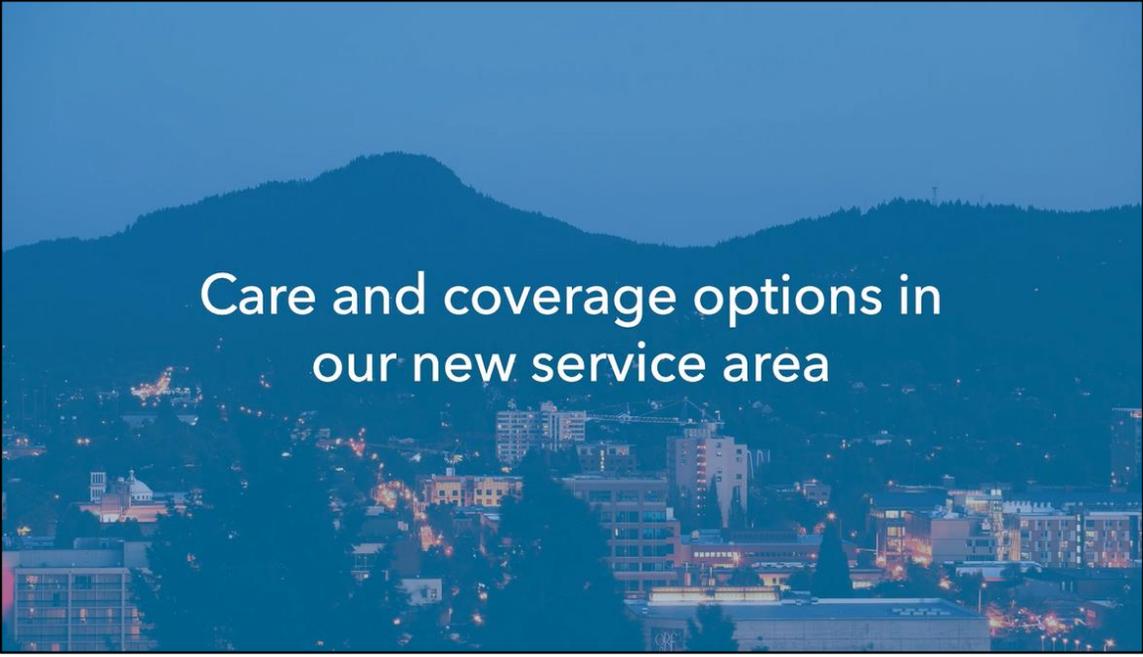




OEBB + Kaiser Permanente Eugene-Springfield Presentation

Hello, and welcome to Kaiser Permanente Northwest. This video will tell you about your care and coverage options in our new service area in Eugene and Springfield.



Care and coverage options in our new service area

Our goal is to provide you with **the right care for your needs that supports your total health and fits your life.**

While our other presentations give you an overview of our integrated care delivery system, this presentation will highlight specific information about services in Eugene and Springfield.

As part of your Kaiser Permanente coverage, you have unique access to a robust network of primary and specialty care providers in Eugene and Springfield, which means you won't have to go far to get the care you need.



Through a collaboration with PeaceHealth, Kaiser Permanente members in this area have care coverage at 5 primary care medical offices and 4 hospitals.

