



Nov. 29, 2022

OSH Gift Giving

The Oregon State Hospital now has a process to allow you to give gifts to your loved one on special occasions. To ensure all items coming into the hospital meet our unique safety and security needs, all gifts must be purchased from the new [OSH gift giving catalog](#). Patient's friends and family also still have the option to send money for their loved one's trust account so patients can purchase items themselves.

You can give gifts in two ways:

1. In person visitors can work with OSH staff to purchase an item [from the catalog](#) before your visit. On the day of your visit, after checking in, you will pay for your gift at the hospital's patient market and would then give it to your loved one during your visit. Staff will take the item to their unit at the end of the visit.
2. You can send money for your loved one's trust account so they can work with staff to make a purchase themselves.

To have money added to your loved one's trust account, send a check or money order in their name to:

Patient Trust Department
Oregon State Hospital
2600 Center St NE
Salem, OR 97301

Q: When can I start ordering from the gift giving catalog?

A: You can start ordering on December 1, 2022. [Click here to view the catalog](#) or call the Salem or Junction City reception centers to have a copy mailed to you.

Q: How do I order a gift to give my loved one?

A: [Complete the order form](#) and submit the order form to:
OSH.Market@odhsoha.oregon.gov

Q: How long will it take for my loved one to receive the gift I have ordered?

A: We are asking for a minimum of two weeks to complete the order process and make sure the product is in the market for you to pick up.

Q: When is the last date for me to order a gift?

A: Gifts can be ordered up to December 19, 2022. They will be available for pick-up until the Market closes on January 2, 2023.

Q: Why can't I purchase a gift if I don't visit in person?

A: Gifts are ordered through the hospital's patient market, which is currently only able to take payments in person. Everyone has the option of sending money for their loved one's trust account so they can make purchases themselves.

Q: Can I pay for a gift in person even if I don't plan to visit?

A: Our reception staff are unable to accept payments for items ordered through the market. You can mail or drop off a check or money order in person for your loved one's trust account so they can purchase items themselves.