

PEBB PCP360: High Performing Primary Care

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Overview

- PCP 360: High performing primary care access
- Statewide alignment
 - PCPCH
 - CPC+
 - SB 934
- Advanced payment model
- Provider reporting & partnership
- Virtual Visits & telemedicine
- Attribution process
- PCP 360 clinic locations

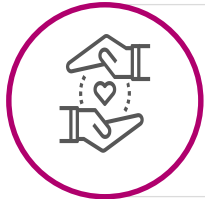


PCP 360 network access

- A PCP 360 delivers full-circle care, coordinating your care with other providers as needed
- High quality primary care providers who are willing to partner with you and be accountable for your health



PCP 360 Qualifications



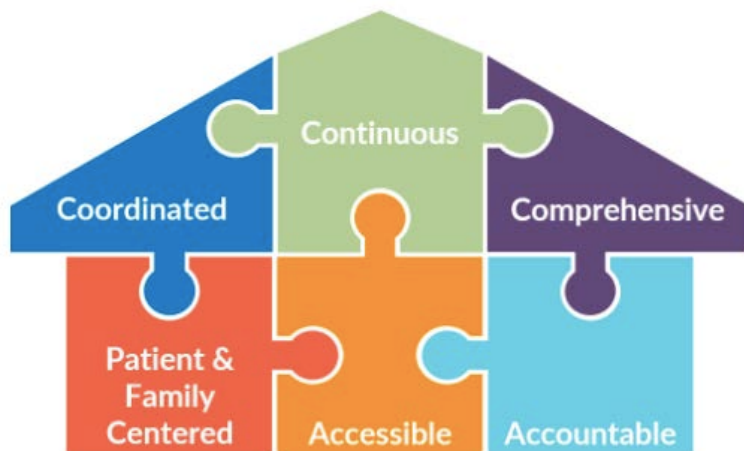
CPC+ - Comprehensive Primary Care + Program



PCPCH - Patient Centered Primary Care Home



SB934 – Primary Care Payment Reform Workgroup





Advanced payment models

Total cost of care incentive

- Providers receive bonus for holding costs below 3.4%
- Minimum savings threshold for payment
- Budgets risk-adjusted and blended with regional data where appropriate



Primary care infrastructure

- Support payments for primary care infrastructure
- Risk-adjustment to provide more funding for clinics with higher risk
- Higher payments for clinics with higher capabilities



Quality bonuses

- Incentives for clinical quality measures
- Data submission incentive for increased EHR data integration
- Measurements tailored to clinic populations (i.e. pediatrics)