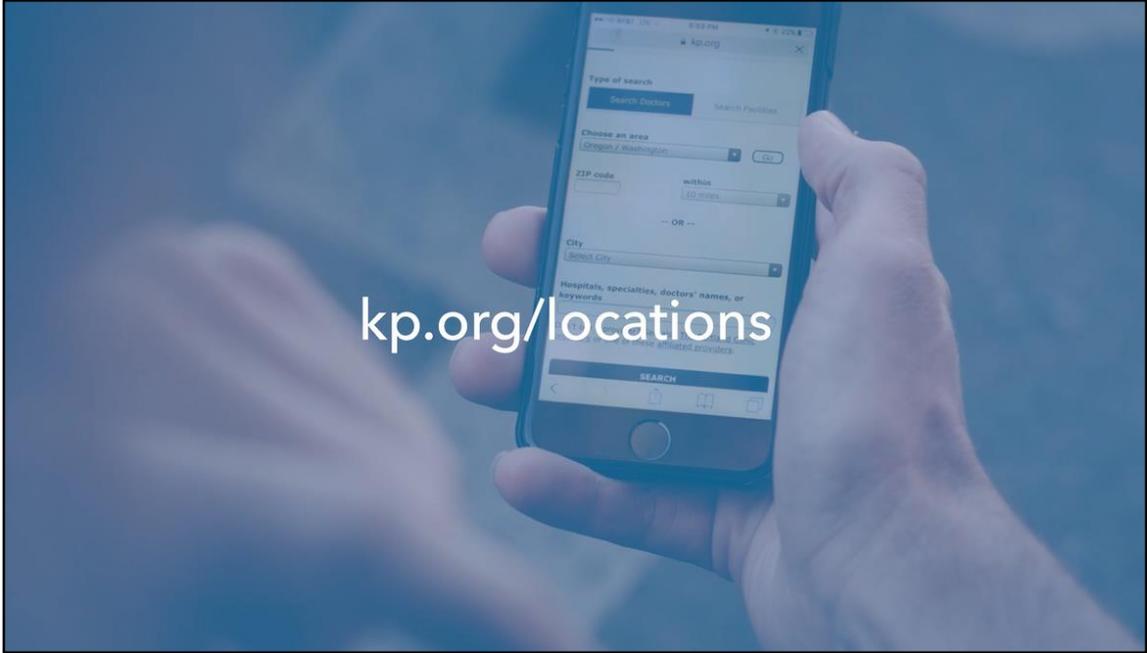
- Kaiser Permanente Chase Gardens Medical Office
- PeaceHealth Santa Clara
- PeaceHealth RiverBend Pavilion
- PeaceHealth Cottage Grove
- PeaceHealth Florence



4 hospitals

- PeaceHealth Sacred Heart Medical Center University District
- PeaceHealth Sacred Heart Medical Center at RiverBend
- PeaceHealth Cottage Grove Community Medical Center
- PeaceHealth Peace Harbor Medical Center

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To get started, visit **kp.org/locations** to choose a Kaiser Permanente doctor or see if your PeaceHealth doctor is in our network.

When you choose a Kaiser Permanente personal doctor, you can also take advantage of telephone and video visits and other membership services at kp.org, including lab test results and appointment scheduling online, mail-order pharmacy, and more.



At Kaiser Permanente, we use telehealth for preventive care and chronic condition management, not just for simple one-time health care needs. And telehealth is a component of our integrated care program — not an add-on. It's built right into every member's health plan. Kaiser Permanente members get the same high-quality care they'd get in person — care that's covered by their plan, captured in their electronic health record, and becomes part of their overall care experience.



Our under-one-roof approach at our new Chase Gardens Medical Office lets you talk with a doctor, do lab work, get an X-ray, pick up your prescriptions, and more — all in a single stop. That makes staying healthy more convenient and affordable.

As our comprehensive network of local partners continues to grow, we look forward to providing greater access to care for **OEBB members** in Eugene and Springfield.



Members in Lane County can get care
at Oregon Eye Associates.

To make an appointment at the Oregon Eye Associates
Oak Street office, please call **541-484-3937**.

Now, let's talk about eye care.

For routine eye exams, members in Lane County can get care at Oregon Eye Associates. To make an appointment at the Oregon Eye Associates Oak Street office, please call **541-484-3937**.



Members can also receive eye care services through
PeaceHealth Eye Care and Optical Shop.

Call **458-205-6257** to
schedule your appointment.

Members can also receive eye care services through PeaceHealth Eye Care and
Optical Shop.

Call **458-205-6257** to schedule your appointment.

For follow-up eye care for diagnosed conditions, please contact your primary care
doctor for a referral.



If you have questions about
Kaiser Permanente's services or benefits,
please contact Member Services at
1-800-813-2000 (TTY 711).

If you have questions about your benefits, please talk to your employer. If you have questions about Kaiser Permanente's services or benefits, please contact our Member Services at **1-800-813-2000 (TTY 711).**



Thank you for choosing Kaiser Permanente!