

Q&A from October 3, 2018 PEBB Open Enrollment Webinar

The questions and responses below are copied and pasted from the webinar mostly as they were written, with only minor editing. We added the “Topic” column on the left to group similar questions together and help provide some context outside of the webinar. If you don’t find what you are looking for below, or if you are unclear about the response, please email any follow-up questions to inquiries.pebb@dhsosha.state.or.us or call PEBB Member Services at 503-373-1102.

Topic	Question	Response
12-month wait	If I was in delta dental and switched to Willamette, do I still have a 1 year waiting period before using the Ortho benefits?	No, Willamette Dental does not have waiting periods for any services. The ortho benefits start immediately for both adults and children enrolled on the plan.
12-month wait	Was the wait for Delta Dental for new folks that are signed up or for everyone??	Wait period is only for individuals that were added during Open Enrollment. If they were eligible before Open Enrollment and waited until Open Enrollment.
12-month wait	What plan needs a 12-month waiting period?	The Delta Dental plans have a 12 month wait only if you did not enroll in a dental plan when you were first eligible to. So, if you did not enroll in dental benefits last year, but this year you decided to enroll in dental benefit, then you would have a 12-month wait.
12-month wait	Are those stipulations on Delta Dental about the 12-month waiting period new this year?	No, they are not new this year. They only apply if you did not enroll in coverage when first available to. For example, if you choose to not enroll in dental coverage last year, but you decide that you want to enroll this year, then you would have the 12-month wait. It ONLY applies if you did not enroll in coverage before when you had the opportunity to do so.
12-month wait	If we switch dental plans now to Delta Dental, do we have to wait 12 months?	No.
12-month wait	If you have been a DELTA member for a while is there still a wait period?	No.
Address Change	Can we change home address any time?	Yes, you can but contact your payroll to make this change.
ASI Flex	What is an ASIFlex?	That is the third-party vendor that processes claims for PEBB members enrolled in Healthcare Dependent Care FSA and PEBB Parking and Transportation accounts.
Coverage	My question will be about the specifics covered by individual plans. I want to know how much is covered for Alternative Care, including Acupuncture, Chiropractic, Naturopath specifically for Providence, Moda Synergy, Moda Summit. I want to be able to compare the benefits for those 3 plans for those 3 items.	There should be a side by side comparison on the PEBB website to help with comparing the plans. It is also in the guide you should have received in the mail.
Coverage	Why does Moda on the east side of the cascades(summit) cover diabetic pumps 100% and on the west side of the cascades(synergy) covers only 85%? I work for Oregon so because I work on the west side I pay more out of pocket.	The coverage would be the same for both plans. Diabetic supplies are covered at 100% and DME is covered at 85%. If it stated differently on the slide, that was an error. I will look at it. Thanks.

Coverage	Diabetic pumps are considered supplies in summit and DME in synergy	They would be considered DME in both Synergy and Summit. The plans are identical, the networks are the only difference.
Deductible	Is the deductible for Orthodontic care lifetime or yearly? I also noticed it went up.	Lifetime for Willamette Dental group there is no lifetime maximum, the copay would apply for any orthodontia treatment that is recommended by a Willamette Provider.
Deductible	I pay for chiropractic care privately because the chiropractor says that I must meet my deductible before the \$10 copay is applicable for services. Is that correct?	Unfortunately, that is correct. However, your deductible applies to all medical services so if you meet it somewhere else, then the visit truly is \$10
Deductible	If I have expenses in Oct-Dec 2018, do those apply to my 2019 deductible?	There is no deductible on the Willamette Dental group plan.
Deductible	Do you have to meet deductible for lab and x-ray?	For the Moda plan, no. Lab and x-ray are covered at 100%, no deductible.
Deductible	If I am double covered, on my husband's insurance also, are my deductibles usually covered by the other ins company?	Yes.
Delta Dental	Is there any difference in coverage between the 2 Moda dental plans?	Yes. the benefit structure is different. For both plans, preventive is covered in full. The PPO plan has incentive benefit structure for Basic services while the Premier plan is 80%.
Delta Dental	Delta Dental - mentioned that night guard coverage is changing. Where can we see this info other than in the slide show? It seems that only summary info is available during enrollment.	This website has a lot of information, including our handbooks: https://www.modahealth.com/pebb . To get to the handbooks click on the plan materials tab on the left.
Delta Dental	Also can delta refer us to sleep dental or do they do that? My son is special needs and needs to be out	I would suggest contacting our Customer service and they will be able to help you with that. Their number is 888-217-2365
Delta Dental	If I choose MODA do I have to also choose Delta Dental?	If you choose Moda Medical you are not required to enroll in Delta Dental.
Delta Dental	1) Is Delta Dental's Health through Oral Wellness program effective for the 2018 plan year as well? 2) How do I avail myself to this program?	Yes it is currently available to you. I would ask your provider if they are participating in the program and they can do the assessment for you. If they are not enrolled in the program, tell them to contact Delta Dental and we can get them signed up. It is easy.
Delta Dental	In Dental plans is Moda Dental something different? I thought they were separate plans.	Moda offers the Delta Dental plans. We offer the Delta Dental PPO plan and the Delta Dental Premier plan.
Dental	For orthodontia..... if my child got braces in 2018 and treatment doesn't end until 2019 would I need to pay the additional \$1000 copay	No, the increased copay for orthodontia only applies if the member has not been banded yet.
Dental	I am interested in how many preventative dentist visits are covered each year for each of the 4 dental plans.	Preventative dental visits are determined by your dental record and needs

