Forgot User Name or Password?

1. Go to [www.PEBBenroll.com](http://www.PEBBenroll.com). Under “Forgot your User Name/Password” on the left, click “Get It Now.”

2. Enter your employee information:
   - Your first and last name as on your paycheck
   - Your birth date (use the required format)
   - Your choice of ID number without hyphens or spaces
   - Click “Continue.”

3. Choose how you want to get your user name and temporary password
   - **Security questions.** You previously selected and set these. If you answer incorrectly three times and get locked out, call your agency payroll or benefit office during regular office hours.
   - **Email temporary password.** Select an email address you previously entered in the system. The system will send the information to that address.

4. At [www.PEBBenroll.com](http://www.PEBBenroll.com), paste your user name and temporary password in the fields on the left, and log in

5. Reset your password. Paste the temporary password in the “current password” field and enter a new password twice to confirm. Make sure to follow the password requirements.