# EAP Services (Covered under PEPM Rate)

## Member Services

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| **Behavioral Health Support** | |
| 24/7 Mental Health Hotline | 24/7/365 Immediate access to professional support. |
| Counseling (8 visits per incident) | Fast matching to a licensed counselor based on member needs and preferences (virtual or in-person appointments, diversity, specialty, and other criteria). |
| Behavioral Coaching (8 visits per incident) | Support for goal setting, planning for healthy habits, career, and personal development. |
| Anonymous Virtual Peer Support | Unlimited, 24/7 moderated peer-to-peer chat support among members sharing similar struggles, plus relevant digital resources. |
| Therapy Chatbot | 24/7 personalized suggestions to help navigate life's challenges. |
| Career Counseling and Layoff Support | Support for career transitions, including EAP access for 30 days post-layoff. |
| **Resources for Life** | |
| Legal and Mediation Services | Free 30-minute consultation and a 25% discount on services thereafter. |
| Financial Services | Unlimited guidance to improve spending, debt reduction, credit enhancement, savings, and retirement planning. |
| Adult and Childcare Services | Resources, referrals, and information related to childcare, adult care, and caregiving |
| Will Kit | Free simple will kit. |
| Identity Theft Resolution | 60-minute consultation with a Fraud Resolution Specialist™ to restore identity and credit. |
| Home Ownership and Housing Support | Aid and discounts for home transactions and housing assistance resources. |
| Pet Parent Resources | Information, support, and discounts for pet owners. |
| Fertility Health and Family Building | Discounted fertility health check, care credit for treatment, fertility preservation, care, donation services, adoption resources, and guidance. |
| Gym and Wellness Discounts | Proactive wellbeing with exclusive gym discounts, healthy eating programs, and wellness education. |
| Concierge Resource Retrieval | EAP Specialists provide resources to members based on their unique needs. |
| **Digital Tools** | |
| Virtual Care Navigator | Answer a few questions to receive personalized recommendations and fast connections to services. |
| Direct-to-Care Self Scheduling | Search for providers based on need, view bios, request or schedule an appointment, cancel or change appointment time. |

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| Member Site | Innovative educational tools, self-assessments, videos and webinars, courses, documents, and more. |
| Canopy EAP App by Revive | Browse through EAP benefits and effortlessly connect with services using the Canopy app. |
| Digital Cognitive Behavioral Therapy (dCBT) | Designed to help enhance wellbeing and support a healthier lifestyle through goal setting, tracking tools, mindfulness, and more. |
| **Organizational Support** | |
| **Training and Organizational Services** | |
| Critical Incident Response (CIR) | Unlimited, provided when severely stressful events occur. Trained facilitators perform timely CIR's onsite or virtually. |
| Employee and Supervisor Orientations | Virtual, employee and supervisor orientations. |
| HR Webinars | Free, quarterly webinars designed for Human Resource Professionals. Each webinar is approved for one (1) SHRM credit. |
| Micro Trainings for Leaders | Explore a wide range of insightful topics such as supporting employees facing mental health challenges, effectively overseeing remote teams, and more. |
| Monthly Promotional Topics | Planned and sustained promotion with monthly service flyers in English and Spanish. |
| Promotional Material | Promotional materials in English and Spanish, including brochures, posters, wallet cards, and flyers. |
| Regular Communication | Regular e-communication to support leaders and organizational success. |
| Worthwhile Webinars | Free monthly webinars, topics include mental/emotional concerns, relationships, finances, legal concerns, wellness, communication, and more. |
| Webinars for OEBB Members | Up to 48 hours annually for OEBB-requested webinars from Revive's catalog. |
| **Leadership Support** | |
| Management Consultations | Unlimited telephonic consultation and support to supervisors and managers included. |
| Performance-Based Referrals | Unlimited management referrals and case management included. |
| Layoff Support | Unlimited consultations, tip sheets, and on-site or virtual support. |
| Digital Resources | Online resources to empower leaders in achieving organizational success. |

# Entity Services (Purchased Separately)

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| **Trainings** | |
| Entity-requested, catalog-based training | Seminars on wellbeing and work/life topics: $315/hr + $95/hr for travel. Financial and legal webinars: $550/hr |
| Entity-requested, custom training | Customized trainings $425/hr + $95/hr for travel |
| **Organizational Development** | |
| Mental Health Support and Response | Eight-hour employee training to recognize and support employees in need. $3,400/flat fee (virtual only, up to 20 people) |
| Mental Health Support and Response for Leaders | Eight-hour leadership training to recognize and support employees in need. $3,400/flat fee (virtual only, up to 20 people) |
| Leadership Skills 101 | Interactive 4-hour training designed for leaders of all levels. $1,600/flat fee (virtual only, up to 12 people) |
| 1:1 Leadership Coaching | Virtual leadership development coaching sessions with a leadership development specialist. $175/hr (virtual only) |