




PEBB Board Presentation  
PHP Network Access and Availability



# PEBB Statewide PPO

Administered by  
  
Open Option  
Providence Preferred Network in Select Areas

**PEBB**  
PUBLIC EMPLOYEES' BENEFIT BOARD  
Statewide Plan

Name: \_\_\_\_\_

ID Number: \_\_\_\_\_ Group Number: \_\_\_\_\_

Pharmacists: call 1-888-445-5518 for assistance  
BIN # 600428 PCN # 01420000

[www.ProvidenceHealthPlan.com/PEBB](http://www.ProvidenceHealthPlan.com/PEBB)

- Full access to the national Providence Signature Network and non-network providers
- In network providers across the U.S.
- Continued increase in virtual visits.



**Enrolled subscribers\***

**18,537**

**Enrolled members\***

**48,890**

*\*as of /09/12/19*

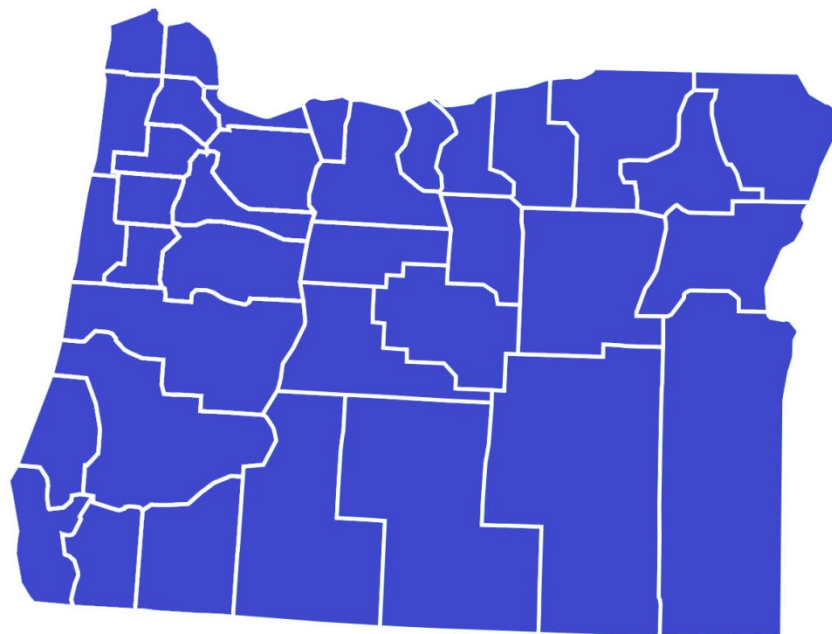


# Signature Network Access (Statewide)

Total Number of Hospitals: **58**


Total Number of PCPs: **3,128**


Total Number Specialists: **12,103**



- PCPCH Clinics included in Signature



Administered by  
  
Open Option

  
Providence Choice Plan

**Medical Home**  
Name: \_\_\_\_\_ Group Number: \_\_\_\_\_  
ID Number: \_\_\_\_\_  
Pharmacists: call 1-888-445-5518 for assistance  
BIN # 600428 PCN # 01420000

[www.ProvidenceHealthPlan.com/PEBB](http://www.ProvidenceHealthPlan.com/PEBB)

- Collaborative medical home model emphasizing patient-centered primary care
- Available in most Oregon counties
- Continued increase in virtual visits.



