

From DentaQuest

April 18, 2019

To Whom It May Concern:

My organization, Advantage Dental, has been a key stakeholder with Advanced Health since inception. As a result we have partnered with them in the development of their Community Health Assessment and their Community Health Improvement Plan.

Serving on their Community Advisory Council, Quality Committee, Delegates work group, and subcommittees related to the CHIP priorities, I have found the leadership of Advanced Health to be engaged, dedicated and committed to delivering the best quality of physical, mental/behavioral and oral health care for their members. Their model is member focused.

Advanced Health has a CAC whose voice is representative of the population they serve. Community entities are valued and invited to the table when moving initiatives forward. Their collaborative and inclusive approach to community work aligns with the initial vision of CCO's; to be *locally governed, transparent and community-based organization*.

It is without reservation that I provide a positive recommendation for Advanced Health in the CCO 2.0 process.

Thank you for your consideration.

Sincerely,



Cindy Shirtcliff, LCSW  
Manager, Health Equity & Special Populations  
Advantage Dental from DentaQuest

To Improve the Oral Health of All

[www.AdvantageDental.com](http://www.AdvantageDental.com)

442 SW Umatilla Avenue Redmond, OR 97756 |

866.268.9616 |

866.268.9618



# Oregon

Kate Brown, Governor

**Department of Human Services**

*Aging & People with Disabilities*

*District 7*

*2675 Colorado*

*North Bend OR 974*

Voice (541) 756-2017

FAX (541) 756-8696



4/30/2019

To Whom it May Concern,

Working for the Department of Human Services, Aging and People with Disabilities (APD), for the last 11 years, I consider Advance Health a critical community partner in both Coos and Curry Counties.

APD has been involved with Advanced Health since its inception. First, simply as a vendor to administer the Oregon Health Plan Benefits, but then as CCO's developed, so did the level of our engagement. Coos and Curry APD were part of the very first CAC's, and had voting members on each, as we still do today. We also developed a Memorandum of understanding to best serve the members utilizing APD's Long Term Supports and Services. Through this MOU, APD and Advanced Health held or participated in meetings with Bay Area hospital, Coos Health and Wellness and other partners to staff, problem solve and work together on complex cases. Our efforts have led to better customer service, reducing lengths of stay at the hospital and helping prevent re hospitalizations.

APD will continue to be a stakeholder with Advanced Health but I am concerned regarding the idea that the community based, locally governed, and grass root organization that we've partnered with all these years, may be turned into an expansive insurance company that only cares about the bottom line and does not listen to the community, their members or their stakeholders. What will happen to the work we have done, the countless hours spent by dedicated employees, volunteers and community members on the Community Health Improvement Plan. What will happen to our committees centered around that plan focused on reducing suicide rates, to improving access to pre-natal care, and on, and on.

It was with pleasure that I worked with Advanced Health and the Community Advisory Council to develop forward-looking health improvement strategies through the *Community Health Improvement Plan*. Specifically, I was part of the Suicide prevention committee representing APD in Coos County. This group was partially responsible from bringing initiatives like Youth Move, Mental Health First Aid, and Out of the Darkness. These programs and events were brought into our community and Mental

Health First Aid was introduced to every school in our County. I am proud to have been a part of bringing awareness to our community.

As stated before, APD will continue to be a stakeholder. I currently am a voting member on the Community Advisory Council, and APD also has a representative on the Curry advisory council. We will continue to engage in critical conversations and planning to help improve the health and wellness of our community. The advisory councils are well attended and function effectively. Through day to day operations, we continue to have successful outcomes for consumers. We work together to make that happen. The work that our agencies share is critical to our community's well-being. APD is on board and fully engaged in supporting Advanced Health, the Community Health Improvement Plan, the advisory council and most importantly, the members.

Sincerely,

A handwritten signature in cursive script that reads "Christy Shipman".

Christy Shipman  
APD District7 Program Manager  
541-756-8662  
[Christy.r.shipman@state.or.us](mailto:Christy.r.shipman@state.or.us)

Bay Area Hospital  
1750 Thompson Road  
Coos Bay, OR 97420

May 9, 2019

Oregon Health Authority  
CCO Application Process  
Re: Advanced Health

To Whom It May Concern:

Bay Area Hospital has been a key community stakeholder with Advanced Health since its inception. As a result, we have partnered with them in the development of the Coos County Community Health Assessment and Community Health Improvement Plan, and I personally served on the Community Health Improvement Plan Steering Committee and as the Chairperson of the Healthy Eating Active Living Subcommittee. During this time, I witnessed the leadership of Advanced Health's collaborative and inclusive approach, their level of engagement with members on their plan as well as community stakeholders and the community as a whole.

My staff and I are committed to work collaboratively with Advanced Health to continue to identify unaddressed health care needs in our community and develop effective strategies to address those needs.

It is essential that CCO 2.0 emphasize and enforce the original legislative intent that CCOs be community-based and locally-governed with the flexibility to better serve the needs of our individual communities.

I provide a positive recommendation for Advanced Health without reservation. Thank you for the opportunity to comment on Advanced Health's application.

Sincerely,

*Angie Webster*

Angie Webster, RN, BSN, MPH  
Interim Chief Human Resources Officer  
Bay Area Hospital



## District Administration Office

564 Fern Ave  
Brookings, OR 97415  
541 469-7443  
Fax 541 469-6599  
[www.brookings.k12.or.us](http://www.brookings.k12.or.us)

May 8, 2019

To Whom It May Concern:

As Superintendent of the **Brookings Harbor School District**, I have been pleased to learn that a collaborative *Community Health Assessment (CHA)* was completed for Curry County in 2018, and that now a collaborative *Community Health Improvement Plan (CHIP)* is being developed for Curry County, which is establishing a clear road map for improving the health of our youth and, indeed, our entire community. I understand that Advanced Health has taken the lead in the development of the CHA and the CHIP, both financially and administratively. I am grateful for their proactiveness in addressing the health concerns of our most vulnerable community members. Advanced Health has spearheaded the Adverse Childhood Experiences (ACEs) and Resiliency work in both Coos and Curry Counties through their newly formed South Coast Together collaborative. Between Coos and Curry Counties, over 1,200 community members have been trained on the ACEs research- regarding the prevalence and consequences of adverse childhood experiences, and what to do to prevent them and how to help foster resiliency. We are grateful to have received ACE training for our entire staff District wide, as well as a follow-up workshop training.

I understand that Advanced Health hosts monthly Community Advisory Council (CAC) meetings in Curry County, and supports our local Youth Advisory Councils (YAC) which give our youth our local community members on the Oregon Health Plan a voice in their healthcare to help ensure the health care needs of the people in our community are being addressed.

On behalf of the **Brookings Harbor School District**, we are grateful for how Advanced Health is attempting to meet the needs not only of our most vulnerable community members, but of the community at large. We fully support Advanced Health's application submission for CCO 2.0 and we look forward to their continued presence in Curry County.

Sincerely,

Sean Gallagher - Superintendent



To whom it may concern,

I am writing in support of our partner agency, Advanced Health, in their CCO application. My work with Advanced Health has been through many lenses. I am part of the team that, with the generous financial and supportive resources from Advanced Health, brought the Adverse Childhood Experiences (ACES) training to our community. This training is ongoing, and we hear good things from our those trained every day that supports the awareness and trauma-informed knowledge that is working through our community right now.

Advanced Health has provided financial support to our Coos County Foster Parent Association and local child welfare agency to sponsor a movie night to recruit foster parents. Our agencies were able to recruit 4 new foster homes and two new Court Appointed Special Advocates (CASAs) at this event, which is huge for our small community. Further, the Advanced Health staff have helped our CASA agency recruit even more volunteers by helping us spread the word of our work and the need in our community. Advanced Health is also helping to sponsor our bringing Every Child to Coos and Curry Counties, to further support foster parents and children in foster care in our community. Their work with the Youth Advisory Committee is instrumental in bringing a stronger youth voice to our organizations, schools, and community.

Advanced Health has been an active partner with CASA, Oregon Coast Community Action, the Coos County Foster Parent Association, and many other programs and organizations in Coos and Curry Counties. It's difficult to find a space they have not positively touched in our community and not plausible to view a future without their support and work.

I fully support this agency and hope to have them as a community partner for the years to come.

Sincerely,

A handwritten signature in black ink that reads "Greg Dalton".

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Greg Dalton, BSHS  
Director, CASA of Coos County  
1855 Thomas Ave.  
Coos Bay, OR 97420  
541-435-7103  
gdalton@orcca.us



PO Box 4144  
Brookings, OR 97 415  
Office: 541-813-2272  
Cell: 541-698-8086  
Fax: 541-813-1747  
[www.casaofcurrycounty.org](http://www.casaofcurrycounty.org)

Dear Oregon Health Policy Board,

On behalf of CASA of Curry County, we are writing you today to lend our support to Advanced Health's mission to become a CCO 2.0 in partnership with the Oregon Health Plan (OHP). Advanced Health regularly engages with CASA of Curry County as a community partner as we strive to achieve health equity for the Curry County community. Through our collaboration with Advanced Health as a Coordinated Care Organization, we aim to improve community living for Curry County's most vulnerable populations. Through their marked support for the Curry County community, Advanced Health demonstrates integrity, trustworthiness, and reliability. Locally owned and operated, Advanced Health has deep roots in and insights into the Curry County community that help to make a distinct difference in the health and wellbeing of those they serve. The goals and priorities of our organizations are aligned in a myriad of ways, and we are excited to work collaboratively with Advanced Health during the next five years. Together we pursue positive health outcomes for the families whom we support.

As a community stakeholder with Advanced Health, CASA of Curry County participates with their Community Advisory Council (CAC) and Community Health Improvement Plan (CHIP) Subcommittee. Our alliance comes together to bridge the gap and connect community members with quality integrated physical, mental, and dental care. Encouraging collaboration and innovation, Advanced Health connects community stakeholders across their network and cultivates partnerships as our organizations work together toward a cohesive vision. Together, the community stakeholders strive to attain the objectives of the *2019 Community Health Improvement Plan*. CASA of Curry County is specifically committed to achieving objectives such as additional school-based health services, a decrease in the number of adolescent suicides, an increase in the number of women who receive prenatal care in their first trimester, an increase in healthy food choices for the Curry community, and support of non-emergent medical transportation to increase access and coordination of services.

Advanced Health's ability to join together and work in conjunction with community stakeholders gives us strong faith in their skills as a community organizer. This expertise will prove greatly beneficial as they continue to coordinate care within the Curry County community. As CASA continues to serve underprivileged populations within Curry County we will depend on the aid of Advanced Health to connect the families we serve with quality care.

Sincerely,

A handwritten signature in cursive script that reads "Mona Chandler".

Mona Chandler  
Program Director  
CASA of Curry County

# ORGANIZE IT!

**CHAR LUTHER**  
**Professional Organizer**

May 6, 2019

In my position as Community Builder for Coos and Curry Counties, I have had several opportunities to work with Advanced Health. I want to highlight two projects where their contribution made a significant difference in the success and long-lasting viability of the programs as well as influencing the vitality of our community.

