

About Rule Advisory Committees

Rule Advisory Committee meetings are held in accordance with [Oregon Revised Statute 183.333](#) (Policy statement; public involvement in development of policy and drafting of rules).

The RAC will hold at least one meeting to discuss the proposed revisions, the fiscal impact statement, and summary for the Notice of Proposed Rulemaking that the Division will file for these changes

Everyone has a right to know about and use Oregon Health Authority (OHA) programs and services. OHA provides free help. Some examples of the free help OHA can provide are:

- Sign language and spoken language interpreters;
- Written materials in other languages;
- Braille;
- Large print;
- Audio and other formats.

If you need help or have questions, please contact Tiffany Reagan, 503-421-3214, 711 TTY, or tiffany.t.reagan@dhsoha.state.or.us, at least 48 hours before the meeting.