

Welcome to the 2027 Pharmacy Benefit Webinar with Judi Rx for Oregon PEBB!

Thank you for joining, we will get started shortly.

- Questions during the presentation can be submitted using the chat feature
- Time has been allotted to answer **general** questions about the 2027 pharmacy benefit at the end of the presentation
- Please refrain from sharing personal details on this webinar, we wish to protect your privacy under HIPPA.

Please note - this session will be recorded



Agenda



Who is Judi Rx?



Plan Details



Pharmacies In Network



Open Enrollment Details



Member Services Support





Judi Rx™

Welcome to the Judi Rx Family!

Judi Rx oversees the prescription benefit for all Moda Health medical plans. We work hard every day to ensure your prescription drug plan is cost-effective but in line with our mission: **your health.**





Understanding Your Prescription Drug Plan

Plan Details

The Formulary

- The formulary is a list of drugs that are covered by your plan, including generic and brand name drugs.
- Drugs that do not appear on this list are excluded under the Formulary.
- Drugs with no Food Drug Administration approval or with over-the-counter equivalents may not be covered.

Drug Tiers

- Each drug is assigned a tier depending on the type of drug.
- Oregon PEBB formulary tiers are Value Drugs, Tier 1= Generics, Tier 2 and Tier 3= Brands

Prior Authorizations

- Some drugs require a prior authorization before the prescribed medication can be dispensed.
- More details available at the Judi Rx Open Enrollment Webinars regarding the process.



Prior Authorizations

Prior Authorization Initiation



Who can submit

Member • Provider • Appointment of Representative



How to submit

Phone • Fax • Mail • Electronic
(Judi Health Provider Portal, Cover My Meds)

Decision Notifications



Sent to

Prescriber (fax)
Member (mail)



Members can check status of PA in the member app



Providers can check status of PA in the provider portal

PA Types



Initial:

No previously approved or denied cases for the requested medication

If denied, can go reconsideration or appeal



Renewal:

Request made within 60 days of a previously approved authorization expiration date or a recently expired authorization for the same medication.



Reconsideration:

Please note: not an ERISA requirement, a courtesy offered by Judi Rx

Request made within 30 days of an initial denial for the requested medication, with no reference to an appeal.

If reconsideration is denied, subsequent request will go to appeals



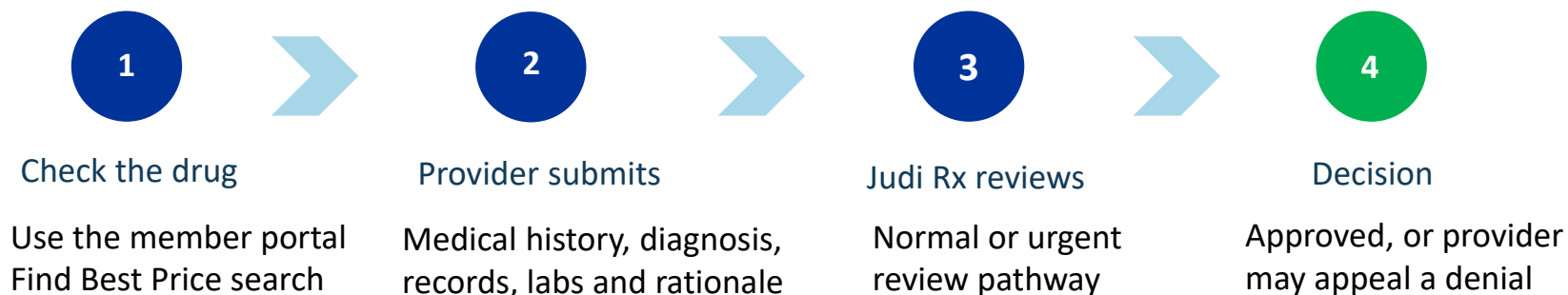
Appeal:

Request made within 30 to 180 days after the initial denial for the requested medication



Prior Authorization Process

How the Prior Authorization Process Works



Check your Prior Authorization status on the Member Portal

Member portal → Claims & Coverage → Prior Authorization
Or select View Case from Recent Activity, then View Details.

