Communications Update
Helpful information

The Open Enrollment Guide and the Summary of Benefits were mailed together in a brightly colored envelope last week.

Vanity URLs

• You can easily navigate PEBB web pages:
  • PEBBinfo.com – Goes to the PEBB home page
  • PEBBenroll.com – Goes to the enrollment screen
  • PEBBreminders.com – Where members can subscribe to and unsubscribe from text and/or email reminders.
  • PEBBondemand.com – Goes to video and slide presentations.
  • PEBBwebinars.com – Goes to the webinar schedule.
  o Webinars will be recorded and available at PEBBwebinars.com
Timeline

• **Sept. 5 email:** Members can take their health assessment
  We’ll send this again on Sept. 24

• **Sept. 24 email:**
  - General Reminder
  - HEM Login/password
  - Dependent Eligibility Verification reminder
  - OE Begins Oct. 1 – Oct. 31
  - Member enrollment webinar dates
    - Oct.3 – Medical, Dental, Vision
    - Oct.10 – Moda – PCP 360
    - Oct.17 – Flexible Spending Accounts
    - Oct.24 – repeat core benefits
      - Webinars will be recorded and available at PEBBwebinars.com
Timeline (continued)

• October 1: We’re open!

  Reminder emails
  - Open Enrollment is mandatory
  - Updating passwords
  - HEM
  - Tobacco and spouse/partner other coverage surcharge
  - Provide link to online Open Enrollment Guide and Summary of Benefits comparison

• Oct. 8: Every Tuesday in Oct.

  - Addressing topics from member calls from the previous week and reminders to enroll

• Oct. 14: Mid-month – half way there!

  - Have you made your plan selections?
Order OE Posters, Guides and Summary of Benefits

The PEBB open enrollment materials are now set up and ready to be ordered as part of the Publishing & Distribution (P&D) catalog item ordering system. These can be accessed by logging in at https://print.oregon.gov.

If your office doesn’t already have an account with P&D you’ll have to set one up. It’s quick and easy to do. It can take up to 24 hours to receive your password from P&D.

If you need any help logging in or ordering your materials just call Kiara at 503-373-1736 or email her at Kiara.Goldtrap@oregon.gov or call Carrie at 503-373-1770 or email her at Carrie.Bull@oregon.gov.

They are happy to walk anyone through who needs assistance. The system can be a bit tricky the first time you use it.

Most agencies or offices have at least one person with an account.

There is no charge. Your open enrollment materials will either be shuttled or sent UPS Ground.
Choosing Benefits Doesn’t Have to Be a Chore

Because choosing your benefits can sometimes be a slog, we want you to know about ALEX®, the virtual benefits counselor. This easy-to-use online tool is funny, speaks in plain English (not insurance-talk), and is available to help you figure out which benefits plans will best serve your needs (anonymously, of course).

Get benefits guidance that’s (dare we say) fun at www.myalex.com/pebb/2020
Surprise medical bills are about as fun as a broken foot. ALEX can help you plan for the worst and save on taxes to boot.
Thank you!