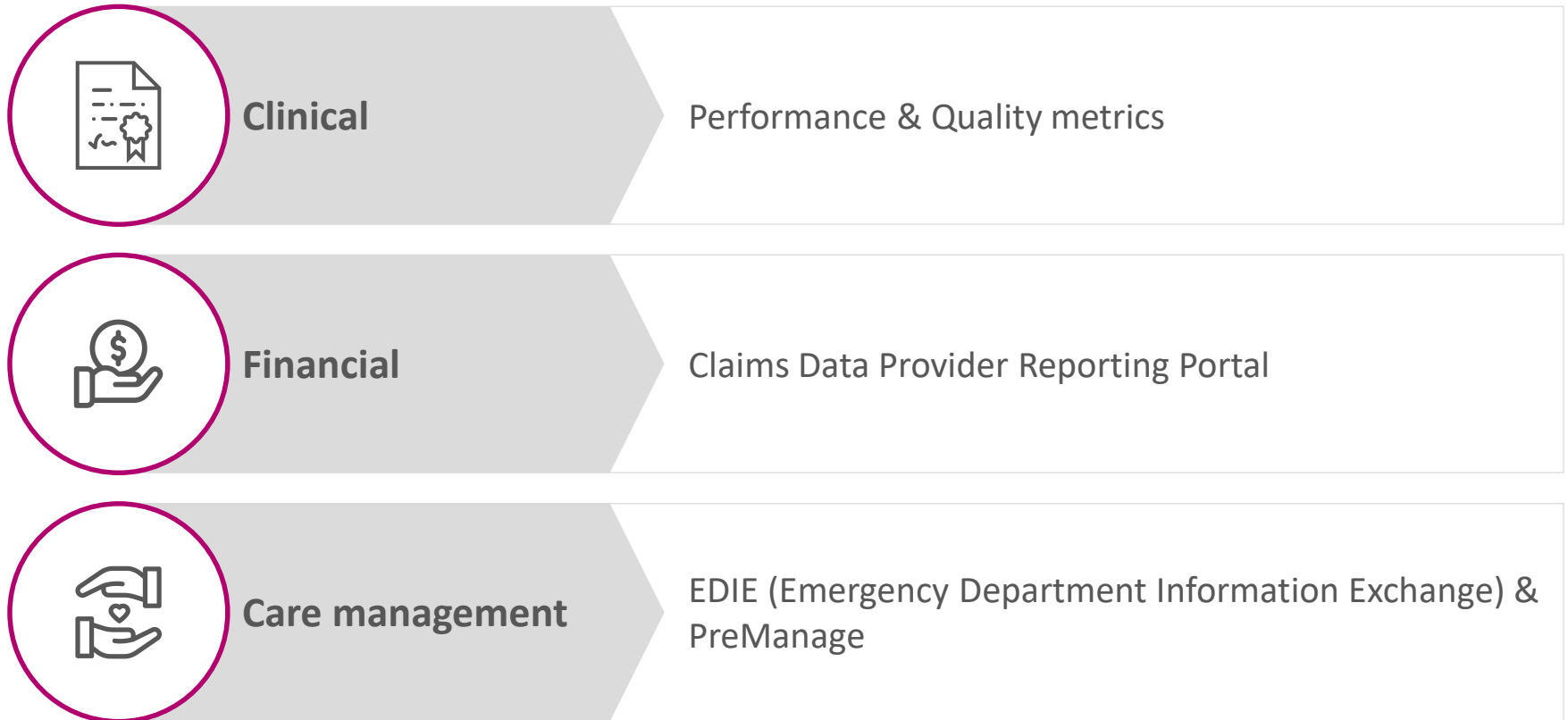
Capitation

- Convert primary care fee-for-service to capitation
- Allow clinics more flexibility to meet patient needs
- Rates based on historical risk



Provider reporting & partnership

Goal: Bidirectional & Actionable data exchange with providers



Virtual Visits: Moda-OHSU partnership

Next time you're sick, get care at home

Moda Health members, you can get urgent care from home!

Use Virtual Visits to see a licensed Oregon Health & Science University (OHSU) doctor, physician assistant or nurse practitioner on your computer or mobile device for:

- Colds and flu
- Allergies and poison ivy
- Bites, stings and more*


Plus, you will pay less for a Virtual Visit than traditional urgent care. To schedule a Virtual Visit, go to ohsu.edu/virtualvisits.



*Please do not use virtual visits for medical emergencies, including chest pain, uncontrolled bleeding or difficulty breathing. Get to an emergency room instead.

moda HEALTH oebb ohsu.edu/virtualvisits


Make life easier with Virtual Visits



moda HEALTH oebb

Now you can stay home when you need to most


Introducing Oregon Health & Science University's (OHSU) **Virtual Visits**. You can use Virtual Visits to see an OHSU healthcare provider through a live video chat on your computer, tablet or smartphone from 7 a.m. to 10 p.m. — seven days a week.




OHSU providers can diagnose and treat many adult and pediatric non-emergency medical conditions. They can also call in any necessary prescriptions. Plus, the cost of a Virtual Visit is typically lower than being treated at a doctor's office, urgent care center or emergency room. Use Virtual Visits for the following, and much more:

- Coughs
- Fevers
- Headaches
- Insect bites
- Minor cuts/scrapes/burns


Also part of Moda Health's Virtual Care offerings are eDoc and our Registered Nurse Advice Line. Use eDoc to email any non-urgent health concerns to board-certified physicians, pharmacists, psychologists and dentists. Use our Registered Nurse Advice Line to contact a registered nurse with any health-related concern 24 hours a day, 7 days a week.



