

APR 22 2019

COLUMBIA COUNTY
Board of Commissioners Office

Health Systems
Division



ST. HELENS, OR 97051

Commissioners

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April 19, 2019

Review Committee- RFA-OHA-4690-19

Oregon Health Authority
500 Summer Street N.E.
Salem, OR. 97301

Dear Review Committee,

The Columbia County Board of Commissioners would like to take this opportunity to support Columbia Pacific CCO in their application for a renewal of their contract to provide the services required of the coordinated care organization serving our County. Columbia Pacific has been a reliable partner from the inception of this program, and we feel they will continue to grow and improve as time goes on under CCO 2.0. Columbia County has challenges that are not faced in other area counties, including not having a hospital within our borders. This in itself presents unique healthcare obstacles to citizens of Columbia County that Columbia Pacific CCO has been able to help navigate.

It is also our strong opinion that only a single CCO provide service in our tri-county region. We feel that the possibility of having a county bisected by more than one CCO would cause confusion to clients, and possibly provide a decrease in patient care due to the lack of scale / volume to make service profitable or sustainable to more than one provider. We believe that Columbia Pacific has demonstrated their commitment to the triple aim: Better health, Better care, and Lower Costs, and we look forward to them serving our residents for the next 5 years.

Thank you,



Henry Heimuller, Chair

Tillamook County



Land of Cheese, Trees and Ocean Breeze

Board of Commissioners
David Yamamoto
Bill Baertlein
Mary Faith Bell
201 Laurel Avenue
Tillamook, Oregon 97141
Phone 503-842-3403

April 17, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

We are writing this letter in strong support of the application by the Columbia Pacific Coordinated Care Organization (Columbia Pacific CCO) for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCO's were created in 2012. Our experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation, and integrated care and services for Oregon Health Plan members, providers, and social safety net organizations in our community.

The Tillamook County Board of County Commissioners has worked with CareOregon and Columbia Pacific CCO since its inception. Columbia Pacific has made significant investments of financial and personnel resources in Tillamook County. For example, Columbia Pacific dedicates 1.5 FTE to working with our local Community Advisory Council, contracts with the REDE Group to conduct regional Community Health Needs Assessments and a Community Health Improvement Plan, deploys technical assistance and content experts to work with medical and behavioral health providers to achieve the "triple aim", and invests hundreds of thousands of dollars in community-based projects and grants each year. Through the county partnership with Columbia Pacific, we have achieved improvements in health outcomes for the county and for the region. Commitment, consistency, and a hands-on approach is working. We are invested in this partnership and would like to see it continue and thrive in our communities for the betterment of the health of our community and the region.

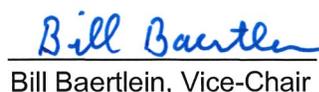
The creation of two CCOs in Tillamook County would be contrary to the purpose of the "triple aim" and would likely create increased costs. Health care organizations and partners do not need yet another organization to learn how to work with. A not-for-profit organization, driven by a board intent on reinvesting in our county, should be supported and continued.

We have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

BOARD OF COMMISSIONERS FOR TILLAMOOK COUNTY, OREGON


David Yamamoto, Chair


Bill Baertlein, Vice-Chair


Mary Faith Bell, Commissioner



Columbia Pacific CCO

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March 27, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCO's were created in 2012. My experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

Our County Health Center and Health Department have partnered with Columbia Pacific since its inception with the Administrator serving on the first board as a board member and then as the Chair. The Health Center strives to achieve the "triple aim" through clinical skills enhancement and engagement; provision of services and program based on community need; improving quality of care by achieving State and National metrics; and improving our patients' care experience. Columbia Pacific is our partner in this work!

We participate in an array of Columbia Pacific work from the Community Advisor Council, Regional Strategic Planning to CCO Committees. Our Medical Director and Clinical Nurse Manager participate in the CCO Clinical Advisory Panel. This Advisory Panel provides opportunities for input, networking, improvement in clinical practice, and the development of clinical services and policy implementation. We participate in performance improvement projects and receive direct support through the CCO staff and P3 collaborative. With strategic investments of funding, technical assistance, and consulting by the CCO, our Health Centers have successfully integrated behavioral health services in the primary care setting, integrated a nutritionist to address prevention and management of chronic disease, and achieved quality metric targets for three years or more. In addition, we have improved access to health care for the community.

We do not need or want two CCOs in Tillamook County to serve the relatively small population of OHP members (approximately 5600). It would be duplicative, inefficient, and contrary to the purpose and intended outcome of the Triple Aim. We have years invested in local and regional partnerships, and clinical strategies supported by CPCCO, and we hate to see this work disrupted or fractured.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,



Marlene Putman, Administrator



Date: April 16, 2019



Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan and their providers since CCOs were created in 2012. My experience working with Columbia Pacific has demonstrated their deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

Providence Seaside Hospital and Clinics works closely with the CCO serving some of our most vulnerable patients. In addition, we are closely involved in the structure of the CCO with caregivers from our organizations serving on the Community Advisory Panel and the Finance Committee. We have been involved since the CCO was first established and the working relationships that we have developed are solid and now thriving. It is vital that we are able to continue with this collaboration that has taken time/effort to build. Our community and patients deserve this.

