



May 14, 2019

To: Tammy Hurst, OCAC, OPBC, SPC
Oregon Health Authority
rfa.cco2.0@dhsola.state.or.us

From: PacificSource Community Solutions – Marion and Polk
Lindsey Hopper, lindsey.hopper@pacificsource.com

RE: Community Letters of Support, Attachment 10

PacificSource Community Solutions (PSCS) is an Oregon-based non-profit health plan currently serving coordinated care organization (CCO) members in Central Oregon and the Columbia Gorge. Community partners in Marion and Polk counties asked PSCS to consider applying to be a CCO in the region. We spent the better part of a year meeting with stakeholders to gather input and establish the Willamette Health Council. We will partner with the Willamette Health Council (Health Council) to serve members through shared commitments to transparency in governance and financial operations, collective impact, and community reinvestment. Together, we are innovative, flexible, and responsive to the unique needs of our communities and the opportunities for transformation. PSCS is part of the PacificSource family of companies, a non-profit organization serving 325,000 commercial, Medicare, and Medicaid members across Oregon, Idaho, Montana, and Washington. PacificSource has an 86-year history as a trusted community partner in Oregon communities.

Since 2018, PSCS has worked with local stakeholders, delivery systems, and providers in Marion and Polk counties to build a community-based governance model in response to requests for a transparent and local CCO. We are proud to share the attached letters of support that reflect strong community participation and connections with PSCS and the Health Council, as well as our collective commitment to community engagement and health system transformation.

We look forward to the opportunity to serve residents of Marion and Polk counties. As a known and trusted partner of the Oregon Health Authority, we will collaborate with Oregon's health care providers and engage Oregon Health Plan members to achieve the goals of CCO 2.0.

Sincerely,

A handwritten signature in black ink, appearing to read "Ken P. Provencher".

Kenneth P. Provencher
President and CEO, PacificSource

A handwritten signature in black ink, appearing to read "Lindsey Hopper".

Lindsey Hopper
VP, Medicaid Programs, PacificSource



Bridgeway
Freedom Through Recovery

COPY

Date: 5/8/2019

To: To PacificSource Community Solutions
for submission to the Oregon Health Authority

From: Tim Murphy, CEO
Bridgeway Recovery Services, Inc.

RE: Community Letter of Support for CCO 2.0

Board of Directors

- Patrick Vance
Chair
- Judy Okultich
Vice-Chair
- Sean Riesterer
Sec. Treasurer
- Jeani Bockelman
- Dennis Dickinson
- Tim Murphy
Chief Executive Officer

To Whom It May Concern,

Bridgeway Recovery Services strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

Bridgeway Recovery Services, Inc.

3325 Harold Drive
Salem, OR 97305

Mailing Address:
P.O. Box 17818
Salem, OR 97305

(503) 363-2021
Fax: (503) 363-4820

Restoring Lives
by Taking Control
of Addiction

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Bridgeway Recovery Services and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Bridgeway Recovery Services looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tim Murphy', with a stylized flourish extending to the left.

Tim Murphy, CEO
Bridgeway Recovery Services, Inc.

Date: 5/3/2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Capitol Dental Care, Inc.

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

Capitol Dental Care, Inc. strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Capitol Dental Care, Inc. and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Capitol Dental Care, Inc. looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,



Mark Shalvarjian

President

RFA OHA-4690-19-PacificSource Community Solutions-Marion Polk

CENTER FOR ADDICTION & COUNSELING SERVICES
460 Lancaster Dr. NE Salem OR 97301
Office (503) 584-1906 Fax (503) 584-1952

Date: 4/29/2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Center for Addiction and Counseling Services

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

The Center for Addiction and Counseling Services strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Center for Addiction and Counseling Services and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model through addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Center for Addiction and Counseling Services looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,



Kim Shay, MS, LPC, MAC, CADAC III, NCC, CVIS
Director/Owner



891 23rd Street NE
Salem, OR 97301

T (503) 364-2181
F (503) 364-0364

www.childhoodhealth.com

Date: May 1, 2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Childhood Health Associates of Salem

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

Childhood Health Associates strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Childhood Health Associates and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Childhood Health Associates looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,

A handwritten signature in black ink, appearing to read "Holly A. Elmore".

