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**OHP Consumer  
Letters of Support**

May 8, 2019

Dear Oregon Health Authority,

As Co-chair of the Trillium Community Advisory Council (CAC), I am pleased to offer my support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

I am in my second year as Co-chair of the CAC and serve as the CAC representative to the Trillium Board of Directors. I am also a member of the CAC Member Engagement and Prevention work groups and represent the CAC on the CHIP Operations Team. I feel that my work is valued by Trillium and appreciate being made to feel that my contributions are important.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader for innovative approaches and solutions to address the social determinants of health in our region. Trillium works together with community partners to conduct a community health needs assessment and community health improvement plan to determine the most significant needs of our community. Trillium has effectively established opportunities for collaboration and coordination with non-health care sector partners in order to improve the health of our community.

Over the past four years, I have worked together with Trillium to address the holistic needs of the most vulnerable individuals such as housing, education, and access to healthy food. Together we are committed to achieving our shared goals of helping our communities address the social determinants of health, while coordinating better care and improving the health of our community. We are proud of our collective efforts as we work together to better meet the needs of the individuals and communities that we serve.

I believe that continued efforts to address the social determinants of health will improve healthcare in our region. The CAC appreciates working with Trillium to ensure a continuum of services are available to OHP members.

I strongly support this application and look forward to continuing my work with Trillium in the future.

Sincerely,



Caitlyn Hatteras  
Co-Chair, Trillium Community Advisory Council

5-14-19

Dear Oregon Health Authority,

I am pleased to offer my support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

I have worked with Trillium as an active and engaged volunteer. I offer my unique perspective as a Trillium Medicare and Medicaid member. I utilize my other volunteer roles in the community to offer my insight to the CCO. I appreciate how Trillium asks and welcomes my constructive criticism. I feel that I am treated like a valued member. This makes for a great partnership.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. I support CCOs that have, like Trillium, embraced the coordinated care model and worked to develop a continuum of care that addresses the needs of OHP members. Trillium has collaborated with a variety of community partners and ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past six years, I have worked collaboratively with Trillium and other community stakeholders in our region to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

I believe that continued broad based community involvement and input will improve healthcare in our region. I support and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

I strongly support this application and look forward to continuing to work with Trillium as the Lane County/Western Douglas County CCO.

Sincerely,

Tara DaVee



*Trillium Board Member  
CHW*



April 29, 2019



**RiverStone Clinic**  
2073 Olympic St  
Springfield, OR 97477  
Phone: 541-682-3550  
Fax: 541-682-3551



**Charnelton  
Community Clinic**  
151 W 7<sup>th</sup> Ave Ste 100  
Eugene, OR 97401  
Phone: 541-682-3550  
Fax: 541-682-6703



**Springfield Schools  
Health Center**  
1050 10th St  
Springfield, OR 97477  
Phone: 541-682-3550  
Fax: 541-682-9831



**Lane County Behavioral  
Health - Primary Care**  
2411 Martin Luther King  
Blvd  
Eugene, OR 97401  
Phone: 541-682-3550  
Fax: 541-682-9861



**Brookside Clinic**  
1680 Chambers St., #103  
Eugene, OR 97402  
Phone: 541-682-3550  
Fax: 541-682-7612



**Delta Oaks Clinic**  
1022 Green Acres Rd  
Eugene, OR 97408  
Phone: 541-682-3550  
Fax: 541-682-7201

Dear Oregon Health Authority,

I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

I have been involved with physician leadership in the CCO since 2012. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health, dental and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

I have had the pleasure of chairing the Clinical Advisory Panel for Trillium CCO, a group of clinicians and Trillium staff dedicated to serve the needs of vulnerable people in our community. We oversee work on ED utilization, behavioral health integration, complex care management, CCO metrics, Opiate reduction efforts, Health Information Exchange, and oral health initiatives. The input from staff and their data analytic capabilities have been very supportive of our clinical priorities.

Over the past several years, Trillium has worked with the Community Advisory Council, of which I have been a member, on the issues influencing community health. The CAC oversees the Community Health Improvement Plan and has been integral to its success. They have particularly supported the work of the Lane Equity Coalition with community education and a commitment to the use of an equity lens in all of our work. I have been very pleased to see the continued efforts to support rural communities with the Rural Advisory Council and focus on getting care to those challenged by geography. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

I firmly believe that continued stakeholder involvement, with input from clinicians, such as myself, as well as patients, will improve the healthcare in our region. I plan to continue to support a CCO that works to ensure a continuum of services are available to OHP members.

I look forward to continuing my work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

Rick Kincade, MD, MSHA  
Medical Director, Community Health Centers of Lane County  
2073 Olympic Street  
Springfield, OR 97477

**YOUR TEAM**  
for better health

April 16, 2019

Dear Oregon Health Authority,

On behalf of Rural Advisory Council (RAC), I am pleased to offer my support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader for innovative approaches and solutions to address health disparities and improve health equity in our region. Trillium has collaborated with community partners to conduct a community health needs assessment and community health improvement plan to determine the most significant needs of our community. Over the past year, as a member of Trillium's Rural Advisory Council, I have worked collaboratively with Trillium to advise and address the needs of rural community members and together we are committed to achieving our shared goals of reducing health disparities and improving health equity, while ensuring OHP members and members of our community are able to receive the care they need when they need it.

The Rural Advisory Council (RAC) is proud to advise Trillium in helping to reduce health disparities and increase health care equity for the individuals and communities we serve. The RAC strongly supports this application and Trillium's efforts to ensure a continuum of services that can improve the lives of the individuals who depend on them.

We look forward to continuing our work during the next phase of health system transformation as the Lane County/Western Douglas County CCO.

Sincerely,



Michelle N. Thurston  
Rural Advisory Council

May 7th 2019

Dear Oregon Health Authority,

I, [REDACTED] am pleased to offer my support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

I am a council member on the Community Advisory Council and I am proud of the work that we do. I am a consumer member on the council a position I have had for more than 2 years.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader for innovative approaches and solutions to address health disparities and improve health equity in our region. Trillium has collaborated with community partners to conduct a community health needs assessment and community health improvement plan to determine the most significant needs of our community. Over the past 2 years, I have worked collaboratively with Trillium to address these needs and together we are committed to achieving our shared goals of reducing health disparities and improving health equity, while ensuring OHP members and members of our community are able to receive the care they need when they need it.

As a member of the Lane County Consumer Council, I am proud to work with Trillium as a partner to reduce health disparities and increase health care equity for the individuals and communities that we serve. I strongly support this application and Trillium's efforts to ensure a continuum of services that can improve the lives of the individuals who depend on them.

I look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County/Western Douglas County CCO.

Sincerely,

[REDACTED]

April 26, 2019

Dear Oregon Health Authority,

As a member of the Community Advisory Council (CAC) I am pleased to offer my support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

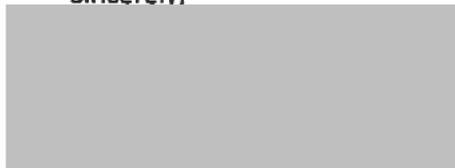
I am an Oregon Health Plan member and member of the CAC. I serve on the Prevention Work Group of the CAC, the Sheltercare Consumer Council and am also on the LEAGUE, an advisory group with lived experience to the Poverty and Homelessness Board. LEAGUE is made up of people who are currently or formerly homeless who are working to help the unhoused with access to critical services, including getting more portable bathrooms in the downtown Eugene core and establishing a secure needle drop off point. We also have assisted in the point in time count, an annual count of the unhoused in Lane County.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader for innovative approaches and solutions to address health disparities and improve health equity in our region. Trillium has collaborated with community partners to conduct a community health needs assessment and community health improvement plan to determine the most significant needs of our community. Over the past year, I have worked collaboratively with Trillium to address these needs and together we are committed to achieving our shared goals of reducing health disparities and improving health equity, while ensuring OHP members and members of our community are able to receive the care they need when they need it.

I am proud to work with Trillium to reduce health disparities and increase health care equity for the individuals and communities that we serve. I strongly support this application and Trillium's efforts to ensure a continuum of services that can improve the lives of the individuals who depend on them.

I look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County/Western Douglas County CCO.

Sincerely,





# Oregon

Kate Brown, Governor

Department of Human Services

District 5 Administration

2885 Chad Dr

Eugene, OR 97408-7335

Voice: 541-687-7373

Fax: 541-343-0898



April 26, 2017

Dear Oregon Health Authority,

On behalf of DHS District 5, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

DHS District 5 provides Child Welfare and Self Sufficiency services in Lane County. Our families and children are the recipients of OHP services provided by Trillium.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader for innovative approaches and solutions to address the social determinants of health in our region. Trillium has worked together with community partners to conduct a community health needs assessment and community health improvement plan to determine the most significant needs of our community. Trillium has effectively established opportunities for collaboration and coordination with non-health care sector partners in order to improve the health of our community.

Over the past 7 years, DHS District 5 has worked together with Trillium to address the holistic needs of the most vulnerable individuals such as housing, education, and access to healthy food. Together we are committed to achieving our shared goals of helping our communities address the social determinants of health, while coordinating better care and improving the health of our community. We are proud of our collective efforts as we work together to better meet the needs of the individuals and communities that we serve.

DHS District 5 believes that continued efforts to address the social determinants of health will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

DHS District 5 supports this application and we look forward to continuing to work with Trillium as the Lane County/Western Douglas County CCO.

Sincerely,

John Radich, Manager

DHS District 5

*"Safety, health and independence for all Oregonians"*  
An Equal Opportunity Employer



## HEAD START of LANE COUNTY

221 B Street · Springfield OR 97477-4522  
(541) 747-2425 · FAX (541) 747-6648 · <http://www.hsolc.org>

*"Ensuring that our youngest children have a solid foundation for life."*

4/22/2019

Dear Oregon Health Authority,

On behalf of Head Start of Lane County, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

Head Start of Lane County serves over 1100 low income children and families each year, and over 95% of those families are enrolled as Oregon Health Plan members. For the past four years Trillium has provided a mental health consultant for our Early Head Start (EHS) Home Base program. The Quality Mental Health Project consultant, Deb Sunderland, provides consultation and support for the home visitors who provide weekly services for at risk EHS families. The guidance given staff helps them maintain their objectivity, allowing them to better support pregnant moms and at-risk families.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders including providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past 7 years, Head Start of Lane County has partnered with Trillium- primarily by assuring membership representation on the Community Advisory Council and the Behavioral Health System of Care workgroups- and by recruiting our Policy Council members and our Health and Social Services staff to participate on focus groups, outreach events and activities relevant to OHP members. We have found Trillium to be easy to work with given their willingness to serve OHP members and the greater community, receive constructive feedback, and actively engage in problem solving and process improvement. Their Health Equity work has been of particular interest to us, and they have always welcomed our clients' input on topics related to Health Disparities in our community. Trillium has demonstrated their commitment to enhancing person-centered primary care medical homes, integrating behavioral health and physical health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded prevention services and evidence-based prevention programs throughout Lane County.

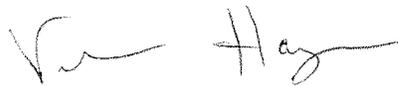
Head Start of Lane County leadership believes that continued stakeholder involvement and input will improve healthcare in our region. We will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County/Western Douglas County CCO.

Sincerely,



Annie Soto, Executive Director



Val Haynes, Health and Safety Consultant

**SERVING CHILDREN AND FAMILIES IN LANE COUNTY**  
EDUCATION · HEALTH SERVICES · SPECIAL SERVICES · FAMILY SERVICES



April 8, 2019

Dear Oregon Health Authority,

On behalf of Lane County Developmental Disabilities (LCDDS), I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

LCDDS works to provide a variety of services focused on assisting individuals with intellectual and developmental disabilities. Nearly all the individuals we serve are on the Oregon Health Plan and receive care coordination through Trillium. LCDDS staff have appreciated the opportunity to collaborate with Trillium, and the efforts made by Trillium to meet the diverse needs of the individuals we jointly serve.

Since 2012, Trillium has provided integrated care for Lane County residents, and Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders is used to develop innovative service delivery strategies. One way they solicit such feedback is through Trillium's Community Advisory Council, of which I am a member. In this capacity I have observed the active efforts Trillium has made in the community to engage stakeholders and make a positive difference in the community.

Over the past 7 years, DDS has worked positively with Trillium to enhance the services provided to the populations we serve. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community, and specifically the individuals we serve with intellectual and developmental disabilities.

I believe that continued stakeholder involvement and input will improve healthcare in our region. Lane County Developmental Disabilities Services supports (and will continue to support) a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

Carla Tazumal  
Program Manager  
Lane County Developmental Disabilities Services  
Eugene, Oregon 97401



## **PUBLIC HEALTH**

PREVENT. PROMOTE. PROTECT.

**Public Health**  
Room 360  
151 W. 7th Ave.  
Eugene, OR 97401  
541-682-4041  
Fax 541-682-3929

**Communicable Disease**  
Room 310  
541-682-4041  
Fax 541-682-2455

**Emergency Preparedness**  
Room 360  
541-682-3651  
Fax 541-682-3929

**Environmental Health**  
Room 430  
541-682-4480  
Fax 541-682-7459

**Maternal Child Health**  
Room 210  
541-682-8720  
Fax 541-682-3925

**Prevention**  
Room 410  
541-682-3031  
Fax 541-682-8700

**Vital Records**  
Room 520  
541-682-4045  
Fax 541-682-9825

**WIC**  
Room 210  
541-682-4202  
Fax 541-682-4248

April 16, 2019

Dear Oregon Health Authority,

On behalf of Lane County Public Health, please accept this letter of support for Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since its formation, Trillium has been recognized as a leader in community collaboration and coordination of community-based healthcare. Trillium is one of four core members of the Live Healthy Lane Coalition, which also includes Lane County Public Health, PeaceHealth hospital system, and United Way. The Live Healthy Lane Coalition is responsible for the Community Health Assessment (CHA) and the Community Health Improvement Plan (CHIP). Through its participation in the Live Healthy Lane Coalition, Trillium has been a pioneer in its commitment to prevention and eliminating root causes of health disparities. Seven years ago, Trillium partnered with Lane County Public Health to create a sustainable approach to addressing CHIP priorities, beginning with tobacco use and obesity prevention. Since then, Trillium has invested \$1.33 per member per month to implement primary prevention programs in our community and to support several staff positions in Lane County Public Health. A recent report by the national Public Health Accreditation Board noted the CHA and CHIP and our robust community collaborations as particular strengths of our local health department, strengths which have depended on the close partnership between Lane County Public Health and Trillium.

In addition, as a member of Trillium's Community Advisory Council (CAC), I can attest to the commitment Trillium has made to member engagement, including those with disabilities and those living in the more remote, rural areas of our county. Trillium continues to increase member involvement and to contribute to leadership development

among its member representatives. I believe these efforts will improve service delivery and member satisfaction in our region.

Finally, as a care provider, Lane County Public Health also appreciates the efforts Trillium has made to ensure access to quality care and coordination of services. We provide individual client services such as immunizations, infectious disease testing and treatment, WIC nutritional services and breastfeeding support, tobacco cessation support for pregnant women, Oregon MothersCare, and nurse home visiting for new parents. The vast majority of our clients are or become Trillium members and we collaborate with Trillium to ensure the best care possible.

Trillium has contributed to the overall health of our community by taking a leadership role in Live Healthy Lane, by investing in Lane County Public Health and primary prevention, and by engaging members and the community in improving service delivery and the environments and contexts that impact health. We look forward to continuing to work with Trillium during the next phase of health system transformation.

Sincerely,

A handwritten signature in cursive script that reads "Jocelyn T. Warren".

Jocelyn Warren  
Manager



**CASA**

Court Appointed Special Advocates  
**FOR CHILDREN**

**LANE COUNTY**

174 Deadmond Ferry Road  
Springfield, OR 97477  
(541) 984-3132  
www.casa-lane.org

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Heather Murphy

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Kathy Gibson  
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Laura Montgomery  
Donna Moore  
Robin Obermire  
Shannon Richard  
Grace Serbu  
Beth Sheehan  
Jan Swanson  
Mark Tschetter  
Connie Wonham

Member of the National Court Appointed  
Special Advocates Association

May 2, 2019

Dear Oregon Health Authority,

On behalf of CASA of Lane County, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

CASA of Lane County advocates for children who have been abused or neglected and are in the care of the child welfare system. Many of these children and their families are Trillium members and need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to positive health outcomes.

Over the past several years, CASA of Lane County has worked with Trillium on a variety of initiatives and we find them easy to work with and helpful for solving individual problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are happy to partner with Trillium as they continue to partner to work to improve the health of our community.

CASA of Lane County believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We welcome the opportunity to continue to work with Trillium as the Lane County CCO.

Sincerely,

Heather Murphy  
Executive Director  
CASA of Lane County

May 14<sup>th</sup>, 2019

Dear Oregon Health Authority,

I am pleased to offer my support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-9.

My name is Robin Roberts and I live and work in a frontier community on the McKenzie River. I am a board member of the McKenzie River Food Pantry and worked for many years serving families through the Family Resource Center. In this work, the greatest need that I encountered were people with no health care. The challenge they faced was navigating the paperwork, transportation and social skills to reach out for help. Being on the RAC team we addressed many of these issues. I have been able to further guide people in our community in the right direction for help. One of the biggest helps for this community is an application assistor that comes every other month to assist our community with signing people up for Trillium.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. I support CCOs that have, like Trillium, embraced the coordinated care model and worked to develop a continuum of care that addresses the needs of OHP members. Trillium has collaborated with a variety of community partners and ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past 6years, I have worked collaboratively with Trillium and other community stakeholders in our region to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

I believe that continued broad based community involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

I strongly support this application and look forward to continuing to work with Trillium as the Lane County/Western Douglas County CCO.