Also important to mention is that this work would become much more difficult if there are two CCOs serving Clatsop County. In a system that is already stretched thin, patients would suffer from our inability to maintain strong working relationships with 2 CCOs.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

A handwritten signature in black ink, appearing to read "D Greco", written over a white background.

Dominique Greco, MD
Family Physician with OB
Medical Director for Primary Care
Providence Medical Group Seaside



April 16, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Brian Garvey, MD, MPH
Medical Director, OHSU Family
Medicine at Scappoose
Associate Residency Director,
OHSU Family Medicine Residency
garveyb@ohsu.edu

Stein Berger
Practice Manager
OHSU Family Medicine at
Scappoose
bergers@ohsu.edu

Dear Review Committee:

We are writing this letter in support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. Our experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members.

www.ohsu.edu

OHSU Family Medicine at
Scappoose
51377 SW Old Portland Rd,
Scappoose, OR 97056

tel 503 418-4222
fax 503 418-4223

To be specific, CPCCO has helped fund a number of important programs at our clinic that we think are critical to our ability to provide high quality care. Losing this funding would have a major impact on our patients' health. Some examples we would like to highlight include the following:

- Incentive programs for preventive care (e.g., well child visits)
- Transportation for patients (critical to the rural setting)
- Panel coordinator and health resilience specialist positions
- Community paramedic program
- Support for development of new clinical operations through meetings (PC3) and other incentives
- Risk share payments
- Added payment for services otherwise not otherwise provided in the community (e.g., circumcisions)
- Funding for non-medical services related to patient health (e.g., membership for swimming)

In addition, as part of our working relationship, we have made a major impact on treating the opioid use disorder epidemic in the tri-county "North Coast" area, including integration of behavioral health in our clinic. We have opened new residency training opportunities for primary care physicians interested in healthy policy. Further, we have made major improvements around attaining key population health metrics (e.g., developmental screening, well child care, maternity care and management of chronic diseases like diabetes and heart failure).

Given the size of our community, we would also like the committee to be aware that we are concerned by the prospect of having multiple CCOs serve our area. Ultimately, OHSU's primary commitment will always be to providing high quality care to the population we serve, including traditionally underserved communities, regardless of ability to pay. We

would never exclude patients from our clinic based on insurance provider or status. However, we generally prefer that OHA awards a single CCO contract given the major administrative burden associated with metrics attainment, reporting, contracting, and engagement with CCO-specific clinical advisory groups.

We are happy to discuss in more detail at any time, if helpful to the committee. Please feel free to reach out to either of us with questions or requests for further clarification of our position.

Sincerely,



Brian Garvey, MD, MPH
Medical Director
OHSU Family Medicine at Scappoose



Stein Berger
Practice Manager
OHSU Family Medicine at Scappoose



RINEHART
CLINIC & PHARMACY
COMPASSIONATE COMMUNITY CARE

230 Rowe Street | PO Box 176 | Wheeler, OR 97147 | 1-800-368-5182 | Fax: 1-844-712-3001 | www.rinehartclinic.org

April 9, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter to express Rinehart Clinic's support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. During the time that we have worked with Columbia Pacific, the CCO has demonstrated a deep commitment to health improvement, health transformation, and integrated care and services for OHP members, providers, and social safety net organizations in our community.

The team at Rinehart Clinic has worked with Columbia Pacific CCO on a myriad of programs and projects, including our annual adolescent well-check program, behavioral health integration into primary care, as well as the important work on opioid use education and reduction in our community. CPCCO funded a year-long Diabetes Risk Reduction program that incentivized patients with healthy food vouchers and vegetables fresh off a local organic farm. The Rinehart Clinic finished 2018 as the CCO's top performer in Diabetes Control, a large part due to this innovative funding opportunity. In 2019, we have received funding through the CCO's Community Advisory Council that has helped us usher in innovative and comprehensive approaches to reducing obesity and increasing wellness in our community.

The Rinehart Clinic has seen Columbia Pacific CCO develop important relationships with community and clinic leaders over the years. They have fostered conversations across our communities about how to improve health and well-being, and have participated in local collaboratives to prevent or address mental illness, addictions, and chronic disease, and helped fill gaps and enhance delivery of services across the continuum.

Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with them to improve the health of our shared populations and our communities.

Sincerely,

Gail Nelson, MHA, FACHE
Chief Executive Officer



April 17, 2019

Clinic Services

*Babies First
CaCoon
Communicable Disease
HIV Prevention Services
Immunizations
Maternity Case Management
Prenatal/Family Planning
Sexually Transmitted Disease
School-Based Health Centers
Primary Care*

Health Education

*Healthy Communities
Tobacco Prevention & Education
Problem Gambling Prevention
Drug and Alcohol Prevention
Suicide Prevention
WIC (Women, Infants, Children)
Lactation Specialists
Insurance Application Assistance*

Board Members

Michael Carter
Rita Bernhard
Dr. Lena Walker
Eric Smythe
Jenny McDermott
Heather Lewis
Mike Chapman
Ryan Sealy

Contact Us

Columbia Health Services
(2370 Gable Road)
PO Box 995
St. Helens, OR 97051
503-397-4651
1-800-244-4870
Fax: 503-397-1424

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

It is my pleasure to support the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. Our agency's experience working with Columbia Pacific as a partner, collaborator, and on the Community Advisory Council has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in Columbia County.

