



May 13, 2019

To: Tammy Hurst, OCAC, OPBC, SPC  
Oregon Health Authority  
[rfa.cco2.0@dhsosha.state.or.us](mailto:rfa.cco2.0@dhsosha.state.or.us)

From: PacificSource Community Solutions - Lane  
Lindsey Hopper, [lindsey.hopper@pacificsource.com](mailto:lindsey.hopper@pacificsource.com)

RE: Community Letters of Support, Attachment 10

PacificSource Community Solutions (PSCS) is an Oregon-based non-profit health plan currently serving coordinated care organization (CCO) members in Central Oregon and the Columbia Gorge. Our doors first opened in Lane County, where we are still based today. We will partner with the Lane Community Health Council (Health Council) to serve members through shared commitments to transparency in governance and financial operations, collective impact, and community reinvestment. Together, we are innovative, flexible, and responsive to the unique needs of our communities and the opportunities for transformation. PSCS is part of the PacificSource family of companies, a non-profit organization serving 325,000 commercial, Medicare, and Medicaid members across Oregon, Idaho, Montana, and Washington. PacificSource has an 86-year history as a trusted community partner.

Since 2018, PSCS has worked with local stakeholders, delivery systems, and providers in Lane County to build a community-based governance model in response to requests for a transparent and local CCO. We are proud to share the attached letters of support that reflect strong community participation and connections with PSCS, the Health Council, and our collective commitment to community engagement and health system transformation.

We look forward to the opportunity to play a role in building a healthy Lane County. As a known and trusted partner of the Oregon Health Authority, we will collaborate with Oregon's health care providers and engage Oregon Health Plan members toward achieving CCO 2.0 goals.

Sincerely,

A handwritten signature in black ink, appearing to read "Ken P. Provencher".

Kenneth P. Provencher  
President and CEO, PacificSource

A handwritten signature in black ink, appearing to read "Lindsey Hopper".

Lindsey Hopper  
VP, Medicaid Programs, PacificSource

Date: 5/3/2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Capitol Dental Care, Inc.

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

Capitol Dental Care, Inc. strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Capitol Dental Care, Inc. and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model through addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Capitol Dental Care, Inc. looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Lane County.

Sincerely,



Mark Shalvarjian

President



# CENTRO LATINO AMERICANO

Date: 4/19/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Centro Latino Americano

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Centro Latino Americano strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With these combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Centro Latino Americano and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Centro Latino Americano looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

David Sáez, Executive Director



Date: May 9, 2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Ronald Hjelm, Manager, Community Health Centers of Lane County

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

The Community Health Centers of Lane County (CHCLC) strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. CHCLC is a federally qualified health center with the primary mission of serving the most vulnerable members of our community. As such, we value strong community partnerships with the aligned mission of serving Medicaid members.

PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to the CHC of Lane County and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.



- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. The Community Health Centers of Lane County looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ronald Hjelm', with a long horizontal line extending to the right.

Ronald Hjelm  
Manager, CHC of Lane County



PO Box 11923 Eugene, OR 97440  
Office: 541-683-1751  
[www.cornerstonecommunityhousing.org](http://www.cornerstonecommunityhousing.org)

Date: 4/29/2019  
To: PacificSource Community Solutions for submission to the Oregon Health Authority  
From: Cornerstone Community Housing  
RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Cornerstone Community Housing strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Cornerstone Community Housing and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. [Cornerstone Community Housing looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in blue ink, appearing to read "Darcy Phillips", is written over a horizontal line.

Darcy Phillips  
Executive Director



1144 Gateway Loop, Suite 200 | Springfield, OR 97477-7706 | tel (541) 686-5060 fax (541) 343-6938 | directionservice.org

April 30, 2019

Dear Oregon Health Authority,

Direction Service strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County.

PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Direction Service and to local stakeholders.