In April 2017, a cohort of community leaders identified the extreme need for a comprehensive Housing Study to address the lack of affordable housing in our community. This was not only impactful to persons currently living in Coos and Curry Counties, but it was almost impossible to hire educators, medical personnel, trades people to relocate as no housing is available. When 50 community agencies came together to address this need, Advanced Health Director stepped up with a \$15,000 match donation. Within one month, that match was met and the additional funds needed to hire a Housing consultant were contributed by the community.

This collaborative funding generated more funding and interest. The Housing Study was completed and presented to the community. Several agencies coalesced to become the Housing Action Team. After a year of meeting, it was determined that a leader was essential to maximize the energies of the group. The most effective leader was the consultant who created the Housing Study. His company generously offered his services for an annual fee of \$25,000. A core group of Housing Action Team members started working to identify possible contributors. This arduous process was put to rest immediately when Advanced Health offered to supply that funding. This saved considerable time and effort and allowed the consultant to continue his work without interruption. The momentum was maintained, and larger philanthropic foundations again noticed the ability of our community to support from within.

These simple examples demonstrate the willingness of Advanced Health to inspire cooperative thinking and collaborative working. There is value beyond compare in their participation in our community.

Thank you for this opportunity to express my appreciation.

Regards,

*Char Luther*

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**Box 264, Coos Bay, OR 97420**

**email: [ckluther@hotmail.com](mailto:ckluther@hotmail.com)**

**541.297.9256**

May 8, 2019

To whom it may concern:

As the long-time mayor of Bandon, I have been a supporter of Advanced Health since the time of its earliest inception. I was drawn to Advanced Health's Community Health Assessment and Community Health Improvement Plan precisely because the enabling legislation for CCOs defined them as local community-based organizations, with local governance structures.

While I remain committed to support Advanced Health and its exemplary local network, I must express concern about the degree to which the CCO 2.0 development process fails to emphasize or enforce the original legislative intent that CCOs be community-based and locally governed. I fear that, over time, CCOs will be no different than huge multi-state health insurance companies, and the voices of local community stakeholders and consumers will no longer be heard.

I have heard that another CCO might enter Coos County. I worry that the presence of two CCOs in my community will split the social and financial resources that are available to support the new Plan that represents hundreds of hours of volunteer efforts.

As a person who is deeply concerned about the welfare and well-being of the residents of my community, I believe that the Community Health Improvement Plan has established a comprehensive guide for improving the health of individuals, as well as our entire community.

For these reasons I will continue to support the efforts of Advanced Health to shape the future of local health care for our most vulnerable citizens.

Sincerely,

Mary Schamehorn  
Bandon Mayor



# City of Brookings

898 Elk Drive, Brookings, OR 97415  
(541) 469-1104 Fax (541) 469-3650 TTY (800) 735-1232  
[jpieper@brookings.or.us](mailto:jpieper@brookings.or.us); [www.brookings.or.us](http://www.brookings.or.us)

**JAKE PIEPER**

*Mayor*

May 13, 2019

To Whom It May Concern,

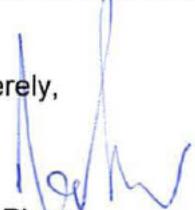
I have been pleased to learn that a collaborative Community Health Assessment (CHA) was completed for Curry County in 2018, and that now a collaborative Community Health Improvement Plan (CHIP) is being developed for Curry County, which is establishing a clear road map for improving the health of individuals and our entire community. I understand that Advanced Health has taken the lead in the development of the CHA and the CHIP.

I have also recently learned that Advanced Health has spearheaded the Adverse Childhood Experiences (ACEs) and Resiliency work in both Coos and Curry Counties through their newly formed South Coast Together collaborative. Between Coos and Curry Counties, over 1,200 community members have been trained on the ACEs research-regarding the prevalence and consequences of adverse childhood experiences, and what to do to prevent them and how to help foster resiliency.

Advanced Health also hosts a monthly Community Advisory Council (CAC) meeting in Curry County, which gives our local community members on the Oregon Health Plan a voice in their healthcare. I now understand that the role of our local CAC is to make sure that the health care needs of the people in our community are being addressed.

On behalf of the City of Brookings, we are grateful for how Advanced Health is attempting to meet the needs not only of our most vulnerable community members, but of the community at large. We fully support Advanced Health's application submission for CCO 2.0 and we look forward to their continued presence in Curry County.

Sincerely,

  
Jake Pieper  
Mayor

CC: City Council



# City of Gold Beach

29592 Ellensburg Avenue • Gold Beach, OR 97444

Administration: 541-247-7029 • Police: 541-247-6671 • [www.goldbeachoregon.gov](http://www.goldbeachoregon.gov)

Visitor Center: 541-247-7526 • [www.visitgoldbeach.com](http://www.visitgoldbeach.com)

Tuesday, May 14, 2019

Oregon Health Authority  
Oregon Health Plan  
500 Summer Street, NE, E-20  
Salem, OR 97301-1097

**RE: Oregon Health Plan CCO 2.0 for Curry County**

Dear OHA:

Western Oregon Advanced Health (*abn Advanced Health*) is one of two organizations that function as Coordinated Care Organizations for the Oregon Health Plan in our area. As we understand it, they have submitted a proposal to continue providing CCO services in Curry County. On behalf of the Gold Beach City Council, I'd like to express our gratitude for how Advanced Health is attempting to meet the needs not only of our most vulnerable community members, but of the community at large. The Council fully supports Advanced Health's application submission for CCO 2.0 and we look forward to their continued presence in Curry County. Thank you for allowing us the opportunity to offer our support to Advanced Health, and if you have any questions please contact me.

Sincerely,

Jodi Fritts  
City Administrator/Planning Director  
[jfritts@goldbeachoregon.gov](mailto:jfritts@goldbeachoregon.gov)

*The City of Gold Beach is dedicated to enhancing quality of life, while promoting the health, safety, and welfare of our citizens, businesses, and visitors in the most fiscally responsible manner. In doing this, the City will respect the past, respond to current concerns, and plan for the future, while maintaining environmental sensitivity in our beach oriented community.*



# CITY OF PORT ORFORD

♦ 555 W. 20<sup>th</sup> St. ♦ P.O. Box 310, Port Orford, OR 97465 ♦ Ph: 541-366-4568 ♦ Fx: 877-281-5307 ♦

May 8, 2019

To Whom It May Concern,

As a staff member of the City of Port Orford, I am pleased to learn that a collaborative *Community Health Assessment (CHA)* was completed for Curry County in 2018, and that now a collaborative *Community Health Improvement Plan (CHIP)* is being developed for Curry County, which is establishing a clear road map for improving the health of individuals and, indeed, our entire community. I understand that Advanced Health has taken the lead in the development of the CHA and the CHIP, both financially and administratively. I am grateful for their pro-activeness in addressing the health concerns of our county.

I have also recently learned that Advanced Health has spearheaded the Adverse Childhood Experiences (ACEs) and Resiliency work in both Coos and Curry Counties through their newly formed South Coast Together collaborative. Between Coos and Curry Counties, over 1,200 community members have been trained on the ACEs research-regarding the prevalence and consequences of adverse childhood experiences, and what to do to prevent them and how to help foster resiliency.

Advanced Health also hosts a monthly Community Advisory Council (CAC) meeting in Curry County, which gives our local community members on the Oregon Health Plan a voice in their healthcare. I now understand that the role of our local CAC is to make sure that the health care needs of the people in our community are being addressed.

On behalf of the City of Port Orford, we are grateful for how Advanced Health is attempting to meet the needs not only of our most vulnerable community members, but of the community at large. We fully support Advanced Health's application submission for CCO 2.0 and we look forward to their continued presence in Curry County.

Kind regards,

Terrie Richards  
City Administrator  
541-366-4568

April 25, 2019

Mr. Ben Messner  
Chief Executive Officer  
Advanced Health  
289 LaClair Street  
Coos Bay, Oregon 97420

**Re: Letter of Support for Advanced Health application for the 2020-2024 coordinated care organization with the Oregon Health Authority (OHA) for the region of Coos and Curry Counties.**

Dear Mr. Messner,

I am writing on behalf of Coast Community Health Center to support the application put forth by Advanced Health to continue as a Coordinated Care Organization serving the Southern Oregon coast. Advanced Health has been a long-standing pillar of excellence in service to the Southern Coast of Oregon in supporting not only the Medicaid lives served, but as a strong community partner to the medical community, and many other organizations who support the needs of the community in relation to the social determinants of health. Advanced Health has been a leader in their support and commitment to bring together its local Community Advisory Councils (CAC), and in the collective work done to support Community Health Assessments (CHA) and Community Improvement Plans (CHIP). As Advanced Health's growth has brought high quality professionals who strive to ensure their CCO provides compassionate service delivery, through their programs offered. We view Advanced Health as a strong and trustworthy partner for the work our federally qualified health center (FQHC) is tasked to achieve.

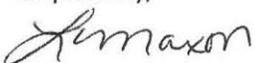
As an established FQHC, who serves a wide-spread region along the Southern Oregon Coast, we have a long-term commitment to continue well into the future, the work we are doing together in serving the region would not be possible without having Advanced Health continue in partnership with our Health Center. It is not only necessary but imperative Advance Health remain a strong CCO in our region in order to continue the momentum of many excellent and beneficial initiatives, programs and services that have seen impactful results in the health of our communities.

My Health Center has been a key stakeholder with Advanced Health since its earliest inception and collaborated prior to becoming a CCO. Our commitment to participate in Advanced Health's Community Assessment and Community Health Improvement Plan was prompted largely because the enabling legislation for CCO's defined CCO's as local, community-based organizations, with local governance structures. While we remain committed to working with Advanced Health and its exemplary local network, I must express concern about the degree to which the CCO 2.0 development structure fails to emphasize or enforce legislative intent that CCOs be community-based and locally-governed. I worry that, over time, CCOs will act no different than enormous multi-state health insurance companies in which local community stakeholders' and consumers' voices become silence, and losing the grass roots, home-grown work laid down by Advance Health.

It has been my professional pleasure to work with Advanced Health and the Community Advisory Council to identify unaddressed health care needs in our community, and to develop responsive strategies through our Community Health Improvement Plan. Advanced Health has taken my input in a valued and serious manner. I appreciate Advance Health's thoughtful and compassionate leadership provided to the Community Advisory Council, and the inclusive skills of the CHA and CHIP facilitator. I am ready to collaborate closely with Advanced Health and work toward the attainment of the CHIP's objectives. Consider me engaged!

While it is my pleasure to provide this letter of support for Advanced Health's CCO 2.0 application, I wish to do more. Coast Community Health Center is absolutely committed to working arm-in-arm with Advanced Health and other community stakeholders to attain the objectives of the *2019 Community Health Improvement Plan*.

