Oregon State Hospital – Salem Campus
2600 Center Street NE
Salem, OR 97301
Reception: 503-945-2800
Toll free: 1-800-544-7078

Oregon State Hospital – Junction City Campus
29398 Recovery Way
Junction City, OR 97448
Reception: 541-465-2554
Toll free: 1-877-851-7330

Oregon State Hospital – Consumer & Family services
Salem: 503-947-8109
Junction City: 541-465-2785
www.oshfriends.com
Follow us on Facebook:
Oregon State Hospital Friends and Family

Oregon State Hospital
Mission
Our mission is to provide therapeutic, evidence based, patient-centered treatment focusing on recovery and community reintegration all in a safe environment.

Vision
We are a psychiatric hospital that inspires hope, promotes safety, and supports recovery for all.

You can get this document in other languages, large print, braille or a format you prefer. Contact OSH Consumer and Family Services at 503-947-8109 or 800-544-7078 or email osh.consumerfamilyservices@state.or.us. We accept all relay calls or you can dial 711.
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Dear Family and Friends,

Having a loved one admitted to Oregon State Hospital can be a challenging time. It is normal to feel confused, scared, sad, and even relieved. We expect you may have questions and concerns. The hospital’s Office of Consumer & Family Services is here to help. Our office will do its best to encourage and support you throughout your loved one’s hospitalization.

At Oregon State Hospital, we welcome and encourage patients’ friends and family to visit and be involved. Your relationship with and knowledge of your loved one is important and unique. For many patients, the active involvement and support of family and friends is an essential part of their recovery process.

We hope that this guidebook will answer many of your questions and help you become more familiar with how the hospital works. Also, be sure to visit our website, at http://www.OSHFriends.com, for information, additional resources, news, and updates about the hospital. If you don’t find what you’re looking for, please contact us at the email and phone numbers listed on the inside front cover.

Thank you,

Deborah Howard

Oregon State Hospital Salem campus main entrance
Oregon State Hospital (OSH) provides patient-centered, psychiatric treatment for adults from throughout the state who need hospital-level care. The hospital’s primary goal is to help people recover from their illness and return to the community. Services include psychiatric evaluation, diagnosis and treatment, as well as community outreach and peer support.

Oregon State Hospital operates under the direction of the Oregon Health Authority. With two campuses, one in Salem and one in Junction City, Oregon State Hospital serves more than 1,400 people per year.

Hospital-level care includes: 24-hour, on-site nursing, psychiatric and other credentialed professional staff, treatment planning, pharmacy, laboratory, food and nutritional services, vocational and educational services. The hospital is accredited by The Joint Commission and most units are certified by the Centers for Medicare & Medicaid Services.
Commitment types

Depending on the commitment type, patients may be under the supervision of the Psychiatric Security Review Board (PSRB). The PSRB is the agency in Oregon that supervises people who have been found “Guilty Except for Insanity”. The PSRB also supervises a small number of people who have been civilly committed.

Oregon State Hospital serves people with the following types of commitments.

Forensic commitment

Aid and assist/.370:

“Aid and Assist”, or “.370,” commitments are for people who have been accused of a crime, but because of the severity of their mental illness, are unable to “aid and assist” their lawyer for their defense. After a mental health evaluation, the judge can commit them to the hospital under Oregon law (ORS 161.370) to receive treatment and services to help them be “fit to proceed.” This means they stabilize the symptoms of their mental illness, understand the criminal charges against them and are able to proceed to trial.

Guilty except for insanity (GEI):

Guilty except for insanity, or “GEI,” commitments are for people who have been found guilty except for insanity after committing a crime related to their mental illness. Depending on the nature of their crime, these patients are under the jurisdiction of the PSRB.
Civil commitment

As defined by ORS 426.130, people who are civilly committed to Oregon State Hospital require a hospital level of care in a physically secure setting, that is not available through community programs. Because of a mental illness, a court determined they were a danger to themselves or others, or unable to provide for their own basic needs – such as their health and safety.

Civil commitment to the PSRB*:

The Psychiatric Security Review Board (PSRB) is the agency in Oregon that supervises people who have been found “Guilty Except for Insanity”. The PSRB also supervises a small number of people who have been civilly committed.

As defined in ORS 426.701, in order to commit under this section- the court must find, by clear and convincing evidence, that: (1) The person is “extremely dangerous”; (2) The person suffers from a mental disorder that is resistant to treatment; and (3) Because of the mental disorder that is resistant to treatment, the person committed one of the serious crimes listed in the statute.