We have been most impressed with CPCCO's commitment to investing in community initiatives to improve the health of the community. They have been innovative and open-minded, always considering the broader impact of their investments on the social determinants of health.

We were fortunate enough to be invited to the table when the CCO was being developed. Since the start, local input has been respected and valued. Our staff serve on task forces and committees, of which there are necessarily many, to represent the local voice. We believe that the local perspective and engagement are instrumental to the CCO's success and have concerns about dividing our resources to be as actively involved if there were two CCOs serving Columbia County. We hope that the state seeks local opinions when determining whether to select one or multiple CCOs for our geographic area.

Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

Sherrie Ford, MPH
Director



Yakima Valley Farm Workers Clinic

April 5, 2019

Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

On behalf of Yakima Valley Farm Workers Clinic (YVFWC), I am writing this letter in support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. YVFWC's experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in the community.

As a Community/Migrant Health Center, YVFWC provides high-quality, culturally sensitive, patient-centered medical, dental, behavioral health, Women Infants Children, pharmacy, enabling, and social services to low-income residents and migrant/seasonal agricultural workers throughout Washington and Oregon. In 2018, YVFWC served over 162,000 patients, of which 91% were low-income, 64% Hispanic, and 33% migrant/seasonal agricultural workers. As such, we value the benefits Columbia Pacific CCO offers to our patients throughout Clatsop, Columbia, and Tillamook counties. Additionally, we understand the importance of our outreach and enrollment efforts with Columbia Pacific CCO to ensure that Oregon's most vulnerable populations have health benefits and access to care.

Columbia Pacific has amply demonstrated their commitment to the triple aim of better health, better care, and lower costs. They have moved our community forward in addressing the social determinants of health and health equity and in providing culturally appropriate care. We look forward to continuing to work with them in the future.

Sincerely,


Juan Carlos Olivares
Chief Executive Officer



Legacy Medical Group–St. Helens

500 N. Columbia River Highway, Suite 6
St. Helens, OR 97051

503.397.0471 *phone*
503.366.3014 *fax*

Monday May 13, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. My experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

I have had a great experience and working relationship with them as a member of the Clinical Advisory Panel since it's inception in 2012. One specific example is that this relationship has helped us with grant funding to embed a clinic Behaviorist, who is able to provide brief counseling services in the moment when needed during visits.

In addition to fully supporting Columbia Pacific CCO, I am very concerned about the prospect of trying to work with more than one CCO. Because we are a rural community the ability to participate with and effectively manage patient's in multiple CCOs would be very difficult and strain our already strained system to the breaking point. We urge you to please continue with only one CCO for our region.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

A handwritten signature in black ink, appearing to read "Roxana Abbott".

Roxana Abbott, DO
Site Medical Director
Legacy Clinic St. Helens

Providence Seaside Hospital
725 S. Wahanna Road
Seaside, OR 97138
t: 503.717.7000
f: 503.717.7505
www.providence.org/northcoast



Date: April 16, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. My experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

A handwritten signature in black ink, appearing to read "Donald L. Lemmon", is written over a light blue horizontal line.

Donald L. Lemmon, CEO
Providence Seaside Hospital

May 3, 2019

Review Committee – RFA-OHA-4690-19
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing to support Columbia Pacific CCO in their application for a new five-year contract with the Oregon Health Authority. We have worked with Columbia Pacific for years and find them to be uniquely situated to address the needs of our community while stimulating both transparency and collaboration among providers and community partners.

As a contracted dental plan, Advantage Dental has administered the dental benefit for assigned Columbia Pacific members since 2014. As such, Advantage recognizes Columbia Pacific's focus on whole-person care, demonstrated by the consistent and intentional inclusion of oral health through both messaging and engagement.

Columbia Pacific has amply demonstrated their commitment to the triple aim of better health, better care, and lower costs. They have a clear commitment to integrated and coordinated health care for our community members in our county. They have moved our community forward in addressing the social determinants of health and health equity and in providing culturally appropriate care. We look forward to continuing to work with them in the future.

Sincerely,



Kevin Boie
Chief Operating Officer
Advantage Dental from DentaQuest

May 1, 2019

Review Committee – RFA-OHA-4690-19
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee,

I am writing on behalf of Capitol Dental Care, Inc. (Capitol) in support of Columbia Pacific CCO's application for a new five year contract with the Oregon Health Authority. We have worked with Columbia Pacific for several years and find them to be uniquely situated to address the needs of our community while stimulating collaboration among providers and community partners. As the State of Oregon looks to innovate and improve health care in the next five years, we strongly support the network of community stakeholders Columbia Pacific has involved in their efforts to address social determinants of health, access to care, and health disparities.

Our current community outreach efforts, which we expect to expand throughout the term of CCO 2.0, include providing oral evaluations to elementary and middle school students, sponsoring and participating in health fairs in the region, and addressing social determinants of health through our sponsorship of a dental van, which is used to better reach Columbia Pacific's members who struggle with access to dental services in this rural part of the state.

Although Capitol generally prefers to remain agnostic with respect to CCO applicants in any given service area, we believe the members served by Columbia Pacific have historically received necessary services in an efficient, high quality, and cost-effective manner and for that reason, would be pleased to see Columbia Pacific continue as the sole CCO in this region.