**Enrolled subscribers\***

**19,283**

**Enrolled members\***

**49,252**

*\*as of 09/12/19*

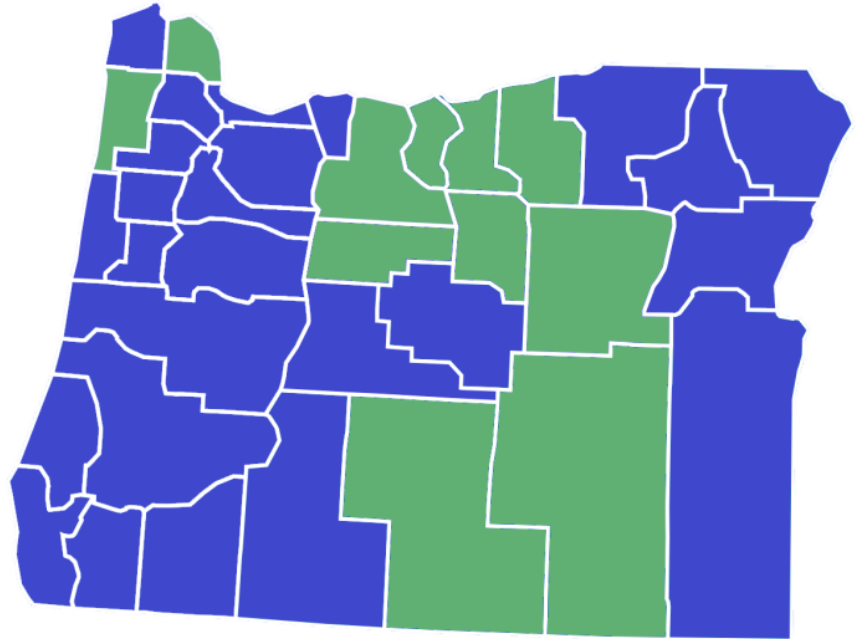


# PEBB Choice Network Access

Total Number of Hospitals: **48**

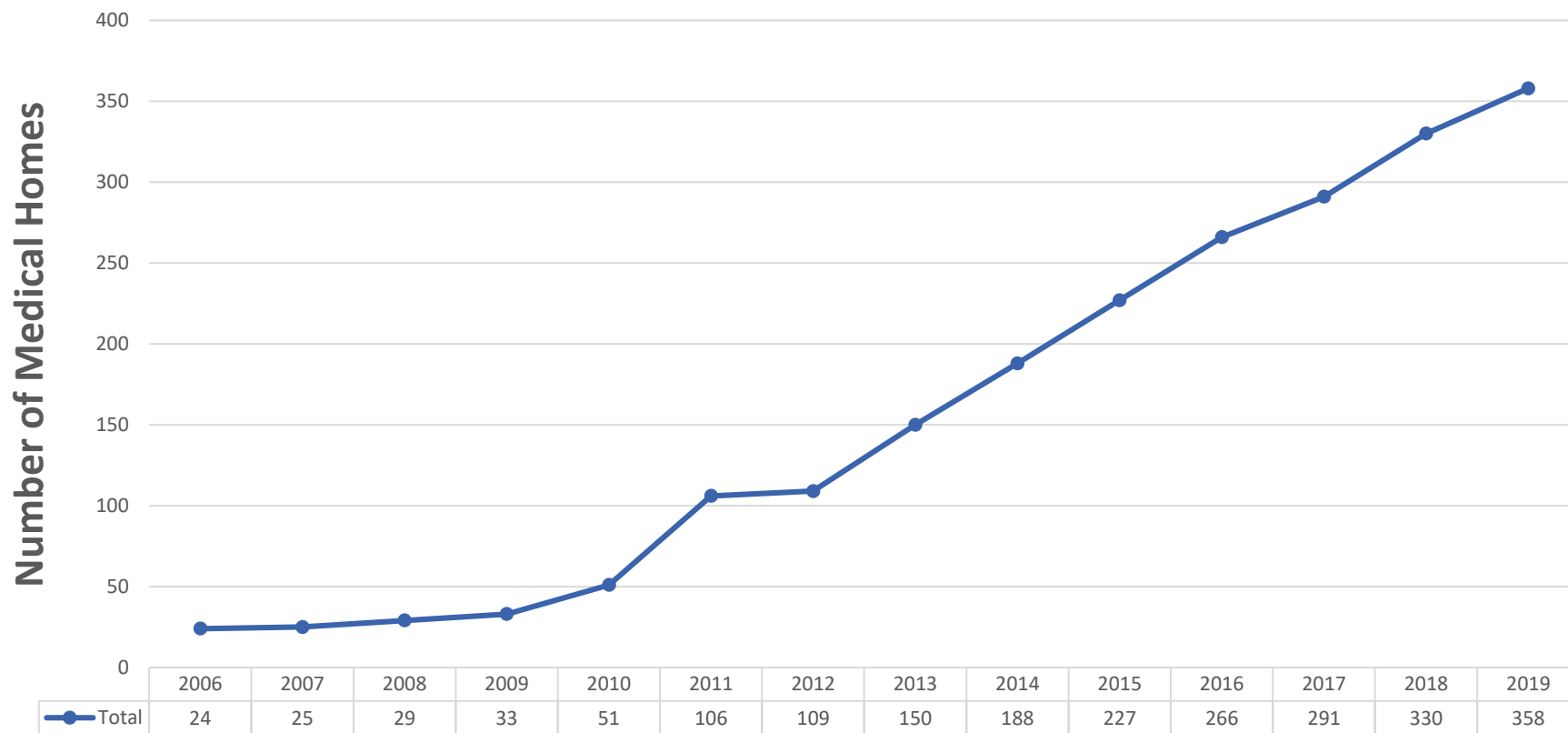
Total Number of PCPs: **2,700+**

Total Number of Specialists: **11,719**





# Choice Medical Homes





- Total PCPCH: **629**
- PCPCH In Network: **525**
- PCPCH not In Network: **104**
  - **Over 100 in Portland Metro area with 91 within 5 provider organizations**
  - **Cannot meet credentialing or PCP criteria**
  - **Indian Health Services, School Based Clinic**
  - **Not interested in being a medical home in the network**
  - **Other**
- **84%** of all PCPCH Clinics are in Network
- **53** Medical Homes are Providence Clinics