Voluntary admission by guardian:

If the court determines people lack capacity to make decisions for themselves, it may legally appoint a responsible adult as their guardian. If the court determines they require a hospital level of care in a secure setting – and community programs cannot meet their needs – then the guardian may admit them to Oregon State Hospital with the approval of the county mental health provider and Oregon State Hospital.
Hospital programs

Depending on their commitment type and treatment goals, we place patients in the treatment program that will best meet their needs. Each of the six programs consists of several units where patients live while at the hospital. As they progress with treatment and as their needs change, patients may move from one unit or program to another.

For program, unit and patient contact information, see page 24 under Contact Information.

**Archways**

Archways serves people under Aid and Assist (.370) court orders. In this program, we help patients stabilize their illness, gain the ability to work with their attorney, understand the charges against them, and participate in their own defense. All patients are enrolled in a legal skills group where they learn basic legal terminology. Other treatment groups and resources include a law library, legal assistance, symptom management, anger management, mindfulness (such as tai chi), physical fitness, medication management and drug and alcohol education. During their stay, patients are periodically evaluated to determine if they are able, not yet able, or never able to stand trial.

**Pathways/Bridges**

Patients in our Pathways/Bridges program belong to the GEI population. Pathways serves patients from the Harbors program who have progressed in their recovery. Bridges serves patients who are preparing to transition back to the community. The goal of the transition program is to help patients achieve their highest level of health, safety and independence as they prepare for discharge or conditional release to a less-restrictive community setting. Individuals work on living skills through daily treatment mall activities, classes and approved outings. They also participate in discharge planning with their treatment team members.

**Harbors**

The Harbors program primarily serves patients in the Aid & Assist (.370) and GEI populations. Patients each have individual treatment care plans and attend the treatment mall (see page 10) every weekday. Groups are designed to help patients prepare to stand trial or move to lesser levels of care within the hospital. During their stay, patients learn how to manage their symptoms and medications, and they develop coping, vocational and legal skills. Harbors programs may also provide educational assistance, psychotherapy, spiritual care and help for alcohol and drug abuse.
Crossroads

The Crossroads program provides services for people who have been civilly committed or voluntarily committed by a guardian. Patients each have an individual treatment care plan and attend the treatment mall every weekday. Groups help patients learn how to manage their symptoms and medications, develop coping and recreational skills, budget and manage their money, and plan and prepare meals. Community reintegration is the focus of weekly group trips to community settings. Treatment includes educational support, psychotherapy and help for alcohol and drug abuse.

Springs

The Springs program primarily serves patients who have been civilly committed or voluntarily committed by a guardian. These patients experience co-occurring mental and physical illnesses that often require hospital-level care for dementia or organic brain injuries. Springs uses treatments that feature sensory and behavioral therapy. Through these treatments, patients learn daily living, coping and problem-solving skills via group and individual therapy.

Junction City

The Junction City campus provides care for GEI, civil and voluntary-by-guardian patient populations. Patients are served through varied treatment mall and group therapy offerings. The program’s intent is to help patients achieve their highest level of health, safety and independence as they prepare for discharge or conditional release to a less-restrictive community setting. Individuals work on living skills through daily treatment mall activities, classes and approved outings. Patients also participate in discharge planning with their treatment team.

Patients decorate the Forrest Quad in Junction City

Patients and Staff talk on the Sjolander Empowerment Center porch
Daily life

A typical day for patients at Oregon State Hospital can vary depending on their individual needs and stage of recovery.

A typical schedule for a patient at OSH includes*:

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30-9 a.m.</td>
<td>Breakfast is served in a central dining area</td>
</tr>
<tr>
<td>10 a.m.-noon</td>
<td>Treatment mall group participation</td>
</tr>
<tr>
<td>Noon-1 p.m.</td>
<td>Lunch and break time</td>
</tr>
<tr>
<td>1-3 p.m.</td>
<td>Treatment mall group participation</td>
</tr>
<tr>
<td>5-6 p.m.</td>
<td>Dinner</td>
</tr>
<tr>
<td>6-10 p.m.</td>
<td>Relaxation, recreational and social activities</td>
</tr>
</tbody>
</table>

*Actual meal and group times may vary depending on the program and unit.