Sincerely,



Robin Roberts,  
McKenzie River Food Pantry Board Member  
RAC Member



Native American Rehabilitation Association of the Northwest, Inc.  
A Non-Profit Organization

**Oyate Administration & Nak-Nu-Wit Family Services**  
1776 SW Madison  
Portland, OR 97205  
[p] 503.224.1044  
[f] 503.621.2235

**Residential Treatment Ctr**  
17645 NW St. Helens Hwy  
Portland, OR 97231  
[p] 503.621.1069  
[f] 503.621.0200

**Outpatient Treatment Ctr.**  
1631 SW Columbia St  
Portland, OR 97201  
[p] 503.231.2641  
[f] 503.231.1654

**Totem Lodge**  
1435 SE Division St  
Portland, OR 97201  
[p] 503.548.0346  
[f] 503.232.5959

**Indian Health Clinic**  
15 N Morris  
Portland, OR 97227  
[p] 503.230.9875  
[f] 503.230.9877

**Wellness Ctr & Youth Ctr.**  
12360 E Burnside  
Portland, OR 97233  
[p] 971.279.4800  
[f] 971.279.2051  
Youth Center Direct Line:  
[p] 971.279.4838

May 10, 2019

Dear Oregon Health Authority,

On behalf of NARA NW, we are pleased to support Trillium Community Health Plan's (Trillium's) decision to establish a Tribal Advisory Council should Trillium's application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19 be accepted. NARA believes a Tribal Advisory Council will help deepen Trillium's understanding of the needs of the native community served by the Tribes and NARA. NARA would be pleased to send a representative to the Tribal Advisory Council when it is established.

I look forward to continued conversations,

Sincerely,

Jackie Mercer  
CEO  
NARA NW



**Community-Based Organizations  
that Address Disparities and SDOH-HE  
Letters of Support**



April 9th, 2019

Elizabeth McCrary, Senior VP of Operations  
Trillium Community Health Plan  
1800 Millrace Drive  
Eugene, OR 97403

Dear Ms. McCrary:

On behalf of the Oregon Coalition Against Domestic and Sexual Violence (OCADSV), **I am writing today to express my support for Trillium Community Health Plan's CCO 2.0 application** for Lane and Western Douglas, Multnomah, Washington, Clackamas, Polk, Marion, Douglas, and Coos counties.

Based upon our organizations' mutual steps toward cross-disciplinary collaboration, we are confident that Trillium Community Health Plan is dedicated to addressing systemic, socio-economic, and health-related barriers to receiving health care services. Expanding the reach of this ongoing work will greatly benefit communities throughout your organization's existing and proposed service areas. We are committed to deepening our partnership, building your constituent health care providers' awareness and knowledge about sexual assault and domestic violence dynamics, developing innovative, trauma-informed response strategies for patients and community members experiencing interpersonal violence, and facilitating increased collaboration between health care providers and local community-based advocacy programs dedicated to supporting survivors.

Based upon our preliminary conversations, Trillium Community Health Plan's proposed expansion under the CCO 2.0 plan presents numerous opportunities for our organizations to collaborate to benefit individuals and communities throughout the state. Some ideas to continue exploring include:

- Cross-disciplinary training on the dynamics of domestic and sexual violence for medical providers in the Trillium Community Health Plan network (i.e. hospitals, primary care offices, clinics, LMHA's);
- Relationship building and equitable collaboration with Native American health care and service providers to address interpersonal violence and other social determinants of health in sovereign nations;
- Developing appropriate, trauma-informed screening protocols to be used by health care providers;

9570 SW Barbur Boulevard, Suite 214 • Portland, Oregon 97219  
Office: (503) 230-1951 • Fax: (503) 230-1973

- Sharing knowledge and understanding of resources in each county covered in the Trillium Community Health Plan service area; and
- Discussing gaps and needs in true partnership that works to reduce domestic violence and sexual assault throughout the communities we serve.

We support your application as a CCO 2.0 area in Lane and Western Douglas, Multnomah, Washington, Clackamas, Polk, Marion, Douglas and Coos counties, and look forward to creating sustainable SDOH-HE programs that advance our organizations' mutual goals, as well as the goals of the Oregon Health Authority under the Coordinated Care Organizations 2.0 RFA OHA-4690-19 due April 22, 2019.

Sincerely,



Vanessa Timmons  
Executive Director  
Oregon Coalition Against Domestic and Sexual Violence (OCADSV)



**DRESS FOR SUCCESS®**

OREGON

*Going Places. Going Strong.*

April 27, 2019

Dear Oregon Health Authority,

On behalf of Dress for Success Oregon, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Dress for Success Oregon (DFSO) is a workforce development organization currently based in Portland with an established presence in Marion, Polk, and Yamhill Counties through a satellite branch in Salem. DFSO is the leading workforce development organization in the State of Oregon that focuses exclusively on women and workforce, helping women overcome barriers to employment, prepare for and keep their jobs, and advance in their careers toward the ultimate goal of self-sufficiency. In 2018, 383 of our clients got jobs and our job retention programs have an unprecedented 98% job retention rate. The average wage of our clients has increased from \$13.45 an hour in 2016 to \$16.05 an hour in 2018. We achieve these results through a women-helping-women relational model of support.

We are thrilled partner with Trillium Community Health Plan to support the continuance of services we are providing to SNAP/STEP clients in the Portland metro area with a reach into the East County area of concentrated poverty and the mid-Willamette valley through our base in Salem.

We provide a comprehensive Education and Employment Training and support program to help low-income women who are STEP/SNAP recipients in Portland and, by expansion, Salem get and keep a job, gain education and training to stabilize their employment, and advance in their careers. We also deliver a Job Search component, a Job Search Training component, a Job Retention component, and an Education component.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders including providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Dress for Success Oregon looks forward to partnering with Trillium and we find them to be easy to work with given their willingness to serve OHP members and the greater community, receive constructive feedback, and actively engage in problem solving and process improvement.



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Trillium has demonstrated their commitment to enhancing person-centered primary care medical homes, integrating behavioral health and physical health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded prevention services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Dress for Success Oregon believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Tri-County Region CCO.

Sincerely,

**Shari Dunn**

Executive Director

Dress for Success Oregon

Email: [sharid@dressforsuccessoregon.org](mailto:sharid@dressforsuccessoregon.org)

Phone: 503.249.7300

[www.dressforsuccessoregon.org](http://www.dressforsuccessoregon.org)

Office/Store Address: 1532 NE 37<sup>th</sup> Ave, Suite B | Portland | Oregon | 97232



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Planned Parenthood of Southwestern Oregon

April 18, 2019

Oregon Health Authority  
500 Summer Street, NE, E-20  
Salem, OR 97301-1097

Re: Trillium Community Health Plan's CCO Application

Dear Oregon Health Authority,

On behalf of Planned Parenthood of Southwestern Oregon, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

Planned Parenthood of Southwestern Oregon provides health care services to over 20,000 patients annually throughout the southwestern region of Oregon. Many of our patients qualify for funding that is managed through Trillium.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders including providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

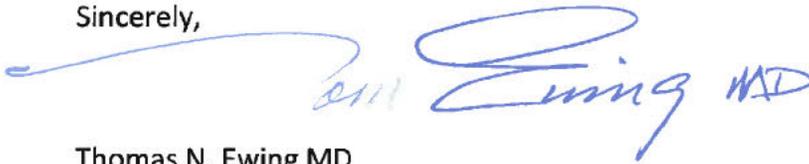
Over the past 3 years, Planned Parenthood of Southwestern Oregon has partnered with Trillium and we find them to be easy to work with given their willingness to serve OHP members and the greater community, receive constructive feedback, and actively engage in problem solving and process improvement. Trillium has demonstrated their commitment to enhancing person-centered primary care medical homes, integrating behavioral health and physical health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded prevention services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

///

Planned Parenthood of Southwestern Oregon believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County/Western Douglas County CCO.

Sincerely,



Thomas N. Ewing MD  
Medical Director  
Planned Parenthood of Southwestern Oregon

TNE:ll  
c: Debi Farr

Planned Parenthood Columbia Willamette

Oregon Health Authority  
800 NE Oregon Street  
Portland, OR 97232

April 30, 2019

Dear Oregon Health Authority,

On behalf of Planned Parenthood Columbia Willamette (PPCW), we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Planned Parenthood Columbia Willamette is the largest non-profit family planning and reproductive rights organization in Oregon and Southwest Washington. Our mission is to provide, promote and protect access to sexual and reproductive health care. PPCW's seven health centers serve over 42,000 patients annually for services such as contraception, annual exams, STD testing and treatment, abortion care, Vasectomy, PrEP, and hormone provision for gender affirmation.

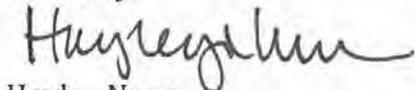
PPCW supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Many OHP members access vital health care services at Planned Parenthood health centers throughout Oregon. Strong partnerships between CCOs and PPCW allow access to these services for Oregon's most vulnerable populations.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

We look forward to fostering a great partnership with Trillium in the greater Portland metro area, working together to address key social determinants of health for families. Our organization supports Trillium Community Health Plan, a CCO that works to ensure a continuum of services are available to OHP members.

Planned Parenthood Columbia Willamette strongly supports this Application and we look forward to partnering with Trillium as they continue to grow and serve more OHP members.

Sincerely,



Hayley Nunn  
Vice President Patient Services



## **The Trauma Healing Project**

Promoting individual and community health through education and direct support for healing

Re: Trillium Community Health Plan CCO 2.0 Application - RFA OHA-4690-19

May 6, 2019

Dear Oregon Health Authority,

On behalf of the Trauma Healing Project, please accept this letter in support of Trillium Community Health Plan's (Trillium's) application to serve as a Lane County Coordinated Care Organization (CCO).

Since 2012, Trillium has provided physical and behavioral health care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and works to ensure input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Trauma Healing Project has long worked with low-income and vulnerable members of our community, and our staff and volunteers are well aware of the complex health and health care needs they experience. Since Trillium became the initial Lane County CCO, most of our service participants have been covered as members and access to health care, including behavioral health care, has definitely increased. Though our direct services are not reimbursable, our partnership with Trillium has included innovation grants and contracts for training and consultation. Most notably, we were funded by Trillium to implement trauma-informed care (TIC) in Lane County Community Health Centers. We have a current partnership funded by Lane County Health and Human Services that allows us to provide technical assistance to Trillium Behavioral Health staff in their efforts to more fully integrate trauma-informed care practices.

Over the past several years, Trillium has demonstrated its commitment to enhancing person-centered care through participation in and leadership of important community collaboratives, efforts to integrate behavioral, physical and oral health care, and working to address barriers to health and wellness for some of our community's most vulnerable members. Trillium staff are regularly engaged in partnership projects and the organization has actively and visibly supported a range of innovative approaches to meet the goals of improving health and reducing costs. They have worked to expand social work and cross discipline care collaboration, housing and food security services and evidence-based prevention programs throughout Lane County.

The Trauma Healing Project believes that continued stakeholder involvement and input will improve healthcare in our region and we look forward to the opportunity to a continued partnership with Trillium in their efforts to improve the health of our community.

Sincerely,

Elaine Walters, Executive Director

# HIVAlliance

April 30, 2019

Dear Oregon Health Authority,

On behalf of HIV Alliance, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

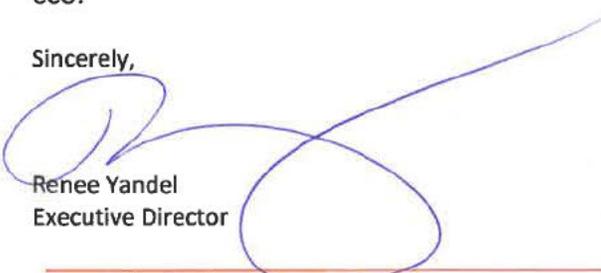
HIV Alliance works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. As part of our work with people living with HIV and/or HCV, and folks seeking treatment for SUD and OUD, we know how vital it is for many of our clients to have access to Oregon Health Plan and via Trillium. Many of our clients are overjoyed to learn they qualify for OHP, and we appreciate the positive working relationship we have with Trillium.

Over the past several years, HIV Alliance has worked positively with Trillium on a variety of initiatives as well as individual member care coordination, and we find them easy to work with and helpful for solving individual problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

HIV Alliance believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

  
Renee Yandel  
Executive Director

## ***Board of Directors***

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Juan-Carlos Molléda  
Spencer McCoy  
Benjamin Vazquez, MD

## ***Eugene***

1195A City View Street  
Eugene, OR 97402  
Phone: 541-342-5088  
Fax: 541-342-1150

## ***Roseburg***

647 West Luellen, Suite #3  
Roseburg, OR 97470  
Phone: 541-40-2761  
Fax: 541-440-9665

## ***Salem***

3886 Beverly Ave NE  
Building I, Suite 6  
Salem, OR 97305  
Phone: 541-342-5088  
Fax: 503-400-3343

5/13/2019

Dear Oregon Health Authority,

We are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

We are members of the Lane Equity Coalition (LEC), a workgroup of Live Healthy Lane. The LEC is a coordinated, collaborative group committed to advancing authentic community engagement, promoting health equity, and reducing barriers which prevent equal access and opportunity. It steers the county's collaborative Community Health Needs Assessment (CHNA) and Community Health Improvement Plan (CHIP), aiming to address inequalities in our social, economic, environmental, and structural systems that result from differences in health outcomes, or health inequities, which are systematic, preventable, and unjust.

Trillium has been a driving force in the development of the LEC since its beginning as a workgroup in 2013. Trillium provides staff support, meeting space, expertise and funding that have helped the LEC grow and become effective. The LEC presents quarterly health equity educational events which are open to the public and generally attended by 150- 200 people. Thanks to Trillium's support, these events continue to be free to all and include dinner.

We appreciate Trillium's commitment to the community and to health equity. We look forward to working with Trillium to address the social determinants of health and health inequities in Lane County.



Iris Bicksler, Traditional Health Worker Program Supervisor  
Cornerstone Community Housing

April 16, 2019

Dear Oregon Health Authority,

As an Appointed Commissioner of Homes for Good Housing Agency, I am pleased to offer my support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

As an Appointed Commissioner, I work and advocate for a large population in Lane County who utilize not only affordable housing but health care as well. Trillium has made it a priority to work with various agencies like Homes for Good, to assure they are providing the best possible overall care to its members in our unique community of urban and rural communities.

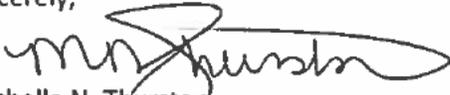
Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. I support CCOs that have, like Trillium, embraced the coordinated care model and worked to develop a continuum of care that addresses the needs of OHP members. Trillium has collaborated with a variety of community partners like Homes for Good and ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the years, I have worked collaboratively with Trillium and other community stakeholders in our region to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

As an appointed commissioner, I believe that continued broad based community involvement and input will improve healthcare in our region. I fully support and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

I strongly support this application and I look forward to continuing to work with Trillium as the Lane County/Western Douglas County CCO.

Sincerely,



Michelle N. Thurston  
Homes for Good-Appointed Commissioner



177 Day Island Rd., Eugene, OR 97401 • PH 541-682-3755 • FAX 541-682-3411  
300 West Fairview Dr., Springfield, OR 97477 • PH 541-682-4090 • FAX 541-682-3875



Homes. People. Partnerships. Good. [www.homesforgood.org](http://www.homesforgood.org)

May 9<sup>th</sup>, 2019

Dear Oregon Health Authority,

On behalf of Homes for Good Housing Agency, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA 4690 19.

Homes for Good is Lane County's housing agency, and our primary work is to help low income residents with the logistics of affordable housing. At a higher level, we are neighbors united to get every Lane County resident who needs help, into a home. Trillium has helped Homes for Good in advancing our mission through many projects, with one specific example being their support of The Commons on MLK project. Trillium has committed \$500,000 in capital funding for The Commons on MLK, a 51 unit permanent supportive housing development, which will break ground in Eugene this fall. Trillium's early commitment was catalytic to securing additional investments from other health care providers. The Commons on MLK project aims to identify, engage, house, and support the people in our community who have been homeless the longest and utilize the most resources. Using the Housing First/harm reduction model, this apartment community will provide permanent, stable housing as the first priority, while also offering the extensive support services. As a result of this approach, not only is service utilization reduced, but the residents will benefit with maximum opportunity for accessing care and preventing returns to homelessness.

Over the years, Homes for Good has worked together with Trillium to address the holistic needs of the most vulnerable individuals, specifically housing. Together we are committed to achieving our shared goals of helping our communities address the social determinants of health, while coordinating better care and improving the health of our community. We are proud of our collective efforts as we work together to better meet the needs of the individuals and communities that we serve. Homes for Good and Trillium have partnered on several mutually beneficial projects. This has included Trillium's sponsorship of Community Health Workers and Dental Screenings at our Public Housing Communities through a collaborative project with Cornerstone Community Housing, support for our Health Navigator program in collaboration with Senior & Disabled Services, as well as a recent data sharing crosswalk to identify the number of Trillium members living in our housing programs. In addition, Homes for Good staff have begun participating in Trillium's Innovators Collaborative, and two of our Appointed Commissioners serve on the Rural Advisory Council.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader for innovative approaches and solutions to address the social determinants of health in our region, like supporting The Commons on MLK project. Trillium has worked together with community partners like us to conduct a community health needs assessment and community health improvement plan to determine the most significant needs of our community. Trillium has effectively established opportunities for collaboration and coordination with non health care sector partners, like Homes for Good, in order to improve the health of our community.

Homes for Good believes that continued efforts to address the social determinants of health will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

Homes for Good strongly supports this application, and we look forward to continuing to work with Trillium as the Lane County CCO.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jacob Fox", is written over a large, faint blue watermark that resembles the word "TRILLIUM".

Jacob Fox  
Executive Director



INNOVATIVE HOUSING, INC.

---

April 12, 2019

Elizabeth McCrary  
Senior VP of Operations  
Trillium Community Health Plan  
1800 Millrace Drive  
Eugene, OR 97403

Dear Ms. McCrary:

Innovative Housing, Inc. supports the expansion of the Coordinated Care Organization (CCO) 2.0 program and is pleased to hear Trillium Community Health Plan is applying under RFA OHA-4690 to serve the Tri-County Portland area.