Holly A Elmore, JD, CEO



Date: 5/7/2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Kaiser Foundation Health Plan of the Northwest

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

Kaiser Foundation Health Plan of the Northwest strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Kaiser Permanente and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model through addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Kaiser Permanente looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,

Beth Spinning, MSW
Director, Medicaid and Charitable Programs
Kaiser Permanente Northwest



Legacy Silverton Medical Center
342 Fairview Street, Silverton, OR 97381
(503) 873-1500

Date: 5/1/2019
To: To PacificSource Community Solutions for submission to the Oregon Health Authority
From: Legacy Silverton Medical Center
RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

Legacy Silverton Medical Center strongly supports the application of PacificSource Community Solutions (PacificSource) to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. As an independent, non-profit organization based in Oregon and a visible and committed community partner, PacificSource is ideally suited to help foster health system transformation.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It is well aligned with the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. They have already actively engaged local entities to better understand the challenges and opportunities in our region and to learn from the existing framework. We are impressed by their ongoing commitment to collaboration and shared problem solving. These are principles that are important to Legacy Silverton Medical Center and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- Increase integration of care and capacity to support transformation.
- Improve health outcomes for members experiencing health disparities.
- Deepen the impact of the CCO model though addressing social determinants of health.
- Deliver cost-effective care through aligned payment models.
- Improve access and member experience with an emphasis on behavioral health and oral health.
- Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Legacy Silverton Medical Center looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,

A handwritten signature in blue ink that reads "Sarah J. B" followed by a flourish.

Sarah Brewer, President, Legacy Silverton Medical Center, Legacy Health



northwest
humanservices

April 30, 2019

681 Center St NE
Salem, Oregon 97301
p. 503-588-5828
f. 503-588-5852

To: To PacificSource Community Solutions for submission to the Oregon Health Authority
From: Northwest Human Services, Inc.
RE: Community Letter of Support for CCO 2.0

Programs

**Crisis &
Information Hotline**
503.581.5535
1-800.560.5535

HOAP
503.588.5827

HOST Program
503.588.5825

**West Salem Clinic
Medical, Dental &
Mental Health**
503.378.7526

**Total Health
Community Clinic**
503.378.7526

Connection
503-588-5843

To Whom It May Concern,

Northwest Human Services strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a preferred structure for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Northwest Human Services and to local stakeholders.

Working in
partnership with:



PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Northwest Human Services looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,

Paul Logan, CEO
Northwest Human Services, Inc.



Oregon Family Support Network

Date: 4/25/2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Oregon Family Support Network, Inc. (OFSN)

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

The Oregon Family Support Network, (OFSN) strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to OFSN and to local stakeholders.

OFSN believes that supporting CCO members raising children and youth experiencing significant mental health challenges offers important benefits, including increased engagement in services, resource connection, and positive outcomes that include the reduction of more costly intensive services, such as hospital and emergency room utilization, and helps children, youth and families to stay connected at home, school and in their local communities.

Additionally, we believe Pacific Source will be a supportive partner alongside Marion & Polk Peer Coalition members; where individuals and families across the lifespan have access to a variety of peer support services to enhance their experience in local and regional behavioral health services. This has been a hallmark of the behavioral health system in Marion and Polk County and we are confident that PacificSource recognizes the added value that peer support services provide.

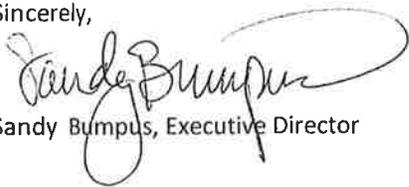
PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model through addressing social determinants of health.

- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. OFSN looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,



Sandy Bumpus, Executive Director



May 3, 2019

Dear Oregon Health Policy Board:

On behalf of Options Counseling and Family Services, I would like to offer strong support for the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. In Lane County, I am chair of the board of the newly-formed Lane Community Health Council. In that role, I have witnessed the commitment PacificSource has to community-based governance.