Treatment malls

We encourage patients to participate in treatment and recreational classes, also called “groups,” that meet their treatment goals and personal interests. These groups are offered as part of “treatment mall,” a safe and patient-centered place within the hospital. Just like a shopping mall has many different places to shop in one location, a treatment mall has a wide variety of treatment groups for patients to choose from, all in one place. Treatment mall groups are designed to help patients build strengths to manage their illness, both while they are in the hospital and after they leave. Daily treatment mall attendance is an important step toward discharge to the community.

Education

The Supported Education Department provides a range of educational opportunities for patients. The types of classes and programs in which patients may participate depend on their age and commitment type. Some of these classes include:

- Pre-GED and GED
- College course work
- Reading
- Writing

Work opportunities

Depending on their commitment type, some patients may use non-treatment time to learn job skills through the hospital’s Vocational Rehabilitation Department. Patients apply and interview for positions they are interested in, and receive wages for their work. There are a variety of patient-pay positions available including groundskeeper, barista, or peer mentor, to name just a few.

The patient library in Junction City
Recreation, leisure and fitness

Treatment Services staff offer a wide range of activities during non-treatment mall hours.

Activities include:

- Arts and crafts
- Music
- Basketball
- Fitness classes
- Movies
- Board and card games
- Outdoor time (walks, recreation, etc.)
- Off-grounds outings
  (Depending on commitment type, privileges granted, and approval from the treatment team)

Spirituality and faith

For many patients, spirituality plays a key role in their healing process. By helping them draw strength and hope from their beliefs, Spiritual Care staff assist patients with their recovery. The hospital’s Spiritual Care Department is an interfaith department that serves nearly 50 faith traditions, including Native Services. Hospital chaplains work with patients to assess their spiritual needs and then match them with the appropriate services.

Spiritual care services:

- Provide more than 170 spiritual or religious ceremonies each month, including sweat lodge and smudge
- Offer one-on-one meetings with the hospital chaplain
- Provide support for emotional and spiritual distress
- Connect patients with their faith community
- Provide, upon request, sacred items such as:
  - Bibles
  - Rosaries
  - Medicine Bags
  - Reading materials
Every patient has a treatment team – a group of skilled professionals who work together with patients to help them get better. Patients are equal members of their own treatment teams. Sometimes also called interdisciplinary teams or IDTs, treatment teams work together to determine what treatment, services and supports will best help the patient.

This becomes the patient’s individual treatment care plan. Throughout the patient’s hospital stay, the team meets regularly to review the patient’s treatment goals and progress and update the treatment care plan. If a treatment is not working, or as the patient gets better, the treatment team will adjust the treatment care plan accordingly.

The treatment team generally includes:
- The patient – the primary member of the team
- A patient’s family member(s), if the patient chooses
- Psychiatrist (doctor) or psychiatric nurse practitioner
- Psychologist or behavioral health specialist
- Social worker
- Registered nurse
- Care coordinator – coordinates activities and treatment mall groups
- Treatment care plan specialist
- Case monitor, a mental health therapy technician assigned to work with the patient daily
- Exceptional needs care coordinator – a representative from a community mental health care provider for patients who are preparing to discharge
- Guardian, if the patient has one
Confidentiality

The Health Insurance Portability and Accountability Act of 1996 (HIPAA) guarantees OSH patients receive privacy rights related to their health information. This puts limits on information hospital staff can share about a patient.

Patients decide whether they want hospital staff to share information about their hospital stay and treatment with their family and friends. By law, the hospital must get a patient’s permission before staff can:

- Confirm or deny someone is a patient at OSH
- Share information with you about a patient’s condition or treatment

To get permission, staff will ask patients if they’d like to fill out either a Disclosure of Hospitalization form or a Release of Information (ROI) form.

A Disclosure of Hospitalization form allows the hospital to confirm that someone is a patient at OSH. A Release of Information (ROI) form allows the hospital to share information about a patient’s treatment. It also allows a family member or friend to talk to a patient’s treatment team.

Depending on how much information a patient wishes to share, they will fill out one or both of these forms for each friend or family member they wish to share with. Patients can choose to withdraw this permission at any time, for any reason.

If patients sign an ROI for a specific family member, that person may be able to participate in IDT meetings with patients and their treatment team. Family involvement in these meetings can benefit everyone involved. If you are interested in doing this, contact the staff on your family member’s unit for more information.

Hiking Group from the Junction City Campus
Family Involvement

Maintaining connections with family and friends can be an important part of a patient’s recovery. That’s why we want you to get involved in your loved one’s hospital treatment. You can show your support through visits, phone calls and mail. If patients give their permission, you are also encouraged to communicate with their treatment team. Oftentimes, family members have helpful suggestions and ideas for improving a person’s care.