Innovative Housing, Inc. is a 501(c)(3) nonprofit that provides high-quality affordable housing to individuals and families, along with services to help our residents maintain their housing, access opportunities, and break the cycle of poverty.

We look forward to leveraging Trillium Community Health Plan's experience and lessons learned in the Lane county area, along with ours, to create appropriate health and housing interventions for low income residents of our housing units.

The unique aspect of this next round of CCO 2.0 funding is that we can build on what we have tried. We are interested in working with Trillium and possibly focusing on two apartment buildings; with the residents providing input on what they need for their health care. The two buildings have distinctly different populations, but are both in need of health care. If we start with focus groups and see what is working, what hasn't, what the barriers are for residents, etc., we can create a health care program that goes beyond data sharing.

Please let us know when you begin implementing this community engagement strategy. Should you have any questions, please do not hesitate to call.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Sarah J. Stevenson', is written over a light blue horizontal line.

Sarah J. Stevenson  
Executive Director



April 12, 2019

Elizabeth McCrary  
Senior VP of Operations  
Trillium Community Health Plan  
1800 Millrace Drive  
Eugene, OR 97403

Dear Ms. McCrary:

Our organization is familiar with Trillium's SDOH-HE housing partnerships in the Eugene area and if Trillium is awarded a contract with OPHS, our agency will be excited to partner and work with your CCO. We know that Trillium is committed to partnering with Washington County housing and expanding their work around supported housing and SDOH in our county.

In discussions with the Trillium team, several potential innovative projects arose. As you know, Washington County together with the cities of Hillsboro and Beaverton are working collaboratively with Metro Regional Affordable Housing to acquire/develop up to 1,315 affordable housing units in the next 6-7 years. However, we all also know, that affordable housing is complicated, and often a challenge for individuals and families to access and/or retain, given the social and economic barriers to long term self-sufficiency. As such, building housing is just one small part. Supporting this permanent housing is the next, critical, ongoing effort that needs to be embraced.

Understanding the link between housing and Medicaid services for Supportive Housing is not well-known in the state of Oregon. It is important that a CCO.2.0 organization takes ownership in Permanent Supportive Housing services, educating both housing and health care providers about how this works. Understanding what Medicaid services can assist with housing navigation and retention can be confusing. Educating providers and housing agencies is an important service. Trillium bringing overall guidance and leadership to Medicaid Permanent Supportive Housing services will create opportunities for better health and housing outcomes. We especially look forward to partnering on permanent supportive housing projects to maximize the affordable housing metro bond. We believe that pairing our housing resources with Trillium's resources and services can truly drive Social Determinant outcomes.

I look forward to our next meetings, and to Trillium serving as a CCO 2.0 organization in the greater-Portland area. Should you have any questions, please do not hesitate to call.

Sincerely,

Josh Crites  
Assistant Director  
Washington County Department of Housing Services  
(503) 846-4761 | (503) 846-4795 fax  
Joshua\_Crites@co.washington.or.us  
[www.co.washington.or.us/housing](http://www.co.washington.or.us/housing)



# LILA

(Lane Independent Living Alliance)

20 E 13<sup>th</sup> Ave Eugene OR 97401 Phone/Fax: 541.607.7020 Email: lila@lilaoregon.org www.lilaoregon.org

April 9, 2019

Dear Oregon Health Authority,

On behalf of the Board of Directors of Lane Independent Living Alliance (LILA) we are pleased to offer our support for Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19

LILA works with many consumers who are on the Oregon Health Plan and have Trillium who need additional independent living skills and advocacy due to disabilities or mental health conditions. We are pleased to know that Trillium views consumer services in a holistic way, as does LILA.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including providers; OHP members and their advocates; community members; and system partners—is substantially used to develop innovative service delivery strategies.

Over the past 7 years, LILA has worked positively with Trillium to enhance the services provided to the populations we serve. Trillium has supported LILA programs and has assisted LILA with expansion efforts. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

We believe that continued stakeholder involvement and input will improve healthcare in our region. LILA supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to expanding our disability services collaboration with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,



Sheila Thomas, MA  
Executive Director



**ADMINISTRATIVE OFFICE**  
8203 SE 7th Ave Suite 100  
Portland, OR 97202  
t: (503) 232-0077 | f: (503) 232-0387  
bgcportland.org | @bgcportland

April 15, 2019

Dear Oregon Health Authority,

On behalf of Boys & Girls Club of Portland Metro Area (BGCP), we are pleased to offer support of Trillium Community Health Plan’s (Trillium’s) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Founded in 1946, the Boys & Girls Club of Portland Metro offers a safe, positive place for kids to enjoy fun and engaging programs at a low barrier of entry. Our clubs provide enrichment programs to youth while empowering them with a sense of belonging and security and surrounding members with caring, trained staff that engage them in nationally proven evidence-based youth development programs.

Centene, Trillium’s parent company, has established effective partnerships with Boys & Girls Clubs around the country and at the national level. We believe they will create the same kind of partnership in the greater Portland metro area, working together to address key social determinants of health for families.

BGCP supports CCO’s that work to ensure a continuum of services that help break down health barriers faced by underserved families. We look forward to working closely with the selected CCO to help continue to transform our health system for families in need.

Sincerely,

Erin Hubert/Chief Executive Officer  
Boys & Girls Clubs of Portland Metropolitan

**CLUB LOCATIONS**

**BLAZERS CLUB**  
5250 NE MLK Jr. Blvd.  
Portland, OR 97211

**INUKAI FAMILY CLUB**  
560 SE 3rd Ave.  
Hillsboro, OR 97123

**OAK GROVE CLUB**  
1905 SE Oak Grove Blvd.  
Oak Grove, OR 97267

**REGENCE CLUB**  
4430 N. Trenton  
Portland, OR 97203

**ROCKWOOD CLUB**  
454 SE 165th St.  
Portland, OR 97233

**WATTLES CLUB**  
9330 SE Harold St.  
Portland, OR 97266

**ALDER CREEK MIDDLE SCHOOL**  
School-based Club

**LOT WHITCOMB ELEMENTARY**  
School-based Club

**MARGARET SCOTT ELEMENTARY**  
School-based Club

**WILBUR ROWE MIDDLE SCHOOL**  
School-based Club

May 10, 2019

Cascade AIDS Project  
520 NW Davis St #215  
Portland, OR 97209

**Executive Director**  
Tyler TerMeer

**Board of Directors**

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Elise Brickner-Schulz  
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**Kurt Beadell**  
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Wells Fargo Bank

**Mikki Gillette**  
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**Paul Hempel**  
Community Volunteer

**James C. Hess**  
Opus Search Partners

**Jenn Klotz**  
Genentech, Inc.

**Robert Lusk, MD**  
Neighborhood Health Center

**William E. Spigner**  
Nike

**Judge Susan M. Svetkey**  
Multnomah County Circuit Court

Dear Oregon Health Authority,

On behalf of Cascade AIDS Project (CAP), we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Cascade AIDS Project (CAP) is a non-profit AIDS service organization with a 36-year history that serves the entire Ryan White Part A Portland Transitional Grant Area (TGA), which includes Clackamas, Columbia, Multnomah, Washington, and Yamhill counties in Oregon, as well as Clark County in Washington. In response to community need CAP recently expanded its focus to address overall LGBTQ+ health by opening a primary care clinic in 2017. The clinic, known as Prism Health, is located in Multnomah County and addresses the local need for LGBTQ+ culturally specific and responsive healthcare. At full capacity, Prism Health will serve approximately 6500 patient lives. Collectively, CAP and Prism Health's mission is to support and empower all people with or affected by HIV, and reduce stigma provide the LGBTQ+ community with compassionate healthcare.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader for innovative approaches and solutions to address health disparities and improve health equity. Trillium collaborates with community partners to conduct a community health needs assessment and community health improvement plan to determine the most significant needs of the community.

CAP looks forward a partnership with Trillium to reduce health disparities and increase health care equity for the individuals and communities that we serve. Together we will increase access to integrated physical and behavioral health care that is culturally responsive. Our organization strongly supports this application and Trillium's efforts to ensure a continuum of services that can improve the lives of the individuals who depend on us.

We look forward to a collaborative relationship with Trillium during the next phase of health system transformation as the CCO in our service area.

Sincerely,



Tyler TerMeer  
Executive Director

April 29, 2019

Dear Oregon Health Authority,

On behalf of Cornerstone Community Housing, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Cornerstone Community Housing is committed to building quality, affordable housing for people living on limited incomes while offering services that promote opportunities for personal growth and economic independence. Over the past several years, Cornerstone Community Housing has worked positively with Trillium on a variety of initiatives as well as individual member care coordination, and we find them easy to work with and helpful for solving individual problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination.

Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Cornerstone Community Housing believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,



Darcy Phillips  
Executive Director



**FOOD**

For Lane County

770 Bailey Hill Road

Eugene, OR 97402

ph (541) 343-2822

fx (541) 343-5019

info@foodforlanecounty.org

[www.foodforlanecounty.org](http://www.foodforlanecounty.org)

April 10, 2019

Dear Oregon Health Authority,

On behalf of FOOD for Lane County, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19. FOOD for Lane County is a local nonprofit with the mission of alleviating hunger by proving access to food. We have been a long-time partner with Trillium. When we work together at the intersection of hunger and health, good progress can be made.

In 2018, Trillium took our partnership to a new level by providing substantial support to the Produce Plus program that creates access to fruits and vegetables. In particular, Trillium allowed the program to expand to six rural health clinics in Lane County, where patients can now find fruits and vegetables in the lobby of their health clinic. We worked together to run a two-year pilot program of Veggie Rx, a program that prescribes fruits and vegetables to participants in Trillium's Diabetes Prevention Program. The third part of our partnership is the expansion of Screen and Intervene, a screening tool for providers to screen for food insecurity in a clinical setting.

FOOD for Lane County is proud to have Trillium as a partner as we work to reduce health disparities and increase health care equity for the individuals and communities that we serve. Our organization strongly supports this application and Trillium's efforts to ensure a continuum of services that can improve the lives of the individuals who depend on us. We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County/Western Douglas County CCO.

Sincerely,

Beverlee Potter  
Executive Director



FOOD for Lane County is an equal opportunity provider and a member of





**JEWISH FAMILY SERVICES**  
*funded by the Jewish Federation of Lane County*

THE **STRENGTH** OF A PEOPLE  
THE **POWER** OF COMMUNITY

April 3, 2019

Dear Oregon Health Authority,

On behalf of Jewish Family Services, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19

Jewish Family Services works with many Trillium members and other community members who lack basic services for good health. I am always pleased to see that my clients are on the Oregon Health Plan and have Trillium, as I am then confident they will get the healthcare they need.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including providers; OHP members and their advocates; community members; and system partners—is substantially used to develop innovative service delivery strategies.

Over the past 4 years, Jewish Family Services has worked positively with Trillium care coordinators, and I find them easy to work with and helpful for solving individual problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health and physical health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Jewish Family Services believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

Oriana Kahn Hurwit, MSW  
Jewish Family Services

*Oriana Kahn Hurwit, MSW, Social Service Coordinator*  
P.O. Box 5924 • Eugene, OR 97405  
Phone: (541) 484-2541 • E-mail: [jfs\\_lane@comcast.net](mailto:jfs_lane@comcast.net)



Food Brings Us Together



April 16, 2019

Dear Oregon Health Authority,

On behalf of Lift Urban Portland (Lift UP), we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Incorporated in 1986, Lift UP united with a common goal of helping neighborhood residents through coordinated volunteer efforts in Northwest Portland. Today Lift UP distributes healthy groceries to low-income neighbors at our shopping style pantry, delivers monthly groceries to vulnerable residents who face obstacles accessing our pantry, and provides educational workshops on healthy eating.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader for innovative approaches and solutions to address the social determinants of health in our region. Trillium has worked together with community partners to conduct a community health needs assessment and community health improvement plan to determine the most significant needs of our community. Trillium has effectively established opportunities for collaboration and coordination with non-health care sector partners in order to improve the health of our community.

Lift UP will partner with Trillium to achieve our shared goals of increased access to healthy food for vulnerable residents in Northwest and Downtown Portland. Trillium plans to support Lift UP's existing programs and services, while also working collaboratively on opportunities to expand distribution in Northwest and Downtown Portland.

We believe that continued efforts to address the social determinants of health will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members. Lift Urban Portland strongly supports this application and we look forward to continuing to work with Trillium as the CCO in Portland.

Sincerely,

A handwritten signature in black ink that reads "Erin Goldwater".

Erin Goldwater  
Executive Director



**Looking Glass  
Community Services**

**Administrative Office**

4/17/2019

**Looking Glass Programs**

**Counseling Services**  
Counseling Program  
Crisis Response Program

**Runaway & Homeless Services**  
Station 7 Program  
New Roads Program  
Rural Program

**Education & Vocational Services**  
Riverfront School & Career Center  
Center Point School  
New Roads School

**Residential Services**  
Pathways Boys Program  
Pathways Girls Program  
Kyanite Program  
Stepping Stone Program  
Parole Revocation Diversion Program

Dear Oregon Health Authority,

On behalf of Looking Glass Community Services, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Looking Glass works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. Clients on the Oregon Health Plan that have Trillium will get the healthcare they need.

Over the past several years, Looking Glass has worked positively with Trillium on a variety of initiatives as well as individual member care coordination. One example—they have partnered with us to provide an innovative, County-wide Crisis Response Team service that reduces emergency department utilization and increases health and safety of children and families in Lane County. Trillium has enhanced person-centered behavioral health care by integrating behavioral health, physical health, and oral health. They provide vulnerable members better care coordination. Trillium improves the overall health of our community by investing in expanded social work, housing, food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Looking Glass Community Services believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

Craig Opperman, MSE  
President/Chief Executive Officer  
Looking Glass Community Services, Inc.  
1790 West 11<sup>th</sup> Ave, Suite 200  
Eugene, OR 97402  
541-913-0463



A United Way Agency

Administrative Office  
1790 W. 11th Ave.  
Suite 200  
Eugene, OR 97402  
Phone: (541) 686-2688  
Fax: (541) 345-7605



May 3, 2019

Dear Oregon Health Authority,

On behalf of Options Counseling and Family Services, I would like to offer support for Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Trillium has provided support for Lane County residents who are Oregon Health Plan (OHP) members since the CCO model was initiated. Trillium has worked to implement the coordinated care model and has involved a variety of stakeholders. Behavioral health providers, medical providers, OHP members, advocates, and other system partners have been involved in efforts to develop innovative service delivery strategies.

Trillium has funded initiatives in the community to support access, integrated medical and behavioral health care, as well as new payment mechanisms that move beyond a fee-for-services system of service provision. In addition, they have sponsored training for behavioral health provider staff that is relevant to treatment needed by OHP members.

Options believes that continued stakeholder involvement is critical to the success of the CCO initiative. Trillium has actively engaged with behavioral health agencies. Members of the executive leadership of Trillium have regularly attended behavioral health provider meetings, answering questions, providing information on CCO functioning, and soliciting input from providers. Through this kind of engagement, community provider agencies are well-informed, and the services are coordinated across large systems.

Options believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system improvement as a Lane County CCO.

Sincerely,

Stephen Allan, PhD  
Chief Executive Officer  
541-517-4674  
[steve.allan@options.org](mailto:steve.allan@options.org)

**Administrative**

3500 Chad Dr. Suite 350  
Eugene, OR 97408  
541.687.6983 office  
541.687.2063 fax

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503.393.3135 fax

1295 12th Place  
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503.951.6280 office  
503.468.3130 fax

**ROSEBURG**

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541.464.5475 fax

**FLORENCE**

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Florence, OR 97439  
541.997.6261 office  
541.997.8606 fax

**ST. HELENS**

445 Port Avenue  
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St. Helens, OR 97051  
503.335.5975 office  
503.335.5974 fax

**BEAVERTON**

8285 SW Nimbus Avenue  
Suite 148  
Beaverton, OR 97008  
503.352.3260 office  
503.352.3262 fax

Steve Allan, PhD  
Chief Executive Officer



April 16, 2019

Elizabeth McCrary  
Senior VP of Operations  
Trillium Community Health Plan  
1800 Millrace Drive  
Eugene, OR 97403

Dear Ms. McCrary:

The Oregon Alliance of Children's Programs, a membership organization of 37 child serving organizations across state of Oregon, looks forward to collaborating with Trillium Community Health Plan through the Oregon Health Authority's Coordinated Care Organization (CCO) 2.0 initiative in the Trillium proposed service area.

For years, the Alliance has focused on policy and rate issues, representing our member agencies at the legislative level to assure that decisions are made that advance the best interest of the children and families. More recently, we are exploring the transition to more of an advocacy organization, focusing children, families and communities. Medicaid is a large payor source for many of these at-risk and system engaged children/youth and as such, should work closely with the private agencies across the state to improve systems of care that result in positive outcomes. We would like Trillium Community Health Plan to join these efforts and have a seat at the table as the CCO 2.0 expert in health and behavioral health for children and families. It requires community engagement to make a difference, with decision makers at the table.

We are excited about your expansion beyond Lane and western Douglas, and look forward to being a key partner, along with our member agencies, in your various community engagement activities.

Sincerely,

Royce Bowlin  
Executive Director

April 23, 2019



Dear Oregon Health Authority,

On behalf of Relief Nursery, Inc. I am contacting you with regard to Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

Trillium has collaborated with Relief Nursery to develop and implement an innovative service delivery strategy that addresses the needs of some of Lane County's highest acuity children. We are in the third year of a special project which integrates behavioral health interventions in an early learning environment for the highest risk children and, therefore, those that require the costliest services.