PacificSource is an independent non-profit organization based in Oregon. I have had experience with the organization as a payor for services, as our agency's health insurance provider, and as an involved member of the community intent on improving health care quality and access. PacificSource has decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage. PacificSource is ideally suited to lead health system transformation in the region.

The governance model used by PacificSource is a good fit for Marion and Polk Counties. They are guided by values of transparency and have an easy-to-understand model for how to expend any excess funds for community health system improvement. This approach is in close alignment with the mission and values of Options as an organization.

PacificSource is proposing a CCO framework that is aligned with the needs of our community. I am confident they will meet the objectives of CCO 2.0, through:

- Increased integration of care and capacity to support transformation.
- Improved health outcomes for members experiencing health disparities.
- Addressing social determinants of health.
- Delivering cost-effective care through aligned payment models.
- Improving access and member experience, emphasizing behavioral health and oral health.
- Improving the quality of health care across the entire community.

Please accept this as Options' support of PacificSource's application. Options looks forward to partnering with PacificSource on behalf of OHP members.

Sincerely,

A handwritten signature in black ink that reads "Stephen Allan PhD".

Stephen Allan, PhD
Chief Executive Officer
541-517-4674

steve.allan@options.org

Administrative

3500 Chad Dr. Suite 350
Eugene, OR 97408
541.687.6983 office
541.687.2063 fax

EUGENE

1255 Pearl Street
Eugene, OR 97408
541.687.6983 office
541.687.2063 fax

SPRINGFIELD

175 West B Street
Building D
Springfield, OR 97477
541.762.1971 office
541.762.1974 fax

PORTLAND

11010 SE Division Street
Suite 202
Portland, OR 97266
503.335.5975 office
503.335.5974 fax

CLACKAMAS

205 Corporate Center
12901 SE 97th Avenue
Suite 340
Clackamas, OR 97015
503.655.8045 office
503.655.6806 fax

SALEM

2645 Portland Road NE
Suite 120
Salem, OR 97301
503.390.5637 office
503.393.3135 fax

1295 12th Place
Salem, OR 97301
503.951.6280 office
503.468.3130 fax

ROSEBURG

770 SE Kane Street
Roseburg, OR 97470
541.464.6455 office
541.464.5475 fax

FLORENCE

1455 8th Street
P.O. Box 429
Florence, OR 97439
541.997.6261 office
541.997.8606 fax

ST. HELENS

445 Port Avenue
Suite C
St. Helens, OR 97051
503.335.5975 office
503.335.5974 fax

BEAVERTON

8285 SW Nimbus Avenue
Suite 148
Beaverton, OR 97008
503.352.3260 office
503.352.3262 fax

Steve Allan, PhD
Chief Executive Officer



POLK COUNTY

POLK COUNTY COURTHOUSE * DALLAS, OREGON 97338
(503) 623-8173 * FAX (503) 623-0896

BOARD OF COMMISSIONERS

Commissioners

CRAIG A. POPE

MIKE AINSWORTH

LYLE R. MORDHORST

GREGORY P. HANSEN

Administrative Officer

PacificSource Community Solutions

Attn: Lindsey Hopper

2965 NE Conners Avenue

Bend, OR 97701

May 14, 2019

Re: Letter of support for PacificSource application as a Coordinated Care Organization (CCO) for Marion and Polk Counties

Please consider this letter as a non-binding support document to the application submitted by PacificSource to be a Coordinated Care Organization serving Marion and Polk Counties.

Polk County, acting in its capacity as the Local Mental Health Authority and Local Public Health Authority support the demonstrated Willamette Health Council governance model that Polk County has been engaged in for many months. We believe the model that has been created in collaboration with a diverse set of community partners has strength and shows true partnership across networks that are truly interested in full integration of services and transformation of health care.

This letter does not claim any pre-determined outcome toward contracts with Polk County if the Oregon Health Authority (OHA) grants a contract to PacificSource as a CCO in our region. Contract negotiations with Polk County are a function of communication after OHA award announcements.

A handwritten signature in black ink, appearing to read "Craig Pope", is positioned below the text of the letter.

