



# Delta Dental Plan Management

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*Vice President, Chief Dental Officer*



Delta Dental of Oregon & Alaska

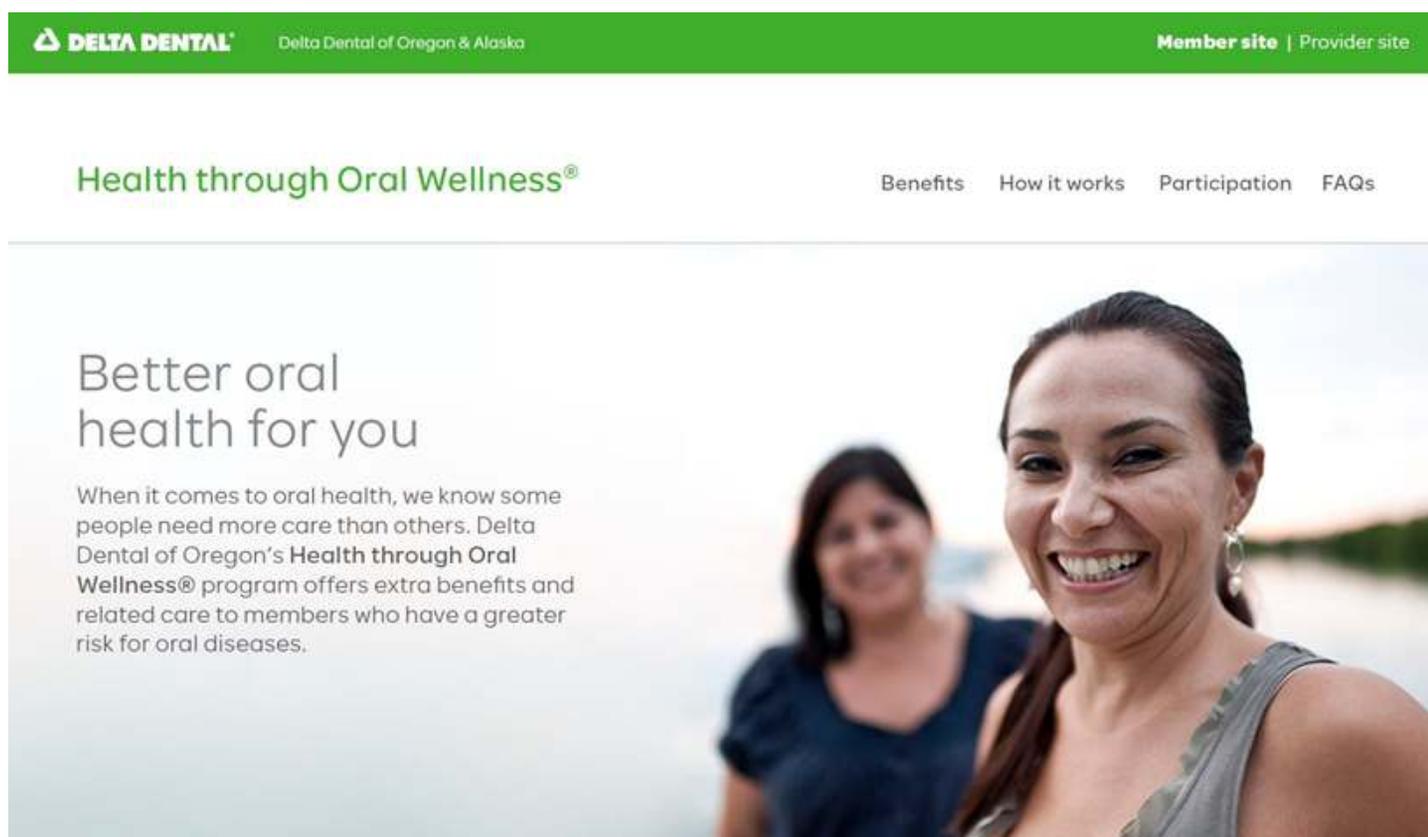


# Overview

- Health *through* Oral Wellness program update
- Recommended benefit change

# Health *through* Oral Wellness

- Launched for PEBB January 1, 2018



# Program goals- the Triple Aim

- Engage members in improving their oral health
- Engage dentists in providing evidence-based services
- Demonstrate improvement in oral health outcomes
- Cost savings over time



# Tooth replacement savings when treatment is guided by PreViser scores

<b>Tooth loss rate/ 1,000 adults</b>	<b>No treatment<sup>1</sup></b>	<b>Perio treatment<sup>2</sup></b>	<b>% Reduction</b>
<b>Mild periodontitis</b>	60	10	83%
<b>Moderate periodontitis</b>	140	30	79%
<b>Severe periodontitis</b>	430	140	67%
<b>Number of subjects</b>	523	776	

1. Martin JA, Page RC, Kaye EK, Hamed MT, Loeb CF. Periodontitis severity plus risk as a tooth loss predictor. *J Periodontol* 2009; 80: 202-209.