Trillium, ECCARES and Relief Nursery established a Social Emotional Classroom (SE) for children that have the potential to become some of the most intensive users of the mental health system as they age. The SE Relief Nursery Classroom works to identify these children, provide early, effective intervention, and link parents to education, therapy, and resources that can assist in managing potentially difficult behaviors. Additionally, the SE classroom works to determine and implement appropriate interventions that can then be communicated to future school placements, in order to avoid the behavioral crises which can result when children enter kindergarten.

Our shared goal is to achieve successful outcomes for the children and families. These successful outcomes, in addition to realizing healthcare savings through better care coordination, positively impact the quality of life for these families. We are proud of this innovative effort, working together to meet the needs of our community's most vulnerable children.

Relief Nursery believes that continued community collaboration and involvement will improve healthcare in our region. Our organization supports and will continue to collaborate with a CCO that works to ensure that essential, early intervention services are available to all OHP members.

Relief Nursery looks forward to continuing to work with Trillium as the Lane County/Western Douglas County CCO.

Sincerely,

Kelly Sutherland  
Executive Director,  
Relief Nursery, Inc.

**BOARD OF DIRECTORS**

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Kelly Sutherland  
*Executive Director*

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*In Memoriam*  
John Jaqua  
John Sheppard  
Faye Stewart

April 22, 2019

Dear Oregon Health Authority,

On behalf of ShelterCare, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0/ RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

ShelterCare partners with Trillium to serve a cohort of individuals with extensive histories of homelessness and a diagnosis of serious mental illness. We have a unique per member per month reimbursement model with Trillium that has served us well. Our agency works with a distinct population and we've appreciated Trillium's recognition that our programs are different and require a different lens for review and funding.

ShelterCare also provides Medical Recuperation Services for Trillium enrollees who are homeless and who have had an acute hospital episode and need extended care when leaving the hospital. We are pleased that Trillium has invested in this highly successful program. We anticipate further innovative investments from Trillium in the future as our community finds creative investments to promote health and well-being for Lane County's citizens.

ShelterCare believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,



Susan Ban, M.Div.  
Executive Director  
ShelterCare  
499 West Fourth Street  
Eugene, OR 97401  
541-686-1262

April 29, 2019

Dear Oregon Health Authority,

On behalf of St. Vincent de Paul Society of Lane County Inc., we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

St. Vincent de Paul Society of Lane County Inc. (SVdP) is Lane County's largest nonprofit human services organization. Founded in 1953, SVdP is committed to providing comprehensive programs to alleviate poverty and help all individuals find a path into self-sufficiency. Affordable housing is one of the six core areas of our work. As an affordable housing provider SVdP resident-services staff frequently facilitate connections with Trillium to ensure residents receive critical health benefits and services.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader for innovative approaches and solutions to address the social determinants of health in our region. Trillium has worked together with community partners to conduct a community health needs assessment and community health improvement plan to determine the most significant needs of our community. Trillium has effectively established opportunities for collaboration and coordination with non-health care sector partners in order to improve the health of our community.

SVdP has helped tenants access services available through Trillium to address the holistic needs of the most vulnerable individuals such as housing, education, and access to healthy food. Together we are committed to achieving our shared goals of helping our communities address the social determinants of health, while coordinating better care and improving the health of our community. We are proud of our collective efforts as we work together to better meet the needs of the individuals and communities that we serve.

St. Vincent de Paul Society of Lane County, Inc. believes that continued efforts to address the social determinants of health will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

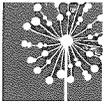
St. Vincent de Paul Society of Lane County, Inc. strongly supports this application and we look forward to continuing to work with Trillium as the Lane County/Western Douglas County CCO.

Sincerely,

A handwritten signature in black ink, appearing to read "Terrence McDonald", written in a cursive style.

Terrence McDonald  
Executive Director

St. Vincent de Paul Society of Lane County, Inc.



# Children's Center

A child abuse intervention center

April 10, 2019

Elizabeth McCrary  
Senior VP of Operations  
Trillium Community Health Plan  
1800 Millrace Drive  
Eugene, OR 97403

Dear Ms. McCrary:

Children's Center supports your application to serve Clackamas County as a CCO 2.0. We are excited to hear you are applying to serve our County—and we look forward to collaborating with Trillium Community Health Plan through the Oregon Health Authority's Coordinated Care Organization (CCO) 2.0 initiative in the Trillium proposed service area.

Children's Center is the only private, non-profit child abuse intervention center in Clackamas County, Oregon; we're nationally accredited by the National Children's Alliance. We have evolved from a limited focus on child abuse intervention to a more comprehensive response to child maltreatment focusing on the entire continuum of need for children and families – prevention, intervention and treatment.

With almost 9,000 children in foster care throughout the state, many are concentrated around our urban areas and the service needs are endless.

Working closely with Trillium Community Health Plan at the direct care coordination level as well as systemic planning level will be of significant value to Children's Center. We anticipate a dynamic partnership.

Should you have any questions, do not hesitate to call. We look forward to your participation in our "Community Conversation" early next year.

Sincerely,

Tom Soma  
Executive Director

# womenspace

safety, hope and healing for survivors of domestic violence

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Julie Weismann

P.O. Box 50127  
Eugene, Oregon  
97405

Office: 541-485-8232  
Fax: 541-686-6664

24 Hour Crisis Line:  
541-485-6513

Womenspace is a  
501(c)3 nonprofit.  
Tax ID. 93-0692905.



April 17, 2019

Dear Oregon Health Authority,

On behalf of Womenspace, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Womenspace works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. I am always pleased to see that my clients are on the Oregon Health Plan and have Trillium, as I am then confident, they will get the healthcare they need.

Over the past several years, Womenspace has worked positively with Trillium on a variety of initiatives as well as individual member care coordination, and we find them easy to work with and helpful for solving individual problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Womenspace believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Julie Weismann', with a long horizontal flourish extending to the right.

Julie Weismann, CEO

# YOUTH ERA

May 4, 2019

Dear Oregon Health Authority,

On behalf of Youth ERA , I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Youth ERA works with a lot of youth and young adults who are Trillium members. The youth we work with are usually multisystem involved and have a variety of medical needs. I know youth who are on Oregon Health Plan and have Trillium will be able to access a variety of services that will strive to help the youth and their families be happy and healthy individuals.

Over the last several years, Youth ERA has worked with Trillium in a variety of different projects and initiatives to help the youth in our community. The individuals at Trillium are always extremely helpful and caring. I know if there is a barrier in the system I am able to get help from someone at Trillium. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Youth ERA believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation.

Sincerely,



Todd Taylor

Youth ERA Statewide Wraparound Director

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www.youthERA.org

ACTIVATETHE@YOUTHERA.ORG

971.334.9295

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P.O. BOX 583  
EUGENE, OR, 97440



# YWCA IS ON A MISSION

April 15, 2019

Elizabeth McCrary  
Senior VP of Operations  
Trillium Community Health Plan  
1800 Millrace Drive  
Eugene, OR 97403

Dear Ms. McCrary:

The YWCA Oregon looks forward to collaborating with Trillium Community Health Plan through the Oregon Health Authority' Coordinated Care Organization (CCO) 2.0 initiative in the Trillium proposed service area (Lane, Douglas, Polk, Marion, Coos, Clackamas, Multnomah and Washington counties).

YWCA is one of the oldest and largest women's organizations in the nation, with 2.6 million members across 300 local associations. The YWCA of Greater Portland has been serving the Portland community for over 110 years, while evolving to meet the changing needs of the women we serve. Founded in 1901, the original focus of the YWCA was ensuring the safety and opportunity of young women migrating to Portland from rural America. This was achieved by facilitating their access to safe housing, employment, and wholesome activities.

Today the YWCA's focus remains on empowering women and their families to achieve safety, opportunity, and independence. We work to transform our community by providing life-changing services and advocating for social change.

Specifically, YWCA looks forward to participating in Trillium's community engagement plan, bringing the voice of the community and its needs to Trillium. We realize there will be a myriad of outreach and committee meetings, etc. and as a valued organization in our community, can add critical insight. YWCA works in a variety of areas, including include domestic violence, family preservation, senior services, youth services and social justice.

Again, we look forward to your future outreach and community engagement.

Sincerely,



Susan I. Stoltenberg, CEO

eliminating racism  
empowering women  
**ywca**

of greater portland

PO Box 4587 | Portland, OR | 97208 | 503.294.7400 | [ywcapdx.org](http://ywcapdx.org)



**Providers, Physical Health  
Letters of Support**

5/7/19

Dear Oregon Health Authority,

On behalf of McKenzie-Willamette Medical Center, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

McKenzie-Willamette Medical Center is a community healthcare provider; a 113-bed facility with inpatient, outpatient care, diagnostic, medical, surgical and emergency care. We are partially physician-owned and offer a Level III Trauma Center. We work hard every day to be a place of healing, caring and connection for patients and families in the community we call home.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. McKenzie-Willamette Medical Center supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past 7 years, McKenzie-Willamette Medical Center have worked collaboratively with Trillium and to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

McKenzie-Willamette Medical Center strongly supports this Application and we look forward to continuing to work with Trillium as they continue to grow and serve more OHP members.

Sincerely,



David Elgarico  
CEO

# MEDICAL AND SURGICAL SPECIALISTS

May 13, 2019

Dear Oregon Health Authority,

On behalf of Medical and Surgical Specialists (MASS) Women's Care we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

MASS has been a highly engaged and committed group, providing the best pediatric, surgical, obstetric, gynecological and reproductive care possible. Our compassionate care team and skilled practitioners work closely with our communities to provide highly individualized care. Our surgeons have performed thousands of procedures for a variety of conditions to provide patients a better quality of life.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Medical and Surgical Specialists (MASS) supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past several years, Medical and Surgical Specialists (MASS) have worked collaboratively with Trillium and to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

Medical and Surgical Specialists (MASS) strongly supports this Application and we look forward continuing to work with Trillium as they continue to grow and serve more OHP members.

Sincerely,



David DeValk  
Chief Executive Officer  
Medical and Surgical Specialists (MASS)/Northwest Health Partners

4/10/2019

Dear Oregon Health Authority,

On behalf of McKenzie Family Practice, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

McKenzie Family practice is a Patient-Centered Medical Home. We are committed to making sure our patients are getting the care that they need and work close with Trillium to ensure this happens.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. McKenzie Family Practice supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past twelve years, McKenzie Family Practice have worked collaboratively with Trillium and to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

McKenzie Family Practice strongly supports this Application and we look forward to continuing to work with Trillium as they continue to grow and serve more OHP members.

Sincerely,



Nicole Borgaro (Rousey)  
Office Administrator



4555 N. Williams Ave  
Portland, OR 97217  
Office: (503) 850-8132  
Fax: (888) 785-6521

May 8, 2019

Dear Oregon Health Authority,

On behalf of Orchid Health, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Orchid Health, a certified Rural Health Clinic group with clinics in some of our states most medically underserved communities, works with close to 1,000 Trillium members and other community members providing primary care, integrated behavioral health, RN Care Management services, and support overcoming social barriers. We have a very close partnership with Trillium sharing data on high-need hot-spotter patients, CCO metrics, while coordinating our case management services effectively. I am always pleased to see that my clients are on the Oregon Health Plan and have Trillium, as I am then confident they will get the healthcare they need.

Trillium has demonstrated its commitment to enhancing person-centered whole-person care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Orchid Health believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

Orion Falvey  
Executive Director



4/10/19

Dear Oregon Health Authority,

On behalf of Oregon Integrated Health, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19. Oregon Integrated Health is a primary care clinic that serves 7000 Oregon Health Plan members in Lane County. We provider primary care, oral health, mental/behavioral health, chiropractic, acupuncture and physical therapy services for Trillium/OHP members.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Oregon Integrated Health supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past four years, Oregon Integrated Health has worked collaboratively with Trillium and to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

Oregon Integrated Health strongly supports this Application and we look forward to continuing to work with Trillium as they continue to grow and serve more OHP members.

Sincerely,

A handwritten signature in dark ink, appearing to read 'VE', is positioned above the typed name.

Vanessa Esteves, ND, MBA  
Owner/Administrator/Physician

**Oregon Integrated Health**

**Administrative Office**  
2459 SE Tualatin Valley Hwy  
Unit 416  
Hillsboro, OR 97123

appointment line: [503.972.0235](tel:503.972.0235)  
[oregonih.com/](http://oregonih.com/)

# PREVENTION PLUS CLINIC

May 14, 2019  
ALISON ERDE M.D.  
BOARD CERTIFIED  
FAMILY MEDICINE

3225 WILLAMETTE ST, STE 1  
EUGENE, OR 97405  
(541) 726-1865

Dear Oregon Health Authority,

On behalf of Prevention Plus Clinic, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Prevention Plus Clinic is a full-service medical practice with a holistic approach to staying well. Dr. Erde and her staff focus on the entire person, including eating and exercise habits, stress management, and excellent care of medical problems. They assist their patients in managing their healthcare by assessing issues and providing the most advanced and accurate information available, in an understandable way.

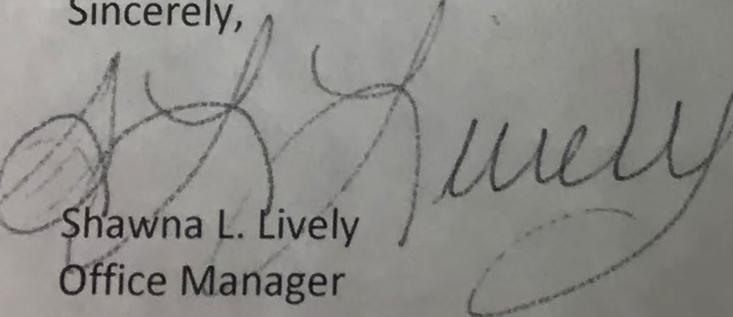
Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Prevention Plus Clinic supports Trillium which embraces the coordinated care model, furthers integration of behavioral health, physical health and oral health and works to develop a continuum of care addressing the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past several years, Prevention Plus Clinic has worked collaboratively with Trillium to ensure the CCO enhances person-centered primary care, integrates behavioral health and physical health, and identifies those OHP members who would benefit from care coordination.

Our organization supports and will continue to support or will support] a CCO that works to ensure a continuum of services are available to OHP members.

Prevention Plus Clinic strongly supports this Application and we look forward to a continued collaboration with Trillium as they to serve serve OHP members.

Sincerely,



Shawna L. Lively  
Office Manager  
Prevention Plus Clinic

Family Practice  
General Practice



Terry Copperman, M.D.  
Meg Hamilton, FNP-C  
Jan Lintz, PA-C  
Audrey Eden, FNP-C

April 18, 2019

Dear Oregon Health Authority,

On behalf of South Hilyard Clinic, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Our small independent family practice has been serving the community for more than thirty years. South Hilyard Clinic is proud to be a leader in this fast-changing health care environment. Our association with Trillium has guided us in implementing new processes that improve patient outcomes; we've become a certified patient centered medical home, and also implemented a hospital notification system through Collective Medical which gives us real-time notifications when our patients have ED visits, or are admitted or discharged from inpatient care.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. South Hilyard Clinic supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past several years, South Hilyard Clinic has worked collaboratively with Trillium and to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

South Hilyard Clinic strongly supports this Application and we look forward to continuing to work with Trillium as they continue to grow and serve more OHP members.

Sincerely,

Nicole Winslow  
Project Manager

# SPRINGFIELD

FAMILY PHYSICIANS

Phone: 541-747-4300 / Fax: 541-747-0655 / Business Office: 541-747-8576

[www.SpringfieldFamilyPhysicians.com](http://www.SpringfieldFamilyPhysicians.com)

April 30, 2019

Dear Oregon Health Authority,

On behalf of Springfield Family Physicians, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Springfield Family Physicians works with more than 12,000 Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. In many cases, our patients covered by Oregon Health Plan and Trillium have better access to these services than our patients covered by commercial insurance which makes us confident they will get the healthcare they need.

Over the past several years, Springfield Family Physicians has worked positively with Trillium on a variety of initiatives as well as individual member care coordination. In large part because of their help, we have been able to embed behavioral health, pharmacy and oral healthcare into our practice. We find them easy to work with and helpful for solving individual problems. Trillium has repeatedly demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Springfield Family Physicians believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and **will continue to support** a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,



Jane Conley, Practice Administrator  
541-988-4630



May 2, 2019

Oregon Health Authority  
500 Summer Street NE E20  
Salem, OR 97301

Dear Oregon Health Authority:

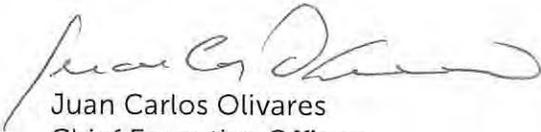
On behalf of Yakima Valley Farm Workers Clinic (YVFWC), we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

YVFWC is a Federally Qualified Health Center with patient care sites located in Astoria, Clatskanie, Hermiston, McMinnville, Newberg, Portland, Salem and Woodburn. As we serve our communities to aid patients achieve positive patient outcomes, we seek partners whose goals, mission and objectives align with our standards. We believe Trillium will be a partner that we will work closely with us as we address healthcare related concerns in our communities. YVFWC currently works closely with Trillium's sister company (Coordinated Care) in Washington State.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders including providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies. YVFWC believes continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of the health system transformation as the Western Douglas and Lane County CCO.

Sincerely,

  
Juan Carlos Olivares  
Chief Executive Officer

April 10, 2019

Dear Oregon Health Authority,

On behalf of Eugene Pediatric Associates, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

We are a fully integrated primary care medical home providing care for patients of all ages with specific elements of care that will directly serve the needs of the CCO. We believe that physical co-location of pediatricians and other medical providers for children alongside child psychologists, a developmental-behavioral subspecialty pediatrician, a child psychiatrist and an experienced case manager is the best way to achieve the desired Triple Aim of providing better care, with greater patient satisfaction, and reducing costs for the healthcare system.

