

Providence Health Plan Transition

Providence Health Plan has announced important changes to its operations.

Beginning with the 2027 plan year, we will no longer sell or renew Individual and Family or Employer Group/Commercial plans. For our Medicare Advantage members, we are in discussions with a national carrier on an agreement that would ensure current members can continue their care with Providence providers. We will communicate details as they are confirmed. We are also committed to transferring the management of our Medicaid program to another organization.

Nothing changes for members, customers, or our provider partners right now. Coverage and service continue without interruption for all current members and customers throughout 2026. Providence Health Plan will honor all regulatory and legal obligations through the duration of this transition.

We are sharing this news now so that members, employers, and our broker partners have the time they need to understand their options and plan ahead.

Key messages

- Beginning in 2027, Providence Health Plan will exit most of our health insurance lines of business, while continuing to serve Medicare Advantage members through a potential new agreement with a national carrier.
- This means that Providence Health Plan will no longer offer Individual and Family or Employer Group/Commercial plans beginning in 2027. We know this news is impactful, and we are committed to ensuring members and customers have the information and support they need to find coverage that works for them.
- **It's important to know that nothing changes for members, customers, or our provider partners right now.** Members can continue to rely on their Providence Health Plan coverage to see their doctors, access medical services, and fill their prescriptions just as they do today.

- We are currently evaluating options for transferring the management of our Medicaid program to another organization. Final decisions are expected later this year, and we will share that information as it becomes available.
- Medicare Advantage members may be able to keep their plan in 2027. We are actively working on a potential new agreement with a national carrier, which would allow members to retain their coverage for 2027. We will share details as they become available.
- We will share more about Medicare Supplement as decisions are finalized.
- Existing employer group/commercial contracts will end according to their terms, with notice of at least 180 days to the employer. We will communicate directly with employers and our broker partners as decisions are finalized.
- We will be with members and customers every step of the way. In the coming months, Providence Health Plan will share resources to help members and customers understand their options, navigate the transition, and enroll in the right coverage for 2027. We will honor all contractual, regulatory, and legal obligations through the duration of this transition.
- We recognize these decisions affect those who work at PHP. Consistent with our values, we are committed to supporting our PHP caregivers with retention and transitional resources in the months ahead and will continue to communicate openly and transparently.
- We understand this is meaningful and impactful news for the members, customers, provider partners, and communities we have been privileged to serve for more than 40 years. Our Promise of 'know me, care for me, ease my way' has been at the heart of everything we do, and we are grateful for the trust our members and communities have placed in us. Our focus throughout this transition will be on continuing to serve members and our partners with the same care and dedication they have always known from us.
- For the latest updates, please visit: ProvidenceHealthPlan.com/status-update