Decision Turnaround Times

15 Up to
15 days
normal urgency

72h **72 hours**
urgent requests



Judi Rx's Unique Network of >62,000 Pharmacies

Expansive network solution offers cost-plus economics for members





Benefits of 90 Day Supply through Home Delivery



Save Money

Your pharmacy benefit plan may offer lower copays or incentives when filling a 90-day supply compared to a 30-day supply. This can lead to significant cost savings over time.



Save Time

With a 90-day supply, you only need to refill your prescription(s) four times a year. This reduces the number of trips to the pharmacy. Most mail-order and retail pharmacies offer automatic refill services that you can enroll into, making it easier to stay on track with your medications by minimizing the need to manually reorder. If you use a mail-order pharmacy, your medication can be delivered directly to your door. This eliminates the need to visit a physical location altogether.



Stay on Track

With a larger supply on hand, you are less likely to miss a dose due to delays in getting your prescription(s) refilled. Staying consistent with your medication helps keep your treatment plan effective. This can provide better health outcomes

HOME DELIVERY SOLUTIONS





Costco Mail Order

Is Mail Order delivery right for me?

- Used for maintenance medication (i.e., long-term conditions like arthritis, asthma, diabetes, high blood pressure or high cholesterol).

How do I get set up with Costco Mail Order Pharmacy?

- PEBB members must register with Costco Mail Order either online or by phone to be eligible.
- Reach out to your prescriber and update your mail order pharmacy provider to Costco Mail Order.
- Ask your doctor to send an electronic prescription to Costco Mail Order.

Is there a benefit to using Costco Mail Order instead of a retail pharmacy to fill my maintenance medication?

- Will save time typically spent traveling and waiting at a retail pharmacy.

Online: Go to rx.Costco.com to create a patient account.

Phone: Call Judi Rx Customer Care and follow prompts for 'medications delivered to your home'.



Costco Specialty

Is Costco Specialty Pharmacy the same as Costco Mail Order?

- No, these are two separate pharmacies.

How do I get started with Costco Specialty Pharmacy?

- Members must register with Costco Specialty Pharmacy either online or by phone.
- Reach out to your healthcare provider and update your specialty provider to Costco Specialty Pharmacy.

Can I fill a specialty medication at a retail network pharmacy?

- Yes, there is one grace fill allowed and then you are required to fill at Costco Specialty Pharmacy. It is the exclusive pharmacy where Specialty Drugs must be filled.
- As a reminder, you do not need a Costco membership to use Costco Specialty.

Request your healthcare provider send your prescriptions electronically to
Costco Specialty Pharmacy #1710, Zip Code 53717 or fax your prescription to **1-855-213-0125**.
Ensure your healthcare provider includes your contact information.



What to expect during transition to Judi Rx

	Current Status	Eligible for Transfer to Judi Rx?
Prior Authorization	If approved and PA is active	Yes - Will be transferred to Judi Rx
	If previously approved but expired	No - Provider must submit new PA request to Judi Rx
Mail Order	If Active Mail Order Prescription	Yes - Incumbent will transfer to Costco
	If Controlled Substance	No – Contact Provider to send new script to Costco
	If Expired or Zero Refills	No – Contact Provider for new fill/script
Specialty	If Active Specialty Prescription	Yes – Contact Costco to set up delivery

Judi Rx will send communications in December to select members if:

- ✓ You previously were participating in mail order or took a specialty drug.
- ✓ Your previous pharmacy utilized was considered out of network with Judi Rx.

Judi Rx will send communications in February to select members if:

- ✓ Your prescription drug is no longer on the formulary list or it's on a different formulary tier.
- ✓ Medication you currently take requires a Prior Authorization under Judi Rx.

PEBB has elected 60-day Continuation of Therapy for Prior Authorization, Formulary and Tiering



Oregon PEBB Open Enrollment Portal

Frequently Asked Questions and Documents available!