Columbia Pacific has amply demonstrated their commitment to the triple aim of better health, better care, and lower costs. They have a clear commitment to integrated and coordinated health care for our community members in our county. They have moved our community forward in addressing the social determinants of health and health equity and in providing culturally appropriate care. We look forward to continuing to work with them in the future.

Sincerely,



Mark Shalvarjian
President
Capitol Dental Care, Inc.



First In Proactive Dental Care

6950 NE Campus Way, Hillsboro, OR 97124
Tel 503.952.2000 Fax 503.952.2200
www.willamettedental.com

April 16, 2019

Review Committee – RFA-OHA-4690-19
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing to support Columbia Pacific CCO in their application for a new five-year contract with the Oregon Health Authority. We have worked with Columbia Pacific for years and find them to be uniquely situated to address the needs of our community while stimulating both transparency and collaboration among providers and community partners.

As a dental subcontracting organization with Columbia Pacific CCO since 2014, Willamette Dental Group, PC (WDG) has seen first-hand the impact made by our partnership in their service area. Broadly, we are appreciative of their inclusive and innovative mindset and prioritized efforts regarding medical-dental integration and in establishing quality incentive metrics as part of alternative payment model.

Columbia Pacific has amply demonstrated their commitment to the triple aim of better health, better care, and lower costs. They have a clear commitment to integrated and coordinated health care for our community members in our county. They have moved our community forward in addressing the social determinants of health and health equity and in providing culturally appropriate care. We look forward to continuing to work with them in the future.

Sincerely,

A handwritten signature in black ink, appearing to read 'Matt Sinnott', is written over a light blue horizontal line.

Matt Sinnott
Senior Director of Government Affairs and Contract Management
Willamette Dental Group

COLUMBIA COUNTY

Board of Commissioners Office

Commissioners

Margaret Magnuder
Henry Heimuller
Alex Tardif

Administration

Jan Greenhalgh
Jacyn Normine



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April 19, 2019

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It is also our strong opinion that only a single CCO provide service in our tri-county region. We feel that the possibility of having a county bisected by more than one CCO would cause confusion to clients, and possibly provide a decrease in patient care due to the lack of scale / volume to make service profitable or sustainable to more than one provider. We believe that Columbia Pacific has demonstrated their commitment to the triple aim: Better health, Better care, and Lower Costs, and we look forward to them serving our residents for the next 5 years.

Thank you,



Henry Heimuller, Chair

Tillamook County



Land of Cheese, Trees and Ocean Breeze

Board of Commissioners
David Yamamoto
Bill Baertlein
Mary Faith Bell
201 Laurel Avenue
Tillamook, Oregon 97141
Phone 503-842-3403

April 17, 2019

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Dear Review Committee:

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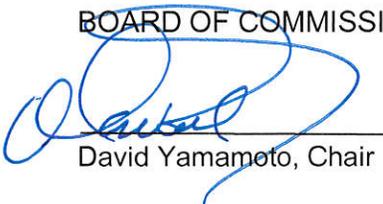
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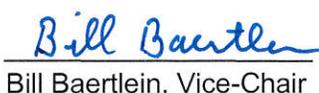
The creation of two CCOs in Tillamook County would be contrary to the purpose of the "triple aim" and would likely create increased costs. Health care organizations and partners do not need yet another organization to learn how to work with. A not-for-profit organization, driven by a board intent on reinvesting in our county, should be supported and continued.

We have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

BOARD OF COMMISSIONERS FOR TILLAMOOK COUNTY, OREGON


David Yamamoto, Chair


Bill Baertlein, Vice-Chair


Mary Faith Bell, Commissioner



Columbia River Fire & Rescue

ADMINISTRATION OFFICES

270 Columbia Blvd * St Helens, Oregon * 97051
Phone (503)-397-2990 * www.crrf.com * FAX (503)-397-3198

April 8, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO (CPCCO) for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. My experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

CPCCO has been a strong partner in our communities and has provided the primary funding for the innovative Columbia County Community Paramedic Program. This is one of only two programs in Oregon that receive funding from a CCO. It has been, and continues to be a highly collaborative process. The relationship has been mutually beneficial, providing services to underserved and vulnerable populations. Local clinics and government organizations often reach out to the community paramedic for assistance with shared clients. This is but one example of how CPCCO does not only serve our communities but integrates into them.

Columbia Pacific CCO serves approximately 24,000 across three rural counties. I believe services would be negatively impacted if two CCOs were allowed to share this small population. It is common in government to consolidate in order to maintain service levels while controlling overhead expenses. The inverse is true. Two CCOs would require twice the administration to serve the same population. It would not be a fiscally responsible option.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

Michael S. Greisen, Fire Chief
Columbia River Fire & Rescue
Scappoose Rural Fire Protection District



Oregon

Kate Brown, Governor

Department of Human Services

Child Welfare, Self Sufficiency

April 9, 2019

500 N. Columbia River Hwy Ste 220

St Helens, OR 97051

(503) 366-8300

(503) 397-1092

Request Application Review Committee
Oregon Health Authority 500
Summer St. NE Salem,
OR 97301



Dear Review Committee:

I am writing this letter in support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCO's were created in 2012. My experience working with Columbia Pacific has demonstrated this CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and the social safety net organizations in my community of Columbia, Clatsop and Tillamook Counties.

