



COVID-19 Public Health Emergency (PHE) Unwinding

April 4, 2023



Renewals Timeline

This timeline illustrates key periods for members who do not respond

- 1 1st Reminder Notice
- 2 2nd Reminder Notice

- N Notice of Closure
- C Renewal Closure

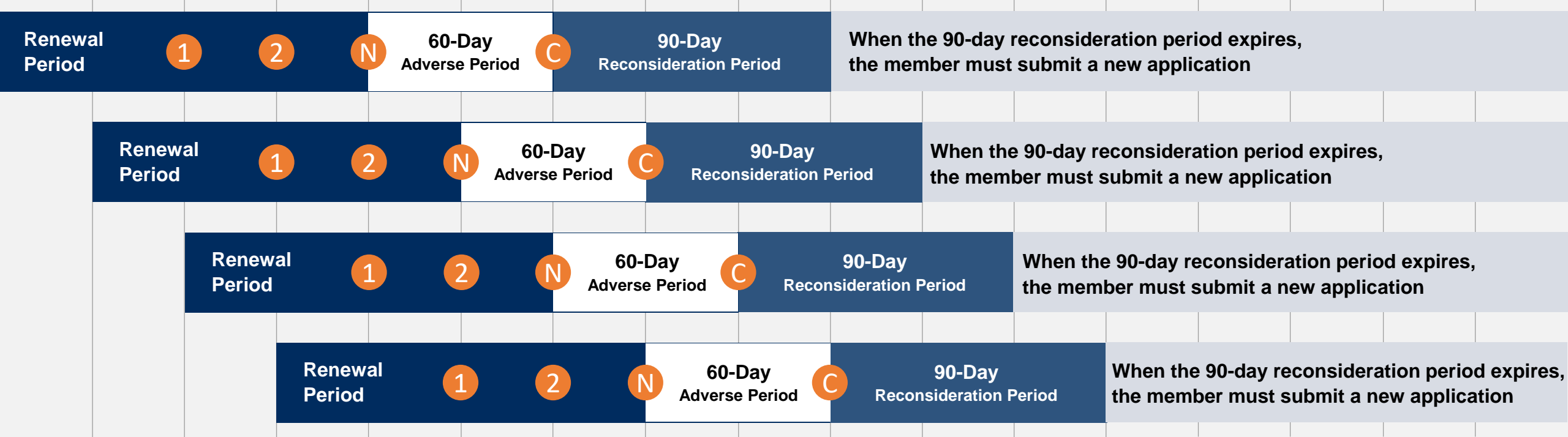
Click on dates Apr-Nov 

Main menu

Special Marketplace Open Enrollment

Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024	Aug 2024
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Workload Impact
Call volume • Local Offices • ONE Customer Service Center



Renewal Period - During this time the ONE system identifies everyone up for renewal in a given month and notices are sent to members informing them of their status and if further action is required.

60-Day Adverse Period - 30 days after the 2nd reminder is sent and there's still no response from the member is sent a notice of closure. The member will continue to receive benefits for an additional 60 days.

90-Day Reconsideration Period - If the member responds during the 60-day adverse period the renewal can proceed without benefit interruption. After the 60th day, benefits will end. The member will still have 90 days to respond and resume the renewal process. When the 90-day reconsideration period expires and new application must be submitted.