Providence is the only commercial payer in Oregon to support both CPC classic and CPC+, now underway in 18 regions

- Model designed to:
  - Increase capabilities in primary care
  - Hold practices accountable for performance reqs will impact total cost of care *over time*
  - Increase total payments to primary care *to meet*
  - Shift revenue from FFS to care management fee



Source: Centers for Medicare & Medicaid Services



- **Pay for Performance**

- Very long standing Pay for Performance program around quality metrics
- Metrics and thresholds re-evaluated annually
- Many Medical Homes with sufficient patient volume participate in the Pay for Performance program

- **CPC+**

- CPC+ partial capitation
- Care Management

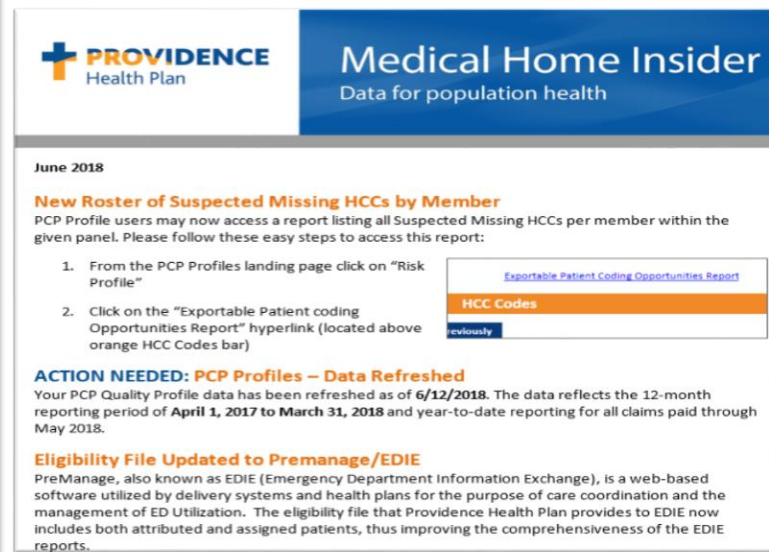
- **Value Based in 2019**

- Hospital
- Community



# Provider outreach to promote performance

- Onsite collaboration meetings quarterly
- Train-the-trainer with IPAs and large medical groups
- Training toolkit
- Monthly e-Newsletter
  - Notifying users of data refreshes and profile enhancements
  - Highlighting different metrics each month – sharing best practices
  - Tips-and-tricks for the PCP Profile



The screenshot shows the 'Medical Home Insider' e-newsletter header with the Providence Health Plan logo and the title 'Medical Home Insider: Data for population health'. The date is June 2018. The main content includes a section titled 'New Roster of Suspected Missing HCCs by Member' with instructions on how to access the report. A small table shows the 'Exportable Patient Coding Opportunities Report' with columns for 'HCC Codes' and 'Previously'. Below this is an 'ACTION NEEDED: PCP Profiles – Data Refreshed' section stating that data has been refreshed as of 6/12/2018. The final section is 'Eligibility File Updated to Premanage/EDIE', explaining that PreManage (also known as EDIE) is a web-based software used for care coordination and ED utilization management.

**Medical Home Insider**  
Data for population health

June 2018

**New Roster of Suspected Missing HCCs by Member**  
PCP Profile users may now access a report listing all Suspected Missing HCCs per member within the given panel. Please follow these easy steps to access this report:

1. From the PCP Profiles landing page click on "Risk Profile"
2. Click on the "Exportable Patient coding Opportunities Report" hyperlink (located above orange HCC Codes bar)

| Exportable Patient Coding Opportunities Report |            |
|--|------------|
| HCC Codes                                      | Previously |
|  |            |

**ACTION NEEDED: PCP Profiles – Data Refreshed**  
Your PCP Quality Profile data has been refreshed as of **6/12/2018**. The data reflects the 12-month reporting period of **April 1, 2017 to March 31, 2018** and year-to-date reporting for all claims paid through May 2018.