As the District Manager for Child Welfare and Self-Sufficiency programs for Columbia, Clatsop and Tillamook Counties, I have first had knowledge of the partnership with Columbia Pacific. We are currently working in Clatsop County on a Family Find initiative. Family Find helps foster children learn about and connect with family members through an extensive relative search. We are also partnering with Columbia Pacific CCO for creating "Trauma Resilient Clatsop and Columbia County" which is a collection of public, private and non-profit businesses and agencies charged to inform and work in a trauma informed manner.

I have seen Columbia Pacific develop deep relationships with communities and convene inspired conversations across our communities about how to improve health and well-being, improve access to mental health services, addiction services and help fill in gaps and/or enhance a delivery of services across the continuum. Columbia County has worked with us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five years to improve the health of our shared populations and our communities.

Please contact me if you have any questions.

Amy Youngflesh
DHS District Manager Child Welfare, Self Sufficiency
500 N Columbia Rvr Hwy Ste 230
St Helens, OR 97051

"Safety, health and independence for all Oregonians"
An Equal Opportunity Employer

HELPING HANDS



REENTRY OUTREACH CENTERS

Helping Hands Reentry Outreach Centers

Serving the homeless of Clatsop, Tillamook, Yamhill, & Lincoln Counties

www.helpinghandsreentry.org

P.O. Box 413 Seaside, OR 97138

501(c)(3) Nonprofit - Federal Tax ID: 27-1158468

Helping Hands is an equal opportunity organization and employer.

April 2, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Re: Letter of Support for Columbia Pacific CCO's Application for 5-year OHA Contract

Dear Review Committee,

Helping Hands serves members of our community who are experiencing homelessness, and provides both temporary emergency shelter as well as long-term, program-based transitional housing. Program participants work one-on-one with case managers and crisis managers to identify barriers to self-sufficiency and strategize solutions, build skills, and gain access to resources to rebuild independence.

Columbia Pacific CCO has been a dedicated and integral partner in improving and expanding services for the homeless in Clatsop and Tillamook counties. They are passionate about ensuring that our most vulnerable populations are able to gain equal access to healthcare and diverse services which improve overall health, and demonstrate a deep commitment to identifying and addressing gaps in services. By being actively involved and encouraging collaboration between service providers on a local level, Columbia Pacific CCO has become a pillar in the communities we serve.

The homeless clients we serve in partnership with Columbia Pacific CCO often have difficulty navigating healthcare systems. Literacy levels can be a challenge, and with additional vulnerabilities like mental health or chronic disease complications, understanding something as basic as what benefits one has or how to access services can be an uphill battle. We believe that further complicating the system by having multiple CCOs in a rural area would be confusing for our clients who already fear seeking treatment, and would be detrimental to equitable access to healthcare for our vulnerable clients.

If you have any questions about Helping Hands' strong support of Columbia Pacific CCO's application to renew the five-year OHA contract for Clatsop, Tillamook, and Columbia counties, please don't hesitate to reach out.

Best regards,



Alan Evans, Helping Hands CEO/Executive Director
a.evans@helpinghandsreentry.org
503-440-9357



Clatsop Community Action
364 9th Street · Astoria Oregon 97103
Phone (503) 325-1400 · Fax (503) 325-1153

April 8, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. Clatsop Community Action's experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

Clatsop Community Action's Mission is to help People with Food, Housing and Other Basic Needs. We deeply understand how our County's health and its overall community impact depends on the importance of education that ties basic human long-term self-sufficiency with preventive healthcare. Health challenges of those in poverty that can multiply logarithmically. Compounded with a chronic medical issue that often is a result of obesity and/or a mental illness, developmental disability, and/or an addiction problem can send an individual and their family into a long-term descent into poverty or homelessness.

I have noted Columbia Pacific's commitment with effective working relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being. They have led and participated in local collaboratives to prevent or address mental illness, addictions or chronic disease, and have helped to fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities. Access to good, preventative healthcare services along with education is the key to solving Clatsop County's challenges. Columbia Pacific should be allowed to continue its work without interruption and any additional fragmentation on behalf of our OHP clients.

Sincerely,

Elaine Bruce, Executive Director
Clatsop Community Action
364 9th Street, Astoria, Oregon 97103
503-325-1400, ext. 1035 or 971-308-1035 Direct

CENTRAL OFFICE
125 N. 17th St.
St. Helens, Oregon 97051
Voice (503) 397-3511
Fax (503) 397-3290
Administration
Information & Referral Ext. 2001

FISCAL OFFICE
1775 St. Helens St.
St. Helens, Oregon 97051
Voice (503) 366-6570
(503) 366-6565
(503) 366-6569
Fax (503) 366-7906

COMMUNITY DEVELOPMENT PROGRAMS
125 N. 17th St.
St. Helens, Oregon 97051
(503) 397-3511 Ext. 2013
Housing Development
Community Facilities

HOUSING CENTER
(503) 325-8098
(800) 325-8098
Housing Information & Referral
Homeowner & Tenant Trainings
Home Ownership Assistance

SELF-HELP HOUSING
Acquisition Rehabilitation Sweat Equity
(503) 366-6550
(503) 366-6544

HOUSING REHABILITATION
Rehabilitation
Weatherization
Astoria
(503) 325-8098
(800) 325-8098
Columbia
(503) 366-6562