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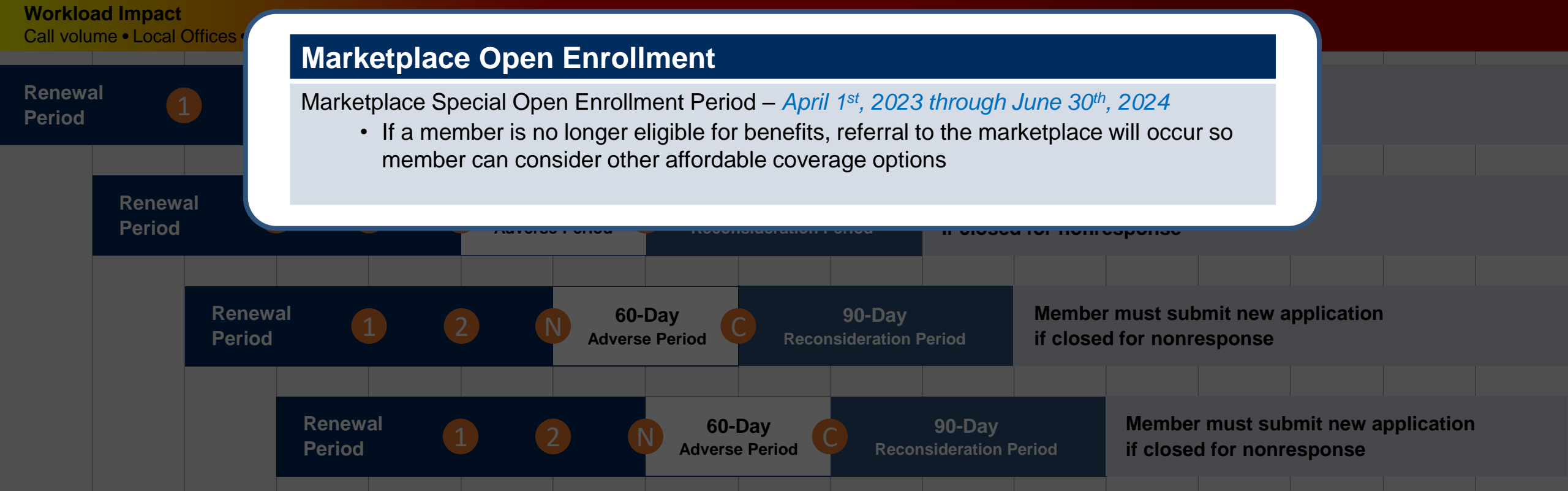
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Marketplace Open Enrollment

Marketplace Special Open Enrollment Period – *April 1st, 2023 through June 30th, 2024*

- If a member is no longer eligible for benefits, referral to the marketplace will occur so member can consider other affordable coverage options



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System Activities – April cohort

4/2: First batch of medical renewals begins

- Step 1: ONE System identifies everyone up for renewal in a given month using population sequencing logic
- Step 2: those members will start through the passive renewal process until they can no longer proceed without an action (interview, additional information)
- Step 3: system connects with electronic data verification sources

This is when cases that are up for renewal are split into active or passive renewal categories depending on whether the system and electronic sources can verify eligibility.

4/8: Baseline unwinding data report due to CMS

Outreach Activities

4/9: First daily report of members referred to the Marketplace is generated to support navigation assistance

4/16: Renewal packets begin mailing

- Due to staffing capacity, there is a ~2-3 week expected delay for mailing renewal notice packets

Activities that impact members and recipients

4/1: Staff will begin processing verifications for new medical applications

4/9: The earliest date that the outcome of a passive renewal becomes visible in Applicant Portal (AP)

This could include:

- Eligibility notice that benefits will continue
- Request for Information (RFI) or other activity needing action by the member
 - This is the earliest a member may respond to an RFI via AP by providing the requested information
- A closure notice
 - Closure for these members would not be effective until June 30, 60 days of continued benefits and additional 30 days to reprocess without new application in the full 90-day reconsideration window from date of closure
- Member could be eligible for [Temporary Medicaid Expansion](#)

4/16: The earliest date that an active renewal will appear in Applicant Portal (AP)

- RFI's or other activity needing action by the member
- Eligibility staff will be able to process the renewal if the member calls or walks into an office

Any correspondence that populates in AP will also be mailed

Changes to SNAP Benefits

What is changing in 2023:

- The last month for SNAP Emergency Allotment food benefits was February 2023.
- Oregon started issuing retroactive Summer PEBT food benefits for children for last year on March 27, 2023.
- SNAP temporary exemptions for students of higher education will begin phasing out in June 2023.
- Work requirements will resume for SNAP recipients who meet the criteria for Able-bodied Adults Without Dependents (ABAWD) status starting July 1, 2023.

Resources

Communications Resources

PHE Unwinding Partner Webinars



- [Register](#) for the 10 to 11 a.m. PDT April 11 and May 9, 2023 English webinars
- [Register](#) for the 10 to 11 a.m. PDT April 20 and May 18, 2023 Spanish webinars



- Sign up for our [Keep Covered](#) partner newsletter about changes coming for people receiving benefits from the state.

Communications Resources



Visit www.oregon.gov/covid-phe-partners for COVID-19 PHE information, the partner webinar schedule and past webinar recordings and presentations, and the partner communications toolkit.



Email feedback@odhsoha.oregon.gov with questions or to share feedback.