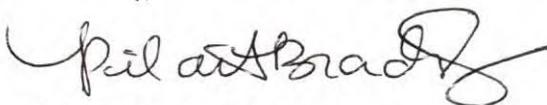
Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Eugene Pediatric Associates supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past several years, Eugene Pediatric Associates has worked collaboratively with Trillium and to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

Eugene Pediatric Associates strongly supports this Application and we look forward to continuing to work with Trillium as they continue to grow and serve more OHP members.

Sincerely,



Pilar Bradshaw, MD  
Medical Director-Owner



**TURNING POINT CENTER LLC**  
Tom Williams L.Ac. & Associates

May 13, 2019

Dear Oregon Health Authority,

On behalf of Turning Point Center, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Turning Point Center provides a full range of naturopathic and acupuncture services and has worked with Trillium providing integrated care for residents of Lane County that are OHP members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Turning Point Center supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past several years, the Turning Point Center has worked collaboratively with Trillium and we are proud of our collective efforts in improving the way the health needs of individuals and communities are being met.

As providers, our clinic supports and will continue to support Trillium as it ensures a continuum of services are available to OHP members. We look forward to continuing to work with Trillium as they grow and serve more OHP members.

Sincerely,

Turning Point Center



May 15, 2019

**Dennis J Chaltraw**  
Director Revenue Cycle Management  
Oregon Imaging Centers  
1200 Hilyard St Ste 330  
Eugene OR 97401  
541-302-7771  
dchaltraw@oregonimaging.com

Oregon Health Authority  
500 Summer Street, NE, E-20  
Salem, OR 97301-1097

Dear Oregon Health Authority:

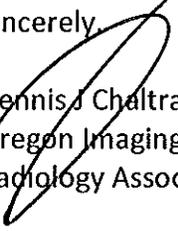
On behalf of Oregon Imaging Centers (OIC) and Radiology Associates, PC (RAPC), please note that we would continue to partner with Trillium Community Health Plan if they are they are awarded the Coordinated Care Organization (CCO) contract for Lane County - CCO 2.0 Request for Applicants #4690-19.

OIC and RAPC provides a full range of imaging services for patients from all over Oregon to include Radiology Associates, PC, for professional read radiology service to the five Lane County hospitals in the Lane County area.

Although the direct account management support for our book of business requires improvements on a number of fronts, Trillium has kept their word and made corrections and repayment as necessary, albeit not with the urgency we anticipated given their high profile presence in Lane County. Account management and service issues aside, revenue performance on the majority of billed services has been consistent and usually within revenue expectations.

Our organization supports and will continue to support Trillium as it ensures a continuum of services are available to OHP members. We look forward to improved account management communication and will indeed support Trillium should they continue to grow and serve more OHP members.

Sincerely,

  
Dennis J Chaltraw, Director Revenue Cycle Management  
Oregon Imaging Centers, LLC  
Radiology Associates, PC

Cc: Martha Gragg, Director, Business Development, Trillium Community Health Plans  
Rick Reeves, Administrator  
Lori Rogers, Director of Finance, Radiology Associates, PC  
Clay Frederick, Director of Finance, Oregon Imaging Centers, LLC

April 10, 2019

Dear Oregon Health Authority,

On behalf of KeiperSpine we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Here at KeiperSpine and the Spine Surgery Center of Eugene we are afforded the opportunity to work with Trillium on occasion. We appreciate their willingness to assist our patients in achieving an improved state of health so they can get on with their lives.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. KeiperSpine supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past several years, KeiperSpine has worked collaboratively with Trillium and to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

KeiperSpine strongly supports this Application and we look forward to continuing to work with Trillium as they continue to grow and serve more OHP members.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tony Ballenger', written over a light blue horizontal line.

**Tony Ballenger RN, BSN, MBA**

CEO-KeiperSpine, PC

Administrator-Spine Surgery Center of Eugene

1410 Oak Street Ste 200, Eugene OR 97401



**Providers, Behavioral Health  
Letters of Support**

May 7, 2019

Dear Oregon Health Authority,

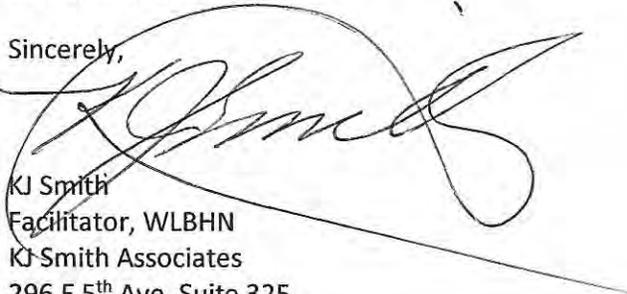
As project facilitator of Western Lane Health Network, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Trillium has participated in needs assessment and planning efforts of the Western Lane Health Network as it was conceived in late 2014 and was among members who joined in a successful effort to apply for a federal grant to fund positions for behavioral health providers located on site at two local school districts located in our rural communities where access to behavioral health services was identified as a high need.

I believe that continued stakeholder involvement and input will improve healthcare in our region, and support and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

Sincerely,



KJ Smith  
Facilitator, WLBHN  
KJ Smith Associates  
296 E 5<sup>th</sup> Ave, Suite 325  
Eugene, OR 97401



921 Country Club Rd Ste. 222 Eugene, OR 97401 • Phone (541)-686-6000

Fax (541)-344-8239 • www. Cafaweb.com

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5/1/19

Dear Oregon Health Authority,

On behalf of Christians As Family Advocates (CAFA), I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Christians As Family Advocates provides court mandated as well as voluntary groups focusing on domestic violence and anger management intervention, parenting education, along with a large population of clients seeking outpatient behavioral health services, including Neurofeedback. CAFA provides services to around 500 clients every week, and almost half of them have Trillium OHP. We recognize Trillium's efforts to cater to the population where decent healthcare may be unaffordable to them, which encompasses a large number of our clients.

CAFA appreciates the variety of services that are covered by Trillium which are not covered by many private insurances. We continually experience the positive impact that Trillium has within our community encouraging better care coordination and making it a goal to provide more readily accessible healthcare.

Christians As Family Advocates believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

*Carolyn Rexius*

Carolyn Rexius, LCSW  
Executive Director  
921 Country Club Rd. Suite 222  
Eugene, OR 97401  
541-686-6000



## Oregon Family Support Network

April 18, 2019

Dear Oregon Health Authority,

On behalf of the Oregon Family Support Network (OFSN), I am pleased to support Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for Request for Application (RFA) 4690, Coordinated Care Organizations (CCOs) 2.0.

OFSN works with many families who are on the Oregon Health Plan and are enrolled with Trillium Community Health. We are pleased when Lane County families are able to receive a wide array of services and supports to enhance their health and overall wellbeing.

OFSN has worked positively and collaboratively with Trillium Community Health by providing Family Peer Support in System of Care and Wraparound for parents and direct caregivers of children, and youth experiencing complex mental health challenges. In addition, OFSN provides support to families living this experience in Lane County to enhance a broader system of support utilizing Peer Delivered Services.

Trillium has demonstrated its commitment to enhancing person-centered, and family driven/youth guided behavioral health care by integrating behavioral and physical health, and identifying vulnerable members that need better care coordination, and support to ensure positive health outcomes.

OFSN believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services, including peer support across the lifespan, are available to all OHP members who desire them.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

  
Sandy Bumpus, Executive Director  
Oregon Family Support Network

  
Jessie Carpenter, Regional Manager  
Oregon Family Support Network



The force for families | O R E G O N

April 1, 2019

Dear Oregon Health Authority,

On behalf of Youth Villages Oregon, I am pleased to offer our support of Trillium Community Health Plan's application as a Coordinated Care Organization (CCO) for Washington, Multnomah, Clackamas, Marion, Polk, Lane and Douglas counties under the CCO 2.0 RFA OHA-4690-19.

Formed in a merger in 2011, Youth Villages Oregon continues a tradition of helping Oregon children and families. With a focus on intensive community-based services, Youth Villages Oregon is committed to providing the most effective and cost-efficient treatment options to help children with emotional and behavioral health issues, their families, and youth aging out of state custody live successfully. Youth Villages Oregon provides a variety of services to include its intensive in-home services program (Intercept®), Crisis Response services, and support to youth aging out of the foster care system through its YVLifeSet program.

Since 2012, Trillium has served as the Care Coordination Organization (CCO) for Lane and Western Douglas Counties, becoming a recognized CCO leader for innovative approaches and solutions to address the health and social determinants of health in our region. As Trillium expands and serves the Tri-County Portland area, the Salem community as well as the Coos Bay and all of Douglas area, it is the approach to creating and maintaining community partnerships that will enable success in these new areas. While each community has its own needs, and requires its own leadership, listening and collaborating are the foundational components necessary for success.

As a comprehensive child serving organization, we know there are a myriad of issues that face families today. We look forward to working with Trillium in an effort to help our communities keep families together, reduce child abuse and neglect, and increase access to valuable effective social services that address economic, education, neighborhood and workforce needs. It is anticipated we will work towards a value based contract for some of our services, as well as explore expanding our services to new counties, and potentially pilot testing some new innovations. At present, Youth Villages Oregon serves the following Trillium application counties: Multnomah, Washington, Clackamas, Marion, and Polk. We do believe that expanding to Lane and Douglas would serve families better, and we are open to these discussions.

Again, Youth Villages Oregon supports Trillium's CCO 2.0 efforts and looks forward to working together in the future. I have also committed to serving on an "Expansion Transition Team" as an advisory member to Trillium as they expand to various new counties. I look forward to also participating in a Community Advisory Council capacities.

Sincerely,

Andrew Grover, MPH  
Executive Director

4-30-19



Dear Oregon Health Authority,

On behalf of Cascade Behavioral Health & EAP, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Cascade Behavioral Health & EAP, a department of Cascade Health, works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. Trillium has been innovative in meeting the needs of members. They have been encouraging for us to see older adults in their homes if needed and supportive of us providing groups for clients to build resilience.

For the last four years, Cascade Behavioral Health & EAP has worked positively with Trillium to provide more mental health service for older adults. Trillium asked us to partner with them on several initiatives involving older adults. We were involved with the beginning of the Older Adult Workgroup for Lane County and have had staff who co-facilitated those meetings. We have worked on several initiatives involving placing patient navigators in Home for Good sites. We have also collaborated with Trillium on a grant from Lane County to place a behavioral health therapist in several Homes for Good locations. Over the past several years, Cascade Health and the Cascade Behavioral Health Department have participated in a number of Trillium committees such as the provider meetings and the clinical advisory subcommittee meetings. We have appreciated the collaborative philosophy that Trillium has modeled. We have found Trillium to be customer service oriented and we find them easy to work with and helpful for solving individual problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Cascade Behavioral Health believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.



Sincerely,

A handwritten signature in cursive script that reads 'Laurel'.

Laurel Anderson,  
Manager, Cascade Behavioral Health & EAP  
2650 Suzanne Way, Eugene, OR 97408  
541-242-2820



# CENTRO LATINO AMERICANO

April 18, 2019

Dear Oregon Health Authority,

On behalf of Centro Latino Americano, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Centro Latino Americano works with many Trillium members to access mental health therapy, substance abuse counseling, wraparound facilitation in a culturally and linguistically responsive way. Together with Trillium we help community members get the healthcare they need.

Over the past several years, Centro Latino Americano has worked positively with Trillium on the development and strengthening of the Lane County System of Care and county-wide behavioral health services. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Centro Latino Americano believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

David Sáez, Executive Director



1144 Gateway Loop, Suite 200 | Springfield, OR 97477-7706 | tel (541) 686-5060 fax (541) 343-6938 | directionservice.org

April 30, 2019

Dear Oregon Health Authority,

On behalf of Direction Service, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Direction Service is a multi-program family support agency that helps families who have children and youth with disabilities to coordinate and access appropriate services and supports. Our mission is to help people with special needs, and their families, live their lives to the fullest. Our organization was founded to provide a place where people with disabilities and special needs would be treated with respect, dignity, and compassionate care, regardless of situation. Our Youth and Family Service program has been advocating for and serving children, youth and young adults with disabilities for over 40 years. We have become well known for our high-fidelity Wraparound Facilitation model. The wraparound model aims to achieve positive outcomes by providing a structured, creative and individualized team planning process that, compared to traditional treatment planning, results in plans that are more effective and more relevant to the child and family. Direction Service works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. I am always pleased to see that my clients are on the Oregon Health Plan and have Trillium, as I am then confident they will get the healthcare they need.

Direction Service has worked positively with Trillium over the past several years on a variety of initiatives as well as individual member care coordination, and we find them easy to work with and helpful for solving individual problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout

Aimee R. Walsh *Chief Executive Officer*

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Oregon Health Authority  
April 30, 2019  
Page 2

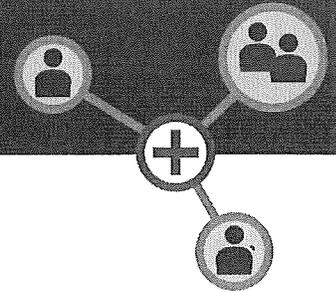
Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Direction Service is committed to doing what is right for our children, youth and families. We believe that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members. We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

A handwritten signature in blue ink that reads "Aimee R. Walsh". The signature is written in a cursive, flowing style.

Aimee R. Walsh, MS, QMHP  
Chief Executive Officer



April 17, 2019

Dear Oregon Health Authority,  
On behalf of Laurel Hill Center, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies. Laurel Hill Center (LHC) works with many Trillium members who need access to intensive mental health services such as Assertive Community Treatment, Supportive Housing, community wraparound services, peer support programming, Supportive Employment and Education, behavioral health counseling, , and other services that contribute to good health. I am always pleased to see that LHC participants are on the Oregon Health Plan and have Trillium, as I am then confident they will get the healthcare they need.

Over the past several years, LHC has worked positively with Trillium on a variety of initiatives, including two expansion projects, as well as individual member care coordination, and we find them easy to work with and helpful for solving individual problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

LHC believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,



Shawn Murphy, QMHP, CPRP  
Executive Director

5/6/19

Dear Oregon Health Authority,

On behalf of Neurotherapeutic Pediatric Therapies, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Neurotherapeutic Pediatric Therapies provides occupational, physical, and speech therapy evaluations and treatment for children, from birth to young adulthood. Mental health therapy and our Developmental Program are offered to children, individuals and families who are in need of specialized services and consultation. We look forward to collaborating with Trillium to deliver quality services.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Neurotherapeutic Pediatric Therapies supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Trillium has visited our office location and listened to our desires and concerns surrounding provider and patient needs. We greatly appreciate their innovative approach to develop a collaborative partnership.

Our organization supports a CCO that works to ensure a continuum of services are available to OHP members.

Neurotherapeutic Pediatric Therapies strongly supports this Application and we look forward to partnering with Trillium as they continue to grow and serve more OHP members.

Sincerely,

*Karen Brelje RN*

Karen Brelje RN  
Executive Director



April 19<sup>th</sup>, 2019

Dear Oregon Health Authority,

On behalf of Trillium Family Services, we are pleased to offer our support of Trillium Community Health Plan's (TCHP) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Trillium Family Services is the State's largest provider of mental health and behavioral health care for children and families. In addition, we are the only provider in Oregon to offer a full continuum of children's mental health and behavioral health services.

Since 2012, TCHP has provided integrated care for residents of Lane, Western Douglas and portions of Linn and Benton Counties that are Oregon Health Plan (OHP) members. TCHP is a recognized leader of provider collaboration and coordination of community-based healthcare. Trillium Family Services supports CCOs that have, like TCHP, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. TCHP ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past 6 years, we have worked collaboratively with TCHP to ensure that the CCO enhances care available to children and adolescents, integrates behavioral health and physical health, and identifies high risk/high needs consumers where improvements can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to advance the way the health needs of children and families and communities are being met.

Our organization supports TCHP as a CCO that works to ensure a continuum of services are available to OHP members.

Trillium Family Services supports this Application and we look forward to ongoing partnership with Trillium Community Health Plan.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jamie Vandergon", with a horizontal line extending to the right.

Jamie Vandergon  
President  
Trillium Family Services

[www.trilliumfamily.org](http://www.trilliumfamily.org)

Parry Center for Children & Waverly Children's Programs  
3415 SE Powell Boulevard  
Portland, Oregon 97202  
T 503-234-9591  
F 503-205-0188

Children's Farm Home  
4455 NE Highway 20  
Corvallis, Oregon 97330  
T 541-757-1852  
F 541-750-1120

Edwards School  
Day Program  
1715 SE 32nd Place  
Portland, Oregon 97214  
T 503-963-4920  
F 503-445-0602

Sender House  
Young Adult Program  
729 SW 7th Avenue  
Albany, Oregon 97322  
T 541-928-1757  
F 541-928-8538

Wake Robin School  
Day Program  
4455 NE Highway 20  
Corvallis, Oregon 97330  
T 541-757-1852  
F 541-750-1120





May 6, 2019

Dear Oregon Health Authority,

On behalf of Acadia Healthcare, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Acadia provides behavioral health and addiction services to its patients in a variety of settings, including inpatient psychiatric hospitals, specialty treatment facilities, residential treatment centers and outpatient clinics. Acadia Healthcare's behavioral health treatment facilities are specialized in helping adults suffering from substance use disorder.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Acadia Healthcare supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Trillium has visited our office location and listened to our desires and concerns surrounding provider and patient needs. We greatly appreciate their innovative approach to develop a collaborative partnership.

Our organization supports a CCO that works to ensure a continuum of services are available to OHP members.

Acadia Healthcare strongly supports this Application and we look forward to partnering with Trillium as they continue to grow and serve more OHP members.

Sincerely,

A handwritten signature in black ink, appearing to read "Kelly Moehling". The signature is stylized and somewhat cursive.

Kelly Moehling  
Regional Director



**morrison**  
child & family services

administration

11035 NE Sandy Blvd.  
Portland, Oregon 97220

phone: 503.258.4200  
fax: 503.233.4359  
morrisonkids.org

April 25, 2019

Dear Oregon Health Authority,

On behalf of Morrison Child and Family Services, we offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Morrison Child and Family Services partners with families and communities to provide effective and responsive services for children and youth coping with adversity and trauma. Morrison delivers specialized services to children, from birth through age 21, and families coping with abuse, neglect, domestic violence, drug and alcohol addiction, mental health difficulties, and other harmful stress factors. Our award-winning programs recognize and respect cultural differences and support the growth of children to enhance their safety, development, education, and future success. We plan to address the needs of the community in collaboration with Trillium Community Health Plan and provide quality services.