Direction Service is a multi-program family support agency that helps families who have children and youth with disabilities to coordinate and access appropriate services and supports. Our mission is to help people with special needs, and their families, live their lives to the fullest. Our organization was founded to provide a place where people with disabilities and special needs would be treated with respect, dignity, and compassionate care, regardless of situation. Our Youth and Family Service program has been advocating for and serving children, youth and young adults with disabilities for over 40 years. We have become well known for our high-fidelity Wraparound Facilitation model. The wraparound model aims to achieve positive outcomes by providing a structured, creative and individualized team planning process that, compared to traditional treatment planning, results in plans that are more effective and more relevant to the child and family.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- Increase integration of care and capacity to support transformation.
- Improve health outcomes for members experiencing health disparities.
- Deepen the impact of the CCO model though addressing social determinants of health.
- Deliver cost-effective care through aligned payment models.

Aimee R. Walsh *Chief Executive Officer*

BOARD OF DIRECTORS

Lara Johnson *President* | Christopher Boone *Vice President* | Jayson Davis *Treasurer* | Carol Knobbe *Secretary*  
 Attachment 10 - Community Letters of Support  
 Bridget D. Byfield • Linda Lewis • David Nelkin • Jennifer Sheffler • Matt Sprick  
 Aaron Stansbury • Melissa Vigil • James A. Walugembe

Oregon Health Authority  
April 30, 2019  
Page 2

- Improve access and member experience with an emphasis on behavioral health and oral health.
- Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Direction Service is committed to doing what is right for our children, youth and families. We look forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in blue ink that reads "Aimee R. Walsh". The signature is fluid and cursive, with the first name being the most prominent.

Aimee R. Walsh, MS, QMHP  
Chief Executive Officer



3171 Gateway Loop  
Springfield, OR 97477  
tel 541.741.6000  
fax 541.726.4150

[earlylearningalliance.org](http://earlylearningalliance.org)

**GOVERNANCE CONSORTIUM**

- GUSTAVO BALDERAS**  
Eugene 4J School District
- MARIAN BLANKENSHIP**  
PacificSource Health Plans
- EILEEN CHANTI**  
Early Learning Stakeholders  
First Place Family Center
- NOREEN J. DUNNELLS**  
United Way of Lane County
- DEBI FARR**  
Trillium Community Health Plan
- KAREN GAFFNEY**  
Lane County
- TINA GUTIEREZ-SCHMICH**  
Bethel School District
- TODD HAMILTON**  
Creswell School District
- JOHN LIVELY**  
Oregon State Representative
- JUDY NEWMAN**  
Early Childhood CARES
- SUE NORTON**  
Lane Community College
- CHRIS PARRA**  
Bethel School District
- DARCY PHILLIPS**  
Cornerstone Community Housing
- JOHN RADICH**  
Department of Human Services
- GEORGE RUSSELL**  
Community Leader
- LISE SCHELLMAN**  
Early Learning Stakeholders  
Pearl Buck Center
- LIZ SCHNEIDER**  
Parent Representative
- TONY SCURTO**  
Lane Education Service District
- BRUCE SMOLNISKY**  
Springfield Public Schools
- ANNIE SOTO**  
Head Start of Lane County
- JOHN STAPLETON**  
Pivot Architecture
- JOCELYN WARREN**  
Lane County

Date: 5/3/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Lane Early Learning Alliance

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

On behalf of the Lane Early Learning Alliance (ELA), I am pleased to offer support for the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County.

The Lane Early Learning Alliance is the early learning hub for Lane County. We bring together key partners from five sectors, including: health, education, early learning, social services, and business to support families with young children in our community. We work hard to meet the needs of those furthest from opportunity by ensuring that the early childhood system in our region is aligned and coordinated, that children enter kindergarten ready to learn and succeed, and families are healthy and stable. PacificSource Community Solutions is an important partner in this work.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to the ELA and to local stakeholders. We are confident in their ability to effectively achieve the policy objectives of CCO 2.0, including: increasing integration of care and capacity to support transformation, improving health outcomes and reducing health disparities, meaningfully addressing social determinants of health, and improving access and member experience with an emphasis on behavioral health and oral health.