Respectfully,



Linda S. Maxon  
Chief Executive Officer



# COOS BAY PUBLIC SCHOOLS

Blossom Gulch ★ Madison ★ Millicoma ★ Sunset  
Marshfield High School ★ Destinations Academy ★ Resource Link

**One Team, One Goal!**

**“Preparing all of our kids for a successful future.”**

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April 17, 2019

Oregon Health Authority, CCO Application Review Team  
Re: Advanced Health, Coos & Curry Counties

To Whom It May Concern,

As the Director of Special Programs for the past fourteen years, I have had the opportunity to be engaged with the community on a very limited basis. That changed when Advanced Health became our CCO. They have truly actively built collaboration and cooperation with our school district. They have been supportive in providing administrative and financial assistance in our schools and building relationships that improve the health and well-being of our students and their families. Having a local organization is imperative as we address the unique needs of the south coast. The staff at Advanced health and the community have worked hard together to complete the Community Health Assessment and the current work on the improvement plan.

I have been active in developing the Community Health Assessment and plan development that addressed the priorities of our community. Advanced Health has been a pleasure to work with. Advanced Health supported a pilot of a community nurse coordinator who worked directly with pediatricians and the school buildings. They have been active in providing support for trauma, ACES, suicide and resiliency work.

It is imperative to me that we continue to work with this agency who has built bridges, is actively engaged, and knows the needs of our community.

Feel free to contact me if you have any questions.

Sincerely,

*Lisa DeSalvio*

Lisa DeSalvio  
Director of Special Programs  
Coos Bay School District  
541-267-1325



**JOHN W. SWEET**  
BOARD OF COMMISSIONERS  
250 No. Baxter Street, Coquille, Oregon 97423  
(541) 396-7541  
FAX (541) 396-1010 / TDD (800) 735-2900  
E-mail: jsweet@co.coos.or.us

April 24, 2019

Oregon Health Authority  
500 Summer Street, NE, E-20  
Salem, OR 97301-1097

Re: Letter of Support for Advanced Health CCO 2.0 Application

To Whom It May Concern:

I appreciate the opportunity to express my strong support for Advanced Health's CCO 2.0 application. As an individual who is deeply concerned about the welfare and well-being of the residents of my local community, I strongly supported Advanced Health and its Consumer Advisory Council in the unbiased development of its *Community Health Assessment* and the deliberate and thoughtful *Community Health Improvement Plan (2019)* that followed. I believe that the *Community Health Improvement Plan* has established a clear road map for improving the health of individuals and, indeed, our entire community.

I, along with our County staff, have worked with Advanced Health and the Community Advisory Council to identify unaddressed health care needs in our community, and to develop responsive strategies through our *Community Health Improvement Plan*. Throughout this process, I found that my input was valued and taken seriously. I am anxious to work toward the attainment of the CHIP's objectives.

Thank you for the opportunity to comment on Advanced Health's application. Again, I strongly support their application, and I have enjoyed working with them to improve the health of our community.

Sincerely,

A handwritten signature in black ink that reads "John W. Sweet". The signature is written in a cursive, flowing style.

John W. Sweet  
Coos County Commissioner

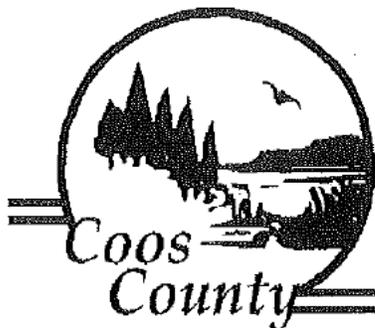
## MELISSA CRIBBINS, COMMISSIONER

Coos County Board of Commissioners  
250 N. Baxter Street, Coquille, Oregon 97423

(541) 396-7539

FAX (541) 396-1010 / TDD (800) 735-2900

E-Mail: [mcribbins@co.coos.or.us](mailto:mcribbins@co.coos.or.us)



April 24, 2019

Oregon Health Authority  
500 Summer Street, NE, E-20  
Salem, OR 97301-1097

Re: Letter of Support for Advanced Health CCO 2.0 Application

To Whom it May Concern:

I appreciate the opportunity to express my strong support for Advanced Health's CCO 2.0 application.

Coos County has been a key community stakeholder with Advanced Health since the time of its earliest inception. It was very important to the County that the enabling legislation for CCOs defined CCO's as local, community-based organizations, with local governance structures. While I remain committed to working with Advanced Health and its local network, I must express concern about the degree to which the CCO 2.0 development process fails to emphasize or enforce the original legislative intent that CCOs be community-based and locally-governed. I fear that, over time, CCOs will act no different than huge multi-state health insurance companies in which local community stakeholders' and consumers' voices become silenced.

It is important that we maintain the spirit and original vision of the CCOs, and the intent to have flexibility in order to better serve the needs of our citizens and individual communities. Thank you for the opportunity to comment on Advanced Health's application.

Sincerely,

Melissa T. Cribbins  
Coos County Commissioner

May 10, 2019

Dear Oregon Health Authority,

I have been a member of the Advanced Health Coos County Community Advisory Council (CAC) since the beginning for over 5 years. I have served as the Chair and I am currently serving as the Vice-Chair. I am active in the Community Health Improvement Plan subcommittees, mostly the HEAL (Healthy Eating Active Living) and the CTP (Commercial Tobacco Prevention). I have seen the good things that the CAC does in the community and I like being part of it.

I volunteer a lot in the community. I care a lot about the homeless and I spend lots of time advocating for them as I know what it is like. I was homeless for 2 years. I survived because I was lucky and I knew good people who helped me. I try to be a voice for the homeless at the CAC and the community meetings that I go. I try to go to all the community meetings that I can. I also go to the mental health advisory meetings. I volunteer at the library and I am very active in my church. I also volunteer to do the homeless count every year.

I would like Advanced Health to continue to be the CCO for Coos County. I think they are doing a good job and I have seen first hand the difference that they are making. The CAC is where they go to hear what the members have to say and they listen. I care a lot about this community and want to see it in good hands.

God Bless,

*Anna Marie Slate*

Coos CAC Vice Chair

Advanced Health

5-02-2019

To Whom,

My name is [REDACTED] and I've probably benefitted from my affiliation with Advanced Health and my position as a member of the CAC more than anybody!

When new to Oregon I was robbed and displaced. As a result I became homeless and lost. After gaining some footing after a year of survival, I started attending the CAC meetings. I ended up in a Traditional Health Worker Training class sponsored by Advanced Health. I've learned more about my community, its resources, and the people behind the scenes, than I could have hoped for otherwise.

As a direct result of my involvement with Advanced Health, I am more knowledgeable, more savvy and educated, and even employable as a CHW.

We desperately need more and more of the services and exploration that is done by Advanced Health. NOT ONCE have I asked a question there and received an unclear or unresolved answer to the inquiry.

Suicide, drug abuse, health awareness, and homelessness all require long term involvement, data gathering, and eventual implementation. As a consumer and now a thriving community member who has come up through these issues —

I can say with certainty that our rural community has grown immensely under the tutelage and support of Advanced Health. I'm from larger urban environments and can see the lag in progressive norms. It would be devastating to lose the degree of education and involvement that Advanced Health has established!

Thank You For Your Time & Consideration

Sincerely,

  
Consumer/CAC Member

May 10, 2019

To Oregon Health Authority,

I am the [REDACTED] of the Advanced Health Coos County CAC. When I first started coming to Advanced Health they gave me the opportunity to lose the weight I have lost through their incentive program (what I call it). I know not everyone will do it. But a lot of us did try and Advanced Health stood with us and helped. I am just one of them that lost the weight. I have lost of 60 pounds and I have kept it off for over 5 years now. It does work.

Because of Advanced Health I got to take the Community Health Worker class at SWOCC. Imagine going back to college in your 70's! It was an adjustment. But I stuck with it and I'm so glad I did! I learned so much. I learned that I came from generational poverty. I learned have to solve problems instead of fighting. I learned how to use community resources. I learned new vocabulary.

Through the CAC I have got to go to the CAC retreat. That was fun! I also went to Portland to the OHA CAC event. The hotel there was just beautiful. We sent the lady that cleaned our room a thank you card and the front desk staff and the manager. They said no one had ever done that before. I learned a lot about meeting facilitation. It will help me to run the CAC meetings. I also learned a lot from the other CACs around the state. The training on implicit bias was one of our favorites.

I believe in being active! I am like the energizer bunny! I am on the HEAL committee of the CHIP and I got my daughter to come too. She has also lost a lot of weight. I am so proud of her.

Advanced Health really cares about us and they listen to us. I hope you give them the contract again for Coos County.

May the Lord Bless you.

Love,

[REDACTED]



Promotes and provides innovative quality health services,  
prevention, and education for our communities

281 LaClair Street, Coos Bay, OR 97420  
p. 541-266-6700 • f. 541-888-8726

April 18<sup>th</sup> 2019

To Whom It May Concern

This letter is to support the application of Advanced Health for the 2020-2024 CCO contract. As the Local Public Health Authority in Coos County, we work very collaboratively with Advanced Health on an array of projects. For instance we collaborated on the development of two Community Health Assessment, and the implementation of the Community Health Improvement Plan (CHIP) including specific projects on increasing access to prenatal care or promoting and implementing the One Key Question at the primary care level. I also sit on the Community Advisory Council and on various committees of the CHIP. Advanced Health is also a key partner of our local Public Health Modernization efforts around communicable diseases prevention.

As mentioned above, my organization has been a key community stakeholder with Advanced Health since the time of its earliest inception. We were drawn to participate in Advanced Health's *Community Health Assessment* and *Community Health Improvement Plan* precisely because the enabling legislation for CCOs defined CCO's as local, community-based organizations, with local governance structures. Over the years, Advanced Health has developed an exemplary local network of providers and community partners and I am hopeful that the CCO 2.0 development process will continue to emphasize and enforce the original legislative intent that CCOs be community-based and locally-governed.

The Public Health Division of Coos Health & Wellness is committed to continue to be engaged and partner with Advanced Health and other community stakeholders to attain the objectives of the *2019 Community Health Improvement Plan*.

***Florence Pourtal-Stevens - Public Health Director***

281 LaClair Street Coos Bay, OR 97420  
541-266-6774  
[florence.pourtal-stevens@chw.coos.or.us](mailto:florence.pourtal-stevens@chw.coos.or.us)

# Coos Health & Wellness

Together, Inspiring Healthier Communities



April 25, 2019

To Whom It May Concern:

I am writing this letter in support of Advanced Health's application for CCO 2.0. I have been a part of the Community Advisory Council for Advanced Health ever since its inception and have had the opportunity to see Advanced Health's leadership in creating a vibrant and valued CAC.

As the Mental Health Director for the Community Mental Health Provider, I have had the opportunity to participate in a number of advisory and stakeholder groups over the years, but I have never seen one that involves as much member participation and member leadership. The Advanced Health CAC is truly CCO-member driven; there has been a consistent group of member- participants that have now moved into leadership roles including both Chair and Vice Chair roles, as well as a good mix of new consumer participation. I think this level of CCO member involvement has also continued to fuel local community partners such as DHS, Community Action, FQHC, and local government to also actively engage as they continue to want to ensure that they understand the member perspective and that their efforts/plans include this information.