**Eligibility File Updated to Premanage/EDIE**  
PreManage, also known as EDIE (Emergency Department Information Exchange), is a web-based software utilized by delivery systems and health plans for the purpose of care coordination and the management of ED Utilization. The eligibility file that Providence Health Plan provides to EDIE now includes both attributed and assigned patients, thus improving the comprehensiveness of the EDIE reports.

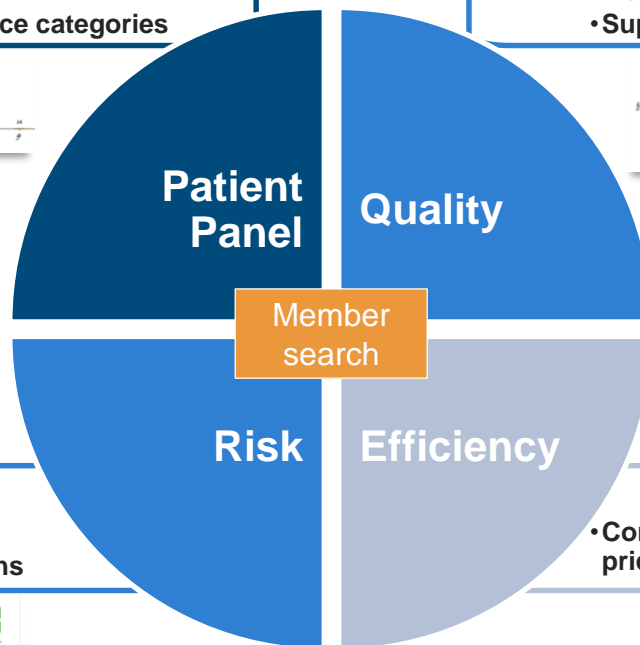
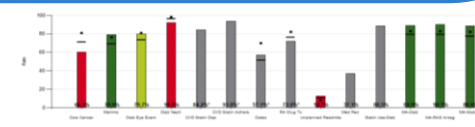


# PCP Profiles: timely, actionable data

- Risk stratified roster
- Frequent ED users
- Cost of care by major practice categories



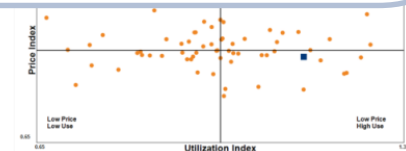
- 30 HEDIS and Stars measures
- Integrated gap reports at patient level
- Supports P4P contracts



- Suspected missing HCC
- Prior AWV
- Risk factor score calculations



- Comparison to geo peers: utilization, price, avoidable ED, ACSC, readmits





# Quality Patient-Centered Gap Reports

| List of Members for All Clinics Or Practices in POD |                        |                  |                      |               |                                   |                    |             |             |                 |
|---|------------------------|------------------|----------------------|---------------|-----------------------------------|--------------------|-------------|-------------|-----------------|
| Practice Name                                       | Pcp Name               | Line Of Business | Member Name          | Date of birth | Member's most recent visit to a P | Special Needs Plan | Colo Cancer | Cerv Cancer | Screening Mammo |
| Practice 1  | PCPFirst112 PCPLast112 | Medicare         | First11586 Last11586 | 10/26/1947    | 3/7/2017                          | N                  | Opportunity |             | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Medicare         | First15910 Last15910 | 3/21/1949     | 12/22/2016                        | N                  | Opportunity |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Medicare         | First25759 Last25759 | 11/2/1950     | 4/24/2017                         | N                  | Pass        |             | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Medicare         | First3266 Last3266   | 6/9/1943      | 1/10/2017                         | N                  | Pass        |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Medicare         | First23329 Last23329 | 12/3/1948     |                                   | N                  | Opportunity |             | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Medicare         | First24594 Last24594 | 11/22/1949    | 6/5/2017                          | N                  | Pass        |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First9038 Last9038   | 11/14/1957    | 5/1/2017                          | N                  | Opportunity |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First13822 Last13822 | 1/30/1961     | 1/31/2017                         | N                  | Opportunity |             | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First18088 Last18088 | 10/16/1954    | 1/13/2017                         | N                  | Pass        |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First24749 Last24749 | 11/22/1964    | 12/23/2016                        | N                  | Opportunity |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First25219 Last25219 | 5/25/1952     | 1/29/2016                         | N                  | Pass        |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First25327 Last25327 | 10/25/1961    | 5/18/2017                         | N                  | Pass        |             | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First2609 Last2609   | 4/12/1964     | 2/17/2017                         | N                  | Pass        |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First33547 Last33547 | 11/19/1956    | 6/17/2016                         | N                  | Pass        |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First12443 Last12443 | 6/26/1962     | 7/17/2017                         | N                  | Pass        | Pass        | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First11071 Last11071 | 3/7/1956      | 5/27/2016                         | N                  | Opportunity | Opportunity | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First14958 Last14958 | 10/30/1963    | 5/17/2017                         | N                  | Pass        |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First16098 Last16098 | 6/19/1954     | 5/25/2016                         | N                  | Opportunity |             | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First23468 Last23468 | 6/16/1958     | 6/26/2017                         | N                  | Opportunity | Pass        | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First24322 Last24322 | 10/24/1961    | 7/14/2017                         | N                  | Pass        | Pass        | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First24684 Last24684 | 1/27/1958     | 8/19/2016                         | N                  | Pass        | Pass        | Pass            |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First25232 Last25232 | 9/4/1956      | 6/9/2017                          | N                  | Pass        |             |                 |
| Practice 1  | PCPFirst112 PCPLast112 | Commercial       | First32478 Last32478 | 9/7/1958      | 7/26/2016                         | N                  | Pass        | Pass        | Pass            |