Improving healthcare in our region, especially for our most vulnerable children and families, requires strong community partnerships. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. The Lane Early Learning Alliance looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

Bess Day, MBA  
Director



Date: 5/1/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Early Childhood CARES

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Early Childhood CARES strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a great fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Early Childhood CARES and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model through addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Early Childhood CARES already has local community Partnerships with PacificSource and we very much look forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in black ink, appearing to read "Judy Newman", written over a horizontal line.

Judy Newman, Director of Early Childhood CARES



# FOOD

For Lane County

770 Bailey Hill Road  
Eugene, OR 97402  
PH (541) 343-2822  
FX (541) 343-5019  
info@foodforlanecounty.org  
foodforlanecounty.org

Date: 5/3/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: FOOD for Lane County

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

FOOD for Lane County strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to FOOD for Lane County and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.



FFLC is an equal opportunity provider and a member of



Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. FOOD for Lane County looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in black ink that reads "Beverlee Potter". The signature is written in a cursive style with a long horizontal flourish at the end.

Beverlee Potter

Executive Director



177 Day Island Rd., Eugene, OR 97401 • PH 541-682-3755 • FAX 541-682-3411  
300 West Fairview Dr., Springfield, OR 97477 • PH 541-682-4090 • FAX 541-682-3875



Homes. People. Partnerships. Good. [www.homesforgood.org](http://www.homesforgood.org)

Date: May 9, 2019  
To: PacificSource Community Solutions for submission to the Oregon Health Authority  
From: Homes for Good Housing Agency  
RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Homes for Good Housing Agency strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

Homes for Good is Lane County's housing agency, and our primary work is to help low-income residents with the logistics of affordable housing. At a higher level, we are neighbors united to get every Lane County resident who needs help, into a home. PacificSource has helped Homes for Good in advancing our mission through their support of The Commons on MLK project. PacificSource committed \$500,000 in capital funding and PacificSource Foundation for Health Improvement committed \$180,000 in supportive services funding for The Commons on MLK, a 51-unit permanent supportive housing development, which will break ground in Eugene this fall. This commitment, combined with investments from other health care providers, was critical in making this project a reality. The Commons on MLK project aims to identify, engage, house, and support the people in our community who have been homeless the longest and utilize the most resources. Using the Housing First/harm reduction model, this apartment community will provide permanent, stable housing as the first priority, while also offering the extensive support services. As a result of this approach, not only is service utilization reduced, but the residents will benefit with maximum opportunity for accessing care and preventing returns to homelessness.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion'. These are principles that are important to Homes for Good and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- Increase integration of care and capacity to support transformation.
- Improve health outcomes for members experiencing health disparities.
- Deepen the impact of the CCO model though addressing social determinants of health.
- Deliver cost-effective care through aligned payment models.
- Improve access and member experience with an emphasis on behavioral health and oral health.
- Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Homes for Good looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

Jacob Fox,

Executive Director  
Attachment 10 - Community Letters of Support



Date: May 3, 2019

To: PacificSource Community Solutions for submission to the  
Oregon Health Authority

From: Lane County

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Lane County supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Lane County and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Lane County looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in blue ink, appearing to read "Karen Gaffney", is written over a light blue horizontal line.

Karen Gaffney

Director



Date: 4/29/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Lane Education Service District

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Lane Education Service District supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model establishes a community-financing framework to reinforce the region's health improvement efforts, collective impact and inclusion. These principles are important to Lane Education Service District.

PacificSource Community Solutions' application aligns with the needs of our community and we are confident in PacificSource's ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the State's priorities. Lane Education Service District looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

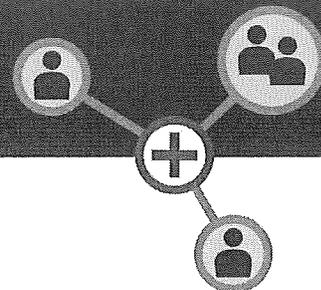
Sincerely,

Tony Scurto  
Superintendent

**Laurel Hill**  
C E N T E R

Mental health  
recovery  
happens here!