Within our smaller, rural community Advanced Health really has become a community based organization that operates because its primary health providers and other partners are all steeped within the local community and culture. There is an implicit understanding that we are in this together and that making positive outcomes for our CCO members and the rest of the community requires us to pool our resources and operate in accord whenever possible.

I am excited to see what 2.0 brings forward in the next cycle, especially as it relates to the strong emphasis placed on Behavioral Health. I do feel Advanced Health has already made some excellent gains in this area, bringing a new level of healthcare integration into the main and I feel confident they will continue to be able to meet a new set of challenges.

I welcome you to contact me with any other additional questions or further discussion.

Thank you,

**David Geels, LPC – Director of Behavioral Services**

281 LaClair Street, Coos Bay OR 97459  
541-266-6738 [David.Geels@chw.coos.or.us](mailto:David.Geels@chw.coos.or.us)  
Crisis Line: 541-266-6800

Coos County is an Affirmative Action/EEO TTY Relay: 7-1-1



# COQUILLE INDIAN TRIBE

3050 Tremont Street North Bend, OR 97459  
Phone: (541) 756-0904 Fax: (541) 756-0847  
[www.coquilletribe.org](http://www.coquilletribe.org)

May 6, 2019

To Whom It May Concern:

The Coquille Indian Tribe Community Health Center has been an active participant in the development of Advanced Health's *Community Health Assessment* and *Community Health Improvement Plan*. The Assistant Health Administrator for the Coquille Indian Tribe was the chairperson for *Community Health Improvement Plan*. Additionally, the Health and Human Services Director is actively engaged in the development of the current CHIP. The Coquille Tribe chose to not just participate but also serve in a leadership role in the CHA-CHIP in order to provide greater voice to the health care challenges of Coquille Indian Tribe.

The Coquille Indian Tribe has been a community stakeholder with Advanced Health for a number of years. This community representation provides some opportunity for the Coquille Tribe to provide insight on the unique health care delivery model of Oregon Tribes. During 2018, the Coquille Indian Tribe representative worked with CAC members to complete the *Community Health Assessment*, and again in late 2018 and 2019 to develop community-responsive strategies for addressing health-related needs in the *Community Health Improvement Planning* process.

It has been a pleasure to work with Advanced Health and the Community Advisory Council to identify unaddressed health care needs in our community, and to develop responsive strategies through our *Community Health Improvement Plan*. Throughout this process, the Coquille Indian Tribe has found that our input was valued and taken seriously. The Coquille Tribe is committed to the work needed to attain of the CHIP's objectives.

Sincerely,

A handwritten signature in black ink, appearing to read "Kelle Adamek-Little". The signature is fluid and cursive, written over a white background.

Kelle Adamek-Little, Health and Human Services Director

Oregon Health Authority  
500 Summer St NE  
Salem, OR 97301

Re: Letter of support for Advanced Health

May 9, 2019

Dear Oregon Health Authority,

I am a member of the Curry County Community Advisory Council for Advanced Health and encourage you to award Advanced Health a contract as a Coordinated Care Organization.

It has been my personal (or professional) pleasure to work with Advanced Health and the Community Advisory Council to identify unaddressed health care needs in our community, and to develop responsive strategies through our Community Health Improvement Plan. Throughout this process, I found that my input was valued and taken seriously. I particularly appreciated the thoughtful and compassionate leadership that Advanced Health provided to the Community Advisory Council, and the inclusive skills of CHA and CHIP facilitator. Consider me engaged! I am anxious and ready to roll-up my sleeves and work toward the attainment of the CHIP's objectives.

Sincerely,

Ben Cannon  
Public Health Administrator  
Curry Community Health



CCH Administrative Offices  
PO Box 810  
Gold Beach, OR 97444  
541-425-7545 Fax: 541-425-5557  
Please visit our website: [www.currych.org](http://www.currych.org)

May 13, 2019

Mr. Patrick Allen  
Director  
Oregon Health Authority  
500 Summer St. NE, E-20  
Salem, OR 97301

Dear Director Allen,

I am pleased to provide this letter of support regarding Advanced Health's application to continue as a Coordinated Care Organization. Since its inception Advanced Health has been focused on the improvement of healthcare delivery and outcomes in the communities it serves. Through this lens they have found innovative ways to invest in communities with results which have brought all areas they serve closer to meeting the triple aim.

Curry County is a rural, isolated area, with limited healthcare services, and few providers to choose from. This has resulted in overtaxed providers, and under-cared-for patients. Advanced Health has consistently provided support to Curry Community Health (CCH), and other local providers, through advocacy and financial support. To this they have added programs for both the community and Advanced Health members, such as community gardens, affordable gym memberships, and the use of evidence based interventions such as full spectrum sunlights, which, though effective, are not covered by traditional Medicaid. All of these projects and interventions help to promote a healthy lifestyle and decrease the need for more intensive medical services. These efforts have resulted in a healthier community, with consistent progress towards achieving state metrics.

An area in which Advanced Health partnered closely with CCH was in the development of the Assertive Community Treatment (ACT) team. Advanced Health worked closely with CCH in writing the application for startup funding, and then acted as the fiduciary agent for these funds. Another instance of partnering was providing funding through an Incubator Grant which allowed CCH to pay for one staff member to obtain a master's degree and work towards licensure as a BCBA, and a number of other staff to obtain ongoing education and certification in their fields. This has made it possible for CCH to develop its own workforce during a healthcare workforce shortage.

Advanced Health has shown an understanding of the social determinants of health and supported projects both in and out of the direct care arena. Their understanding of our rural, isolated community, and the unique needs therein, has made them an excellent partner in working to improve rural healthcare in Oregon. It is my personal hope to continue to work with Advanced Health for many years to come.

Sincerely,

Erin Porter, MSW  
Behavioral Health Director  
Curry Community Health



**Court Boice, *Commissioner***

---

94235 Moore Street, Ste. 122

Gold Beach, OR 97444

Ph.: (541) 247.3229

April 24, 2018

RE: SUPPORT LETTER FOR ADVANCED HEALTH'S CCO 2.0 APPLICATION.

To whom it may concern;

It is truly a privilege to write on behalf of my local associates representing the excellent organization and CCO -- Advanced Health Care.

I was born in Gold Beach and after a 40-year career as a Rogue River Jet-Tour Boat Operator, Guide and Outfitter simply decided I had to run for Commissioner. I was greatly drawn to use my life and problem solving skills learned mostly as a remote Wilderness Lodge Owner-Operator having no road access.

I represent Curry County, a small rural and remote part of Southwest Oregon. Our population is under 24,000. We have many difficult issues and problems we're diligent to solve including the highest unemployment rate in our state and too sadly one of the highest rates of suicide in Oregon. I have been working very hard through our state and the legislative process to find solutions. I've been able to submit that with two Catastrophic Fires in consecutive years (240,000 acres lost), the recent Highway 101 collapses, the 2008 Tsunami, the Sudden Oak Death Pathogen disease and the 2015 Sinkhole; no County in Oregon has suffered more. It seems that especially in the last couple of years, Advanced Health frankly has been one of our few, but brightest spots!

Without question the driving force and motivation for my decision to publicly serve though was on the basis of deepening Health Care issues for my Citizens. Various and critical aspects of Public Health, Mental Health, Care Provider Recruitment and quality Hospital Success's has been challenging, however thanks specifically to organizations like our Advanced Health and their Curry commitment and efforts are resulting towards tremendous progress for improving the lives of our people.

I have and wish to do more than just provide a letter of support for the Advanced Health's CCO application. As a County Commissioner and a life-time resident, we are absolutely committed to working arm-in-arm with Advanced Health and other community stakeholders to attain the goals of the 2019 comprehensive Community Health Improvement Plan -- (CHP). I was drawn to participate in Advanced Health's Community Health Assessment -- (CHA) and (CHP) of individuals and, indeed, our entire community. Their optimism and passion to succeed is inspiring. For those reasons, I am committed to continue my involvement and seeing this work through to its completion. For more than two years, I've also served on the Curry Community Health Board of directors.

Throughout the development of Advanced Health's (CHP), I'm serving as a member of the sponsoring Community Advisory Council – (CAC). This work has engaged me and provided me with leadership opportunities to give back to my communities and county, shape the future of local health care, and be meaningfully involved in the greater common good.

It has been both my personal and professional pleasure to work with Advanced Health to identify unaddressed health care needs in Curry County, and to develop responsive strategies through our Community Health Improvement Plan. Throughout this process, I found that my input was valued and taken seriously. I particularly appreciate the thoughtful and compassionate leadership that Advanced Health provides to the (CAC) and the inclusive skills of the (CHA) and (CHP) facilitators. I am anxious and ready to continue rolling up my sleeves and work toward the attainment of the (CHP'S) objectives in the years ahead and a commitment with hopeful co-equal contributions.

While I've publicly and collectively extended gratitude to the entire Advanced Health Representatives and Organization in the past, I'll take consistent opportunities to do same in the future. Bottom Line; their successes are making a big difference in Curry County.

I submit a sincere thank you for taking the time to review my Letter of Support for Advanced Health.

Court Boice

Curry County Oregon Commissioner.

April 24, 2019

To Whom it May Concern,

I have been a member of the Advanced Health Community Advisory Council the last four years. During this time I have taken part in the process of developing both our Curry County Community Health Assessment as well as our Community Health Improvement Plan. In this time I have also had the pleasure of attending Peer Pocalypse, Bridges over poverty, Community film nights, our monthly Community Advisory meetings, as well as the monthly CHIP meetings, and our Community Advisory Council Retreat. I have also been engaged in Community Health Improvement Plan Subcommittees. I took heart in Mental Health and Addictions, as well as decreasing the Adolescent Suicide Rate, Healthy food and Lifestyles, Communication and Benefits and Transportation.

It has been a pleasure working with Advanced Health Community Advisory Council to help develop forward looking health improvement strategies through the development of Curry County Community Health Improvement Plan. It has been amazing to watch this group help in so many areas. The Activity Center, Adverse Child Experience (ACE), the naloxone training for all who were interested, Trauma informed care, and so much more. I have been very pleased with the way Advanced Health has worked together or Collaborated with so many Community Partners.

I am looking forward to my continued service with Advanced Health as a consumer advocate, and you couldn't ask for a better staff. I am thrilled with the big rocks on our new Community Health Improvement Plan.

Kind regards,

Connie Atwood  
Curry CAC Member

[Redacted signature block]

April 22, 2019

To: OHA

From: [REDACTED]

Re: Advanced Health CCO 2.0 Letter of Support

I would like to offer my wholehearted support of Advanced Health continuing their work as a CCO for our community! I have been a member of the Advanced Health Curry CAC for several years. I started as a community member who also sat on the AllCare CAC and was welcomed as a community partner. I then became an OHP consumer member of the Advanced Health Curry CAC. I identify as a Peer Recovery Advocate for both mental health and addictions and my passions lie in advocating for recovery based peer delivered services that are available to all members who want access to them.

Advanced Health has been extremely supportive in their CHIP work as well as their community engagement with a variety of partners. They have included and supported consumers in attending a variety of training and planning meetings to help us learn. They have provided us with access to caring staff that are available to answer our questions and mentor us in our journey to understand the CCO process.