Phone calls

There are phones on each unit that patients can use to make and receive phone calls. These phones provide access to nationwide calling at no cost. Patients have access to these phones on a daily basis. Family and friends are encouraged to call their loved one; however, patients also have the right to refuse any call. Please see the “Contact Information” (pg. 24) section of this handbook for the list of patient phone numbers on each unit.

Sending mail and packages

Patients have the right to send and receive mail while at OSH. Many patients look forward to receiving letters and mail from their family and friends.

Patients have a limited amount of storage space in their room. As a result, we ask that, if possible, before you send packages to your family member, you first contact unit staff for approval. If you do not know what unit to call, or if you have questions about sending packages, please call Consumer and Family Services at 503-947-8109 or 800-544-7078.

To send mail to a patient, please address it as follows:

Salem:

Patient name
Unit (if known)
2600 Center St NE
Salem, OR 97301

Junction City:

Patient name
Unit (if known)
29398 Recovery Way
Junction City, OR 97448

Patients are also encouraged to write letters to their family and friends. If they are unable to pay for stamps and writing materials, the hospital will provide them with supplies to send up to three letters per week.
Money/patient trust accounts

Patients may choose to open a trust account while at OSH. They can withdraw money from this account to pay for snacks, stamps and other items at the patient store or to buy food items from the café. They can also use their money to make purchases at local stores and restaurants or online.

Patients may not receive money directly*. If you would like to deposit money into your family member’s trust account, you can leave a check or money order in their name at reception, or send it by mail directly to the patient. Once received, hospital staff will help deposit money into a patient’s account. If patients do not yet have a trust account, hospital staff can open one for them.

*Crossroads program:

Visitors may give money directly to a patient in this program by informing Reception that they wish to do so when they check in for a visit. Reception will then arrange for the appropriate staff to be present during the transaction and to provide visitors with a receipt. Patients may have up to $30 in cash.
**Visitation**

Before visiting with your family member, you will need to fill out a visitor application.

**Step 1:**

**Visitor applications are available:**

- In person, at Reception in both Salem and Junction City
- By calling Reception and asking staff to mail a copy to you
  - Salem: 503-945-2800 or 800-544-7078
  - Junction City: 541-465-2554 or 877-851-7330

* Note there are separate applications for adults and children (under the age of 18).

**Step 2:**

**Complete application**

- Carefully read and follow the directions
- Make sure your application is legible, correct and complete
- Incomplete, incorrect or missing information could delay the approval process
- For questions about the application process, contact Consumer & Family Services

**Step 3:**

**Submit application**

- Choose your preferred method of submission, as identified on the visitor application form
- The OSH Security Department will run a criminal history check and notify the treatment team of any safety concerns
- The application is forwarded to the treatment team to review
- If approved by the treatment team, the patient will make the final decision to approve or deny the application
- Please allow five business days (M-F) from the date OSH receives the application to complete the approval process
- You will learn of the hospital’s final decision by letter, email or phone
- If you have questions regarding the status of your application, please call Consumer & Family Services

**Please note:**

- Child visitations are restricted to specific times (see schedule)
- Staff may deny or end visitation at any time if the safety of the patient, visitor(s) or staff is at risk
Visitation continued

Special arrangements

To ensure staffing and other availability, please call ahead to arrange the following:

● Gift Giving (see page 18 for details)
● Family Dining (see pg 18 for details)
● Visitor Cottage (see pg 19 for details)

Harbors visits

● Please call the unit at least 24 hours in advance to schedule a visit.

● First visits may be “non-contact” visits, in which the visitor and patient will talk by phone while viewing each other through a visitation window.

● Children are not permitted during non-contact visits.

Visitation day

● Check-in at Reception in the main entrance

● Give packages and gifts for the patient to Reception for screening and inventory

● Store your personal property (including cell phones) in provided lockers

● Complete a safety screening by staff, which includes passing through a metal detector

● Staff will escort you to the visiting location

When you visit the hospital, please know that some patients may react to revealing clothing or images that promote the use of drugs, alcohol or violence. For their well-being and safety, as well as for the security of staff and other visitors, we ask that you dress for the hospital environment. Clothing should include a dress or a shirt with either skirt, pants or shorts and shoes or sandals. Thank you for your cooperation.

Visits can happen indoors or outside. Pictured: Valley Quad on the Junction City Campus
Food during visits
There are several ways to enjoy food with your loved one during a visit. Please note that you must take any leftovers with you when you leave. Patients may not bring food back to their unit.