2145 Centennial Plaza, Eugene, OR 97401  
541-485-6350 (tel) | 541-984-3124 (fax)  
info@laurel.org | www.laurel.org



Date: 4/22/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority  
From: Laurel Hill Center  
RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Laurel Hill Center strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Laurel Hill Center and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Laurel Hill Center looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

  
Shawn Murphy, MA, CPRP  
Executive Director



April 25, 2019

To: Oregon Health Authority

From: Live Healthy Lane

**Letter of Support for CCO 2.0 RFA OH-4690-19**

On behalf of Live Healthy Lane, we acknowledge the application for RFA OHA-4690-19 of **PacificSource Community Solutions** (PacificSource) to become a Coordinated Care Organization (CCO) in Lane County.

Live Healthy Lane is a community-based effort to improve the health and well-being of those who live, learn, work, and play in Lane County. Together, cross-sector community partners work together to improve the health of the community. This collaborative effort includes the county's shared Community Health Needs Assessment (CHNA) and Community Health Improvement Plan (CHIP). Reducing health disparities, promoting health equity, and improving overall population health is the central purpose of this work. In line with this purpose, PacificSource has agreed to actively support the Lane Equity Coalition (LEC) should they become a CCO in this County; the LEC is a coordinated, collaborative group committed to advancing authentic community engagement, promoting health equity, and reducing barriers which prevent equal access and opportunity.

Since Live Healthy Lane's Inception in 2015, PacificSource has engaged with Live Healthy Lane to address the holistic needs of individuals (e.g., housing, education, and access to healthy food). Live Healthy Lane, with PacificSource as a partner, is committed to achieving our shared goals of helping our communities address the social determinants of health, while coordinating better care and improving the health of our community. We are proud of our collective efforts as we work together to better meet the needs of the individuals and communities that we serve.

Live Healthy Lane understands that continued efforts to address the social determinants of health will improve healthcare in our region. Our community-based collaborative works with, and will continue to work with, a CCO that engages in efforts to ensure a continuum of services are available to OHP members.

Live Healthy Lane recognizes PacificSource's CCO 2.0 application and acknowledges past engagement with the community-based effort.



**Looking Glass  
Community Services**

**Administrative Office**

**Looking Glass Programs**

**Counseling Services**

Counseling Program  
Crisis Response Program

**Runaway & Homeless Services**

Station 7 Program  
New Roads Program  
Rural Program

**Education & Vocational Services**

Riverfront School & Career Center  
Center Point School  
New Roads School

**Residential Services**

Pathways Boys Program  
Pathways Girls Program  
Kyanite Program  
Stepping Stone Program  
Parole Revocation Diversion Program

Date: 5/1/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Looking Glass Community Services

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Looking Glass Community Services strongly supports the application of PacificSource Community Solutions so it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon. PacificSource is a longstanding, visible leader in Lane County, working to improve the overall health of our community. With combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Looking Glass Community Services and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community. We are confident in their ability to achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Looking Glass Community Services looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.



A United Way Agency

Sincerely,

Craig Opperman, MSE  
President/CEO  
Looking Glass Community Services

Administrative Office  
1790 W. 11th Ave.  
Suite 200  
Eugene, OR 97402

Phone: (541) 686-2688  
Fax: (541) 345-7605



*McKenzie-Willamette*

**MEDICAL CENTER**

Date: 4/19/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: McKenzie-Willamette Medical Center

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

McKenzie-Willamette Medical Center strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to McKenzie-Willamette and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. McKenzie-Willamette Medical Center looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

Meredith P. Nelson  
Chief Financial Officer



Date: 5/2/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Northwest Health Partners, LLC

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Northwest Health Partners strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region and a potential welcome addition.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Northwest Health Partners and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increasing integration of care and capacity to support transformation.
- ✓ Improving health outcomes for members experiencing health disparities.
- ✓ Deepening the impact of the CCO model though addressing social determinants of health.
- ✓ Improving the quality of health care across the entire community.
- ✓ Delivering cost-effective care
- ✓ Engaging providers in overall health management through aligned payment models.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. NWHP looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in blue ink, appearing to read "David DeValk".