Virtual Visits



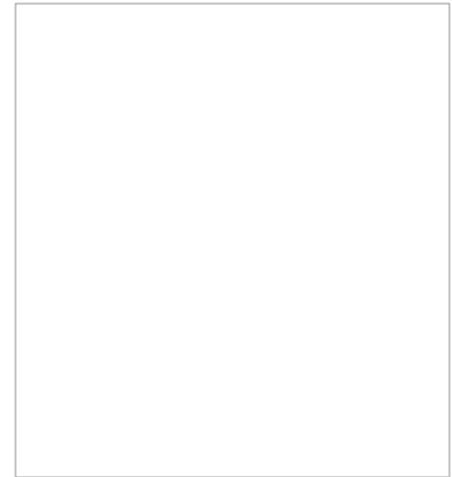
eDoc



Nurse Line

Virtual Visits is also a great option for college-bound kids. Just make sure they have a copy of their insurance card.

To schedule a Virtual Visit, go to www.ohsu.edu/virtualvisits. To learn more about our Virtual Care, log in to your [myModa account](#) and see "Virtual Care" on the home page.



Sample communications that we have shared with our groups

Behavioral health network

- Synergy/Summit (Oregon and Washington/Idaho border counties)
 - Total BH practitioners: **5,102** (25.4% growth since 2017)
 - Total clinics: **2,225**
 - Total chemical dependency facilities: **201**
 - Total Inpatient psychiatric facilities : **16**
- Behavioral health providers include
 - Psychiatrists, Psychologists, Mental Health Nursing, Licensed Professional Counselors, Licensed Marriage & Family Therapists, Licensed Clinical Social Workers, Mental Health Counselors, ABA Therapists, and Qualified Mental Health Professionals
- Annual recruitment outreach based on PEBB member utilization
 - This last year we targeted over 300 providers/clinics statewide, resulting in:
 - **56** additional providers/clinics in Synergy/Summit

Alternative care network

- Synergy/Summit (Oregon and Washington/Idaho border counties)
 - Total alt. care practitioners: **1,950** (11.3% growth since 2017)
 - Total clinics: **1,090**
- Alternative care providers include
 - Acupuncturists, Chiropractors, Massage Therapists, and Naturopaths (Non-PCP credentialed)
- Total massage therapy practitioners: **389**
 - As part of our annual network adequacy review, we targeted an additional 60 providers/clinics statewide that we are actively recruiting

PEBB PCP360: Member Experience

PCP 360

- Effective 1/1/20, members will select a PCP 360
 - Members can call Moda Customer Service
 - Members can select their PCP 360 in their member dashboard (MyModa)
- PCP 360s are searchable in Find Care, our online provider directory
- If members do not select a PCP 360, Moda will attempt to assign one based on previous utilization

PCP 360 member communications

Moda will send personalized letters to members mid-September

Letter A:

- Member is utilizing a PCP 360 and Moda is assigning them to that PCP 360

Letter B:

- Member has selected a Medical Home, but has not utilized a provider. We are not able to assign them to a PCP 360 – please select

Letter C:

- Member has not selected a Medical Home and the member has not utilized a provider. We are unable to assign a PCP 360 – please select

Letter D:

- Member is utilizing a provider that is not a PCP 360 and Moda will not be able to assign one