In support of building a skilled labor force for our community Advanced Health helped to bring Community Health Worker training for certification to the local community college. They offered seats in these training to CAC members. I am grateful for their support in helping me to attain my CHW certification. They have also brought multiple workshops to the area that included some with CEU available to professionals.

Advanced Health has provided access to training about the ACES study and took on the large commitment of supporting that work in our community. The family café process is under way with training in the facilitation of the family café open to the CAC members as well.

For the recently completed Community Health Assessment and almost completed Community Health Improvement Plan Advanced health joined with the other CCO AllCare, the Curry Community Health Public Health Department and Curry Health Network's hospital to collaborate on the CHA and CHIP. This approach, in a small rural community, of joining together to coordinate resources is really exciting. I feel Advanced Health is ahead of schedule in getting ready for CCO 2.0 when it comes to the CHIP! The CAC members were invited to participate in this process. Our voice is valued!

As we move forward with the next CHIP I am excited about the renewed commitment to improving health care in our rural community. Advanced Health has made it clear that they are committed to improving the health of all of their members. Recently the Curry Homeless Coalition opened a resource center and Advanced Health has located their Curry Co office in the space. They have donated money to the Chetco Activity Center for their exercise programs which are mostly attended by older members of the community. Advanced Health is also supporting an Every Child project.

For our last CHIP we had several committees working on different “big rocks” or goals. Advanced Health gave the CAC a pot of funds to use towards identified activities that would support the CHIP work. CAC members will continue this work through monthly planning meetings and other activities to help ensure that we make progress towards our identified goals and objectives. This is an exciting time in health care reform! Advanced Health has worked hard over the last few years to really support a robust CAC.

I am privileged to hold a seat on the Advanced Health Board of Directors as an OHP member CAC representative. Again the staff has gone above and beyond to help me feel welcome, truly heard and to explain when I needed help to understand.

Thanks you for taking the time to read my thoughts about participating in the CCO/CAC process with Advanced Health.

Sincerely,

[Redacted]

[Redacted]

# ELIZABETH LORTSCHER

OREGON HEALTH AUTHORITY

CONTACT

P.O. Box 340

Gold Beach, OR 97444

[elortscher@outlook.com](mailto:elortscher@outlook.com)

5416980166

4/20/19

Dear Oregon Health Authority,

My serving as a member advocate on the Advanced Health Advisory Council this past year has changed my participation within my community. I have several disabilities including Autism and Cerebral Palsy. I have never been on an advisory before and have found it very rewarding to be included in not only learning the information about resources and needs in my community but also being heard as a valued member to help make important choices about our medical services. I enjoyed participating in the CHIP planning sessions and have learned I could personally help my local foster care homes by participating to help them. I learned through a valued training presented about Childhood Trauma and how this impacts my life. This was very emotional for me as I had found High School Socially very traumatizing and had withdrawn from many opportunities due to this. The Retreat was a very special day and I met others and had a wonderful hand massage and felt very pampered. I care more about my health due to my support from Advanced Health, I am working to improve my overall health and being a part of this Advisory helps me to learn new ways to improve my health

and this helps me share with others especially those with IDD.

I look forward to being on this advisory and helping my community improve health services to all members. I am especially interested in helping foster families as there is a great need in my county. I want all OHP members to have the opportunity to live a healthy life and learn more about nutrition & exercise.

I had a health need and didn't know about who All Care was or how to get help with my concerns, I ask to change to Advanced Health because another member explained to me about some of their services. I found I could get help with weight management to become healthier. I met Jessie from Advanced Health and he guided me through some new ways to exercise and also invited me to come to visit the Advisory. Laura was very welcoming and made me feel my opinions were important. Jessie helped me attend and since Bonnie started, I have become even more comfortable with the whole group. I contribute and keep all my materials so I can share with others. I have told other OHP individuals about how I have got help, encouraged them to go walking with me to get healthy and listened to their concerns. I have recently invited a young woman 19 who works with me to attend with me so she can learn about helping and having a voice.

I hope to contribute more to my community because of my experience with the Advisory and the New Improvement Plan. I have met the lead person at our foster care unit and personally made a donation to foster parents and children at Holiday time and have made another contribution of some materials for summer camp. If possible I will be helping with activities during camp and at Christmas. I feel good that I can give something to help these valuable parents and the children they help.

Thank you for letting me share with you how your services for healthy living are important in my life.

Sincerely,

Elizabeth Lortscher

May 7, 2019

To The Oregon Health Administration,

In November of 2018 I attended my first CAC meeting as a consumer. I continued attending the meetings through April of 2019 where I was initiated into being a member of the advisory council.

It is my pleasure to be active in my community with helping any agency that is involved with caring for our citizens. I look forward to sharing the dilemmas the consumers are facing in their personal life and bring to the forefront their concerns and complaints on how to better the quality of their healthcare they currently receive in Coos/Curry Counties.

As a member and a consumer of Advanced Health, I can share first-hand the obstacles I as well as many others have had to encounter in order to get the quality of healthcare we much need. I also believe I can share critical feedback I have listened to, from countless citizens on strategies to accommodate the needs of our community members.

My interests and background that I can contribute to would be working with domestic violence victims or anyone dealing with grief and trauma. Contributing my book learned and street smart experience will help healthcare in the planning and decision making steps in determining solutions for the betterment of our community members.

I look forward to working with the many agencies involved with CAC because my attendance has shown me that these agencies really want to make our citizens have the best life possible. I feel honored and proud to be a part of this organization.



April 23, 2019

Oregon Health Authority

RE: PARTICIPATION ON ADVANCED HEALTH  
CAC

As a low income worker nearing retirement age, I am keenly aware of the importance competent and accessible health care plays in our families life and our community.

I first became involved with our CCO's CAC by personal invitation of my daughter's primary care provider.

I have observed the impact our Advisory Council has had with Advanced Health in advancing several preventive "chips" in Curry County and extending and communicating health benefits.

It is of great satisfaction to be an actively heard voice at the table.

I have been so enthused by our accomplishments here in Curran County working with other agencies that I have personally invited other diverse members of our community to join us.

Respectfully,

Advanced Health CAC



Curry General Hospital  
94220 4th Street  
Gold Beach, OR 97444  
541.247.3000

Curry Medical Center  
500 5th Street  
Brookings, OR 97415  
541.412.2000

Curry Family Medical  
525 Madrona Street  
Port Orford, OR 97465  
541.332.3861

Curry Medical Practice  
94220 4th Street  
Gold Beach, OR 97444  
541.247.3910

Curry Medical West  
94125 4th Street  
Gold Beach, OR 97444  
541.247.6628

April 26, 2019

Oregon Health Authority  
500 Summer Street, NE., E-20  
Salem, Oregon 97301-1097

To Whom It May Concern,

As Chief Executive Officer of Curry Health Network, a health system operating the sole hospital in Curry County and medical clinics in Gold Beach, Brookings, and Port Orford, I have witnessed firsthand the commitment of Advanced Health in community engagement.

Our work together, along with other key stakeholders throughout the County, to develop the multi-agency Community Health Needs Assessment that identified unmet needs, as well as the ongoing development and implementation of the Community Health Improvement Plan to address those needs, afforded me the opportunity to learn the depth of their dedication to quality of services, compassionate service delivery, and come to know the caring professionals that work on behalf of the residents of our County to better their lives.

Our organizations continue to collaborate on several ongoing initiatives, and Advanced Health has proven to be a good partner to Curry Health Network as well as an advocate for our patients and community residents. I, and my organization, appreciate the historical emphasis on the importance that Coordinated Care Organizations operate as community-based and locally governed entities, and would like to see this continue so that local flexibilities can provide the best opportunity for meeting the needs of the consumers, and that the voices of the community continue to be heard.

Best regards,

Virginia Razo  
Chief Executive Officer  
Curry Health Network

**MISSION**

*Healthy communities in which there is efficient, quality health care.*





**Education, Advocacy, and Supportive Services for People with Housing Needs**

**Curry Homeless Coalition  
PO Box 349  
Gold Beach, OR 97444**

**CCO Application**

**April 19, 2019**

**Re: Advanced Health**

**To whom it may concern:**

The Curry Homeless Coalition is pleased to provide this letter of support for Advanced Health's application for CCO 2.0 to the Oregon Health Authority.

The Coalition has launched a one-stop in Gold Beach with the support of Advanced Health, without which we would not be in a position to operate. The Southern Oregon Coast Resource Center is an integrated services provider, offering increased access to housing, homeless prevention, OHP enrollment, employment services to include career navigation and educational goal mapping.

We have been in operation since early January. In this short period of time we have had the opportunity to capture valuable data, build relationships with partners, increase access and connections for our housed and unhoused individuals and families in Curry County. Again, without the support of a forward-leaning organization like Advanced Health this resource center would still be a vision for the future.

The Curry Homeless Coalition whole-heartedly believes in the ability of Advanced Health to continue providing a high-level of service to their Curry County customers.

We are particularly impressed with Advanced Health's ability to work in conjunction with Allcare in the development and implementation of our community health assessment and community health improvement plan. I participated in the previous CHA/CHIP process, which was not a collaborative effort. This time around we are experiencing a significant increase in participation and a more diverse group providing input to the process.

As an involved and interested party in the development of Advanced Health's *Community Health Assessment and Community Health Improvement Plan*, and as early as 2017, I carefully followed the recommendations of the Oregon Health Policy Board for the development of "CCO 2.0." I was heartened when reading the OHPB's *Policy Recommendations: The Future of the*

*Oregon Health Plan*," to see that the OHPB continued to recommend that CCOs should remain locally governed, transparent, community-based organizations and that local flexibility is key to statewide transformation (p 18). Nonetheless, as I have monitored the CCO 2.0 application process, it has become increasingly evident that tenets related to local governance, community-centricity, and local flexibilities have become eroded. These remain of concern to me.

Our organization has been a key community stakeholder with Advanced Health since the time of its earliest inception. I was drawn to participate in Advanced Health's *Community Health Assessment* and *Community Health Improvement Plan* precisely because the enabling legislation for CCOs defined CCO's as local, community-based organizations, with local governance structures. While I remain committed to working with Advanced Health and its exemplary local network, I must express concern about the degree to which the CCO 2.0 development process fails to emphasize or enforce the original legislative intent that CCOs be community-based and locally-governed. I fear that, over time, CCOs will act no different than huge multi-state health insurance companies in which local community stakeholders' and consumers' voices become silence.

While I was asked to provide a letter of support for Advanced Health's CCO 2.0 application, I wish to do more than that. I and my organization are absolutely committed to working arm-in-arm with Advanced Health and other community stakeholders to attain the objectives of the *2019 Community Health Improvement Plan*.

As a community-based Non-profit serving the unhoused, impoverished, Medicaid/Medicare eligible population in Curry County, we are deeply concerned about the welfare and well-being of the residents of our local community. As the Board Chair, I contributed a significant volume of social capital in working with Advanced Health and its Consumer Advisory Council in the unbiased development of its *Community Health Assessment* and the deliberate and thoughtful *Community Health Improvement Plan* (2019) that followed. I believe that the *Community Health Improvement Plan* has established a clear road map for improving the health of individuals and, indeed, our entire community. For those reasons, I am committed to continuing my involvement and seeing this work through to its completion.