Commissioner Craig Pope, Board Chair
Polk County Board of Commissioners

Date: 5/3/2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Advantage Dental Services, LLC

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

Advantage Dental Services, LLC strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Advantage Dental Services, LLC and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Advantage Dental Services, LLC looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,



Todd Cruse
President
Advantage Dental Services, LLC

RFA OHA-4690-19-PacificSource Community Solutions-Marion Polk

Date: 5/2/2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Salem Women's Clinic, Inc.

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

Salem Women's Clinic Inc strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Salem Women's Clinic, Inc and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Salem Women's Clinic, Inc. looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,



Elizebeth R Harmon. MD, MBA, F.A.C. O. G.

Physician/Owner



April 19, 2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Valley Mental Health

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

Valley Mental Health strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to Valley Mental Health and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.

821 Saginaw Street South, Salem, OR 97302
(503) 589-4046 tel / (503) 480-0484 fax
www.valleymental.com



- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. Valley Mental Health looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,

Jackie Haddon LCSW

Jackie Haddon LCSW
Director
Valley Mental Health
jhaddon@valleymental.com



April 29, 2019

To: **To PacificSource Community Solutions for submission to the Oregon Health Authority**

From: **WFMC Health**

RE: **Community Letter of Support for CCO 2.0**

To Whom It May Concern,

WFMC Health, a provider of physical, mental and specialty health care services to thousands of Oregon Health plan members, strongly supports the application of PacificSource Community Solutions (PacificSource) to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to WFMC Health and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

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- Improve health outcomes for members experiencing health disparities.
- Deepen the impact of the CCO model though addressing social determinants of health.
- Deliver cost-effective care through aligned payment models.
- Improve access and member experience with an emphasis on behavioral health and oral health.
- Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and



fulfill the state's priorities. WFMC Health looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,

A handwritten signature in blue ink, appearing to read "R. Steele", with a long horizontal flourish extending to the right.

Robert L. Steele, MD
CEO/Medical Director
WFMC Health

Date: May 8, 2019.

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: [Woodburn Pediatric Clinic]

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern,

[Woodburn Pediatric Clinic] strongly supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to [Woodburn Pediatric Clinic] and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. [Woodburn Pediatric Clinic] looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,



Yenni Villafan-Front Office Manager

Woodburn Pediatric Clinic



Date: 4/22/2019

To: To PacificSource Community Solutions for submission to the Oregon Health Authority

From: Yakima Valley Farm Workers Clinic

RE: Community Letter of Support for CCO 2.0

To Whom It May Concern:

Yakima Valley Farm Workers Clinic (YVFWC) supports the application of PacificSource Community Solutions (PacificSource), to serve Medicaid members as a Coordinated Care Organization in Marion and Polk Counties. PacificSource is an independent, non-profit organization based in Oregon, and a visible and committed community partner. With its decades of expertise as a health plan offering Medicaid, Medicare, and commercial coverage, PacificSource is ideally suited to help foster health system transformation in the region.

PacificSource's unique community governance model is a good fit for Marion and Polk Counties. It establishes a community-financing framework that will reinforce the region's health improvement efforts and is grounded in transparency, collective impact and inclusion. These are principles that are important to YVFWC and to local stakeholders.

PacificSource's application is aligned with the needs of our community and we are confident in their ability to effectively achieve the policy objectives of CCO 2.0, through the following:

- ✓ Increase integration of care and capacity to support transformation.
- ✓ Improve health outcomes for members experiencing health disparities.
- ✓ Deepen the impact of the CCO model though addressing social determinants of health.
- ✓ Deliver cost-effective care through aligned payment models.
- ✓ Improve access and member experience with an emphasis on behavioral health and oral health.
- ✓ Improve the quality of health care across the entire community.

Please accept this letter as our formal support of PacificSource's application. We are confident PacificSource will advance our region's capacity to achieve local health goals and fulfill the state's priorities. YVFWC looks forward to partnering with PacificSource, on behalf of community members served by Medicaid and toward building healthier communities in Marion and Polk Counties.

Sincerely,

A handwritten signature in blue ink, appearing to read "Juan Olivares".

Juan Carlos Olivares
Chief Executive Officer

Central Administration
604 West 1st Avenue / P.O. Box 190 / Toppenish, WA 98948
Phone: 509.865.5898 / Fax: 509.865.4337