We know that since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community-based healthcare. Morrison Child and Family Services supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. We have confidence in Trillium to ensure that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Trillium has visited our office location and listened to our desires and concerns surrounding provider and patient needs. We greatly appreciate their innovation approach to develop a collaborative partnership

Our organization supports a CCO that works to ensure a continuum of services are available to OHP members. We welcome CCO's that are committed to their provider network for ensuring that our dedicated staff will have the resources they need. Morrison Child and Family Services strongly supports this Application and we look forward to partnering with Trillium as they continue to grow and serve more OHP members.

Sincerely,

Drew Henrie-McWilliams  
Chief Executive Officer  
Morrison Child and Family Services

4.26.19

Dear Oregon Health Authority,

On behalf of Quest Center for Integrative Health, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Quest Center for Integrative Health is a non-profit wellness center that provides multidisciplinary and integrative healthcare in a community-based setting. Quest is a psychosocial support service provider with a holistically focused medical/wellness component.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Quest Center for Integrative Health supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Trillium has visited our office location and listened to our desires and concerns surrounding provider and patient needs. We greatly appreciate their innovative approach to develop a collaborative partnership.

Our organization supports a CCO that works to ensure a continuum of services are available to OHP members. Quest Center for Integrative Health strongly supports this Application and we look forward to partnering with Trillium as they continue to grow and serve more OHP members.

Sincerely,



David Eisen  
Executive Director

# SEQUOIA

MENTAL HEALTH SERVICES, INC.

May 1, 2019

Dear Oregon Health Authority,

On behalf of Sequoia Mental Health Services, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

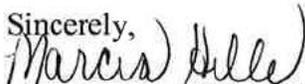
Sequoia Mental Health Services is dedicated to providing assistance to people with psychiatric, emotional and developmental impairments. The support provided is aimed at maximizing self-sufficiency and productivity and offered with compassion, integrity and a profound respect for each individual's strengths. At SMHS our goal is to surround the people we serve with a community that will engage, support and encourage them. We plan to address the needs of the community in collaboration with Trillium Community Health Plan and provide quality services.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Sequoia Mental Health Services supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Trillium has visited our office location and listened to our desires and concerns surrounding provider and patient needs. We greatly appreciate their innovative approach to develop a collaborative partnership.

Our organization supports a CCO that works to ensure a continuum of services are available to OHP members.

Sequoia Mental Health Services strongly supports this Application and we look forward to partnering with Trillium as they continue to grow and serve more OHP members.

Sincerely,  
  
Marcia Hille LCSW, MBA  
Executive Director



May 6, 2019

Dear Oregon Health Authority,

On behalf of Youth Contact, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Youth Contact is a private, nonprofit agency dedicated to serving and strengthening children and families. We provide behavioral health outreach, prevention, treatment and coordination services that are community-based, family-focused and child-centered. We are readily available to serve children and youth throughout the county with offices in Hillsboro and Beaverton.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Youth Contact has learned that Trillium embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Our organization supports a CCO that works to ensure a continuum of services are available to OHP members.

Contact Youth strongly supports this Application and we look forward to partnering with Trillium as they continue to grow and serve more OHP members.

Sincerely,

A handwritten signature in black ink that reads "Judy Harris".

Judy Harris, MSW  
Licensed Clinical Social Worker  
Executive Director



Dear Oregon Health Authority,

4-17-19

On behalf of *Emergence addiction and behavioral therapies*, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders — including behavioral health and medical providers, OHP members and their advocates, community members, and other system partners.

Emergence is a licensed *Substance Abuse, Mental Health, and Minority Provider* that has been providing treatment services for more than 30 years in Lane County in Eugene, Springfield, Cottage Grove, and Florence. We have partnered with Trillium as our county's CCO to offer these services and interventions. Additionally Emergence operates the Lane County Treatment Court, and enjoys an effective collaborative relationship with our Lane District Court, Lane County District Attorney, Lane County Parole & Probation, and Lane County Public Defender. Emergence operates the Oregon Lottery State wide Helpline for Gambling services in Oregon as well as sits on the Executive Board of the *Oregon Council of Behavioral Health (OCBH)*.

Emergence works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. I am always pleased to see that our clients are on the Oregon Health Plan and have Trillium, as I am then confident they will get the healthcare they need.

Over the past several years, Emergence has worked positively with Trillium on a variety of initiatives as well as individual member care coordination. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination.

Emergence believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

Sincerely,

Michael Bean  
Executive Director  
Emergence addiction & behavioral therapies  
mbean@4emergence.com

78 Centennial Loop, Unit A  
Eugene, Oregon 97401

541.393.0777  
541.687.9279 fax

www.4emergence.com

*A Circle of Care for Children and Families*



To: Oregon Health Authority  
From: Bill Wellard, Executive Director  
Subject: Trillium Coordinated Care Letter Of Support  
Date: April 23, 2019

On behalf of The Child Center, I offer my support for Trillium Community Health Plan's application as for Coordinated Care Organizations 2.0/RFA OHA 4690-16.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders - including behavior health and medical providers; OHP members and their advocates; community members; and other system partners, is used substantially to develop innovative service delivery strategies.

The Child Center has worked in a collaborative manner on a number of initiatives as well as individual member care coordination, and we find them easy to work with and helpful in solving individual and agency related problems. Trillium has demonstrated its commitment to enhancing person centered behavior health care, integrating behavior health - physical health and oral health and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services as well as evidenced based services throughout Lane County. We are eager to work with Trillium as they continue to partner with us and strive to improve the health of our community.

The Child Center believes that continued stakeholder involvement and input will improve health care in our region. Our organization will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

Sincerely,

A handwritten signature in black ink, appearing to read "Bill Wellard". The signature is fluid and cursive, with a large loop at the end.

Bill Wellard, Executive Director  
The Child Center



**Shangri-La**  
Enriching Lives Together

24 April 2019

Oregon Health Authority,

On behalf of Shangri-La, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders is substantially used to develop innovative service delivery strategies; including behavioral health and medical providers, OHP members, community members, and other partners.

Shangri-La works with many Trillium members and other community members who need rapid access to behavioral health counseling, residential treatment, and other services that contribute to good health. I am always pleased to see that my clients are on the Oregon Health Plan and have Trillium, as I am then confident they will get the healthcare they need.

Over the past several years, Shangri-La has worked positively with Trillium and we find them easy to work with and helpful for solving problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral, physical, and oral health. Trillium has contributed to the overall health of our community by investing in expanded evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Shangri-La believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

Karl Porter, QMHA, BS ~ Case Manager  
1195 City View St, Suite B; Eugene OR ~ 971-701-3780

*Get in touch.*

Salem  
1080 Reed Rd SE  
Suite #150  
Salem, OR 97302  
503-541-1172

Eugene  
1195 City View St  
Suite B  
Eugene, OR 97402  
541-444-1121

Florence  
85189 Hwy 101 E  
PO Box 158  
Florence, OR 97439  
541-997-8038

Newport  
141 NW 10th St  
Newport, OR 97136  
541-263-4015

Online  
[www.ShangriLaOregon.ORG](http://www.ShangriLaOregon.ORG)  
[facebook.com/shangrilacorp](https://facebook.com/shangrilacorp)  
[instagram.com/shangrilaoregon](https://instagram.com/shangrilaoregon)

**Center for Family  
Development**



Serving the community since 1991

**Mailing Address:**

1258 High Street  
Eugene OR 97401

**Phone:** (541) 342-8437

**Website:** www.c-f-d.org

**Physical Locations:**

**CFD North**

261 E. 12<sup>th</sup> Avenue  
Eugene, OR 97401  
Fax: (541) 342-1639

**CFD Central/Annex**

1234 High Street  
Eugene, OR 97401  
Fax: (541) 242-2999

**Pearl Street  
Health Home**

1501 Pearl Street  
Eugene, OR 97401  
Fax: (541) 505-7313

**CFD Main**

**(Administration)**

1258 High Street  
Eugene, OR 97401  
Fax: (458) 201-7150

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CADC III, NCAC II

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Shanti Rios

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Michael Reaves, MD

April 17, 2019

Dear Oregon Health Authority,

On behalf of Center for Family Development (CFD), I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

CFD works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. Our experience is that our clients appreciate the service they receive from Trillium.

Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

CFD believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members. We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

David J. Mikula  
Director

5/1/19

Dear Oregon Health Authority,

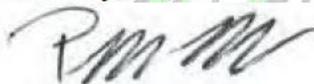
On behalf of Madrone Mental Health, I am pleased to offer my support for Trillium Community Health Plan's application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19. Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

In 2015, we opened our clinic after performing a gap analysis in the community regarding which population of clients most needed services and were "falling through the gap". We found that clients that had OHP and eating disorders were not getting their treatment needs met in Lane County. We decided to open our clinic and work in partnership with Trillium to begin serving this population of clients. For the first few years when we opened our doors, we exclusively served Trillium members before expanding our client base to begin accepting referrals from other insurance companies. We continue to be pleased to see that our clients are on the Oregon Health Plan and have Trillium, as we are then confident they will get the healthcare they need.

Over the past several years, Madrone Mental Health has worked positively with Trillium individual member care coordination, and we find them easy to work with and helpful for solving individual problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. The eating disorder population is unique in that our clients frequently present significant challenges in the behavioral health realm, the medical realm (anorexia nervosa/bulimia nervosa/binge eating disorder creating many medical issues) and the dental realm (bulimia nervosa often creating dental issues). Trillium Care Coordinators have consistently worked with our staff to find creative solutions for their members. Trillium has contributed to the overall health of our community by investing in, housing and food security services. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community. Madrone Mental Health believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,



Pheobe Mae, LCSW, QMHP  
Program Director  
Madrone Mental Health  
541) 210-5386

*Madrone Mental Health Services*



**Sarah Stewart, MNM**  
Executive Director

**Deanna St. Germain, DO**  
Medical Director

**Jaclyn U. Lemonds**  
Development Director

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Richard Snider

Roger Cox

Dear Oregon Health Authority,

On behalf of Kids FIRST, Lane County's Children's Advocacy Center, it is our pleasure to offer support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Kids FIRST provides comprehensive assessments to children who have been victims of abuse or have witnessed a violent crime. The services are critical to helping children heal.

In 2015, significant changes were adopted by our State Legislature through House Bill 2234. This bill created provisions for child abuse assessment centers like Kids FIRST to be reimbursed by insurance providers for the intervention services provided in a "child abuse medical assessment." It also required that the insurance authority ensure that reimbursement shall be proportionate to the scope and intensity of services provided, such as child forensic interviews, forensic medical examinations, and mental health treatment.

By 2017, Trillium partnered with Kids FIRST through a case reimbursement rate that recognizes the value of these comprehensive intervention services to the children and families served, and to the community as a whole. Our nonprofit organization employs experts in the field including a full-time physician who examines children and serves as the County's statutorily-required Designated Medical Professional. Trillium's reimbursement rates are proportionate to the scope and intensity of services provided by these experts and allows us to **serve over 700 children each year at no cost to their families.**

In addition to helping sustain current services, **these reimbursement rates help Kids FIRST expand services to keep up with national best practices.** In fact, we're currently working to expand our services to include in-house, evidence based mental health assessments and treatments. We could not do this without Trillium's support.

Trillium recognizes that children who experience adversity must receive prompt, appropriate treatment to heal and live healthy lives—and that **investing in these critical services now saves our communities' money in the future.**

In addition to service reimbursement, Trillium has gone above and beyond to support our organization. They support their employees in volunteering with us--one employee serves on our fundraising committee and others have taken part in gift drives and giving trees around the holidays to provide gifts for the children we serve.

Kids FIRST is a Children's Advocacy Center accredited by the National Children's Alliance. Our mission is to provide intervention and advocacy for children who are victims of, or witnesses to, crime.

**2675 MLK Jr. Blvd | Eugene, OR 97401**  
**Phone: (541) 682-3938 | Fax: (541) 682-8743 | [kidsfirstcenter.net](http://kidsfirstcenter.net)**



# KIDS FIRST

a children's advocacy center

**Sarah Stewart, MNM**  
Executive Director

**Deanna St. Germain, DO**  
Medical Director

**Jaclyn U. Lemonds**  
Development Director

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Pam Morris

Patty Perlow

Richard Snider

Roger Cox

Partnerships like this take time to develop, and require stability for the maintenance and continuation of programs that serve some of our most vulnerable populations in medical and mental health.

For our stability, we request that the Authority consider the disruption that could occur by changing these established partnerships in our community. We believe that Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health and identifying vulnerable child members that need better care coordination.

We look forward to continuing to work with Trillium during this phase of health system transformation as Lane County's CCO.

Sincerely,

Chris Parra  
President

Sarah Stewart, MNM  
Executive Director

Kids FIRST is a Children's Advocacy Center accredited by the National Children's Alliance. Our mission is to provide intervention and advocacy for children who are victims of, or witnesses to, crime.

2675 MLK Jr. Blvd | Eugene, OR 97401  
Phone: (541) 682-3938 | Fax: (541) 682-8743 | [kidsfirstcenter.net](http://kidsfirstcenter.net)



May 2, 2019

Dear Oregon Health Authority,

On behalf of Oregon Community Programs (OCP), I affirm that OCP is confident we can continue to work effectively with Trillium Community Health Plan if Trillium's application to continue as a Coordinated Care Organization (CCO) in Lane County is accepted by the Oregon Health Authority (RFA OHA-4690-19).

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. OCP participates in the Clinical Advisory Subcommittee of the Trillium Clinical Advisory Panel, as well as System of Care partnerships.

OCP works extensively with Oregon Health Plan (OHP) members, specifically children and families with significant behavioral and emotional challenges. Nearly a third of approximately 400 clients we serve annually are currently placed in foster care settings in Lane County, and nearly all of them are covered by Trillium Community Health Plan.

We provide a range of empirically-based services for children and families, including Multidimensional Treatment Foster Care (MTFC, now called TFCO), Trauma Focused Cognitive Behavior Therapy (TF-CBT), Generation PMTO (Parent Management Training Oregon) and PMTO-informed family therapy, and Parent Child Interaction Therapy (PCIT).

Of note, Trillium agreed to support OCP's expansion of PCIT services in Lane County with a letter of support and agreement to partner on referrals for eligible youth and families. This support was helpful in securing OHA's investment in our PCIT expansion, and is slated to begin in July 2019. We are confident in Trillium's commitment to support PCIT as a best practice service for vulnerable Oregon children and families.

Trillium also initiated a process to offer alternative payment methodologies in the past year. OCP is currently in our first year of a capitation payment model, along with 7 other behavioral health organizations.

OCP believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members, that invests in the community to improve outcomes, and that partners with existing organizations to improve outcomes over time.

If so awarded, we are confident that we can continue to work with Trillium during the next phase of health system transformation as the Lane County CCO. I am happy to answer any questions you may have about our agency, clients, or partnership with Trillium.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ana Day', written in a cursive style.

Ana Day, LMFT  
Executive Director, OSLC Community Programs dba Oregon Community Programs  
1170 Pearl St.  
Eugene, OR 97401  
541-743-4361 (desk)  
[anad@oregoncp.org](mailto:anad@oregoncp.org)



715 Lincoln Street  
Eugene, OR 97401  
Phone: 541-344-3574  
Fax: 541-344-5652

May 13, 2019

Dear Oregon Health Authority,

On behalf of Integrated Health Clinics, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners. Along with the monthly provider meetings, SPMI meetings, and trainings that help build growth and knowledge to improve the services that we can provide to those in Lane County—is substantially used to develop innovative service delivery strategies.

Integrated Health Clinics works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. I am always pleased to see that my clients are on the Oregon Health Plan and have Trillium, as I am then confident they will get the healthcare they need.

Over the past several years, Integrated Health Clinics has worked positively with Trillium on a variety of initiatives as well as individual member care coordination, and we find them easy to work with and helpful for solving individual problems. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Integrated Health Clinics believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

A handwritten signature in black ink, appearing to read "Sam Ewing", with a long horizontal line extending to the right.

Sam Ewing  
Chief Operations Officer

# SERENITY LANE

Alcohol & Drug Treatment Services

## Office Locations

4211 West 11<sup>th</sup> (physical)  
PO Box 26109 (mail)  
Eugene, OR 97402  
(541) 485-1577

Inpatient  
P.O. Box 8549  
Coburg, OR 97408  
(541) 687-1110

1050 Price Road SE  
Albany, OR 97322  
(541) 928-9681

601 NW Harmon Blvd.  
Bend, OR 97703  
(541) 383-0844

10920 SW Barbur Blvd.  
Portland, OR 97219  
(503) 244-4500

2575 NW Kline Street  
Roseburg, OR 97471  
(541) 673-3504

960 Liberty Street SE  
Suite 120  
Salem, OR 97302  
(503) 588-2804

4305 NE Thurston Way  
Suite E  
Vancouver, WA 98662  
(360) 213-1216

May 7, 2019

Dear Oregon Health Authority,

On behalf of Serenity Lane, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers.

Serenity Lane works with many Trillium members that need access to substance abuse and mental services. Over the past several years, Serenity Lane has worked positively with Trillium on a variety of initiatives as well as individual member care coordination, and we find them easy to work with and helpful for solving individual problems. We are pleased to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Serenity Lane believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,



Mike Dyer  
President & CEO  
1 Serenity Lane  
Coburg, OR 97408

Administration  
PO Box 8549, Coburg, OR 97408 (541) 687-1110 Fax: (541) 485-8484  
A Nonprofit Treatment Center Dedicated to Treating Substance Use Disorders  
[www.serenitylane.org](http://www.serenitylane.org)



---

May 1, 2019

Dear Oregon Health Authority,

On behalf of Springfield Treatment Center, we are pleased to offer our support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0/RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Springfield Treatment Center works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. We are always pleased to see that our clients are on the Oregon Health Plan and have Trillium as we know that they will be able to access the healthcare they so desperately need.