It was with pleasure that I worked with Advanced Health and the Community Advisory Council to develop forward-looking health improvement strategies through the *Community Health Improvement Plan*. In specific, I am committed to working with Advanced Health and other community stakeholders in working to attain objectives.

Throughout the development of Advanced Health's *Community Health Improvement Plan*, I served as a member of the sponsoring Community Advisory Council. This work has engaged me and provided me with leadership opportunities to give back to my community, shape the future of local health care, and be meaningfully involved in the greater common good.

It has been my pleasure to work with Advanced Health and the Community Advisory Council to identify unaddressed health care needs in our community, and to develop responsive strategies through our *Community Health Improvement Plan*. Throughout this process, I found that my input was valued and taken seriously. I particularly appreciated the thoughtful and compassionate leadership that Advanced Health provided to the Community Advisory Council, and the inclusive skills of CHA and CHIP facilitator. Consider me engaged! I am anxious and ready to roll-up my sleeves and work toward the attainment of the CHIP's objectives.

Respectfully submitted;

A handwritten signature in black ink that reads "Beth Barker-Hidalgo". The signature is written in a cursive style with a large initial "B" and a long, sweeping tail on the "Hidalgo" part.

Beth Barker-Hidalgo, Chair



CURRY  
PUBLIC  
LIBRARY

94341 3<sup>rd</sup> Street Gold Beach, OR 97444 · 541-247-3452 · [currypubliclibrary.org](http://currypubliclibrary.org)

April 30, 2019

To Whom It May Concern:

I am writing to support Advanced Health's application for a coordinated care organization contract to serve Coos and Curry counties.

As a library director and someone concerned about the overall well-being of our community, I have had the opportunity to interact with Advanced Health in many different capacities. As a member of the Southwest Coast Regional Early Learning Hub steering team, I have worked with Advanced Health staff on advanced health and well-being for children and families. In my capacity as library director, I have provided space for Advanced Health programming, I have engaged in ongoing conversations about how the library programs can be supported by and help support Advanced Health, and I have taken advantage of trainings provided by Advanced Health. As a citizen, I am extremely concerned about the ongoing health needs in Curry County, and I am impressed with Advanced Health's community-based approach to evaluating, understanding, and finding solutions to these problems. I and my organization are absolutely committed to working arm-in-arm with Advanced Health and other community stakeholders to attain the objectives of the 2019 Community Health Improvement Plan.

Please renew Advanced Health's contract so we can all move our communities health forward.

Cordially,

Jeremy Skinner  
Library Director  
[jeremy@cplib.net](mailto:jeremy@cplib.net)  
541-247-3452



# Oregon

Kate Brown, Governor

## Department of Human Services

*District 7 Office*

1431 Airport Lane  
North Bend, OR 97459  
(541) 808-6053  
(541) 808-6049 Fax

**April 16, 2019**

Oregon Health Authority  
CCO Application Review  
Re. Advanced Health



To Whom It May Concern,

I am pleased to express my strong support of Advanced Health's 2019 CCO 2.0 application. Advanced Health has been a core community partner of the Department of Human Services since the inception of the CCO era in Oregon. The Department of Human Services in Coos and Curry Counties has worked extensively with Advanced Health and other community partners and stakeholders to assess the health of Coos and Curry Counties, develop thoughtful strategies to address areas for improvement and implement lasting change. These efforts have included the Community Health Assessment, Community Health Improvement Plan, Community Advisory Committee and a myriad of dynamic sub-committees and workgroups including healthy eating, smoking cessation and suicide prevention. The inception of the global budget and subsequent integration with behavioral and public health, as well as the development of a Coos Bay campus featuring Advanced Health, Coos Health and Wellness, Oregon Coast Community Action, and Food Share has helped drive human services collaboration to new levels in just a few short years. The Coos Bay area just celebrated the 5- year anniversary of our intermediate care clinic which eased pressure on our regional hospital's very busy emergency department. Advanced Health was instrumental in the effort to plan and stand up this much needed community solution resulting in a far more efficient use of precious health care resources.

I think one of the most impressive aspects of Advanced Health's engagement with its community and members – an area I would like my own agency to replicate - are the monthly Community Advisory Council meetings. I have been a Community Advisory Council member since our first meeting. These are not only well-attended but have a sizeable and vibrant level of member direction. In CCO 2.0, an area of expanded emphasis will be health equity. Advanced Health is extremely well positioned within Coos and Curry Counties through its longstanding partnerships with social service providers and advocates to address historic and emerging inequities in the physical and behavioral health delivery system. Most recently, Advanced Health was a community sponsor along with the Coquille Tribe and Confederated Tribes of Coos, Lower Umpqua and Siuslaw Indians in our successful South Coast Diversity Conference.

*"Safety, health and independence for all Oregonians"*  
An Equal Opportunity Employer

As you are aware, Coos and Curry are among the most impoverished counties in Oregon with a host of longstanding and alarming health metrics. Advanced Health, as an integral community partner, holds an important place in our region. An area of concern for me has been the realization that CCO 2.0 may in fact, de-emphasize local governance and community engagement in favor of a national business model where the very voices with the most at stake will be greatly diminished. For far too many years our community has suffered lasting damage from decisions that were made in boardrooms hundreds of miles away. It is my sincere request that the Oregon Health Authority weigh carefully the potentially destabilizing and lasting impacts to the community and its Oregon Health Plan members should it choose to stray from the original legislative intent that CCOs be community-based and locally-governed. Advanced Health is an effective and stable CCO that is deeply immersed in the unique communities of the South Coast. For these reasons, they are the best positioned to deliver positive, impactful services to Oregon Health Plan members and the community.

Thank you and Best Regards

A handwritten signature in black ink, appearing to read "Michael Marchant". The signature is fluid and cursive, with a long horizontal stroke extending from the end.

Michael Marchant  
District Manager – South Coast Region  
Oregon Department of Human Services



May 1, 2019

To Whom It May Concern:

Every Child Oregon<sup>1</sup>, which exists to engage the community with Oregon's foster system through tangible supports, volunteerism, and foster family recruitment, partnered with Advanced Health beginning in 2018 to improve outcomes for our most vulnerable Oregonians: children in foster care. Every Child Oregon is a federation model, and local affiliate organizations of Every Child raise 100 percent of their operational funding each year.

Advanced Health initially partnered with Every Child in Coos County to provide the financial foundation for the Every Child affiliate organization in Coos to blossom and develop creative interventions in the community with the goal of increasing certified foster families in the community.

Without a doubt, Advanced Health's generosity provided a spark to grow the Every Child efforts in Coos County that will provide a runway for leadership for the effort to strengthen while inviting the community to jump in with whatever they have to offer. Since beginning the partnership two months ago, Every Child has already received three new foster family inquiries that will begin the process with DHS Child Welfare, formed a Steering Committee, and seen the community raise up to provide hospitality for DHS staff and to meet tangible needs for kids in foster care. Advanced Health's commitment to holistic care for children in foster care created strong energy within the community itself to respond to need in their neighborhood.

Advanced Health's investment has infused energy into Every Child's four areas of focus in Coos:

- **Counter-narrative:** Every day, new stories shared via social media offer a counter-narrative to what's often found in the media.
- **Hospitality:** Relationship is the foundation of healthy neighborhoods. Community members offer hospitality to children in foster care, to foster families, to birth families, and regularly to DHS staff.
- **Volunteer On-ramps:** As individuals and organizations ask what they can bring to the table, Every Child offers ways for individuals and families to engage by meeting tangible needs, volunteering, or foster parenting.
- **Foster Family Recruitment and Support:** The number of families stepping forward for foster care via Every Child's recruitment efforts are unprecedented. To date, more than 541 certified foster families have come forward through Every Child across Oregon.

We're honored to partner with Advanced Health and grateful for the way they lead in Oregon. If there are any questions that we can answer, I can be reached at [brooke.gray@portlandleadership.org](mailto:brooke.gray@portlandleadership.org) or (503) 488-0145.

Gratefully,

A handwritten signature in black ink that reads 'Brooke Gray'.

Brooke Gray  
Executive Director of Government Partnership  
Portland Leadership Foundation

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<sup>1</sup> Every Child Oregon is an initiative of Portland Leadership Foundation.



## Oregon Coast Community Action

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Feed • House • Warm • Educate

April 23, 2019

To Whom it May Concern

Please accept this statement of support for Advanced Health's CCO 2.0. Advanced Health supported Oregon Coast Community Action's South Coast Food Share purchase of a new food truck in 2016. This food truck helps us ensure one 10,000 people each month on the South Coast have access to emergency food resources.

It has been our pleasure to work with Advanced Health on this project and look forward to future collaborations serving the people of the South Coast.

Sincerely,

**Laura Hunter**  
Program and Operations Director SCFS  
Coos County EFSP Coordinator and P35  
Chair  
South Coast Food Share, ORCCA  
(P)541.435.7097

**Sara Stephens**  
Development Director  
Oregon Coast Community Action  
Office: (541) 435-7774  
Cell: (541) 290-9557



April 26, 2018

Oregon Health Authority  
CCO Application Review  
Re: Advanced Health

To Whom It May Concern:

I am writing to express my sincere and enthusiastic support for Advanced Health's CCO 2.0 application. The physicians and staff at North Bend Medical Center have contributed innumerable hours participating with Advanced Health's many worthy endeavors, including its Consumer Advisory Council in the unbiased development of its *Community Health Assessment* and the deliberate and thoughtful *Community Health Improvement Plan* (2019) that followed. I believe that the *Community Health Improvement Plan* has established a clear road map for improving the health of our entire community.

While I remain committed to working with Advanced Health and its exemplary local network, I must express concern about the degree to which the CCO 2.0 development process fails to emphasize or enforce the original legislative intent that CCOs be community-based and locally-governed. I've seen firsthand the benefits of working with a local organization comprised of individuals committed to living and working in the community they serve. Conversely, I see the daily struggle of working with a CCO that's based outside of our geographically isolated region that is not engaged and not aware of our community's needs; instead diverting precious social and financial resources to their home markets. I worry the continued presence of two CCOs in our community will undermine the new *Community Health Improvement Plan* that represents hundreds of hours of volunteer effort.

This letter of support is much more than a simple document. The entirety of North Bend Medical Center is committed to working closely with Advanced Health and other community partners to attain the objectives of the *2019 Community Health Improvement Plan*. Our physician leaders, administrative personnel, and clinical staff who work so closely with our friends and neighbors are eager to shape the future of *local* health care.

Sincerely,

Jon Winders  
Chief Financial Officer/Chief Operations Officer

April 19, 2019

To Whom It May Concern,

I am very happy to be able to write this letter of support for the coordinated care organization of Advanced Health. As a local school administrator, who is concerned about the wellbeing of our children and the adults who care for them, I am a strong supporter of Advanced Health as a community agency supporting excellent work towards ensuring a healthier community.