EMERGENCY HOUSING PROGRAM
125 N. 17th St.
St. Helens, Oregon 97051
(503) 397-3511
(800) 404-3511

**CHILD & FAMILY
DEVELOPMENT PROGRAM**
PO Box 10, 108 W. B. St.
Rainier, Oregon 97048
(503) 556-3736
Head Start
Healthy Families

ENERGY SERVICES PROGRAM
125 N. 17th St.
St. Helens, Oregon 97051
(503) 397-3511
Energy Utility Assistance
Consumer Education
Tillamook
(503) 842-3267
(866) 722-4951
Astoria
(866) 722-4951

**SENIOR, RESPITE & VETERANS
SERVICE PROGRAMS**
125 N. 17th St.
St. Helens, Oregon 97051
(503) 366-6584
Respite Care, OPI
Senior Support & Nutrition Programs

Veterans Service Program
125 N. 17th St.
St. Helens, Oregon 97051
(503) 366-6580

DISASTER RECOVERY PROGRAM
125 N. 17th St.
St. Helens, Oregon 97051
(503) 366-6563

COMMUNITY ACTION TEAM, INC.

"BUILDING BRIDGES TO SELF-SUFFICIENCY"



April 19, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

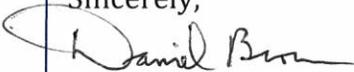
I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. Our experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in our community.

For the past sixteen months, Columbia Pacific CCO has partnered with Community Action Team by providing funding for our Healthy Homes Program. These funds allow us to do repair and remediation measures that improve the home environment of high risk, low-income families residing in Clatsop, Columbia or Tillamook County. The Oregon Health Plan members who participate in the program report less visits to the doctor or emergency room, less hospitalizations, less asthma attacks and less falls. They live healthier lives because of the partnership and support of Columbia Pacific CCO.

We are also concerned about the potential of ending up with two different CCOs in the counties we serve. Our clients already struggle to navigate the health care system, and to potentially end up with a household connected to different CCOs is an unreasonable burden to add to their lives.

We have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five.

Sincerely,


Daniel Brown
Executive Director

Serving Columbia, Clatsop, and Tillamook Counties since 1966

April 10, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301



Dear Review Committee:

Food Roots is writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. Our experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in our community.

Food Roots has worked closely with Columbia Pacific as a key supporter and partner in our efforts to grow a robust food system on the north Oregon coast. Columbia Pacific has provided us support for our work in Access to Local Food and Farm to School education, helping us to provide gardening workshops to low-income adults, garden-based education and local food sourcing for over a thousand students in Tillamook County schools, and increased access to fresh, healthy, locally-grown produce for OHP enrollees and SNAP recipients through our Double Up Food Bucks program. Additionally, Columbia Pacific has helped connect us with OHP enrollees, SNAP recipients, and other low-income community members so that we can both provide them with access to our programming and better understand their needs, concerns, and specific challenges to better craft our ability to serve them and improve our community's health and wellbeing.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Please do not hesitate to contact us with any questions. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Lauren Sorg'.

Lauren Sorg
Executive Director
Food Roots

A handwritten signature in black ink, appearing to read 'Joel Caris'.

Joel Caris
Development Director
Food Roots



P.O. Box 1031, St. Helens, OR 97051
cpfb@cpfoodbank.org

Serving Columbia County
www.cpfoodbank.org

Phone: (503) 397-9708

April 8, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. My experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

We partner with Columbia Pacific CCO in helping distribute fresh produce to those in need throughout Columbia County to help them develop healthier eating habits and reduce obesity. Our particular focus is reaching children and seniors. Many of our clients are also clients of Columbia Pacific CCO so it is a win-win for both of us.

Columbia County is a small rural county and does not need two CCOs. This would lead to confusion and increased stress levels among individuals that you are trying to serve.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

A handwritten signature in cursive script that reads 'Casey'.

Casey Wheeler
Executive Director

“BECAUSE NO ONE SHOULD BE HUNGRY!”



location
147 s. main avenue
warrenton or 97146

mailing
po box 1149
warrenton or 97146

office 503-861-0119
fax 503-861-0220

toll free 1-888-887-4990
tdd 1-800-927-9275

www.nwoha.org

May 14, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. My experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

NOHA has partnered with Columbia Pacific CCO to provide the Healthy Homes program and also the Seed to Supper program in partnership with OSU Extension.

Columbia Pacific has developed relationships with community and clinic leaders, convened conversations across our communities about how to improve health and well-being and participate in local collaboratives to prevent or address mental illness, addictions or chronic disease. We look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

A handwritten signature in blue ink, appearing to read "Todd Johnston", is written over a white background.

Todd Johnston
Executive Director



Randy Schild
Superintendent
503/842-2558 • FAX 503/842-6854
schildr@tillamook.k12.or.us

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. As the Superintendent of Tillamook School District, my experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my district and community.

Three years ago I approached the Columbia Pacific CCO with a concern related to meeting the needs of our highest need students and families. We were trying to become a trauma informed school district, but we needed help. We shared our needs with Mimi and the CCO and they immediately stepped up to help. For the last two years Columbia Pacific CCO have made a monumental difference in our district and community by funding a community resource coordinator to assist students and families. Additionally, our CCO has also been instrumental in bringing a higher level of dental care to our area. Their ability to bring groups together for the common good has been the secret to all of the great things we've been able to do together.