Dental	That is not my experience - Kaiser only provides one unless you have periodontal issues. They used to provide two regardless. Guess I need to call each plan.	The delta dental plans cover at least two cleaning every year. Through our health through oral wellness (HtOW) program, if you are at risk for gum disease or cavities, you could receive up to 4 cleanings per year. For Willamette Dental, cleaning frequency is customized to each individual person based on oral health and risk factors and can range from 1 to 4 cleanings per year.
Dental	Can a family split between two dental providers (adults with one, pediatrics separately)?	No, one subscriber picks the plan for the entire family.
Dental	Is teeth whitening covered?	For Willamette Dental teeth whitening is not a covered benefit. Our Providers can provide teeth whitening kits, whitening toothpaste, etc. and the supplies are obtained through the office you are seen at, but you would pay out of pocket.
Dental	If we have Moda medical coverage, do we have to do delta dental for dental?	No, that is not required. You can enroll in another dental plan.
Dental	Filling is \$40. Do you have to pay \$40 and \$10 copay? or only \$40? Thank you.	The office copay applies at every visit, plus the applicable copays for the services associated with the visit. So, for a filling, you would have the \$10 office visit copay plus the \$40 filling copay. If you have two fillings in one visit, it would be the \$10 office visit copay plus \$80 copay for the two fillings.
Dental	Can we schedule the dental appointment online at Kaiser?	Not yet, but we are working on that.
Dental	Can I do medical for Kaiser and dental for delta dental premier?	Yes.
Dependents	I may potentially have to take on my parent as a dependent, is there a requirement that must be met to qualify them as a dependent?	Unfortunately, a parent is not eligible for PEBB plans. You may want to check with OHP.
Dependents	I have a 25-year-old nephew with mental illness who lives with me fulltime. Does he qualify as a dependent?	Please see information on dependents who are not your children. If he meets requirements, he can be added to plans.
Dependents	He is my nephew not my child is he eligible to be on my plan?	Not unless you have court ordered legal guardianship.
Dependents	Can a dependent have a different plan than the primary for medical?	Not if they are covered as a dependent under your plan. You enroll as a family. However, you don't have to have the same doctors.
Dependents	Currently we are on MODA and will be switching back to PEBB Statewide. My Daughter that is on my plan is currently pregnant and due Jan 31st 2019. I'm wondering if she automatically be covered under the plan or is it best to stay with MODA?	If she continues to be eligible under PEBB plans she would be covered under the new plan.