I have been an active member of the Advanced Health's South Coast Together team for over a year now and because of Advanced Health's commitment to the Ace Interface Master Trainer program, I soon will be certified as a Master Trainer. Our South Coast Together team commitment is to raise awareness about the public health impact that adverse childhood experiences have on a population and to increase compassion to help build resilience which is critical to our communities. Advanced Health has been engaged in this effort from its conception for the south coast of Oregon—hosting our monthly meetings, facilitating projects and training, and coordinating support services to help our team be successful.

It is an honor to be engaged with such a great agency as Advanced Health. I fully support Advanced Health in their commitment to improve community health! Please feel free to email me with any questions or follow up information.

Sincerely,



Allyson McNeill

Ace Interface Master Trainer

Director of Special Education

North Bend School District

[amcneill@nbend.k12.or.us](mailto:amcneill@nbend.k12.or.us)



## Oregon Coast Community Action

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April 24, 2019

To whom it may concern:

It is with enthusiasm that I am writing this letter in support of Advanced Health and their 2020-24 coordinated care application. We have enjoyed a robust partnership with Advanced Health over the past years.

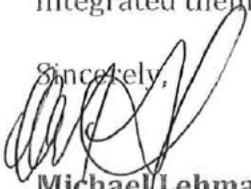
From a community engagement perspective, the work Advanced Health has done with Adverse Childhood Experiences and Trauma Informed Care have been of great help with our CASA, Head Start and Families First programs. In addition, as staff have been trained in these areas, we have improved our ability to serve our clients.

Advanced Health has been a huge contributor in two specific community projects. First, they contributed over \$30,000 to the purchase of our food truck which delivers food to Coos and Curry food pantries. This contribution was critical to getting the funding to purchase that truck. Second, they took the lead in raising the funding for housing studies for Coos and Curry counties. These studies identified not only the need for work force housing but, also the critical needs for low income and supported housing. The studies will form the foundation of efforts in both counties to seek funding to increase and improve our housing stock.

However, the biggest support to our community has been the engagement of Advanced Health staff in all aspects of our community. Nearly every community meeting that even "touches" on health care has a staff person from Advanced Health in attendance. This not only keeps Advanced Health engaged with the needs of the community but, those staff offer great support to community organizations. Their work with partners around the opioid crisis is particularly noteworthy.

As the focus on social determinants of health becomes more important, Advanced Health has integrated themselves into the community to both participate and lead in these efforts.

Sincerely,



**Michael Lehman**  
Executive Director  
MRL/bm

[Mlehman@orrca.us](mailto:Mlehman@orrca.us)



**Oregon State University**  
**College of Public Health  
and Human Sciences**

**OSU Extension Service - Curry**

Oregon State University  
29390 Ellensburg Avenue  
Gold Beach, OR 97444

**P** 541-247-6672  
oregonstate.edu

5/7/2019

To Whom It May Concern:

Over the past year, I have had the pleasure of working with Advanced Health and the Community Advisory Council to develop a Community Health Improvement Plan that not only addresses our unique community needs, but that is inclusive and broadly accessible. The Advanced Health leadership team has been thoughtful in their approach to convening community stakeholders and shows a genuine interest in improving the lives of members in the county. They truly have the best interest of our community members' health and well-being at the forefront.

Additionally, I have felt that my input was valued and have benefitted from partnerships forged through attending meetings.

I am encouraged by the work that has taken place and am excited to move forward with the CHIP. It is my intention to continue along the path set forward and to align my work goals with those of the CHIP. I urge you to move their application forward so that collectively these goals may succeed.

Kind Regards,

Margie

Margie House  
Outreach Program Coordinator  
Oregon State University  
Extension Service - Curry County  
4-H Youth Development and Family & Community Health



**Oregon State University**  
**College of Public Health  
and Human Sciences**

**Stephanie Polizzi, MPH, RDN, CHES, FAND**  
**Extension Family & Community Health**  
631 Alder Street  
Myrtle Point, OR 97458  
P 541-572-5263 extension 25291  
[Stephanie.polizzi@oregonstate.edu](mailto:Stephanie.polizzi@oregonstate.edu)  
<https://extension.oregonstate.edu/coos>

5/13/2019

Oregon Health Authority  
CCO Application Process  
Re: Advanced Health CCO support

To Whom It May Concern:

As a Registered Dietitian and faculty with OSU Extension Family & Community Health, I have served as the local nutrition expert in Coos and Curry counties since 2005, and began partnering with Advanced Health at its inception in 2013. Because our region has limited nutrition experts, Advanced Health has supported my lone efforts in nutrition education and has been instrumental in creating momentum in the areas of healthy lifestyles.

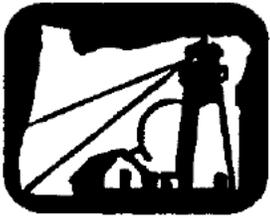
I have served as a member of numerous committees convened by Advanced Health in both Coos (CS) and Curry (CR) counties. These include the Community Advisory Committee (CS, CR), the Community Health Improvement Plan steering committee (CS), and the Community Health Assessment committee (CS, CR). I am a member of the Healthy Lifestyles subcommittee (CR) and serve as the current chair of the Healthy Eating Active Living subcommittee or HEAL (CS).

The HEAL committee launched a health initiative in 2017 which was made possible through the grants and community support of Advanced Health. This committee also held a very successful community-wide health event in 2019 which was funded through Advanced Health. Advanced Health also sponsored the Extension train-the-trainer nutrition course which provided the means for staff and OHP members to gain valuable knowledge and strategies for using food choices to prevent and reverse chronic disease.

Not only does the HEAL committee rely heavily on Advanced Health for funding, we also value the commitment to convene partners, market events and initiatives, and provide opportunities for education and awareness. Advanced Health has also been instrumental in convening partners for useful continuing education like ACEs trainings and health equity work groups. It is imperative that this agency continue to be community-based and locally-governed in order to continue to identify and address local need in our region.

Oregon State University Extension Family & Community Health in Coos and Curry counties is committed to working closely with Advanced Health and its partners to attain the objectives of the 2019 Community Health Improvement Plan, and to continue to address the health needs and concerns of Coos and Curry counties.

Stephanie Polizzi  
OSU Extension Family & Community Health  
Coos and Curry County



# SOUTH COAST EDUCATION SERVICE DISTRICT

“Serving school districts in Coos, Curry, and Western Douglas counties.”

*Administrative Offices*  
1350 Teakwood, Coos Bay, OR 97420  
(541) 269-1611 TDD: (541) 269-1611  
Fax: (541) 269-4531

*Branch Office*  
29805 Mary Street, P.O. Box 786  
Gold Beach, OR 97444  
(541) 247-6681 Fax: (541) 247-2603

April 19, 2019

Re: Advanced Health's *Community Health Assessment and Community Health Improvement Plan*

To Whom It Concerns,

My organization has been a key community stakeholder with Advanced Health as we work collectively to improve the health and outcomes for Coos and Curry county. As an educator with decades of experience I was excited to join with this CCO in a collective impact model through our Regional Achievement Compact group- South Coast Connect for Success. It gave me a way to work for positive change that had not been previously available as well as new partners within the healthcare profession who had knowledge and passion that were both refreshing and effective.

It is clear to me that there is a relationship between community health and school/life success. I was drawn to participate in Advanced Health's *Community Health Assessment and Community Health Improvement Plan* because of this relationship. Advanced Health staff have taken a collaborative role at our South Coast Connect for Success meetings, becoming part of the team and making the work that is being done to create a self-healing community possible. Through this connection I became an ACES trainer and part of the South Coast Together group.

I am committed in my involvement and seeing this work continue. I feel we need to keep meeting as a collective impact group, consistently supporting and examining the CHIP as this way of serving the community will never be finished. We just keep improving and responding as needs change and research and data provide more ways to support the people of our region. This work has engaged many partners and provided individuals with opportunities, both diversifying and expanding leadership opportunities.

While I was asked to provide a letter of support for Advanced Health's CCO 2.0 application, you can probably tell that I jumped at the chance. Never in my career have I felt such a strong connection of professionals and community members engaged in the same work or the possibility of success for that work. I and my organization are absolutely committed to continuing our partnership with Advanced Health and other community stakeholders.

Sincerely,  
Dawn Granger  
Grants and Data/HB3499 EL Specialist  
South Coast ESD  
541-953-9344  
dawngr@scesd.k12.or.us



April 23, 2019

Tracie Skinner

South Coast Family Harbor

250 Hull St.

Coos Bay, OR 97420

To whom it may concern,

I write on behalf of South Coast Family in support of Advanced Health. Advanced Health has made a major impact on the health disparities in our local community.

Through this letter, we acknowledge specific roles and responsibilities of Advanced Health. It has been a pleasure to have worked with Advanced Health and the Community Advisory Council to develop forward-looking health improvement strategies through the Community Health Improvement Plan. In specific, I am committed to working with Advanced Health and other community stakeholders in working to attain objectives related to the overall health needs of our community.

It has been my professional pleasure to work with Advanced Health and the Community Advisory Council to identify unaddressed health care needs in our community, and to develop responsive strategies through our *Community Health Improvement Plan*. Throughout this process, I found that my input was valued and taken seriously. I particularly appreciated the thoughtful and compassionate leadership that Advanced Health provided to the Community Advisory Council, and the inclusive skills of CHA and CHIP facilitators. Consider me engaged! I am anxious and ready to roll-up my sleeves and work toward the attainment of the CHIP's objectives.

We look forward to working with you in eliminating health disparities in our community and achieving health equity.

Sincerely,

Tracie Skinner

Executive Director

South Coast Family Harbor



## South Coast Regional Early Learning Hub

Coastal Douglas, Coos, and Curry Counties

**Supporting children and families as they learn and grow through  
quality opportunities and community partnerships.**

---

April 25<sup>th</sup>, 2019

Re: Advanced Health CCO Letter of Support

To Whom It May Concern,

On behalf of the South Coast Regional Early Learning (SCREL) Hub, I am writing to express our support of Advanced Health as our local coordinated care organization. The SCREL Hub is the local designated regional Early Learning Hub serving Coos, Curry and Coastal Douglas counties. We utilize a collective impact model to develop a shared vision, strategic work plan, and implement shared strategies to improve outcomes for children and families who are at risk or furthest from opportunity. Our Hub is committed to bringing cross-sector partners including families, schools, businesses, early education professionals, healthcare providers and other community members to a common table to address systemic gaps.

Advanced Health works in partnership with us on improving outcomes for pregnant mothers and children ages 0-6. They have a staff member seated on our cross-sector Governance Council and our Executive Committee. They are engaged and a vital voice in the linkages between health and educational outcomes for our most vulnerable populations.

Our reciprocal communication and participation in community meetings and strategies has built a strong foundational relationship between us and Advanced Health. They are inclusive and actively seek out our participation in their Community Advisory Council and Community Health Improvement Plan development. We are committed to working with Advanced Health and other community stakeholders to attain objectives relating to early care and education and the impacts of social determinants of health.

We look forward to continuing and strengthening our relationship and collaboration with Advanced Health in the next biennium and beyond.