David DeValk  
CEO



May 3, 2019

Dear Oregon Health Policy Board:

On behalf of Options Counseling and Family Services, I would like to offer strong support for the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Lane County. I am chair of the board of the newly-formed Lane Community Health Council. In that role, I have witnessed the commitment PacificSource has to community-based governance.

PacificSource is an independent non-profit organization based in Oregon. I have had experience with the organization as a payor for services, as our agency's health insurance provider, and as an involved member of the community intent on improving health care quality and access. They hosted most of the planning meetings for CCO 1.0 in Lane County and have decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage. PacificSource is ideally suited to lead health system transformation in the region.

The governance model used by PacificSource is a good fit for Lane County. They are guided by values of transparency and have an easy-to-understand model for how to expend any excess funds for community health system improvement. This approach is in close alignment with the mission and values of Options as an organization.

PacificSource is proposing a CCO framework that is aligned with the needs of our community. I am confident they will meet the objectives of CCO 2.0, through:

- Increased integration of care and capacity to support transformation.
- Improved health outcomes for members experiencing health disparities.
- Addressing social determinants of health.
- Delivering cost-effective care through aligned payment models.
- Improving access and member experience, emphasizing behavioral health and oral health.
- Improving the quality of health care across the entire community.

Please accept this as Options' support of PacificSource's application. Options looks forward to partnering with PacificSource on behalf of OHP members.

Sincerely,

A handwritten signature in black ink that reads "Stephen Allan PhD".

Stephen Allan, PhD  
Chief Executive Officer

541-517-4674

[steve.allan@options.org](mailto:steve.allan@options.org)

**Administrative**

3500 Chad Dr. Suite 350  
Eugene, OR 97408  
541.687.6983 office  
541.687.2063 fax

**EUGENE**

1255 Pearl Street  
Eugene, OR 97408  
541.687.6983 office  
541.687.2063 fax

**SPRINGFIELD**

175 West B Street  
Building D  
Springfield, OR 97477  
541.762.1971 office  
541.762.1974 fax

**PORTLAND**

11010 SE Division Street  
Suite 202  
Portland, OR 97266  
503.335.5975 office  
503.335.5974 fax

**CLACKAMAS**

205 Corporate Center  
12901 SE 97th Avenue  
Suite 340  
Clackamas, OR 97015  
503.655.8045 office  
503.655.6806 fax

**SALEM**

2645 Portland Road NE  
Suite 120  
Salem, OR 97301  
503.390.5637 office  
503.393.3135 fax

1295 12th Place  
Salem, OR 97301  
503.951.6280 office  
503.468.3130 fax

**ROSEBURG**

770 SE Kane Street  
Roseburg, OR 97470  
541.464.6455 office  
541.464.5475 fax

**FLORENCE**

1455 8th Street  
P.O. Box 429  
Florence, OR 97439  
541.997.6261 office  
541.997.8606 fax

**ST. HELENS**

445 Port Avenue  
Suite C  
St. Helens, OR 97051  
503.335.5975 office  
503.335.5974 fax

**BEAVERTON**

8285 SW Nimbus Avenue  
Suite 148  
Beaverton, OR 97008  
503.352.3260 office  
503.352.3262 fax

Steve Allan, PhD  
Chief Executive Officer



April 19, 2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Oregon Medical Group

RE: Community letter of support for CCO 2.0

To Whom It May Concern:

Oregon Medical Group strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Oregon Medical Group and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. As Oregon Medical Group's CEO, I will serve on the Lane Community Health Council. OMG looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in black ink, appearing to read "Karen Weiner", written over a horizontal line.