DEV	Do we need to send in a marriage license this year along with IRS forms?	Not unless you are selected for the dependent verification. You will receive a letter from PEBB if selected.
Domestic Partner	Is that referring to married couples only?	Domestic Partner is an individual who are not married.
Double Coverage	My husband's insurance is MODA. Since it has been added for PEBB this year, I'm wondering if there is a benefit to having the same plan or insurer when you are double covered?	Hi, Moda has been offered with PEBB since 2015. A couple of benefits to having both Moda plans is that you only work with one carrier, and the provider networks will be the same.
Double Coverage	I said that backward - his is changed to Moda and I had not had it. Sorry. Same question though :). So, it would not reduce the primary/secondary coverage we have had correct?	The plans would coordinate. So, you would have coverage under both you and your husband. The benefit is you would be working with only one insurance company. And the provider network would be the same. So, you would not have to worry about a provider being INN on your spouse's coverage and not on yours.
Double Coverage	My husband has The Statewide Plan and I have The Choice Plan. How will the coordination of benefits work in 2019 with the different deductibles?	The deductibles are the same between the plans. And they will coordinate the same as they have in the past.
Double Coverage	Also, does Kaiser coordinate benefits with double coverage under Kaiser? (both my husband and myself have coverage separately - we each work for the State)	Yes, two Kaiser plans do coordinate.
Enrollment	How do I start my enrollment? Or do I need to finish this video before I can?	You can enroll online at www.oregon.gov/oha/pebb and click on log in.
Express Care	What is Express Care?	Express Care is a faster way to receive care for something that can't wait for a doctor's visit. You can have a visit through your phone, computer or in-person. The visits are covered in full-- you don't pay anything
Express Care	I am in out SE Portland. Where is there an express care location near to me? Gateway?	Yes, there is one in the Providence Gateway facility but they are also located in Walgreens. https://www.providence.org/our-services/urgent-care?
FSA	Who can help me figure out how to get/ use a FSA "credit card". Thank you!	You can contact ASIFlex at 1-800-659-3035 for assistance.
FSA	Does Health Care FSA cover dental and vision costs?	Yes, for any cost you pay that is not covered by the plan.
FSA	Can you pay for chiropractic care (if you are not running it through insurance) with an FSA?	Yes.
FSA	If you do not use all of your FSA money by the end of the year can you carry over any of the money left over. I heard some FSA let you carry over up to \$500.	We have a grace period for claims until March 15th on the HCFSA. All claims must be in by March 31st or you lose the money.

FSA	If you enroll in open enrollment (Oct 2018) but decide to change the amount of the healthcare FSA can you do that as long as it is before Dec 31, 2018?	You sure can.
FSA	Can an FSA be added for the current benefit year if we had a qualifying event? (My spouse just got a job, but the additional income would make it possible for me to have another payroll deduction). It would be great if I could possibly get the orthodontia benefit at the current \$1500 copay before it goes up in 2019.	Unfortunately, this event would not allow enrollment.
Guide/Handbooks	When will 2019 handbooks be available? I asked where I can see information other than the slides, and was directed to the websites, But only see handbooks for 2018.	The 2019 member hand books should be up in December. If you are wanting to check something, benefits are the same from 2018 to 2019 except for the what's new in 2019. That list is on page 2 of the open enrollment guide.
Guide/Handbooks	Should I have already received my Open Enrollment guide?	Yes, but they are online at www.pebbinfo.com
HEM	Do covered spouses have to take the assessment?	No, only the employee.
HEM	My contract just started Sept 15, I don't recall anything about HEM. Is that only for 2019?	If you are enrolled in PEBB benefits by 10/1/18 you are eligible for HEM.
HEM	I just started PEBB coverage on Oct 1 (two days ago). Do I still have an option to do HEM for the rest of THIS 2018 year? I think she said there's a lower premium.	Not for 2018, just 2019.
HEM	If I switch from one carrier to another where do I submit my HEM?	You complete your health assessment with your current 2018 medical plan.
HEM	If I want to add a domestic partner this year, Do they do the HEM? How do they sign up?	They do not have to do the HEM if you meet requirements for partnership you can add a partner. Please see the PEBB Summary Plan Description on the website for process page 17 on https://www.oregon.gov/OHA/PEBB .
Kaiser	Is Kaiser a HMO model?	Yes, it is.
Kaiser	I live in Eugene/Springfield area. I have 3 children. One is still at home. One is a student @ ASU in Tempe, AZ. My other child lives in Salem. Would Keizer plan work to cover all of us?	Yes, you would have access to our network in Eugene/Springfield (you can view our network at www.kp.org/findcare) and child in Salem would be able to access care there. As for your child attending college at ASU they would have access to our dependent out of area care benefit and Emergency and Urgent care. If the child at ASU needs more care than the dependent out of area benefit covers they would need to come back to Oregon so it doesn't work for everyone. you can find out more at kp.org and search for out of area dependent.