In the year we have been open we have worked with Trillium on a variety of initiatives as well as individual member care coordination. We have found them willing to work with us to resolve problems encountered as a new provider in the system until they have been ultimately resolved. We have been fortunate to be able to participate on committees and planning groups facilitated by Trillium which has enhanced care coordination for our patients between both providers and Trillium themselves. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Springfield Treatment Center believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

A handwritten signature in black ink, appearing to read "MO", is written over a white background.

Matt Owen, JD  
Managing Director  
1485 Market St., Springfield, OR  
541-653-8284

---

**SPRINGFIELD TREATMENT CENTER**

541-653-8284 (p)

www.springfieldrecovery.com  
1485 Market St., Springfield, OR 97477

541-653-8196 (f)

May 13, 2019

Dear Oregon Health Authority,

On behalf of Sponsors, Inc., we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Sponsors is a nonprofit organization that provides transitional housing and employment opportunities to people who are released from Oregon prisons and jail in Lane County. Utilizing evidence-based practices, Sponsors provides individualized services to meet the needs of a high-needs population and help the formerly incarcerated stay out of prison for good.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader for innovative approaches and solutions to address the social determinants of health in our region. Trillium has worked together with community partners to conduct a community health needs assessment and community health improvement plan to determine the most significant needs of our community. Trillium has effectively established opportunities for collaboration and coordination with non-health care sector partners in order to improve the health of our community.

In 2018, Sponsors was approved for fee for service as an Oregon Medicaid provider, and has since been working with Trillium to provide on-site behavioral health services. We are in the process of formalizing our relationship with Trillium through the signing of a memorandum of understanding (MOU) to deliver services that directly address SDOH-HE among individuals with a conviction history.

Together we are committed to achieving our shared goals of helping our communities address SDOH-HE, while coordinating better care and improving the health of our community. We believe that continued efforts to address the social determinants of health will improve healthcare in our region.

Sponsors strongly supports this application and we look forward to continuing to work with Trillium.

Sincerely,



Paul Solomon  
Executive Director

April 17, 2019

Dear Oregon Health Authority,

On behalf of Willamette Family, Inc., I am pleased to offer our support for Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0/RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

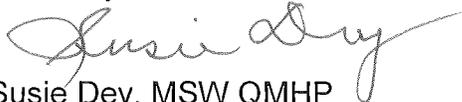
Over the past several years, Willamette Family has worked positively with Trillium on a variety of initiatives as well as individual member care coordination. An innovative example in which Trillium played an crucial role was the development and implementation of the Willamette Family Health Center in 2015 which provides primary medical care to individuals with behavioral health conditions that are frequently unable to access medical care in the community because of these conditions. This simply would not have been possible without Trillium's investment in our clinic and in their consultation and support during initial implementation. Additionally, Trillium has provided excellent training opportunities that are available to the entire health community and which has improved understanding and treatment of complex conditions.

We look forward to a continued strong partnership with Trillium to expand person centered behavioral health care and integration of physical health care to better treat the "whole person" effectively and with compassion and respect.

Willamette Family believes that continued stakeholder involvement and input will improve healthcare in our community and region. Our agency continues to support a CCO that works to assure a continuum of services that are accessible and available to OHP members.

Please feel free to contact me if additional information is needed.

Sincerely,



Susie Dey, MSW QMHP  
Executive Director  
Willamette Family, Inc.  
687 Cheshire Ave.  
Eugene, OR 97402  
[susied@wfts.org](mailto:susied@wfts.org)



350 East 11th Avenue | Eugene, OR 97401  
(541) 683-1641 | Fax: (541) 681-3294

May 2, 2019

Dear Oregon Health Authority,

On behalf of Chrysalis Behavioral Health, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Chrysalis Behavioral Health works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. I am always pleased to see that my clients are on the Oregon Health Plan and have Trillium, as I am then confident they will get the healthcare they need.

Over the past several years, Chrysalis Behavioral Health has worked positively with Trillium on a variety of initiatives as well as individual member care coordination, and we find them easy to work with and helpful. Trillium has demonstrated its commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Chrysalis Behavioral Health believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

  
Amee Markwardt  
Chrysalis Co-Coordinator



Trans\* Community Support Group

May 1, 2019

Dear Oregon Health Authority,

On behalf of Trans\*Ponder, I offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Trans\*Ponder, a completely transgender founded and lead 501c3 that has served the local community for almost 7 years, works with many Trillium members and other community members who need rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to good health. Since 2015, when the state Medicaid program and OHP has covered most transgender related services, Trillium has been working to learn how to best support this integrated treatment as it pertains to trans/gender diverse people.

While this relatively new health care policy makes it possible for transgender people to get medically necessary transgender health care treatments, with all policy changes of it takes time to ensure that full implementation works to meet the health needs of all transgender communities in Oregon. In 2018 Trillium reached out to collaborate with Trans\*Ponder, inviting us to learn more directly from one another to be able to serve the trans/gender diverse community better. We are looking forward to the opportunity to develop an increasingly integrated relationship to help make decisions for the trans/gender diverse community that includes voices from within the community.

Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Trans\*Ponder believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

Oblio Stroyman, M.Ed, QMHP  
Trans\*Ponder Executive Director  
508-443-6337



**Providers, Oral Health  
Letters of Support**

May 6, 2019

Dear Oregon Health Authority,

On behalf of Advantage Dental Services, LLC (Advantage), we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Advantage is a Dental Care Organization that provides dental services to Oregon's Medicaid population, serving many regions and contracting with 13 CCOs. We benefit from working with many CCOs, including Trillium, in that we are exposed to different approaches to health systems transformation and can help shape the future of integrated care with our CCO partners under CCO 2.0.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders including providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past 5 years, Advantage has partnered with Trillium and we find them to be easy to work with given their willingness to serve OHP members and the greater community, receive constructive feedback, and actively engage in problem solving and process improvement. Trillium has demonstrated their commitment to enhancing person-centered primary care medical homes, integrating behavioral health and physical health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded prevention services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation in Lane and Western Douglas County, and pursuant to our Letter of Intent dated April 1, 2019 with Trillium, Advantage will engage in contract discussions in CCO 2.0 regions outside of Lane County.

Sincerely,



Todd Cruse  
President  
Advantage Dental Services, LLC

May 6, 2019

Dear Oregon Health Authority,

On behalf of Capitol Dental Care, Inc., we are pleased to provide our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Capitol Dental has worked closely with Trillium for the past several years to provide critically important oral health services for our OHP members. Aside from simply working together in traditional dental settings, Capitol and Trillium have collaborated to bring these services to patients in primary care, behavioral health, and low income housing facilities in Lane County. We would like to do the same for Trillium's members in the Portland metropolitan area (Multnomah, Washington, and Clackamas counties) if they are awarded a CCO in that region.

Since 2012, Trillium has been a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders including providers, OHP members and their advocates, community members, and system partners is used to develop innovative service delivery strategies.

Over the past 5 years, we have partnered with Trillium and find them to be easy to work with given their willingness to serve OHP members and the greater community, receive constructive feedback, and actively engage in problem solving and process improvement. Trillium has demonstrated their commitment to enhancing person-centered primary care medical homes, integrating behavioral health and physical health, and identifying vulnerable members that need better care coordination. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Capitol Dental Care believes that competition, as well as stakeholder involvement and input, will create choice and improve healthcare for over 300,000 OHP members in the tri-county region. Capitol supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as a new CCO in the Portland metropolitan area.

Sincerely,



Mark Shalvarjian  
President



May 9, 2019

Dear Oregon Health Authority,

On behalf of ODS Community Dental we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

ODS Community Dental supports CCOs that have, like Trillium, embraced the coordinated care model and worked to develop a continuum of care that addresses the needs of OHP members.

Over the past several years, ODS Community Dental has worked collaboratively with Trillium and other community stakeholders in our region to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral, dental, and physical health, as well as identifies high risk/high cost patients where savings can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

ODS Community Dental has been providing dental service and care coordination to Trillium members since 2013. To respond to the increasing members receiving Medicaid benefits, ODS Community Dental opened a new dental clinic in Eugene to provide better access to Trillium members.

ODS Community Dental believes that continued broad based community involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

ODS Community Dental supports this application and we look forward to continuing to work with Trillium.

Sincerely,

A handwritten signature in black ink that reads "Teri Barichello". The signature is written in a cursive, flowing style.

Teri Barichello  
Vice President, Chief Dental Officer



First In Proactive Dental Care

6950 NE Campus Way, Hillsboro, OR 97124  
Tel 1.855.4DENTAL  
www.willamettedental.com

5/9/2019

RE: Trillium CCO Application – RFA #4690-19

Dear Oregon Health Authority,

On behalf of Willamette Dental Group (WDG), we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders including providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

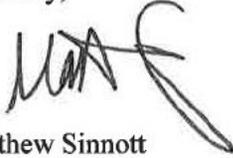
Over the past five years, WDG have partnered with Trillium and we find them to be easy to work with given their willingness to serve OHP members and the greater community, receive constructive feedback, and actively engage in problem solving and process improvement. Trillium has demonstrated their commitment to enhancing person-centered primary care medical homes, integrating behavioral health and physical health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded prevention services and evidence-based prevention programs throughout Lane County.

WDG believes that, especially with regards to oral/dental care, continued stakeholder involvement and input will improve overall, whole-person healthcare in the Lane County/Western Douglas County Region. Therefore, our organization supports and will continue to support CCOs that, inclusive of oral/dental care,

work to ensure a continuum of services and solutions are available to OHP members. To this end, we have appreciated Trillium's inclusive tact in striving to improve the health of the Lane County community, and believe ample untapped potential exists that continued partnering could bring to realization.

We look forward to continuing to work with Trillium as a Lane County/Western Douglas County CCO during the next phase of health system transformation.

Sincerely,

A handwritten signature in black ink, appearing to read 'M. Sinnott', with a long, sweeping underline that extends to the right.

Matthew Sinnott  
Senior Director of Government Affairs and Contracts  
Willamette Dental Group



**Providers, Long Term Services and Supports  
Letters of Support**

*SENIOR & DISABILITY SERVICES*  
A DIVISION OF LANE COUNCIL OF GOVERNMENTS

April 16, 2019

Dear OHA CCO 2.0 RFA Review Committee:

On behalf of the Senior and Disability Services Division of Lane Council of Governments, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for CCO 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members.

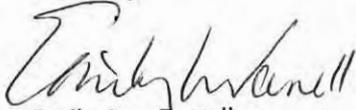
Our office works with Trillium on behalf of the many Trillium members and other community members in need of rapid access to behavioral health counseling, substance abuse treatment, and other services that contribute to positive health outcomes and social impact. The work being done by Trillium has been of significant impact in Lane County as we serve our most vulnerable populations. Over the past several years, our office has developed a positive relationship in with Trillium on a variety of initiatives as well as individual member care coordination. Trillium continually supports community-driven innovation and takes the lead in helping solve individual problems.

Trillium has demonstrated commitment to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. As a division dedicated to serving vulnerable individuals, Senior and Disability Services and our consumers have benefitted from Trillium's contribution to the overall health of our community by their investment in expanded social work, housing, food security services, and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to drive innovation in improving the health of our community.

At Senior & Disability Services, we believe that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation through the CCO 2.0 process.

Sincerely,



Emily Ann Farrell  
Director

*SENIOR & DISABILITY SERVICES • (541) 682-4038*  
1015 WILLAMETTE ST., EUGENE, OR 97401-3113 • FAX: (541) 682-2484

*www.sdslane.org*  
1-800-441-4038



May 13, 2019

Dear Oregon Health Authority,

On behalf of Impact NW, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Impact NW is a premier provider of educational and social services in the greater Portland metro area with the mission of helping people prosper through a community of support. It is a private non-profit organization that began in 1966 when four neighborhoods came together and created the agency to address the growing problems associated with poverty in the area.

Since our inception, Impact NW has been a leader in providing individuals of all ages with the skills and resources necessary to achieve success and to advocate for themselves and their communities. Annually, over 30,000 low-income children, youth, families, seniors, and adults with disabilities participate in Impact NW's comprehensive anti-poverty programs.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members and has the goal of expanding services into the tri-county Trillium is a recognized leader of provider collaboration and coordination of community based healthcare. Impact NW supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members.

Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies. Discussions will be initiated around innovative SDOH-HE partnership opportunities to address systemic, socio-economic and health related barriers among low income Medicaid populations in the proposed service areas. Outreach has been made to Diana Marquez, Community Resource Supervisor.

Our organization will support a CCO that works to ensure a continuum of services are available to OHP members.

Sincerely,

Andy Nelson  
Executive Director  
Impact NW



## Oregon Wellness Network

May 6, 2019

Dear Oregon Health Authority,

On behalf of Oregon Wellness Network (OWN), we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

OWN is a division of Oregon Association of Area Agencies on Aging and Disabilities (O4AD) and serves as a network hub for the 17 Area Agencies on Aging (AAAs) in Oregon. OWN was developed to help the individual AAAs create a value proposition for the social services they provide.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Their parent company, Centene Corporation has remained committed to working at a local, state and national level to support the needs of Older Americans. We stand united in our desire to strengthen available community resources and help increase the number of seniors who age in place.

OWN has executed a Letter of Agreement (LOA) with Trillium. The LOA terms include: partnership opportunities for SDoH, support for caregivers and enhanced meal delivery with a wellness check and transition services. Trillium has a long history of supporting community and stakeholder engagement, and upon selection of a contract award, will be willing to render resources to further OWN's mission and network capacity, benefits which serve Trillium membership and the overall community as a whole.

We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met. OWN believes that continued broad based community involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

Oregon Wellness Network strongly supports this application and we look forward to continuing to work with Trillium CCO in Oregon.

Sincerely,

A handwritten signature in blue ink that reads "Lee Girard". The signature is written in a cursive style.

Lee Girard  
OWN Board Chair



**Senior Companion Program**

101 W. 10<sup>th</sup> Ave. Eugene, Or. 97401

P: 541.463.6260

F: 541.463.6269

[www.lanecc.edu/scp](http://www.lanecc.edu/scp)

May 01, 2019

Dear Oregon Health Authority,

On behalf of the Senior Companion Program of Lane County, we would like to offer our support for Trillium Community Health Plan application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0/ RFA OHA-4690-19.

The Senior Companion Program of Lane County works with volunteers and clients who are Trillium members either thru the Oregon Health Plan or Medicare.

The Senior Companion Program's mission is to provide support to adults with, physical, emotional or mental health limitations, especially in older persons, in an effort to achieve and maintain their highest level of independent living. We are successful in our endeavors in no small way because our community partners, of which Trillium is a part. Trillium has had a positive effect on our volunteers and clients alike, in their rapid response to behavioral health counseling, and other services that contribute to their good health. We have always been impressed by Trillium's kindness to its members.

As the staff of the Senior Companion Program, we have benefited from training(s) such as Mental Health First Aide, provided by Trillium Adult Behavioral Health. Trillium has demonstrated its commitment to enhancing overall health care to its members by providing evidence-based prevention programs throughout Lane County.

The Senior Companion Program believes that continued stakeholder involvement and input will improve health care in our region, to that end we will continue to support a CCO that works to ensure a continuum of services available to all its members.

Sincerely,

Beth Brooks – Director

Elaine Eiler-Mough – ICS



May 9, 2019

Dear Oregon Health Authority,

On behalf of Cascade Health, I am pleased to offer my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

Cascade Health is a multidiscipline health care provider that works with many Trillium members and other community members who need home health, behavioral health, diabetes education and management, physical therapy and hospice care.

Since the inception of the CCO Trillium has been an invaluable partner in making significant changes to our community. Cascade Health has worked positively with Trillium on a variety of strategies as well as individual member care coordination. Our organizations have worked well together to provide the very best member experience. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Cascade Health believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Eric Van Houten', with a long horizontal flourish extending to the right.

Eric Van Houten, CEO



2300 Warrenville Road  
Downers Grove, IL 60515  
630-296-3530

April 17, 2019

Dear Oregon Health Authority,

We are writing today in support of Trillium Health Partners and their sister company Centene in their response to offer support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Addus HomeCare is a large national organization with an over 40 year history of providing in home care. Current we contract with State, County and Municipal governments as well as Area Agencies on Aging to provide in-home supportive services funded by Title III, XIX, XX, and State funds. Today, Addus HomeCare and its subsidiary companies and contracted partners provide services including Personal Care, Attendant Care, Homemaker, Respite, as well as Home Health, Hospice and Private services to more than 40,000 people daily from more than 157 office locations in 25 states including Oregon.

As many of our services have moved from government to commercial insurance funding, Addus has had the opportunity to work with Centene since 2013. We currently contract with them in 5 states.

Centene has been a very open and approachable payer. They have been responsive in contracting and in managing the very few issues we have had with communication and payments. But beyond just being a good payer, Centene has been a very good partner. We have worked with them on innovative programs to integrate their clinical case management with our in home supportive care to address member's worsening health conditions. They have shared data and we have tracked and evaluated how these programs have reduced overall use of institutional care and cost.

Through this partnership, the seniors and the disabled we serve has have maximized their independence, safety, and well-being, enabling them to remain safely and effectively in their homes at a much lower cost than facility based care.

We would recommend Trillium / Centene as an innovative and reliable partner for your program.

Respectfully Submitted

A handwritten signature in blue ink that reads "Diane Kumarich".

