

# OSH COVID-19 Response



## Update to in-person visitation on the Junction City campus

### What is happening?

Starting Wednesday March 9, OSH will expand in-person visitation for **all** patients, regardless of vaccination status, with certain rules in place to reduce the risk of spreading COVID-19.

Since the COVID-19 outbreak among Junction City patients and staff caused us to close in-person visitation in January, we planned to re-open when the weekly test positivity rate for COVID-19 in Lane County fell below 8 percent, into the CDC's "moderate" range. Lane County has reached that range.

OSH will continue video visitation for those who want to use it — even after COVID-19 precautions are discontinued.

### What patients cannot have in-person visitation?

As a safety precaution, in-person visits are not allowed for patients on Persons Under Investigation (PUI) units. PUI units are where we monitor patients who exhibit symptoms of COVID-19, which can aid in preventing an outbreak.

### What happens if the infection rate goes above 8 percent again? Will in-person visitation close?

The infection rate will fluctuate, but OSH will not close in-person visitation again unless:

- There is an outbreak of COVID-19 on the Junction City campus;
- The weekly average infection rate is 8 percent or greater in Lane County; or
- There is a sudden spike in the Lane County infection rate. For example, we could close in-person visitation if the infection rate increased from 1 percent to 7 percent within a couple of days.

We will notify patients and visitors if we need to close in-person visitation again to protect patients and staff from the virus spreading to the hospital.

## What is the visitation schedule?

<b>Oregon State Hospital Junction City Campus Visitation</b>							
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Adult Visitation	1-4 p.m.	3:15-4:30 p.m.	3:15-4:30 p.m.	3:15-4:30 p.m.	3:15-4:30 p.m.	6:30-8:30 p.m.	9-11 a.m.

  

<b>Oregon State Hospital Junction City Campus Child Visitation</b>							
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Child Visitation	9-11 a.m.					4-6 p.m.	1-3 p.m.

See a full list of unit visitation times on the OSH

website: <https://www.oregon.gov/oha/OSH/FRIENDS/Pages/Visitation-Schedule.aspx>

## What do I need to know about child visits?

- All minors must be approved visitors. You can find visitor applications for minors at [www.OSHFriends.com](http://www.OSHFriends.com).
- Each patient is allowed two adult visitors at a time and up to four children per family. However, child visits are scheduled separately from adult visits.
- If you need an exception, please talk with Junction City Reception staff at 541-465-2554.
- Child visits will take place separately from other visits. The visitation schedule for children is different from the visitation schedule for adults. See the schedule at [www.OSHFriends.com](http://www.OSHFriends.com)
- Minors must be accompanied by an adult who is also an approved visitor.

## **What do I need to know about in-person visitation now?**

When you arrive at the hospital, visitors must go through the same health screening process as our employees. This consists of a temperature check and answering a few health-related questions.

In addition:

- All visitors must be on the Approved Visitors list. You can find visitor applications [here](#) or by clicking on “Visitation Information” at [osh.oregon.gov](http://osh.oregon.gov). To find out if you are already an approved visitor, please call OSH Reception at 541-465-2554 in Junction City.

## JC campus in-person visitation: Visitor FAQ

- Because of space and staffing limitations, all visits are by appointment only. Please have a few different dates and times in mind, in case your first choice is not available.
- Patients may have up to two adult visitors at a time and up to four child visitors at a time. Children's and adult's visits must be scheduled separately. The child visitation schedule is different from the adult visitation schedule.
- All visits will take place in designated indoor locations, at least until the weather improves in the spring.
- Patients and visitors must wear masks and maintain physical distancing from other visiting groups for the duration of the visit. A brief hug or handshake at the beginning and end of the visit is OK.
- If you have special needs or want to make any special requests, please let Junction City Reception know at least three business days in advance of your visit. Approval is dependent on the nature of the request and resource availability.
- Consuming food and drinks during visits is not allowed.
- When the café is open, visitors may purchase grab-and-go items for their loved ones at the end of the visit, which patients can take back to their units.

### **Why can't I consume food or beverages during the visit?**

As a healthcare setting, we must follow higher standards to ensure the continued health and safety of the people in our care, including keeping masks on for the duration of the visit.

### **How do I make an in-person visitation appointment?**

To schedule a visit, you must first be an approved visitor. You can find visitor applications [here](#) or by clicking on "Visitation Information" at [osh.oregon.gov](http://osh.oregon.gov). To find out if you are already an approved visitor, please call OSH Reception in Junction City at 541-465-2554.

Once approved, call OSH Reception in Junction City to make an appointment. Reception staff will ask you for the following information:

- The name of the person you want to visit.
- The names of all visitors planning to attend, including any minors.
- Your email address and phone number, in case we need to reschedule visitations for any reason.
- Your preferred visitation date and time, and alternatives if your preferred time is not available. Please refer to the visitation schedule for more information.

## JC campus in-person visitation: Visitor FAQ

If you need to cancel or modify your visit, call the hospital at the Junction City Reception number provided above. Modifications are dependent upon staff and space availability. Reception staff will also call you if a patient declines a visit.

### **What can I expect on the day of my in-person visit?**

Please arrive 10-15 minutes prior to your scheduled visitation time to check in with Reception. Also, please consider leaving any personal items either at home or in your locked vehicle.

We will ask you to complete the same health screening as our employees, in addition to a security screening. If you refuse or fail the health screening, the visit will be canceled to protect patients and staff from potentially becoming infected with the virus. If you pass the screening, staff will escort you to the visitation area.

Please be considerate of patients and other visitors and maintain physical distance. We will arrange tables and chairs to ensure there is enough social distance between visiting groups.

During your visit, we ask that you remain in your visitation space, keep your mask on, and keep furniture where you found it.

### **Can I bring my loved one items, such as clothes?**

Yes, you may bring items allowed on your loved one's unit. Please review the [OSH Property Item Access list](#) for more information about allowed items. You may drop allowed items off with Reception, which will arrange delivery later.

### **Who do I call for more information?**

Call 541-465-2554 to reach Reception in Junction City. You can also call Ombuds and Family Services for information at 541-465-2785 in Junction City.

**Please know that in-person visitation rules are subject to change. We will do our best to keep you updated.**