The success of CCO's of CCO's coordinating with school district's like ours is all based on relationships. In rural areas especially, we need partners who understand our mission and vision and who are willing to join us in the fight to make the lives of people in our community better. The personal relationship we have developed with the people at Columbia Pacific would have not been the same if there were competing forces within our CCO's.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past several years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

Randy Schild
Superintendent



Northwest Early Learning Hub
5825 NE Ray Circle Hillsboro OR 97124
(503) 614-1682 Fax: (503)614-1283

April 19, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter on behalf of NW Early Learning Hub in support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012.

Over the last four years, Columbia Pacific has been working closely with NW Early Learning Hub as part of our governance council. Mimi Haley, Executive Director of Columbia Pacific, has played an important leadership role in the hub as the Vice-Chair of the council. Through their role on the governance council, Columbia Pacific has identified opportunities to integrate the work of the early learning hub and the work of the CCO. These opportunities have included partnering to distribute early kindergarten registration messaging and kinder ready booklets to families they serve, and funding an important project to improve pathways from developmental screenings to services for children under age 3 identified at risk of developmental delay. The latter project has been particularly impactful for our communities as we have seen the number of children referred to early intervention increase and an improvement in the quality of those referrals.

We have witnessed Columbia Pacific's understanding of the health outcomes & community benefits to investing in early childhood. We appreciate the partnership with Columbia Pacific over the past several years and would look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rob Saxton", is written over a horizontal line.

Rob Saxton
Northwest Early Learning Hub Governance Council, Chair
Northwest Regional ESD, Superintendent



CASA For Children, Multnomah, Washington, & Columbia Counties
1401 NE 68th Avenue, Portland, Oregon 97213

MAIN 503-988-5115 | FAX 503-988-5618
www.casahelpskids.org

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Wells Fargo

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Providence Health Plan

Kevin L. Modica
Community Volunteer

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NW Natural

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Janie Spurgeon
Community Foundation for SW
Washington

Charles Swindells
Attorney

Pat Welch
Boly:Welch

Carla Rose Allen
Honorary Board Member
CASA Volunteer

Betsy Stark Miller
Ex-Officio
Executive Director

May 7, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. My experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

In fact, because of the generous financial support from CPCCO, CASA for Children is able to further its vital work in Columbia County, and recruit, train, and supervise 16 new professionally supported volunteer Court Appointed Special Advocates (CASAs) there each year. These CASAs advocate for the best interests of abused and neglected children who are under the protection of the court, and ultimately help find them a permanent home without unnecessary delay. CASA for Children has been able to provide CASAs in Columbia County for 91 foster children in 2018, and now in 2019, 96 foster children.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

Betsy Stark Miller
Executive Director

Multnomah County
1401 NE 68th Avenue
Portland, Oregon 97213

Washington County
230 NE 2nd Avenue, Suite 1
Hillsboro, Oregon 97124

Columbia County
2514 Sykes Rd.
St. Helens, Oregon 97051



Tillamook County Women's Resource Center

Working to end domestic & sexual violence in Tillamook County since 1982

Trabajando para terminar la violencia domestica y sexual en el condado de Tillamook desde 1982

April 11, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. My experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

Columbia Pacific CCO (CPCCO) has a history of supporting programs and program evaluations addressing the intersections of intimate partner violence and health, coordinated and led by Tillamook County Women's Resource Center. CPCCO's Tillamook Community Health Improvement Coordinator participates in our Health Programs Leadership Team, which examines the efficacy of our advocacy and health partnerships, develops suggestions for improvements, and carries out program evaluations. Additionally CPCCO invested in expansion initiatives for these partnerships to Columbia and Clatsop Counties through their Community Wellness Investment Grant. They have also supported the community based advocacy programs in Tillamook, Columbia and Clatsop Counties with technical assistance on extending services to adolescents.

Due to the low population density of the CPCCO coverage region, it does not make seem financially sustainable to operate two distinct CCO's throughout Columbia, Clatsop, and Tillamook Counties. With CPCCO's strong leadership this tri-county region can develop coordinated health care and community collaborations.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

Valerie Bundy, MA LPC NCC
Executive Director



A United Way Organization

503-842-9486 1-800-992-1679
1902 2nd Street PO Box 187 1902 Calle Segundo
Tillamook OR 97141



Tillamook County Transportation District

"Connecting the community through sustainable transit services"

April 15, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

My name is Doug Pilant and I serve as the General Manager for the Tillamook County Transportation District (TCTD). Today, I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. TCTD's experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

This past year, TCTD has served as the Medicaid non-emergency medical transportation brokerage for Columbia Pacific CCO's 3-county region. TCTD and Columbia Pacific CCO staff collaborate at a high level to best serve the Oregon Health Plan enrollees. This collaboration is an outcome of the investment in technology that enables staff to collaborate in real time. Also, this collaboration has enabled TCTD and Columbia Pacific CCO to better understand and plan for the transportation needs of the OHP enrollees throughout the region.

Finally, I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five years to improve the health of our shared populations and our communities.

Sincerely,

A handwritten signature in blue ink that reads "Doug Pilant".

Douglas Pilant,
General Manager



Connecting the world.