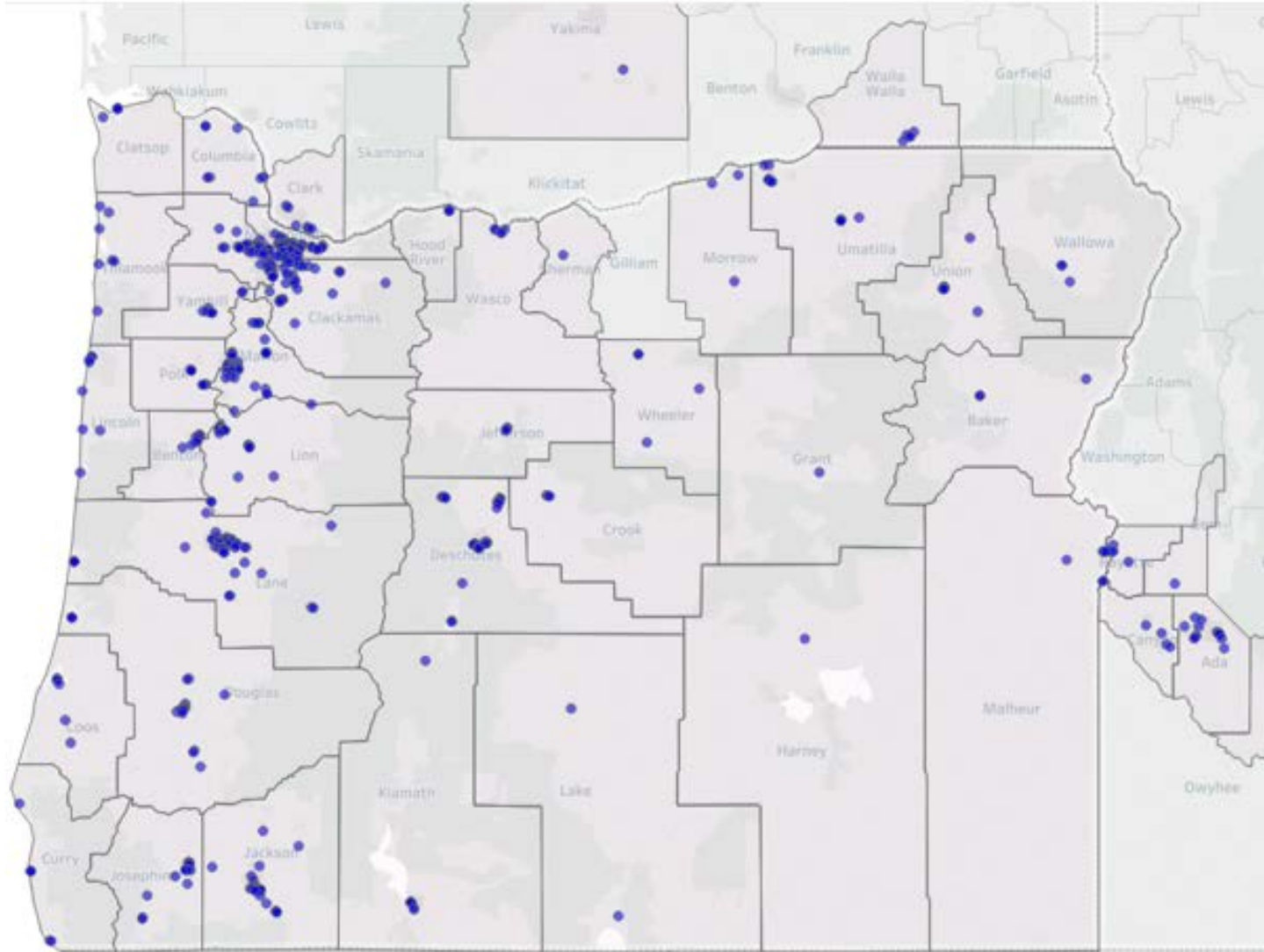
PCP 360 assignment

- Moda will assign identified PCP 360s prior to January 1
- Moda will continue to assign PCP 360s to members on a monthly basis
- Members can select or change their PCP 360 at any time
 - Selections become available the first of the month in which the selection is made
- Every member on the plan can choose their own PCP 360