Diane Kumarich RN, MS, MBA  
Addus Homecare



**Providers, Traditional Health Workers  
Letters of Support**



P.O. Box 10375 Eugene, OR 97440 \* info@daisychainlane.org \* (541)505-1139 \* www.daisychainlane.org

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Sophia Ricci  
Programs Manager

Lillian Shoupe  
Certified Postpartum Doula

Ashley Biller  
Staff IBCLC

Kelani Larsen  
Baby Pop Music

May 7, 2019

Dear Oregon Health Authority,

On behalf of Daisy C.H.A.I.N., we are offering our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

Daisy C.H.A.I.N. began operating in 2012, our founders researched the services and community resources available to Lane County families and found a gap in postpartum services that their professional training could fill. They used a combination of their professional, educational and personal experiences to develop the programs and Daisy C.H.A.I.N. services. The Home Visiting Program and Nursing Nook (Walk-In Lactation Support from an International Board Certified Lactation Consultant) offer equitable access to qualified professionals to improve outcomes and screen for mood disorders. Additional programs driven by community input and engagement have since developed.

Also since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Daisy C.H.A.I.N. supports CCOs that have, like Trillium, embraced the coordinated care model and worked to develop a continuum of care that addresses the needs of OHP members.

Daisy C.H.A.I.N. has had a range of experiences working with Trillium since first meeting them in 2013. This relationship began when our leaders attended the Lane County Breastfeeding Coalition meetings that were held in a space donated in-kind at Trillium for the coalition's use. There as well we met the Maternity Care Coordinator for Trillium who began referring clients and exchanging information on community resources with us. In 2015-2016 Daisy C.H.A.I.N. worked most closely with Trillium under a generous grant contract from them (1 of 6 projects they funded that year) that enabled us to expand our capacity to meet the community and OHP members' needs. The intent behind this funding stream highlighted our organizations' shared values for acknowledging and addressing the many factors in the social determinants of health and for advancing equity in healthcare, in addition to a value for the whole health of families including preventative care, mental/emotional wellness, and lifelong well-being.

Since the end of that contract, we have continued to serve Trillium families as well as benefit from the larger collaborations Trillium has manifested with other



community organization leaders at the free trainings, events, and resources associated with their sponsorship of community-wide projects such as Live Healthy Lane, Lane Equity Coalition, and the Community Health Improvement Plans. This week I am presenting to the newest Maternity Care Coordinator and her staff on the services Daisy C.H.A.I.N provides to increase referrals and we look forward to again partnering with Trillium more closely, potentially through their 2019 Innovations Fund as well as through the more formalized referral and billing processes and contracts that are already underway. We are proud of our collective efforts to support local pregnant, birthing, and post-pregnant parents through offering equitable access to care for individuals and families during the reproductive years.

Daisy C.H.A.I.N. believes that continued broad based community involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

Sincerely,

A handwritten signature in black ink, appearing to read "Jaclyn Mahoney", is written over a light gray, textured rectangular background.

Jaclyn Mahoney  
Executive Director





**Providers, Health Care Interpreters  
Letters of Support**



April 18, 2019

Dear Oregon Health Authority,

On behalf of Linguava Interpreters Inc., I am honored to express my support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

Since 2012, Trillium has provided integrated care for residents of Lane County that are Oregon Health Plan (OHP) members. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders—including behavioral health and medical providers; OHP members and their advocates; community members; and other system partners—is substantially used to develop innovative service delivery strategies.

My company Linguava partners with Trillium and others like them to provide responsive language services to their limited English proficient members. By receiving meaningful language access, these members see a direct improvement with their patient experience and health outcomes. In addition to the services that we provide, we are committed to helping enrich the lives of those we serve by partnering with Trillium and others to raise the bar of cultural awareness and inclusion initiatives.

Over the past several years, Linguava has worked positively with Trillium on a variety of initiatives as well as individual member care coordination, and we find them easy to work with and helpful for solving individual problems. One of the things I continue to admire about Trillium is their dedication to enhancing person-centered behavioral health care, integrating behavioral health, physical health, and oral health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services and evidence-based prevention programs throughout Lane County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

We at Linguava believe that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We look forward to continuing to work with Trillium during the next phase of health system transformation as the Lane County CCO.

Sincerely,

**David Brackett**  
President  
Linguava, Inc.



**Early Learning Hubs  
Letters of Support**

# Lane Early Learning Alliance

3171 Gateway Loop  
Springfield, OR 97477  
tel 541.741.6000  
fax 541.726.4150

[earlylearningalliance.org](http://earlylearningalliance.org)



## GOVERNANCE CONSORTIUM

- GUSTAVO BALDERAS**  
Eugene 4J School District
- MARIAN BLANKENSHIP**  
PacificSource Health Plans
- EILEEN CHANTI**  
Early Learning Stakeholders  
First Place Family Center
- NOREEN J. DUNNELLS**  
United Way of Lane County
- DEBI FARR**  
Trillium Community Health Plan
- KAREN GAFFNEY**  
Lane County
- TINA GUTIEREZ-SCHMICH**  
Bethel School District
- TODD HAMILTON**  
Creswell School District
- JOHN LIVELY**  
Oregon State Representative
- JUDY NEWMAN**  
Early Childhood CARES
- SUE NORTON**  
Lane Community College
- CHRIS PARRA**  
Bethel School District
- DARCY PHILLIPS**  
Cornerstone Community Housing
- JOHN RADICH**  
Department of Human Services
- GEORGE RUSSELL**  
Community Leader
- LISE SCHELLMAN**  
Early Learning Stakeholders  
Pearl Buck Center
- LIZ SCHNEIDER**  
Parent Representative
- TONY SCURTO**  
Lane Education Service District
- BRUCE SMOLNISKY**  
Springfield Public Schools
- ANNIE SOTO**  
Head Start of Lane County
- JOHN STAPLETON**  
Pivot Architecture
- JOCELYN WARREN**  
Lane County

April 30, 2019

Dear Oregon Health Authority,

On behalf of the Lane Early Learning Alliance, I am pleased to offer support for Trillium Community Health Plan's (Trillium's) application as Coordinated Care Organization (CCO) for Coordinated Care Organizations 2.0 / RFA OHA-4690-19.

The Lane Early Learning Alliance is the early learning hub for Lane County. We bring together key partners from five sectors, including: health, education, early learning, social services, and business to support families with young children in our community. We work hard to meet the needs of those furthest from opportunity by ensuring that the early childhood system in our region is aligned and coordinated, that children enter kindergarten ready to learn and succeed, and families are healthy and stable. Trillium is an important partner in this work.

Over the past several years, the Lane Early Learning Alliance has worked positively with Trillium on a variety of initiatives specific to young children and families, including parenting education, oral health care, developmental screening, and resource navigation. Additionally, Trillium has contributed to the overall health of our community by investing in expanded social work, housing and food security services, and evidence-based prevention programs throughout Lane County.

Improving healthcare in our region, especially for our most vulnerable children and families, requires strong community partnerships. We look forward to continuing to work with health care partners like Trillium in reducing health disparities and achieving greater health equity for every member of our community.

Sincerely,

A handwritten signature in black ink, appearing to read "Bess Day".

Bess Day, MBA  
Director

April 18, 2019

Dear Oregon Health Authority,

On behalf of the Douglas Education Service District, we are pleased to offer our support of Trillium, along with other applicants as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

With the help of a CCO in our community, our citizens will receive easier access to medical services. Coordinated Care Organizations also embrace the coordinated care model and ensure that input from a variety of stakeholders, including providers, OHP members and their advocates, community members, and system partners is necessary to develop innovative service delivery strategies.

Trillium and other Coordinated Care Organizations have demonstrated their commitment to enhancing person-centered primary care medical homes, integrating behavioral health and physical health, and identifying vulnerable members that need better care coordination in local communities. They can contribute to the overall health of our community by investing in expanded prevention services and evidence-based prevention programs throughout Douglas County. We are excited to have the opportunity to work with all CCOs as they continue to partner to improve the health of our community.

The Douglas Education Service District believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services is available to OHP members.

Sincerely,



Michael Lasher  
Superintendent, Douglas ESD



**Local Public Health Authorities  
Letters of Support**

April 16, 2019

Jeremy Riddle, LPC-S  
Vice President, Business Development  
Trillium Community Health Plan  
1800 Millrace Drive  
Eugene OR 97403

Dear Mr. Riddle,

Thank you for reaching out to Clackamas County regarding an agreement with Trillium Community Health Plan as an applicant for the 2020 Coordinated Care Organization within the Tri-County metropolitan area. The Clackamas County Department of Health, Housing and Human Services (H3S) is committed to ensuring all resources are leveraged to serve our communities physical, dental, behavioral and public health needs as well as housing and other social determinants.

H3S has a broad array of services touching the entirety of the county. In addition to carrying out our responsibilities as the Local Mental Health Authority and Local Public Health Authority we operate a Federally Qualified Health Center, the Clackamas Health Centers and direct the County's Housing Authority.

After much consideration and discussion, we have decided not to enter into a memorandum of agreement, nor a provider agreement with Trillium Community Health Plan.

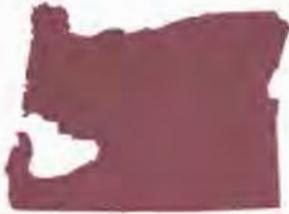
Should Trillium Community Health plan be offered a CCO contract with Oregon Health Authority that covers Clackamas County, we would be willing and interested in negotiating an agreement with Trillium that among other services and partnerships will ensure coordination of our community health needs assessment and improvement plan, supports our behavioral health safety net system, and ensures cooperation and coordination with county health, housing and human services.

We appreciate your efforts at reaching out and look forward to conversation and negotiations with you, should OHA contract with Trillium as a CCO in Clackamas County.

Sincerely,



Richard Swift  
H3S Director



# Douglas

## Public Health Network

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April 29, 2019

Dear Oregon Health Authority,

On behalf of the Douglas Public Health Network (DPHN), we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

DPHN is a not-for-profit organization serving all of Douglas County with the mission of engaging the public, community organizations, and all levels of government to improve health and emergency preparedness of the people of Douglas County. We value collaboration and engagement with partners and have worked with other organizations to provide additional public health services to the community.

Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community-based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders including providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past seven years, Trillium has demonstrated their commitment to enhancing person-centered primary care medical homes, integrating behavioral health and physical health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded prevention services and evidence-based prevention programs throughout their service area in western Douglas County. We are excited to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

The Douglas Public Health Network believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

Sincerely,

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Robert L. Dannenhoffer, MD  
Executive Director  
Douglas Public Health Network



# Linn County Department of Health Services

PO Box 100, Albany, OR 97321  
Toll Free (800) 304-7468 | TTY/Oregon (800) 735-2900  
[www.co.linn.or.us/health](http://www.co.linn.or.us/health)

*"Working together to promote the health and well-being of all Linn County residents"*

Dear Oregon Health Authority,

April 19<sup>th</sup>, 2019

On behalf of the Linn County Department of Health Services, we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for the CCO 2.0 Request for Applicants #4690-19.

The Linn County Department of Health Services offers a comprehensive array of services and programs aimed at meeting the needs of the individuals and communities we serve. This includes providing public health, mental health services, substance use/addiction prevention, I/DD services, and environmental services. We are currently a contracted provider within Trillium's CCO provider network to serve members in our border community and have recently entered into a MOU as it relates to our role as the County's Local Mental Health Authority, Community Mental Health Program and Community Developmental Disabilities Program

Since 2012, Trillium has provided integrated care for residents of Lane, Linn and Western Douglas Counties that are Oregon Health Plan (OHP) members. Linn County Department of Health Services supports CCOs that have, like Trillium, embraced the coordinated care model, furthered integration of behavioral health, physical health and oral health and worked to develop a continuum of care that addresses the needs of OHP members. Trillium ensures that input from providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past 6 years, we have worked collaboratively with Trillium to ensure that the CCO enhances person-centered primary care medical homes, integrates behavioral health and physical health, and identifies high risk/high cost patients where better outcomes can be achieved through better care coordination. We are proud of our collective efforts as we work together to better meet the Triple Aim and to improve the way the health needs of individuals and communities are being met.

Our organization supports a CCO that works to ensure a continuum of services are available to OHP members. Therefore, the Linn County Department of Health Services strongly supports this Application and we look forward to partnering Trillium as they continue to grow and serve more OHP members.

Sincerely,

Todd Noble  
Health Administrator/Mental Health Director  
Linn County Health Services

<i>Administration</i>	<i>Alcohol &amp; Drug Treatment</i>	<i>Developmental Disabilities</i>	<i>Environmental Health</i>	<i>Mental Health</i>	<i>Public Health</i>
M(541) 967-3888	M(541) 967-3819	M(541) 967-3890	M(547) 967-3821	M(541) 967-3866	M(541) 967-3888
F(541) 924-6904	F(541) 967-7259	F(541) 924-6905	F(541) 926-2060	F(541) 928-3020	F(541) 926-2102
<a href="mailto:Tnoble@co.linn.or.us">Tnoble@co.linn.or.us</a>	<a href="mailto:thowell@co.linn.or.us">thowell@co.linn.or.us</a>	<a href="mailto:jsneddon@co.linn.or.us">jsneddon@co.linn.or.us</a>	<a href="mailto:rpapipilo@co.linn.or.us">rpapipilo@co.linn.or.us</a>	<a href="mailto:Tthompson@co.linn.or.us">Tthompson@co.linn.or.us</a>	<a href="mailto:ghughes@co.linn.or.us">ghughes@co.linn.or.us</a>

## Multnomah County Health Department & Department of County Human Services

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April 18, 2019

Jeremy Riddle, LPC-S  
Vice President, Business Development  
Trillium Community Health Plan  
1800 Millrace Drive  
Eugene, Oregon 97403

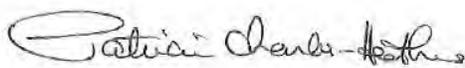
Dear Mr. Riddle,

We appreciate you and your colleagues reaching out to Multnomah County Health Department and Department of County Human Services to share your proposed agreement between our organizations and Trillium Community Health Plan as a Coordinated Care Organization (CCO) applicant in the tri-county region. Our departments are invested in partnerships to support our roles as the Local Mental Health Authority, Local Public Health Authority, Area Agency on Aging, Community Action Agency, and Community Developmental and Disabilities Program.

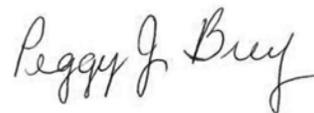
Our departments have decided not to sign a letter of agreement with Trillium Community Health Plan at this time. However, if Trillium Community Health plan executes a contract with the Oregon Health Authority to become a CCO in the tri-county region, Multnomah County would be interested in discussing an agreement with your organization. At minimum, such an agreement would need to include robust support for our behavioral health crisis system, align with our county's Community Health Improvement Plan, and include our Area Agency on Aging as a partner. We will look forward to negotiating such an agreement with Trillium in the event that your organization is awarded CCO status.

We sincerely appreciate the opportunity to meet with you and explore a future partnership.

Sincerely,



Patricia Charles-Heathers  
Director, Multnomah County Health  
Department  
619 NW 6th Avenue  
Portland, OR 97204



Peggy J. Brey  
Director, Multnomah County Department of  
County Human Services  
209 SW 4th Avenue  
Portland, OR 97204



April 15, 2019

Jeremy Riddle, LPC-S  
Vice President, Business Development  
Trillium Community Health Plan  
1800 Millrace Drive  
Eugene, OR 97403

Dear Mr. Riddle:

Thank you for reaching out to Washington County local Mental Health and Public Health authorities regarding an agreement with Trillium Community Health Plan as an applicant for the 2020 Coordinated Care Organization within the Tri-County metropolitan area. Washington County Department of Health and Human Services is committed to ensuring all resources are leveraged to serve our communities behavioral health needs as well as ensuring a strong coordinated public health system.

After much consideration and discussion, we have decided not to enter into a memorandum of agreement, nor a provider agreement with Trillium Community Health Plan.

Should Trillium Community Health plan be offered a CCO contract with Oregon Health Authority that covers Washington County, we would be willing and interested in negotiating an agreement with Trillium that among other services and partnerships will ensure coordination of our community health needs assessment and improvement plan, supports our behavioral health safety net system, and ensures cooperation and coordination with county health and human services.

We appreciate your efforts at reaching out and look forward to working with you, should OHA contract with Trillium as a CCO in Washington County.

Sincerely,

Marni Kuyl, RN, MS  
Director, Department of Health and Human Services  
Robert Wood Johnson Foundation Executive Nurse Fellow



**Local Mental Health Authorities  
Letters of Support**

*See Local Public Health Authorities Section Above*



**Additional Stakeholder**  
*Early Childhood Development Provider*  
**Letter of Support**

May, 1, 2019

Dear Oregon Health Authority,

On behalf of Early Childhood CARES we are pleased to offer our support of Trillium Community Health Plan's (Trillium's) application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19.

Early Childhood CARES serves birth to 5 year old children with developmental delays and disabilities and their families. We are the early intervention and early childhood special education program for Lane County. Over 70% of the children we serve are eligible for the Oregon Health Plan, so we collaborate with the CCO in our work with children and families.

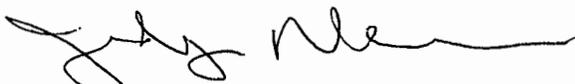
Since 2012, Trillium has provided integrated care for residents of Lane and Western Douglas Counties that are Oregon Health Plan (OHP) members. Trillium is a recognized leader of community collaboration and coordination of community based healthcare. Trillium has embraced the coordinated care model and ensures that input from a variety of stakeholders including providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

Over the past several years, Early Childhood CARES has partnered with Trillium and we find them to be their willing to serve OHP members and the greater community, receive constructive feedback, and actively engage in problem solving and process improvement. Trillium has demonstrated their commitment to enhancing person-centered primary care medical homes, integrating behavioral health and physical health, and identifying vulnerable members that need better care coordination. Trillium has contributed to the overall health of our community by investing in expanded prevention services and evidence-based prevention programs throughout Lane County. We are pleased to have the opportunity to work with Trillium as they continue to partner to improve the health of our community.

Early Childhood CARES believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services are available to OHP members.

We are committed to work with Trillium during the next phase of health system transformation as the Lane County/Western Douglas County CCO.

Sincerely,



Judy Newman, Director of Early Childhood CARES