Medical Home	Out of state caught my attention. I have Providence choice. My daughter is in college in northwest WA state. Does the Providence plan cover he health care and at what level? She obviously cannot see our Medical Home practitioner.	Under Providence Choice, there is the out of network benefit of 30% for services. The intent of the plan is to have care through the medical home, which is in Oregon or SWWA. If she has an emergency, the copay is \$150 no matter where she is.
Medical Home	If I have Providence Choice and have Seaside Providence as my "home" and I need to go to Hillsboro Providence will it be covered in network?	Yes, just make sure you change your medical home to the one in Hillsboro before you go. you can notify us by a call to customer service or in your myProvidence account. you can change medical homes at any time.
Medical Home	Is a medical home considered a clinic or a doctor?	On the Moda plans, a Medical Home is a clinic. You would select a clinic and you could see any provider in that clinic.
Medical Home	In an Urgent Care situation would I have to change my medical home to be covered In-Network?	No. you can go to any urgent care facility. the copay is the same no matter what.
Medical Home	So, on a Providence plan I would need to have a specific doctor be my medical home, or would I be able to see any doctor at a clinic?	It's any doctor at a clinic. You pick the clinic.
Medical Home	What is a medical home? Do they approve procedures?	Your medical home is the clinic that includes your primary care provider. They will coordinate your care with specialists.
Medical Home	Is their approval required to get treatment that is covered?	They will refer you to the treatment that is needed. Your health plan will then pay for it. Does that answer the question?
Medical Home	What does "coordinate" mean? Must the primary care doctor approve the procedure/medication in order for it to be covered by insurance?	The primary doctor may determine that the procedure/medication is the right course of treatment. But they don't make decisions on how much the insurance pays. So, their "approval" is based on whether or not they will refer you to a certain specialist or if they will write the prescription.
Medical Home	Who makes the final determination on what is 'needed'? If the doctor and the patient have a disagreement on what is 'needed', is the procedure still covered if the doctor doesn't refer?	Not on the providence choice plan. That is the whole point of that plan. That's the "coordinated" piece. The statewide plan allows you to go where you want
Medical Home	How to report medical home?	Depends on the plan. If you are on Providence, you can call customer service or do it through your myProvidence account
Medical Home	I have Providence and I looked for it, but I did not see where I need to report the home.	You can call customer service, or you can do it through your myProvidence account.
Medical Home	If I move to a medical home through Providence do I need to do new referrals for everyone I am using	Changing medical homes? No. If you are new to the Choice plan then yes.
Medical Home	Do I have to call Providence for 2019 if there are no changes in my medical home?	No, only if you are new to Providence Choice or planning to change medical homes.
Medical Home	1) Under the Providence Choice Plan, I think I heard the presentation say that the Medical Home can be changed at any time. True? 2) Can the spouse have a different Medical Home from the employee?	1. True 2. Yes, you and your spouse can have a different medical home.

Medical Home	Does the medical home need to be updated every year?	The medical home is done through the plan. If you make a change you need to work with the plan.
Medicare	How do our plans work with Medicare? Husband is retiring next year and is currently on my insurance as his secondary coverage. Thanks!	PEBB plans pay first, Medicare pays second.
Medicare	If retired spouse will be eligible for Medicare is that considered "other insurance." Can I still cover him on my policy?	You can continue coverage if you are an active employee. Please check the Medicare website for a book that explains your options on Medicare when covered by a group plan.
Moda	If a dependent has dual coverage, how is it decided which plan is billed first?	It's the birthday year. Primary would be the subscriber with the earliest birthday.
Moda	For MODA, my daughter won't need to be re-referred to her GI, surgeon, etc. because they are in network? She has many specialists and it would be difficult to be referred back to them since she has already been seeing them.	Just make sure they are in Synergy or Summit (depends on the network you are on). Correct, no referrals are needed for specialists.
Moda	They are in Synergy, which is the network we would be in.	That should be fine.
New Hire	I am a new hire that started on 10/1. Do I need to enroll twice? Once for the remainder of 2018 and again for the 2019 year?	Yes.
Out of Pocket Max	The video said Statewide was going to \$1900/yr., but Choice was going to remain @ \$1500/yr.	Correct. But that is the out of pocket maximum. The deductible is still \$250.
Out of Pocket Max	Oh sorry, I meant out of pocket then...will we have paid 'max out of pocket' when pay the \$1500/yr. or \$1900/yr.?	If you max out on Choice, then your husband may still have \$400 to meet on this plan.
Parking Account	Is there more flexibility with changing parking accounts, because parking lot fees can change over the year? thanks	If the fees change that would be a QSC for a change.
Parking Account	So pretax parking money cannot be reimbursed?	No, it will not be refunded after Jan 1st if you made a mistake on your enrollment.
Parking Account	I do not pay for a parking spot, but I use the flex spending for parking, I get that taken out pretax and then get reimbursed. It sounds like folks who pay for a parking space pretax cannot get reimbursed form their FSA?	If you pay for parking via your paycheck you cannot get reimbursed via the fringe account.
Part-time	Will you cover differences between full-time and part-time employments in the various plans?	The major difference is copays and coinsurance are higher in part-time plans.

