



OFFICE OF THE DIRECTOR

Kate Brown, Governor

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December 20, 2019

Brent Eichman
Umpqua Health Alliance, LLC
3031 NE Stephens Street
Roseburg, OR 97470

RE: Notice of OHA Intent to Extend Contract to December 31, 2024

Dear Mr. Eichman:

I am writing to let you know that the Oregon Health Authority (OHA) intends to award Umpqua Health Alliance, LLC a full five-year contract as a Coordinated Care Organization (CCO). Based on successful completion of the Umpqua Health Alliance remediation plan, the current contract expiration date of December 31, 2020 has been extended to December 31, 2024.

After review of the CCO 2.0 applications, OHA placed Umpqua Health Alliance on a remediation plan to allow the CCO to demonstrate the ability to meet the higher expectations of CCO 2.0 and to remedy the deficiencies identified in the RFA evaluation process that were communicated to the CCO. OHA engaged the Coraggio Group to assist with developing and implementing remediation plans. OHA and the Coraggio Group worked closely with the CCO to co-develop the remediation plans. The remediation plan included specific goals and strategies that aimed to address CCO policy and operational deficiencies previously identified by OHA through the CCO 2.0 Request for Applications (RFA) process. Each identified deficiency required the following:

- CCO submission of extensive documentation (policies, procedures, strategy plans and/or descriptions of practices);
- A thorough review process that frequently involved consultation with OHA subject matter experts (SMEs);
- Evaluation of sufficiency of documentation submitted; and
- Frequent communication of remediation item status for each CCO.

Based on the December 2019 report received from the Coraggio Group, Umpqua Health Alliance has provided sufficient documentary evidence to close all remediation items. Because Umpqua Health Alliance has closed all remediation items, OHA has decided to extend the previously awarded one-year contract to a five-year contract.

Sincerely,

David Baden
Chief Financial Officer