Karen Weiner, MD, MMM, CPE  
Chief Executive Officer

Planned Parenthood of Southwestern Oregon

May 1, 2019

Oregon Health Authority  
500 Summer St, NE, E-20  
Salem, OR 97301-1097

Re: PacificSource CCO's Application

On behalf of Planned Parenthood of Southwestern Oregon, we are pleased to offer our support of PacificSource Community Solutions' application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19. Planned Parenthood of Southwestern Oregon provides health care services to over 20,000 patients annually throughout the region. Many of our patients qualify for funding that is managed through PacificSource Community Solutions.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Planned Parenthood of Southwestern Oregon and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Planned Parenthood of Southwestern Oregon looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,



Thomas N. Ewing MD  
Medical Director  
Planned Parenthood of Southwestern Oregon

*SENIOR & DISABILITY SERVICES*  
*A DIVISION OF LANE COUNCIL OF GOVERNMENTS*



May 1, 2019

Dear OHA CCO 2.0 RFA Review Committee:

On behalf of the Senior and Disability Services Division of Lane Council of Governments, I am pleased to offer my support for PacificSource Community Solutions' application as Coordinated Care Organization (CCO) for CCO 2.0.

For 86 years, Lane County has been the "home base" for PacificSource as they have served Medicare members in Lane County with a long history of provider partnerships. Pacific Source has also been a leader in community engagement and investment and our office looks forward to developing a relationship with Pacific Source on behalf of the many community members in need of services that contribute to positive health outcomes and social impact. The work proposed by PacificSource has the potential for significant impact in Lane County as we serve our most vulnerable populations.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Senior and Disability Services and to local stakeholders. As a division dedicated to serving vulnerable individuals, Senior and Disability Services and our consumers have the ability to benefit from Pacific Source's future engagement to increase the integration of care and capacity, improve health outcomes for members experiencing health disparities, address social determinants of health, and improve access and member experience with their emphasis on behavioral health and oral health.

At Senior & Disability Services, we believe that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to working with PacificSource during the next phase of health system transformation through the CCO 2.0 process.

Sincerely,

A handwritten signature in blue ink that reads "Emily Ann Farrell". The signature is fluid and cursive, with the first name being the most prominent.

Emily Ann Farrell  
Director

*SENIOR & DISABILITY SERVICES • (541) 682-4038*  
*1015 WILLAMETTE ST., EUGENE, OR 97401-3113 • FAX: (541) 682-2484*

[www.sdslane.org](http://www.sdslane.org)

# SERENITY LANE

Alcohol & Drug Treatment Services

## Office Locations

4211 West 11<sup>th</sup> (physical)  
PO Box 26109 (mail)  
Eugene, OR 97402  
(541) 485-1577

Inpatient  
P.O. Box 8549  
Coburg, OR 97408  
(541) 687-1110

1050 Price Road SE  
Albany, OR 97322  
(541) 928-9681

601 NW Harmon Blvd.  
Bend, OR 97703  
(541) 383-0844

10920 SW Barbur Blvd.  
Portland, OR 97219  
(503) 244-4500

2575 NW Kline Street  
Roseburg, OR 97471  
(541) 673-3504

960 Liberty Street SE  
Suite 120  
Salem, OR 97302  
(503) 588-2804

4305 NE Thurston Way  
Suite E  
Vancouver, WA 98662  
(360) 213-1216

May 9, 2019

PacificSource Community Solutions  
For submission to the Oregon Health Authority

RE: Community letter of support for CCO 2.0

To Whom It May Concern:

Serenity Lane strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Serenity Lane and to local stakeholders.