CCM 2.0: Provider update

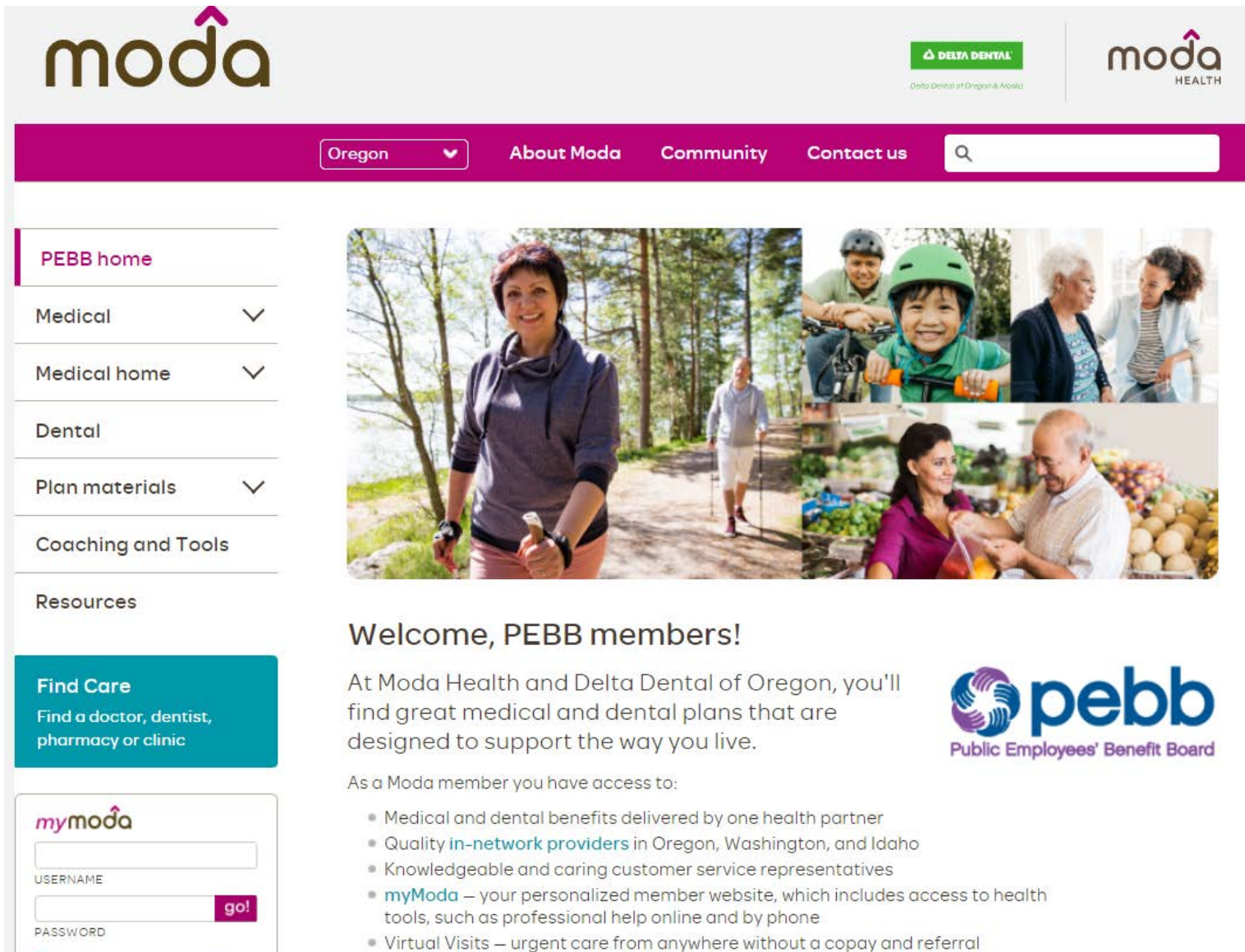
- Moda sent PCP 360 contracts to 197 health systems or providers
 - We are waiting on contracts from 13 providers
 - Three providers declined to participate
- The word is spreading!
 - Moda has received many inquiries from providers wanting to become a PCP 360
 - Our provider relations team works with the Oregon Health Authority (OHA) Patient Centered Primary Care Home (PCPCH) program to refer them to get assistance on becoming a PCPCH