2. Martin JA, Page RC, Loeb CF, Levi Jr PA. Tooth loss in 776 treated periodontal patients. *J Periodontol* 2010; 81: 244-250.

# Member benefits

Promotes patient-centered care

- Risk scores are automated based on a science-backed algorithm
- Results are specific to the individual patient
- Calculation is multi-factorial based on risk factors, protective factors, age, gender, and date of exam

Results are immediate

- Scores are generated within seconds after answering the questions, providing patient with useful information at the time of the examination

Educates and engages the patient on oral wellness

- Accompanying report helps educate patients about the importance of oral health and the relationship to overall wellness and co-morbid medical conditions
- Patient receives information to make an educated decision on treatment plan acceptance and the importance of compliance

Tracks patient progress over time

- Graphs progression over time, allowing the patient to view progress and stay motivated

# PEBB benefits

- Emphasizes evidenced base preventive care
- Ensures quality- the right services are available to right members in real time
- Cost savings over time

# Member awareness



## Health through Oral Wellness®

When it comes to oral health, we know some people need more care than others. Delta Dental of Oregon's Health through Oral Wellness® program offers extra benefits to members who have a greater risk for oral diseases.

The program uses an oral health assessment to find out your risk of tooth decay, gum disease and oral cancer. Based on your risk score, you may qualify for additional cleanings, fluoride treatments, sealants and periodontal maintenance.\*

With extra benefits and related care, you can:

- ▶ Take charge of your oral health
- ▶ Prevent oral health issues before they happen
- ▶ Access resources to manage your oral health
- ▶ Learn how to achieve and maintain better oral wellness

**Ready to get started?**  
Follow these simple steps to see if you qualify:

- 1 Visit [deltadental.com/oralwellness/members](http://deltadental.com/oralwellness/members) to learn more about the program and take a free oral health risk self-assessment. You can choose to share your results with your dentist to start the conversation.

**2** Talk to your dentist about the program. If they're not registered, ask them to call our toll-free Health through Oral Wellness provider line at 844-663-4433. Once registered, they can perform an oral health risk exam and can let you know if you qualify.

**3** To look for providers registered with the program, go to [modahealth.com](http://modahealth.com) and choose Find Care. Dental providers registered with Health through Oral Wellness will have a badge icon next to their name.



Registered provider badge icon

**Still have questions?**  
We're here to help. Contact our customer service team toll-free at 866-217-2365. TTY users, please call 711. Or visit [deltadental.com](http://deltadental.com) to learn more.

\* All enhanced dental benefits are subject to your plan's annual maximum and other limitations.



Delta Dental of Oregon and Alaska





Delta Dental is part of the Moda, Inc. family of companies.  
*Our mission is the same as it was more than 60 years ago – to find a better way to health, every day, for the people and communities we serve.*  
As a founding member of the Delta Dental Plans Association, we offer affordable, quality dental coverage to people in the Pacific Northwest and beyond.

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## You may be eligible for extra dental benefits!

Delta Dental of Oregon's Health through Oral Wellness® program offers extra benefits and related care to members who have a greater risk for oral diseases.

Learn more about Health through Oral Wellness at [modahealth.com/oebb](http://modahealth.com/oebb).

## Give this card to your dentist!

Place this card in your wallet as a reminder to discuss the program the next time you see your dentist.

If they're not registered, ask them to call our provider line at 844-663-4433. Once registered, they can perform a clinical oral health risk assessment and can let you know if you qualify for extra benefits.

**Questions?**  
We're here to help!  
For questions, please email the Delta Dental Customer Service team at [dental@modahealth.com](mailto:dental@modahealth.com).

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# Find Care – provider lookup tool

moda | Find Care

Contact us modahealth.com

## Search our provider directory

Find medical, vision, dental, and pharmacy providers.

### Search as a member

Enter your ID number to be shown only your in-network providers.

ID number 

Remember me

Search as a member

#### Get your digital member ID card

Use our app to see your ID card while on the go.  
Available for iOS and Android devices.



### Search by network

Select the network of the plan you have or are interested in.

Network 

Search by network

Don't have a network in mind? [Search as a guest.](#)