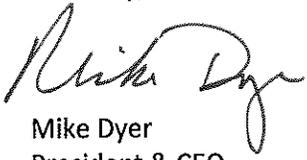
PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model through addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Administration  
PO Box 8549; Coburg, OR 97408 (541) 687-1110 Fax: (541) 485-8484  
A Nonprofit Treatment Center Dedicated to Treating Substance Use Disorders  
[www.serenitylane.org](http://www.serenitylane.org)

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Serenity Lane looks forward to partnering with PacificSource Community Solutions, on behalf of the community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Dyer". The signature is fluid and cursive, with the first name "Mike" being larger and more prominent than the last name "Dyer".

Mike Dyer  
President & CEO  
Serenity Lane Health Services  
541.284.8637

Date: 4/22/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: ShelterCare

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

ShelterCare supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to ShelterCare and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model through addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. ShelterCare looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,



Susan Ban, Executive Director



RFA OHA-4690-19-PacificSource Community Solutions-Lane

55 Coburg Road, Eugene, OR 97401 • www.slocumcenter.com  
(800) 866-7906 • (541) 485-8111 • Fax (541) 342-6379

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orthopedics &  
sports medicine

Physicians & Surgeons

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**Orthopedic Surgery**

- Kenneth P. Butters, MD
- Heather A. Campion, MD
- Dennis K. Collis, MD
- Daniel C. Fitzpatrick, MD
- Jenna M. Godfrey, MD
- Rudolf G. Hoellrich, MD
- Lyle T. Jackson, Jr., MD
- Brian A. Jewett, MD
- Lucas S. Korcek, MD
- Lisa L. Lamoreaux, MD
- Brick A. Lantz, MD
- Mark E. Mildren, MD
- Craig G. Mohler, MD
- Steven N. Shah, MD
- Matthew S. Shapiro, MD
- Daniel V. Sheerin, MD
- Nicholas L. Strasser, MD
- Timothy A. Straub, MD
- Jason D. Tavakolian, MD
- Jeffrey M. Tuman, MD
- David J. Weatherby, MD
- Thomas K. Wuest, MD

**Non-Operative Sports  
Medicine**

- Michael C. Koester, MD
- Lisa M. Pomranky, MD
- Denise D. Routhier, MD

Date: 5/2/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Slocum Orthopedics, P.C.

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Slocum Orthopedics, P.C. strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions’ unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region’s health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Slocum Orthopedics, P.C. and to local stakeholders.

PacificSource Community Solutions’ application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions’ application. We are confident PacificSource Community Solutions will advance this region’s capacity to achieve local health goals and fulfill the state’s priorities. Slocum Orthopedics, P.C.



RFA OHA-4690-19-PacificSource Community Solutions-Lane

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Physicians & Surgeons

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looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

Executive Committee  
Slocum Orthopedics, P.C.

DocuSigned by:  
  
35EF8DD624D1401...  
Brian A. Jewett, MD

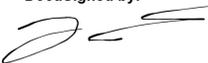
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Michael C. Koester, MD

DocuSigned by:  
  
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Lisa M. Pomranky, MD

DocuSigned by:  
  
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Matthew S. Shapiro, MD

DocuSigned by:  
  
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Daniel V. Sheerin, MD

DocuSigned by:  
  
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Nicholas L. Strasser, MD

DocuSigned by:  
  
AAD8A569265E476...  
Jason D. Tavakolian, MD



*Restore Hope, Renew Lives*

Date: May 2, 2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: South Lane Mental Health

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

South Lane Mental Health strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to South Lane Mental Health and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. South Lane Mental Health looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in black ink, appearing to read "Rob Dickinson", with a horizontal line extending to the right.

Rob Dickinson, Board Chair

Date: April 22, 2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Paul Solomon, Executive Director, Sponsors, Inc.

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

Sponsors, Inc. strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

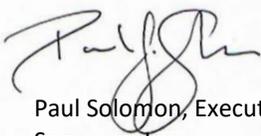
PacificSource Community Solutions' unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Sponsors, Inc. and to local stakeholders. Furthermore, as a director on the Lane Community Health Council Board, I am personally vested in the development of a functional governance model.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Sponsors, Inc. looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,



Paul Solomon, Executive Director  
Sponsors, Inc.