Sincerely,

Heather Baumer  
Director  
hbaumer.screl@orcca.us

May 13, 2019

Oregon Health Authority  
CCO Application Process  
Re: Advanced Health



To Whom It May Concern:

I'm writing to support Advanced Health in their CCO 2.0 application for Coos and Curry counties.

South Coast Together is a grass-roots community collaborative focused on fostering resilience in Coos and Curry counties. Its goals are to engage community members as agents of change in preventing the accumulation of Adverse Childhood Experiences (ACEs) and to build resilience in children, adolescents, and families.

The self-healing community initiative stemmed from the desire to get to the root cause of poor population health outcomes identified in the Coos and Curry County Community Health Assessments. Trainings about the ACE Study and Trauma-informed care in neighboring regions spurred requests from Advanced Health members, providers, and community service organizations.

Advanced Health gathered cross-sector community agency representatives and together they made the decision to share resources and invest in an initial cohort of 12 Coos and Curry residents to be trained in the ACE Interface Master Training Program. Advanced Health became the fiscal agent and holds the license and contract with ACE Interface, an organization spearheaded by Dr. Rob Anda a co-principal of the original ACE study and his colleague, Laura Porter.

To date, we have trained over 1, 200 people in Coos and Curry counties about the long-term effects of trauma and toxic stress. We have established a Core Team, Steering Committee, Metrics Committee, Communications Committee, and Training Team. The initiative continues to grow and evolve. We have expanded our training options to include public trainings, tailored workshops, and family cafes. We are in the process of expanding our group of trainers.

Ultimately, our goals are long-term, but they include Medicaid cost-savings and significantly improved population health trauma indicators. We would not be where we are today if not for the dedication of Advanced Health and their staff. We look forward to continuing to work closely with Advanced Health.

Sincerely,

A handwritten signature in blue ink that reads "Laura Williams". The signature is fluid and cursive.

Laura Williams

Chair, South Coast Together Steering Committee



April 24, 2019

To Whom It May Concern:

I am writing to express my support for Advanced Health as our local CCO. While I was asked to provide a letter of support for Advanced Health's CCO 2.0 application, I wish to do more than that. I and my organization are absolutely committed to working arm-in-arm with Advanced Health and other community stakeholders to attain the objectives of the *2019 Community Health Improvement Plan*. My organization sees the value of our local CCO and their involvement in our local community.

During 2018, I worked arduously with my fellow undertaking the *Community Health Assessment*, and again in late 2018 and 2019 to develop well-conceived strategies for addressing health-related needs in the *Community Health Improvement Planning* process. As we neared completion of our work, we learned that another CCO might enter Coos County. It is my understanding that this CCO has not spoken to our CAC and has not been engaged in our local needs-assessment or planning processes, and that makes me feel like our community is discounted. I worry that the presence of two CCOs in my community will split the social and financial resources that are available to support the exciting new *Community Health Improvement Plan* that represents hundreds of hours of volunteer effort. I am discouraged with the lack of engagement from what might be another CCO in our community.

It has been my professional pleasure to work with Advanced Health and the Community Advisory Council to identify unaddressed health care needs in our community, and to develop responsive strategies through our *Community Health Improvement Plan*. Throughout this process, I found that my input was valued and taken seriously. I particularly appreciated the thoughtful and compassionate leadership that Advanced Health provided to the Community Advisory Council, and the inclusive skills of CHA and CHIP facilitator. Consider me engaged! I am anxious and ready to roll-up my sleeves and work toward the attainment of the CHIP's objectives.

I sincerely hope that you will approve the request for Advanced Health to be the continued CCO provider in Coos County. If you should have any questions please feel free to contact me!

Serving Our Community,

*Tara Johnson*

Tara Johnson  
Executive Director



United Way  
of Southwestern Oregon

PO Box 1288 / 186 N 8<sup>th</sup> Street  
Coos Bay, OR 97420  
(541) 267-5202  
[info@unitedwayswo.org](mailto:info@unitedwayswo.org)

May 6, 2019

Oregon Health Authority  
500 Summer Street, NE, E-20  
Salem, OR 97301-1097

Re: Letter of Support for Advanced Health CCO 2.0 Application

To Whom It May Concern:

Earlier this year I joined United Way of Southwestern Oregon as their new Executive Director. In this role, I have started to work closely with Advanced Health on various community initiatives. I have been very pleased to witness their true commitment to improving the health and well-being of individuals in our Coos and Curry County communities.

I am particularly impressed with Advanced Health's coordination of the Consumer Advisory Councils in Coos and Curry Counties. These meetings not only provide a structured forum for the CAC membership, they also draw a large audience of community participants and offer a broad array of informational sessions, ranging from health and well-being programs offered, to key challenges faced in our local communities – in many cases, information that would not be available through any other forum.

In leading these sessions, Advanced Health staff have shown compassion, empathy, and a passion for inclusive community engagement in resolving some of our tougher local challenges. I have also participated in recent 2019 Community Health Improvement Plan workgroups where I have seen these same characteristics expressed by Advanced Health staff and CHIP leadership.

Finally, I am extremely grateful for Advanced Health's support of United Way of Southwestern Oregon, both financially through recent capacity-building awards and contract funding toward our housing efforts in Coos and Curry Counties, as well as in-kind through donations of office space, IT assistance, and general support for United Way as we fight for the health, education, and financial stability of all residents of Coos and Curry Counties.

In closing, my brief exposure to Advanced Health over the past few months has made it quite evident that their thoughtful, responsive approach will result in significant improvements in the health of individuals and our entire community, and I look forward to continuing to work alongside Advanced Health in the months and years to come.

Sincerely,

A handwritten signature in cursive script that reads "Jen Shafer".

Jen Shafer  
Executive Director

**GIVE. ADVOCATE. VOLUNTEER.**



May 8, 2019

To Whom It May Concern,

As Executive Director of **Wally's House, Curry County's Child Abuse Intervention Center**, I have been pleased to learn that a collaborative *Community Health Assessment (CHA)* was completed for Curry County in 2018, and now I am taking part in the collaborative *Community Health Improvement Plan (CHIP) process* that is being developed for Curry County, which is establishing a clear road map for improving the health of our youth and, indeed, our entire community. I understand that Advanced Health has taken the lead in the development of the CHA and the CHIP, both financially and administratively. I am grateful for their proactiveness in addressing the health concerns of our most vulnerable community members.

Advanced Health has spearheaded the Adverse Childhood Experiences (ACEs) and Resiliency work in both Coos and Curry Counties through their newly formed South Coast Together collaborative. Between Coos and Curry Counties, over 1,200 community members have been trained on the ACEs research- regarding the prevalence and consequences of adverse childhood experiences, and what to do to prevent them and how to help foster resiliency.

I have been a guest speaker at Advanced Health's Community Advisory Council (CAC) meeting hosted in Gold Beach. The CAC seeks to provide our local community members on the Oregon Health Plan with a voice in their healthcare to help ensure the health care needs of the people in our community are being addressed.

On behalf of the **Wally's House**, I am grateful for how Advanced Health is attempting to meet the needs not only of our most vulnerable community members, but of the community at large, and I appreciate their willingness to financially support **Wally's House**. We fully support Advanced Health's application submission for CCO 2.0 and we look forward to their continued presence in Curry County.

Thank you for your consideration,

Jackalene J. Antunes  
Executive Director  
541-425-5502

P.O. Box 1845, 94166 8<sup>th</sup> Street, Gold Beach, OR 97444 \* Phone: (541) 425-5502

***Our Mission: To provide compassionate intervention, assessment and advocacy for victims and their families, while supporting a child focused, community based system of prevention and healing.***



4/15/19

Laura Williams, Director, Community Engagement  
Advanced Health  
289 La Clair St.  
Coos Bay, OR 97420

Ms. Williams,

Waterfall Community Health Center has been a key community stakeholder with Advanced Health since the time of its earliest inception. I was drawn to participate in Advanced Health's *Community Health Assessment* and *Community Health Improvement Plan* precisely because the enabling legislation for CCOs defined CCO's as local, community-based organizations, with local governance structures. While I remain committed to working with Advanced Health and its exemplary local network, I must express concern about the degree to which the CCO 2.0 development process fails to emphasize or enforce the original legislative intent that CCOs be community-based and locally-governed. I fear that, over time, CCOs will act no different than huge multi-state health insurance companies in which local community stakeholders' and consumers' voices become silence.

While I was asked to provide a letter of support for Advanced Health's CCO 2.0 application, I wish to do more than that. I and Waterfall Community Health Center are absolutely committed to working arm-in-arm with Advanced Health and other community stakeholders to attain the objectives of the *2019 Community Health Improvement Plan*.

It has been my professional pleasure to work with Advanced Health and the Community Advisory Council to identify unaddressed health care needs in our community, and to develop responsive strategies through our *Community Health Improvement Plan*. Throughout this process, I found that my input was valued and taken seriously. I particularly appreciated the thoughtful and compassionate leadership that Advanced Health provided to the Community Advisory Council, and the inclusive skills of CHA and CHIP facilitator. Consider me engaged! I am anxious and ready to roll-up my sleeves and work toward the attainment of the CHIP's objectives.

Please know that Waterfall Community Health Center supports Advanced Health's plans and efforts and I am committed to continuing my involvement and seeing this work through to its completion.

Sincerely,

A handwritten signature in blue ink, appearing to read "Andrea Trenner", with a long horizontal flourish extending to the right.

Andrea Trenner  
Chief Executive Officer  
Waterfall Community Health Center

Wednesday May 1st, 2019

To Whom It May Concern,

I am writing in support of Advanced Health for the 2020-2024 coordinated care organization contract with the Oregon Health Authority for Coos and Curry Counties. As the Chief Operating Officer of Youth ERA, a national nonprofit specializing in peer-delivered services for transitional age youth 14 - 25, my experience working with Advanced Health has been outstanding. We work with Advanced Health in Coos County through their funding of two full-time positions at our drop-in center in North Bend as well as a full-time Youth Peer Support Specialist serving the LGBTQ and EASA communities.

We have found Advanced Health's commitment to serving transitional aged youth to be admirable. Through contracting with Youth ERA, the community has access to peer services for youth in Coos County. Due to Advanced Health's work, youth have been able to access services through our Drop-In Center, community-based peer services, leadership training, suicide prevention activities, health literacy, support groups, and suicide response. Advanced Health's forward thinking has been essential to increasing engagement and participation in programs that benefit not just youth and their families, but entire communities.

We believe collaboration and community engagement to be the keys to developing successful, forward-thinking programs and we have been delighted that Advanced Health shares this philosophy. They stand out as an example of how to bring community partners together and encourage thoughtful collaboration. We have consistently been impressed with Advanced Health's ability to bring together community leaders and members through our partnership with them in South Coast Together and trauma-informed training to not just professionals, but community members as well. This work is leading toward transformation at every level in their communities.

We strongly believe that the youth we serve at our Drops and the entire community will continue to thrive in partnership with Advanced Health. It is for these reasons that Youth ERA strongly recommends the support of Advanced Health's application to serve Coos and Curry Counties.

Sincerely,

Jammie Gardner  
COO  
Youth ERA