PEBB Statewide	Where do I find the PEBB Statewide list of preventive care procedures/medications?	This is available on The Providence website. You can link from the PEBB site to Providence at: www.oregon.gov/oha/pebb
PERS	I'm a PERS retiree . . . is this webinar going to address plans for me?	if you are not enrolled in a PEBB plan this only addresses PEBB.
PERS	I have a Providence Health plan which I switched to when I retired. It is listed as PERS Health Insurance Program (PHIP) Benefit Guide . . . is this the same as this website?	No, it is not the same. The PERS plans are different than the PEBB offered plans.
PERS	Oh my, ok . . . do you know if there will be a Webinar for my category?	I don't think this webinar will address PERS' plans.
Pre-Existing Conditions	When switching to different insurance providers, is full coverage provided even if there are preexisting conditions that were identified while with the other provider?	Generally, there are no pre-existing conditions except for organ transplants.
Premiums	How much more is the premium for plus every month?	PEBB Will need to respond to this. Thank you.
Premiums	PEBB previously rewarded employees financially for selecting the cheapest plan in their region, even if that plan was not in their best interests. That seems to have gone away, for which I am grateful. Any comment on the history and reasons?	The premium share is still in place for the 2019 plan year.
Prescription	I have MS and am looking at the specialty prescription for Providence Choice. It states that the specialty drugs are \$100. Is that per medication or for only a thirty-day supply per medication?	That is \$100 for every 30-day supply
Prescription	Ok. Per medication?	yes. each fill until you reach \$1,000 out of pocket
Prescription	For the Kaiser HMO plan, it lists \$50/specialty medication. Looks like the \$50 goes toward out-of-pocket maximum of \$1200 for family, is that correct?	
Prescription	Is there a list of "value drugs" available online?	Yes. If you visit www.providencehealthplan.com/pharmacy and click on the "PEBB Formulary" from the list, you can pull up the formulary with the value drugs identified.
Providence	Providence Choice: Does coverage apply outside of the U.S.?	Only for an emergency.
Providence	So, is PEBB also part of Providence? Is that why they are both on the same card?	PEBB is a state division; Providence is a medical carrier.

Providence	Is the PPO the same Statewide plan as last year, with a few increases? I do not see PPO listed on my insurance card for 2018.	Your card should say PEBB Statewide. It is the same thing.
Providence	I have had the Statewide Plan for 9 years, why are we saying PPO plan, is this a new plan then?	No, it just means there is an out of network option. It's still the same plan.
Providence	What does PPO mean? and why are they adding this verbiage?	PPO is the Statewide plan.
Providence	Is care covered abroad?	Yes, on the Statewide plan.
Providers	I live in Eugene ... how do I know which providers I can use if I choose a Kaiser plan?	You can check the PEBB site and link to KAISER for that information at: www.oregon.gov/oha/pebb .
QSC	If we move during the year can we change from Providence Choice to Statewide PPO?	No, this would not be a QSC.
QSC	If I add my husband to dental as a mid-year change is he eligible for Delta dental for dental work beyond preventative right away?	If you added him due to a QSC he doesn't have a wait.
QSC	What is a QSC?	Mid-Year Change or Qualified Status Change
QSC	I'm getting a divorce, but it is not over yet. Should I remove my soon to be ex-husband during open enrollment or should I do it when I have the divorce completed?	Please do this the month the divorce is final.
Rates	The 2019 Summary of Benefits answers many of my questions, but I have yet to find the prices for the various plan choices.	The premium rates are listed in the Open Enrollment Guide.
Rates	I got an answer to my prior question about the rates. I was told premium rates are listed in the open enrollment guide, but I don't believe I've seen it yet. Certainly not in the brightly colored mailings I've received.	The rates are on page 11 and as a member you pay a percentage depending on your choice of medical plan.
Referrals	Can referrals be obtained retroactively	Usually not.
Referrals	I have had specialists tell me that I do not have to have a referral even though I have Providence choice. Should I obtain one anyway?	Yes, please do.
Referrals	Do you need to check with the PCP for a referral even if you are seeing a specialist (e.g., dermatologist) that you have been seeing annually for preventative care checkups?	Yes, if you want to have preventive covered in full. Otherwise you have to pay the specialist cost share.
Referrals	If I change from PEBB Statewide Providence to the Choice option, do I have to start referrals all over again with specialist providers I am currently seeing?	Yes, because the Statewide plan does not require referrals. The Choice plan referrals come from the medical home and the medical home will need to resubmit those referrals.