Jessica Mintie Kloenne LLC Dentist - General Practice



Distance: 0.3 mi  
511 SW 10th Ave #804  
Portland, OR 97205  
503-830-7439

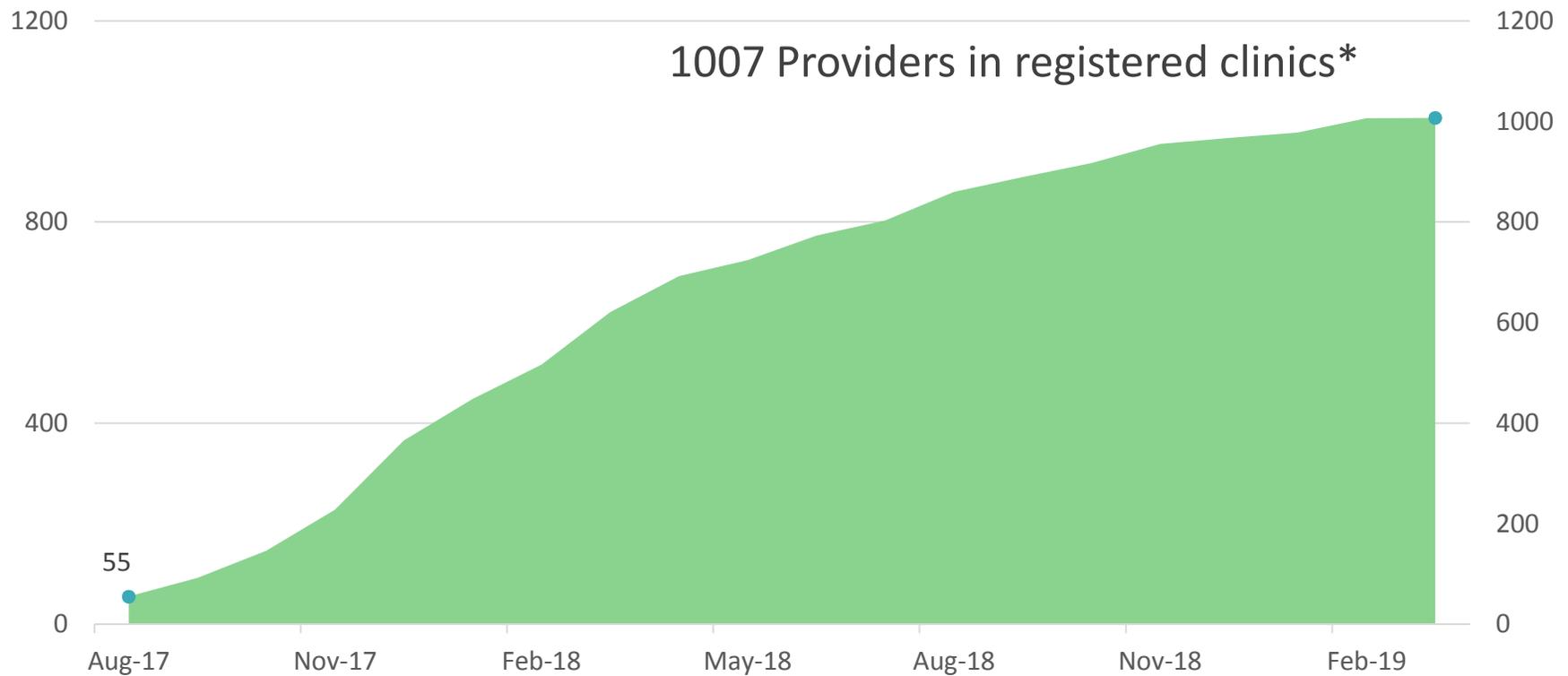


Accepting new patients

Network: Delta Dental Premier

[More details](#) •

# Provider recruitment since inception



\*as of March 7, 2019

# Program growth

- Launched Oct 2017 for OEGB
- January 2018: PEBB, additional self insured large groups
- January 2019: CIS, all fully insured large and small groups and additional self insured large groups

# Program impact

Total assessments completed since 1/01/2018*	<b>7,800</b>
Total assessments resulting in enhanced benefits	<b>69%</b>
PEBB member assessments completed since 1/01/2018	<b>5,811</b>
PEBB member assessments resulting in enhanced benefits	<b>2,477</b>

\*As of December 31, 2018, does not include Medicaid

# Next steps

- Continue provider recruitment and training
- Continue member promotions
- Build out reporting capabilities

# Benefit change considerations

- Allow coverage for composite restorations on posterior teeth
  - **Rational:**
    - Composite strength, longevity and fracture resistance have improved over time. A growing number of dentists solely offer composites as a restorative material.
    - Removes the burden of paying the differential between amalgam and composite fillings from the member.
  - **Premium Impact: + 1.0%**



*Delta Dental of Oregon & Alaska*

# 976 Provider locations (as of Feb 14, 2019)

County	Providers	County	Providers	County	Providers
Baker	6	Harney	0	Morrow	0
Benton	21	Hood River	18	Multnomah	188
Clackamas	112	Jackson	33	Polk	22
Clatsop	5	Jefferson	2	Sherman	0
Columbia	6	Josephine	26	Tillamook	0
Coos	17	Klamath	11	Umatilla	18
Crook	1	Lake	0	Union	6
Curry	3	Lane	73	Wallowa	0
Deschutes	72	Lincoln	7	Wasco	4
Douglas	9	Linn	43	Washington	134
Gilliam	0	Malheur	8	Wheeler	0
Grant	1	Marion	104	Yamhill	26