## **The Trauma Healing Project**

Promoting individual and community health through education, research and direct support for healing

May 6, 2019

Oregon Health Authority  
500 Summer St NE, E-20  
Salem, OR 97301

RE: Community letter of support for CCO 2.0

To Whom It May Concern,

With the approval of our board of directors and key partners, and on behalf of the Trauma Healing Project, I am very pleased to offer our wholehearted support for PacificSource Community Solutions' application to serve Medicaid members as a Coordinated Care Organization in Lane County.

For over ten years, the Trauma Healing Project has worked with local community members, professionals and organizations to raise awareness and to identify, develop, support and promote a wide variety of options for healing and preventing trauma. We have a strong history of working with local and regional healthcare providers to support them to address health disparities and continue to provide training and consultation to support healthcare systems transformation.

PacificSource is a local company invested in the health and wellbeing of both its members and the wider community, and it shows. PacificSource regularly provides funding, sponsorship and staff support to events, programs, organizations and community efforts that address issues impacting health and wellness, above and beyond the provision of health care coverage. PacificSource was an early supporter of our work to expand awareness about the impacts of trauma on health and to promote more sensitive and effective ways to address this critical issue. Their complex care coordination team was one of the first local healthcare groups to host a training on health disparities and trauma-informed care and they continue to prioritize this work.

PacificSource is a natural partner in this work and in supporting health and wellbeing in our community. We have especially appreciated their organizational transparency and accessibility. Their history as an Oregon company means that they know our communities well and have a solid commitment to seeing them thrive. Their willingness to work with small organizations and providers means that they can reach a wider spectrum of people by leveraging these existing relationships, building on the abilities of small organizations to be flexible and innovative in their service delivery. As we continue the important work of healthcare system transformation, we look forward to working with PacificSource to create a person- and community-centered system that delivers effective care to everyone in our community.

Please accept this letter as our formal and full support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will advance this region's capacity to achieve local

health goals and fulfill the state's priorities. We at the Trauma Healing Project look forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

A handwritten signature in cursive script that reads "Elaine Walters".

Elaine Walters  
Executive Director

1100 Charnelton St. \* Eugene, Oregon 97401 \* 541-687-9447  
<http://www.healingattention.org>



Date: 5/2/2019

To: PacificSource Community Solutions for submission to the Oregon Health Authority

From: Willamette Family, Inc.

RE: Community letter of support for CCO 2.0

To Whom It May Concern:

Willamette Family, Inc. strongly supports the application of PacificSource Community Solutions so that it may serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource Community Solutions is part of the family of PacificSource companies, and is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With this combined decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource Community Solutions is ideally suited to help foster health system transformation in the region.

PacificSource Community Solutions' unique community governance model is a good fit for Lane County. Willamette Family, Inc. is very pleased to be founding member of the Lane Community Health Council and is actively participating in its development as it establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Willamette Family and to local stakeholders.

PacificSource Community Solutions' application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.



Willamette  
Family INC.



*Health, Wellness & Recovery Services*

WWW.WFTS.ORG || (541) 343-2993

Please accept this letter as our formal support of PacificSource Community Solutions' application. We are confident PacificSource Community Solutions will

advance this region's capacity to achieve local health goals and fulfill the state's priorities. Willamette Family, Inc. looks forward to partnering with PacificSource Community Solutions, on behalf of community members served by Medicaid and toward building a healthier Lane County.

Sincerely,

*Susan Dey*

Susan Dey, MSW QMHP  
Executive Director  
[susied@wfts.org](mailto:susied@wfts.org)  
541 554 9235

Date: 5/3/2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Advantage Dental Services, LLC

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

Advantage Dental Services, LLC strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Lane County. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Lane County. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Advantage Dental Services, LLC and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Advantage Dental Services, LLC looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Lane County.

Sincerely,



Todd Cruse  
President  
Advantage Dental Services, LLC