Secondary Coverage	How does this work if I have insurance with Regence through my husband? Can I pick which coverage I want to use	If you pick a plan through PEBB for yourself, the PEBB plan will be primary for you
The Standard	I requested to increase Standard Insurance. It says to complete Medical History. where will I find that?	You need to complete this before 12/31/18. You can do this either by submitting the hard copy or do this directly on The Standard website. https://www.oregon.gov/OHA/PEBB/Pages/forms.aspx
The Standard	My Son will be 25 in December does he still qualify for the life insurance?	Yes, he is eligible until age 26.
Travel Assistance	Providence Statewide and Choice offer Travel assistance. To access we need to call Assist America. What is the phone number for Assist America?	It is new for 2019. I need to find that number and get it back to you.
Urgent Care	Does Urgent Care have additional charges like emergency room?	There could be additional charges if they do other things while you're there such as an x-ray or lab.
Value-added Resources	Where online can we find more information about the value-added resources?	www.providencehealthplan.com/findyourfit
Virtual Visit	How is a quick care different from an urgent care?	It depends. The virtual visits-- you don't have to go anywhere. You can visit with a provider from your home or work on your phone or computer. So that's one difference. The in-person visits are pretty much the same but the visit won't cost you anything.
Vision	If I get a pair of glasses before the end of the year, when would I be able to get another pair in 2019?	Benefits are based on a calendar year and reset again January 2019.
Vision	How is the "up to \$60" copay for contact exam determined?	It is based on the providers fee but will never be more than \$60.
Vision	My contact lens coverage used to cover both the lens and the exam fee. Now I have to pay the exam fee up to \$60?	Sometimes there is a separate contact lens fitting and exam fee (separate from the actual exam charge) In this case, it was not covered under your plan, but will be as of 1/1/19, capped at \$60 copay.
Vision	Are transition lenses covered on either plan?	They are discounted 35%-40% on both the Basic and Plus plans.
Vision	Is it possible to choose VSP in addition to Kaiser medical coverage? Their corrective lenses coverage seems not quite competitive.	Unfortunately, VSP is only available with other PEBB medical plans and Kaiser part-time.
VSP	VSP does not have an ID card where do you get your VSP ID number?	PEBB provides your unique ID number. When you see a VSP doctor, you provide your name, and the last 4 digits of that number.

VSP	How do the copays work with deductibles when my husband has VSP also and I have been on his insurance for 18 years.	I would need to know more about his coverage. There are no deductibles with VSP, just copays.
VSP	My wife has VSP through her work...would it benefit us to both be enrolled...double benefit? My daughter requires glasses.	It would depend on your cost-share with premium, etc. Both PEBB plans offer comprehensive coverage with annual benefits, so each covered family member could get a pair of glasses or contact lenses annually. If you are looking at double coverage, you would want to do the math to see if it makes sense.
Willamette Dental	Does Willamette work with special needs children?	Yes! Our Providers are great with children and children with special needs. If for any reason there is a challenge and we are unable to provide treatment, we will place an external referral to an outside provider and applicable copays would still apply.
Willamette Dental	Are dental implants done at all facilities?	For Willamette Dental, implants services are provided by Oral Surgeons and Periodontists. Not all offices have specialty providers, if you tell me which office or part of the State you live in I can let you know what offices would provide those services.
Willamette Dental	Lancaster Office, Salem Oregon	The Lancaster office does not have specialty providers on site. For implant services we would refer you to either the Springfield or Tigard. Our hope is to have specialty providers staffed in the Salem offices soon!
Willamette Dental	Can you choose Willamette and Moda, or do you have to have the Delta Dental?	You can choose Willamette Dental and Moda for medical.
Willamette Dental	How many pediatric dentists does Willamette Dental have in their plan?	All of our Providers are trained and experienced with providing treatment to pediatric patients. We have a few pediatric only providers in the Portland metro area.