April 12th, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. My experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

My company Linguava partners with Columbia Pacific CCO by providing responsive language services to their limited English proficient members. By receiving meaningful language access these members see a direct improvement with their patient experience and health outcomes.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

A handwritten signature in black ink, appearing to read "David Brackett", with a long horizontal flourish extending to the right.

David Brackett
President

PASSPORT TO LANGUAGES INC.



04/15/2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

I am writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. Columbia Pacific CCO has served the enrollees of the Oregon Health Plan since CCOs were created in 2012. My experience working with Columbia Pacific has demonstrated the CCO's deep commitment to health improvement, health transformation and integrated care and services for OHP members, providers and social safety net organizations in my community.

Passport To Languages Inc. has provided language access to the limited English speaking communities of Columbia, Clatsop, and Tillamook counties for well over the last twenty years. Since the formation of Columbia Pacific CCO in 2012, we have worked directly with their leadership, and have innovated in ways that serve to provide meaningful language access to their LEP members; specifically identifying cultural nuances and helping to map out members with diverse backgrounds, and those who might be speakers of languages of lesser diffusion. This symbiotic partnership has helped to contribute towards better health outcomes, health equity in the market space, and provide continuity of care for its members. By aligning our efforts with Columbia Pacific CCO, we have been able to strategically define demographics in the region; which has helped to determine emerging language trends, and has also served to align our coverage in ways that meet the necessary capacity and diversity for language access, critical for its membership. We also work in tandem with Columbia Pacific CCO to connect with key providers; educating them on best practices for accessing services, and optimally engaging with healthcare interpreters.

It is our strong desire to maintain a relationship with Columbia Pacific CCO and the provider network that it supports for its membership within the Columbia, Clatsop, and Tillamook counties alike. Our long-term plans include hosting seminars in the greater

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PASSPORT TO LANGUAGES INC.



Astoria and Tillamook areas that would serve to educate the communities in accessing language services, for recruitment (to embed interpreters in active areas), to possibly encourage working with current staff interpreters-and have them interpret as agency interpreters when the patient is a CPCCO member, and to provide direct interaction with providers, with the goal of partnering in vertical language access training. In the training, we intend to address provider scheduling for LEP patients, working with on-site interpreters rather than family members, knowing when to offer OPI and VRI-especially with in-home visits, and brainstorming with leadership to provide access for locally hosted (OHA accredited) seminars in the coastal regions- that will help emerging interpreters become qualified or certified. We also plan on doing further independent marketing/outreach to known providers in the network to uncover any possible language access gaps in their specific network. We are also working together on providing updated marketing collateral that will create broader awareness of the services we provide. This effort will further galvanize our alignment with Columbia Pacific CCO, and to assist in promoting these benefits to their membership. Our ultimate goal for the future is to create wider awareness for all members- specifically that qualified and certified healthcare interpreters are available for them at any time, to ensure their equity as it pertains to receiving optimal healthcare.

I have witnessed Columbia Pacific develop deep relationships with community and clinic leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. Columbia Pacific has been here for us over the past six years and we look forward to continuing to partner with Columbia Pacific for the next five to improve the health of our shared populations and our communities.

Sincerely,

A handwritten signature in black ink that reads "Erik Lawson".

Erik Lawson
Passport To Languages Inc.
Director, Business Development



542 Hopmeadow Street, PMB 106
Simsbury, CT 06070
wellville.net

April 15, 2019

Request for Application Review Committee
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Dear Review Committee:

We at Wellville are writing this letter in strong support of the application by Columbia Pacific CCO for a new five-year contract with the Oregon Health Authority. We have worked closely with the Columbia Pacific CCO since 2014 and have been impressed with its deep commitment to health improvement, health transformation, and integrated care and services for OHP members, providers and social safety net organizations in Clatsop County.

Wellville is a national nonprofit that selected Clatsop County and four other U.S. communities in 2014 for a 10-year project to improve community health, equity and wellbeing. The strong support and commitment of Columbia Pacific CCO is a key reason that Wellville selected Clatsop County as one of our five communities among the 42 applications we received nationwide. During our 10-year project, Wellville provides each community with a dedicated advisor to help them achieve measurable outcomes through multi-sector collaboration and investments that will scale, spread and sustain impact over time.

Wellville's advisor to Clatsop County and our national team will continue to enthusiastically partner with Columbia Pacific CCO to achieve the best outcomes for OHP members in Clatsop County and the wider population. We will also participate when needed in helping determine appropriate evidence-based interventions, and assessing provider quality and opportunities for high quality professional development.

Over the past five years, we have seen Columbia Pacific CCO develop deep relationships with community and clinical leaders; convene important conversations across Clatsop County about how to improve health and wellbeing; add staff to build resilience in the County; participate in local collaboratives to prevent or address mental illness, addictions or chronic disease; and help fill gaps or enhance delivery of services across the continuum.

We hope you will look favorably upon Columbia Pacific CCO's application on behalf of multiple counties and the residents of NW Oregon.

Sincerely,

Handwritten signature of Rick Brush in black ink.

Rick Brush
Chief Executive Officer
rick@wellville.net
860-712-2242

Handwritten signature of Esther Dyson in black ink.

Esther Dyson
Executive Founder
edyson@edventure.com

Handwritten signature of Marya Stark in black ink.

Marya Stark
Advisor for Clatsop County, OR
marya@wellville.net