Store-bought food:
- Bring food and non-alcoholic drinks in their original, factory sealed containers
- Container cannot be glass, metal, or aluminum
- Food and drinks may not be homemade or from a restaurant
- Plastic grocery bags are not permitted

Kirkbride café and Valley café
Specific to Archways, Bridges, Crossroads and Junction City

You can enjoy a meal or snack with your family member at the café.

Hot and cold food, snacks and beverages are available for purchase.

Family dining
Special occasions call for a special meal with family. The Family Dining Room provides the perfect setting to celebrate a birthday, anniversary, holiday, or other memorable occasion. You can select a meal from the OSH Food Services catering menu (for a fee).

Please make your reservation two weeks in advance to allow time for menu planning. For reservations and food-ordering information, contact Consumer & Family Services at 503-947-8109 (Salem) or 541-465-2785 (Junction City).
Visitation continued

Gifts and other items during visits

- You may bring items to the hospital for your family member when you come to visit
- Give items for your friend or family member to Reception upon check-in:
  - With prior arrangement, Security will screen and bring special-occasion gifts (such as: birthday presents) to the visitation area so patients can open them in front of you
- Gifts cannot be wrapped
- Items can be put into gift bags

To ensure you bring only items that are allowed, you can:

- Call your family member’s unit to get approval for items in advance
- Contact Consumer & Family Services prior to your visit

Pictures

Due to privacy and confidentiality concerns, preauthorization is required for taking pictures while in the hospital. Please contact the Nurse Manager on the patient’s unit for information on how to receive preauthorization.

Visitor cottage

OSH Salem has a communal Visitor Cottage for family and friends traveling long distances.

- To request a reservation, please contact the patients’ social worker
- Advance reservations are required (one week minimum)
- The cost is $5 per night, per room, payable at check-in
- You can stay a maximum of three nights in a 30-day period
- Staff will assign you a private bedroom, but you will share all other areas (living room, dining, kitchen and bathrooms) with other guests
- You will receive bed linens and towels

The Visitor cottage on the Salem Campus
## Visitation schedule

### Harbors (.370 and GEI)—Anchor 1, 2, 3, Lighthouse 1, 2, 3

**Visitation Location:** Harbors first floor dining room

<table>
<thead>
<tr>
<th></th>
<th>SUN</th>
<th>MON</th>
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<th>WED</th>
<th>THURS</th>
<th>FRI</th>
<th>SAT</th>
<th>Holiday</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visiting Hours</td>
<td>9:15-11:15 a.m.</td>
<td>6:30-8:30 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td>3:15-4:30 p.m.</td>
<td>3:15-4:30 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td>9:15-11:15 a.m.</td>
<td></td>
</tr>
<tr>
<td>Adult Non-Contact</td>
<td>6:30-8:30 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td>3:15-4:30 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td>3:15-4:30 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td></td>
</tr>
<tr>
<td>Child Visits</td>
<td>2-4 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td></td>
<td>2-4 p.m.</td>
<td></td>
<td>2-4 p.m.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Archways (.370)—Tree 1, 2, 3, Flower 3, Leaf 1, 2

**Visitation Location:** Kirkbride Cafe*

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<th></th>
<th>SUN</th>
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<th>TUES</th>
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<th>THURS</th>
<th>FRI</th>
<th>SAT</th>
<th>Holiday</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visiting Hours</td>
<td>1-4 p.m.</td>
<td>3:15-4:30 p.m.</td>
<td>3:15-4:30 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td>1-4 p.m.</td>
<td>1-4 p.m.</td>
<td>1-4 p.m.</td>
</tr>
<tr>
<td>Child Visits</td>
<td>9-11 a.m.</td>
<td>4-6 p.m.</td>
<td></td>
<td>9-11 a.m.</td>
<td></td>
<td>9-11 a.m.</td>
<td></td>
<td>9-11 a.m.</td>
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</table>

### Bridges and Pathways(GEI)—Bridge 1, 2, 3, Bird 1, 2, 3

**Visitation Location:** Kirkbride Cafe*

<table>
<thead>
<tr>
<th></th>
<th>SUN</th>
<th>MON</th>
<th>TUES</th>
<th>WED</th>
<th>THURS</th>
<th>FRI</th>
<th>SAT</th>
<th>Holiday</th>
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</thead>
<tbody>
<tr>
<td>Visiting Hours</td>
<td>1-4 p.m.</td>
<td>3:15-4:30 p.m.</td>
<td>3:15-4:30 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td>6:30-8:30 p.m.</td>
<td>1-4 p.m.</td>
<td>1-4 p.m.</td>
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</tr>
<tr>
<td>Child Visits</td>
<td>9-11 a.m.</td>
<td>4-6 p.m.</td>
<td></td>
<td>9-11 a.m.</td>
<td></td>
<td>9-11 a.m.</td>
<td></td>
<td>9-11 a.m.</td>
</tr>
</tbody>
</table>
# Visitation schedule continued

These visitation schedules are accurate as of November 2018. For the most up to date schedules visit www.oshfriends.org.