PCP 360 clinic locations



Apendix

PCP 360 – Find Care



The screenshot shows the Moda Health website interface. At the top left is the 'moda' logo. To its right is a green 'DELTA DENTAL' button with the text 'Delta Dental of Oregon & Alaska' below it. Further right is the 'moda HEALTH' logo. A purple navigation bar contains a dropdown menu set to 'Oregon', and links for 'About Moda', 'Community', and 'Contact us'. A search bar is on the right of the navigation bar. On the left side, there is a vertical menu with items: 'PEBB home', 'Medical' (with a dropdown arrow), 'Medical home' (with a dropdown arrow), 'Dental', 'Plan materials' (with a dropdown arrow), 'Coaching and Tools', and 'Resources'. Below the menu is a teal 'Find Care' button with the text 'Find a doctor, dentist, pharmacy or clinic'. At the bottom left is a 'mymoda' login form with fields for 'USERNAME' and 'PASSWORD', and a 'go!' button. The main content area features a collage of four images: a woman hiking, a child on a bicycle, an elderly woman talking to a younger woman, and a man and woman at a grocery store. Below the images is the heading 'Welcome, PEBB members!' followed by the text 'At Moda Health and Delta Dental of Oregon, you'll find great medical and dental plans that are designed to support the way you live.' To the right of this text is the PEBB logo, which consists of a stylized blue and purple circular icon and the text 'pebb Public Employees' Benefit Board'. Below the welcome text is the heading 'As a Moda member you have access to:' followed by a bulleted list of benefits.

moda

DELTA DENTAL
Delta Dental of Oregon & Alaska

moda
HEALTH

Oregon

About Moda Community Contact us

PEBB home

Medical

Medical home

Dental

Plan materials

Coaching and Tools

Resources


Find Care
Find a doctor, dentist, pharmacy or clinic

mymoda

USERNAME


PASSWORD

go!



Welcome, PEBB members!

At Moda Health and Delta Dental of Oregon, you'll find great medical and dental plans that are designed to support the way you live.





As a Moda member you have access to:

- Medical and dental benefits delivered by one health partner
- Quality **in-network providers** in Oregon, Washington, and Idaho
- Knowledgeable and caring customer service representatives
- **myModa** – your personalized member website, which includes access to health tools, such as professional help online and by phone
- Virtual Visits – urgent care from anywhere without a copay and referral

PCP 360 – Find Care

Search by network
Select the **network** of the plan you have or are interested in.

Network 

Synergy 

Search by network

Don't have a network in mind? [Search as a guest.](#)

PCP 360 – Find Care

Name of provider
Rumbaugh, Lori C.

Type
- Any type -

Specialty ?
- Any specialty -

Location
City
- State - ZIP
10 miles

Accepting new patients

More search options

Search

The providers displayed in results are contracted with one of the Moda Health networks. Moda Health contracts with other provider networks. To find out which network you belong to, please contact a Moda Health customer service representative.

A provider's participation with a specific network can change over time. Please confirm your network and your provider's participation in that network prior to scheduling and receiving care.



[Download/print results](#)

Rumbaugh, Lori C. Internal Medicine

1 250 W Marquam St
Mount Angel, OR 97362
503-845-2000



2 5685 Inland Shores Way N
Keizer, OR 97303-3794
503-779-2271



Accepting new patients

[More details](#) >

Network:

Providers may not be in all networks at every location. See [details](#) for more information.

Connexus

MyModa member dashboard

mymoda Find care | Contact us | Moda Health home | Log out

Home Benefits Claims EOBs Resources PCP 360 Account eBill Contact us

< Back to PCP 360

Search for a PCP 360

Search by name or location

(optional) and/or within # miles of ZIP code Search

1-10 of 23 claims

Search results

	Provider name	Location	Distance	Specialty
Choose	Lastname, Firstname	Address line 1 Address line 2 City, State ZIP 503-123-4555	5 miles	Something special
Choose	Lastname, Firstname	Address line 1 Address line 2 City, State ZIP 503-123-4555	5 miles	Something special
Choose	Lastname, Firstname	Address line 1 Address line 2 City, State ZIP 503-123-4555	5 miles	Something special

Thank you