Available
Oct. 1



Dedicated Call Center

Toll Free: 1-833-895-9846



Formulary Lookup



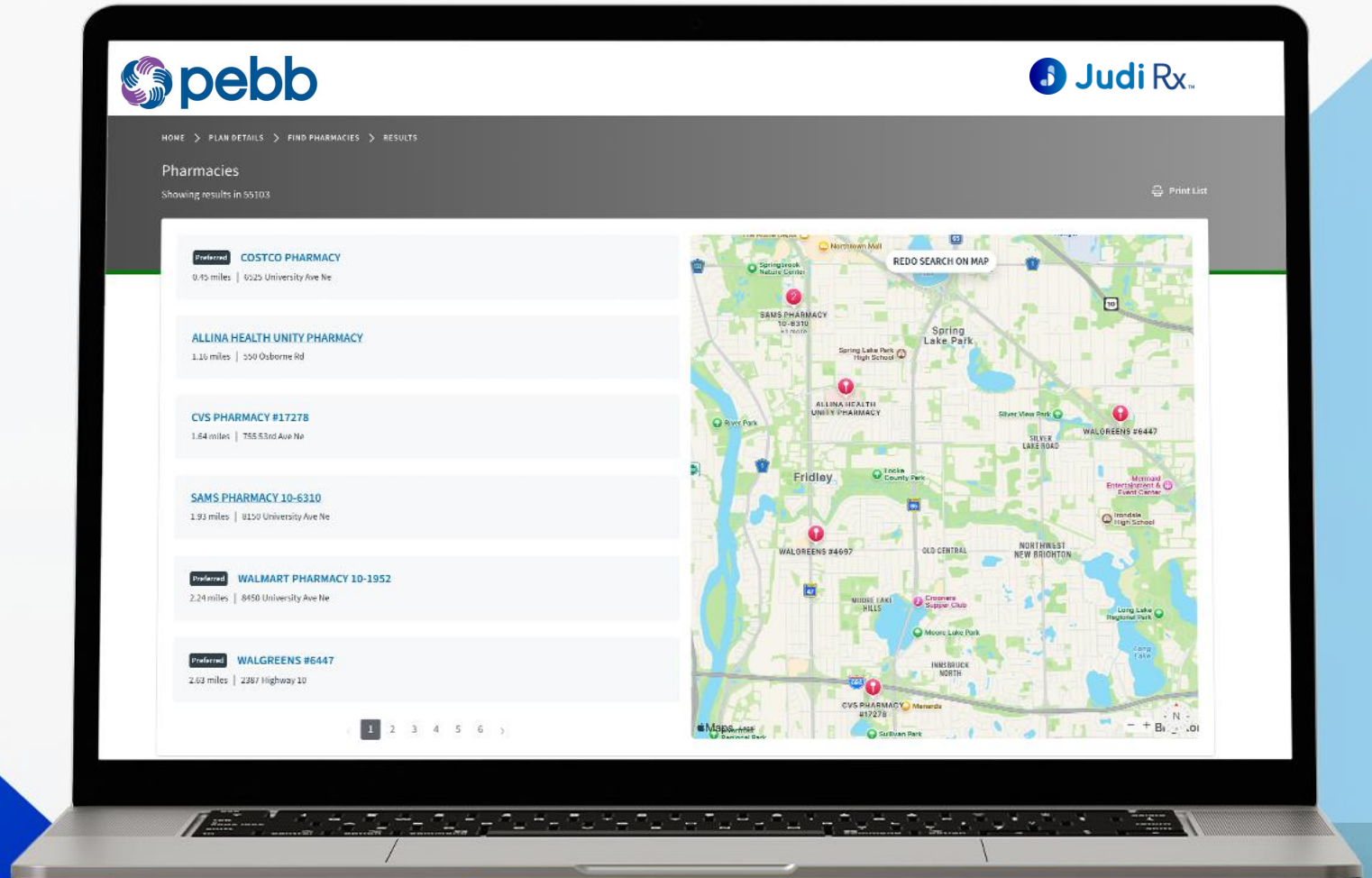
Pharmacy Finder



Drug Price Lookup



Custom Plan Design





Navigating the Open Enrollment Portal

1. Select the plan you would like to review



HOME > PLANS

Plans

Select a plan to find in-network pharmacies and to confirm coverage and pricing.

