

# Oregon Medicaid Pharmacy Quick Reference (effective July 1, 2025)

When in doubt, refer to the Pharmaceutical Services provider guidelines at [www.oregon.gov/OHA/hsd/ohp/pages/policy-pharmacy.aspx](http://www.oregon.gov/OHA/hsd/ohp/pages/policy-pharmacy.aspx)

## Bill Medicaid last for all services except for Vaccines for Children administrations.

Bill diabetic supplies (such as test strips) point of sale. For accepted National Drug Codes and limitations, see [www.oregon.gov/oha/HSD/OHP/Pages/Policy-DME.aspx](http://www.oregon.gov/oha/HSD/OHP/Pages/Policy-DME.aspx).

- **Bill Oregon Health Authority (OHA)** for carve-out drugs for coordinated care organization (CCO) members, drugs for fee-for-service (FFS or “open card”) members, drugs not covered by Medicare Part D, and drugs not included in the long-term care facility’s bundled rate.
- **Bill Moda Health** for dental prescriptions for members with OHP Dental (COFA Dental or Veteran Dental) benefits.
- **Bill the CCO** for all drugs, minus the carve-out drugs, for other CCO members.

## Point of sale reversal limits:

After these limits expire, adjust paid claims and rebill denied claims on paper.

**B1:** 366 days from date of service or denial

**B2/B3:** 366 days from date of service

## Point of sale and Pharmacy Benefit Manager (PBM) information

| Plan   | PBM Phone           | BIN           | PCN             | Group        |
|--|---------------------|---------------|-----------------|--------------|
| <b>OHA (Fee-for-Service or “Open Card”)</b>  | <b>888-202-2126</b> | <b>014203</b> | <b>ORDHSFFS</b> |              |
| Advanced Health  | 800-788-2949        | 003585        | 38900           |              |
| AllCare  | 800-788-2949        | 003585        | 38060           |              |
| Cascade Health Alliance  | 800-788-2949        | 003585        | 38960           |              |
| Columbia Pacific CCO   | 844-245-0449        | 610011        | IRX             | CORMCAID     |
| Eastern Oregon CCO   | 844-268-9789        | 610602        | MCD             | 10009552     |
| Health Share of Oregon - CareOregon  | 844-245-0449        | 610011        | IRX             | CORMCAID     |
| Health Share of Oregon - Kaiser-Permanente   | 800-788-2949        | 003585        | 70000           | KP007        |
| Health Share of Oregon - Legacy /PacificSource                                       | 855-228-6229        | 004336        | ADV             | RX6156       |
| Health Share—OHSU Health   | 833-919-1188        | 017142        | ASPROD1         | OHU01        |
| Health Share – Providence  | 877-216-3644        | 600428        | 07870000        | 100598       |
| Intercommunity Health Network  | 855-251-9456        | 610011        | IRX             | SAMCAID      |
| Jackson Care Connect   | 844-245-0449        | 610011        | IRX             | CORMCAID     |
| <b>Moda Health (COFA Dental and Veteran Dental members with OHP Dental benefits)</b> | <b>800-913-4284</b> | <b>610602</b> | <b>NVT</b>      | <b>COFAV</b> |
| PacificSource Community Solutions  | 855-228-6229        | 004336        | ADV             | RX6156       |
| Trillium – Lane County   | 833-913-1004        | 003858        | MA              | 2EZA         |
| Trillium – Tri County  | 833-913-1004        | 003858        | MA              | 2EZA         |
| Umpqua Health Alliance   | 800-788-2949        | 003585        | 38920           | 38920        |
| Yamhill Community Care   | 877-216-3644        | 600428        | 07870000        | YCCOPHTK     |

## Need help?

### Prescriber and pharmacy help with FFS prescriptions

Oregon Pharmacy Call Center

888-202-2126 phone • 888-346-0178 fax

- Coordination of benefits
- Drug prior authorizations
- Technical questions: POS/ProDUR

### Medicare Part D prescriptions

877-585-0007 or [mma.referrals@dhsosha.state.or.us](mailto:mma.referrals@dhsosha.state.or.us)

### Change member’s lock-in pharmacy

OHP Client Services - 800-273-0557

### Find prescriber National Provider Identifiers (NPIs)

Look up NPIs at <https://nppes.cms.hhs.gov>.

### FFS claim inquiries, reconsiderations, PIN and password resets

800-336-6016 (Option 5)

- Paper billing and timely filing, adjustments, and RAs
- Resets for AVR at 866-692-3864 and MMIS Provider Portal at <https://www.or-medicaid.gov>.

### Update your NPI or taxonomy code(s)

800-336-6016 (Option 6)

[provider.enrollment@dhsosha.state.or.us](mailto:provider.enrollment@dhsosha.state.or.us)

### 835/Electronic Remittance Advice

[dhs.edisupport@dhsosha.state.or.us](mailto:dhs.edisupport@dhsosha.state.or.us)

### Remittance Advice (RA) information

[www.oregon.gov/OHA/HSD/OHP/Pages/Remittance-Advice.aspx](http://www.oregon.gov/OHA/HSD/OHP/Pages/Remittance-Advice.aspx)

### Actual Average Acquisition Cost Rates

800-591-1183 phone • 317-571-8481 fax • [pharmacy@mslc.com](mailto:pharmacy@mslc.com)

- Rate and pricing file updates
- Rate reimbursement reviews