## Crossroads (Civil Commitment) Flower 1, 2, Leaf 3
Visitation Location—Primary: Crossroads Visitation Room
Optional Visitation Location: Kirkbride Cafe*

<table>
<thead>
<tr>
<th></th>
<th>SUN</th>
<th>MON</th>
<th>TUES</th>
<th>WED</th>
<th>THURS</th>
<th>FRI</th>
<th>SAT</th>
<th>Holiday</th>
</tr>
</thead>
<tbody>
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<td>Visiting Hours</td>
<td>8 a.m.-</td>
<td>3-8 p.m.</td>
<td>3-8 p.m.</td>
<td>3-8 p.m.</td>
<td>3-8 p.m.</td>
<td>8 a.m.-</td>
<td>8 a.m.-</td>
<td>8 a.m.-</td>
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<tr>
<td>Primary</td>
<td>8 p.m.</td>
<td>p.m.</td>
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<td>8 p.m.</td>
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<td>8 p.m.</td>
</tr>
<tr>
<td>Visiting Hours</td>
<td>1-4 p.m.</td>
<td>3:15-4:30</td>
<td>3:15-4:30</td>
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<td>4-6 p.m.</td>
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<td>9-11 a.m.</td>
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## Springs (Neurological/Geriatric) Butterfly 1, 2, 3
Visitation Location: On unit

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CHILD VISITS: CONTACT UNIT TO SCHEDULE

## Junction City (GEI and Civil Commitment) Mountain 1, 2, 3, Forrest 2
Visitation Location: Valley Cafe

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* If the Kirkbride Cafe is full, the Trails visitation area will be opened
Contraband and prohibited Items

If you provide contraband items to a patient, hospital staff may restrict you from visiting your loved one, or they may refer you Oregon State Police. Supplying contraband is a Class C felony per Oregon Revised Statute (ORS) 162.185. Staff have the right to search you, or your belongings, while you are on OSH property if they have a reasonable belief that you possess contraband.

“Contraband” means any item that is not permitted on OSH grounds. Contraband includes, but is not limited to:

- Weapons, controlled substances, cannabis and products containing cannabis, drug paraphernalia, illegal substances, lighters or incendiary devices, explosives and escape devices;
- Any substance or article that is likely to cause harm to patients or others;
- Any substance or article that violates facility infection control requirements; or
- Any substance or article that is otherwise illegal.

“Prohibited item” means an item that could be possibly harmful for patients of a particular level of care. This could include items like aerosol spray cans, lighters, hair dryers and safety pins. Please contact your family member’s unit or Consumer & Family Services for information about prohibited items specific to their level of care.

The Salem campus of Oregon State Hospital
Resources for family and friends

**Consumer and Family Services:**
We work closely with patients and their families to answer questions about the hospital, provide education and support, and to help with any issues or concerns.

**Salem:** 503-947-8109  
**Junction City:** 541-465-2785

Visit [http://www.oshfriends.com](http://www.oshfriends.com) for more information and resources:
- Patient rights
- Additional hospital information
- Resources outside of OSH

**Office of Training, Investigations and Safety (OTIS):**
Investigation of all reports of alleged patient abuse.  
503-689-5076 or 800-406-4287

**Disability Rights Oregon (DRO):**
“To promote and defend the rights of individuals with disabilities.”
503-243-2081 or 800-452-1694

**National Alliance on Mental Illness (NAMI) Oregon:**
“Dedicated to improving the quality of life for individuals living with mental illness, as well as their families and loved ones.”
503-230-8009 or 800-343-6264

A TV room on the Junction City Campus
Contact information

Program director and nursing station numbers:

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Patient telephone numbers

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Note: These phones are answered by patients. Please ask for the person you want to talk to and the person who answers the phone will get them for you.

Patient phones are turned off at certain times of the day, including treatment mall hours and late night hours. These times vary by unit.
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