Moda PPO and Coordinated Care

Moda PPO Part-Time

Moda Coordinated Care Part-Time

2. From there you can find a pharmacy or check the price of a drug



Find Pharmacies and Pricing

Search for in-network pharmacies and compare drug pricing.

Search by Zip Code *

☐ Use My Current Location

Pharmacy Name



Drug Name



Minimum 3 characters

Search



Find Best Price Tool

1. Populate the zip code, pharmacy name, and drug.

2. Populate the quantity and day supply for the most accurate cost estimation.

Find Pharmacies and Pricing

Search for in-network pharmacies and compare drug pricing.

Search by Zip Code *



☐ Use My Current Location

Pharmacy Name



Drug Name



Minimum 3 characters

Search

Find drug pricing for: Lisinopril

CANCEL

Drug Details

Quantity *

30 Tablets

Dosage *

2.5mg

Form *

Tablet

Enter more information for more accurate pricing (optional)

Date ⓘ

01/01/2025

mm/dd/yyyy

Days Supply

30

Sex

Select...

Age



Tools Available Soon

- **Late December**
 - **Member Welcome Booklet**
 - Mailed to home address
 - Details your pharmacy benefit including Mail Order, Specialty, Prior Authorizations, Member Portal and Mobile App
- **January 1, 2027**
 - **Member Portal available**
 - 'Find Best Price' Tool
 - Track progress with accumulators
 - View your benefits information
 - Track Prior Authorization status
 - Formulary Document





Judi Rx Customer Care

Oregon PEBB Dedicated Phone Number
833-895-9846

**24/7, 365
DAYS A YEAR**



< 10 SECONDS

AVG. TIME TO TRANSFER
TO A PHARMACIST



< 30 SECONDS

AVG. TIME TO SPEAK
TO A CARE ADVOCATE



97% 1ST CALL RESOLUTION



91% OF REPS

ARE PTCB-CERTIFIED
PHARMACY TECHS





Judi Rx Mobile App

Search 'Judi Rx' to download on the app store

Available
Jan. 1



Find low-cost drugs at a pharmacy near you



Find a pharmacy



View your claims history



Download a digital pharmacy ID card



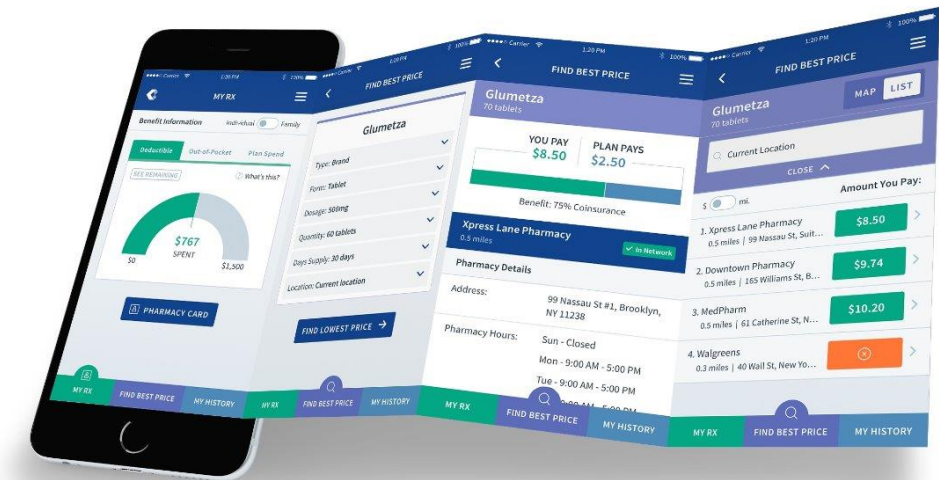
View which drugs are covered under your plan