|             |  |
|-------------|--|
|             | Measure is not applicable                        |
| Pass        | Member has met criteria for numerator            |
| Opportunity | Member has <i>not</i> met criteria for numerator |



2019 6.8% overall provider network growth

.6% growth in prescribers

2018

| County, State | MD | MSW | PHD | RN | Grand Total |
|---------------|----|-----|-----|----|-------------|
| BAKER         | 3  | 15  | 4   | 2  | 24          |
| BENTON        | 27 | 57  | 20  | 6  | 110         |
| CLACKAMAS     | 22 | 193 | 84  | 21 | 320         |
| CLATSOP       |    | 27  | 2   | 3  | 32          |
| COLUMBIA      | 1  | 15  | 1   | 4  | 21          |
| COOS          | 2  | 18  | 1   | 4  | 25          |
| CROOK         |    | 2   |     | 1  | 3           |
| CURRY         |    | 8   | 1   | 2  | 11          |
| DESCHUTES     | 12 | 164 | 31  | 18 | 225         |
| DOUGLAS       | 7  | 46  | 5   | 11 | 69          |
| HARNEY        |    | 4   |     |    | 4           |
| HOOD RIVER    | 2  | 16  | 6   |    | 24          |
| JACKSON       | 15 | 133 | 24  | 12 | 184         |
| JEFFERSON     |    | 1   |     |    | 1           |
| JOSEPHINE     |    | 16  | 1   | 2  | 19          |
| KLAMATH       | 2  | 16  | 1   | 4  | 23          |

| County, State | MD  | MSW  | PHD | RN  | Grand Total |
|---------------|-----|------|-----|-----|-------------|
| LAKE          |     | 1    | 1   |     | 2           |
| LANE          | 30  | 270  | 69  | 28  | 397         |
| LINCOLN       |     | 36   | 3   | 5   | 44          |
| LINN          | 6   | 64   | 17  | 1   | 88          |
| MALHEUR       | 10  | 25   | 1   | 3   | 39          |
| MARION        | 15  | 129  | 45  | 21  | 210         |
| MULTNOMAH     | 152 | 649  | 225 | 74  | 1100        |
| POLK          | 5   | 14   | 3   | 3   | 25          |
| TILLAMOOK     |     | 5    |     |     | 5           |
| UMATILLA      | 3   | 16   | 6   | 5   | 30          |
| UNION         |     | 4    |     | 2   | 6           |
| WALLOWA       |     | 2    |     |     | 2           |
| WASCO         | 1   | 12   | 2   | 2   | 17          |
| WASHINGTON    | 51  | 283  | 121 | 46  | 501         |
| YAMHILL       | 7   | 45   | 24  | 7   | 83          |
| CLARK         | 20  | 284  | 76  | 38  | 418         |
| Grand Total   | 393 | 2571 | 774 | 325 | 4063        |



- Regional trainings on cultural competency and trauma- informed care in Portland, Salem, Medford, and Bend
- 14 site visits and 5 trainings scheduled for clinics
- Expanded payment model

BH integration in primary care

- National telehealth network
- Virtual visits increased from 1,051 in 2017 to 2,362 in 2018
- 90% for outpatient and 10% for medication services

Expanding access with virtual visits



- Providence Health Plan

- Highest rated statewide distributed network plan

|     |                                  |     |
|-----|----------------------------------|-----|
| 4.0 | Providence Health Plans - Oregon | PPO |
|-----|----------------------------------|-----|