Track how much money you have paid towards your out-of-pocket obligations



View or download member documents and plan forms



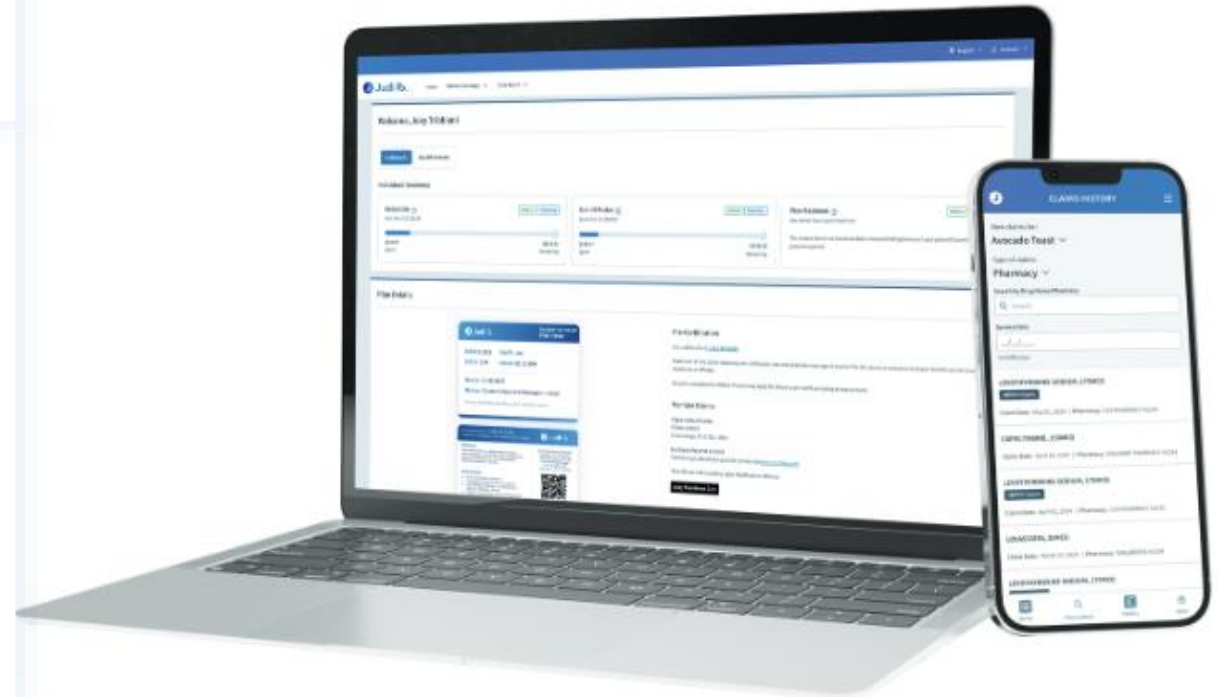


MEMBER PORTAL

The Judi Rx Member Portal is designed to empower members to understand and manage their pharmacy benefits.

You can experience this through our desktop website or our Judi Rx Pharmacy Benefits app. Accessing your member portal provides you with on-demand access to your personal prescription information.

Portal registration opens January 1, 2027





Important Reminders

ID Cards

- Member ID cards will be sent separately from the welcome packet and will be arriving to your homes in late December. The ID card is combined with your medical ID card.
- Be sure to provide your new ID card to your pharmacy for any drugs that will be filled on or after January 1, 2027.
- The pharmacy processing information will be included on your medical ID card.

Member Web Portal and Mobile App

ACCESS TO REGISTER ON PORTAL OPENS ON JANUARY 1, 2027

- All members can register for the member portal. Policy holders with dependents ages 16 and under can view their dependents' information in the portal.
- Pharmacy processing information is also available in the app if you need to have a script filled prior to receiving your ID card.



Q & A

If you have specific/personal questions or need help with transition of care:

Judi Rx Customer Care Team is ready to take your calls at 1-833-895-9846

On 1/1/27, register through the Judi Rx Member Portal

The Open Enrollment Portal is available now to price medications, review the formulary, find a network pharmacy, and review FAQs.



Thank you for your time!



Web: [Judi Rx | PBM of Judi Health](#)



Phone: 833-895- 9836

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