Community Based Organization

Non-LPHA Self-Referral Process Training

Here's what we will talk about today:

- Language check

- Non-LPHA self-referral process and forms

Language check

CBO: Community Based Organization

The term we will use when we are talking about organizations like yours

Typically this means a non-profit organization that serves community members.

LPHA: Local Public Health Authority

Otherwise known as your county public health department. They usually provide things like immunizations, food safety inspections, etc.

Local Public Health Authorities are leaders in the COVID-19 response.

CRRU: COVID-19 Response and Recovery Unit

- The group that is leading Oregon's COVID-19 response

- Staffed by Oregon Health Authority and Oregon Department of Human Services

- Includes a team of epidemiologists – our COVID-19 disease experts

Quarantine and Isolation

Quarantine means staying away from others when an individual has been within close contact of someone with confirmed COVID-19.

Isolation is defined as staying away from all other people after testing positive for COVID-19 until illness has met the definition of resolved.

Timeline for Isolation and Quarantine

- Typically 14 days.

- Local Public Health or their health care provider will provide them with the window that a person should be in isolation or quarantine.

- It can be longer than 14 days. If a person needs wrap services beyond 14 days reach out to your CEC.

Wrap Around Support

Support and reimbursement for quarantine and isolation related costs during the 14-day period like rent, childcare etc.

This is part of what makes our grant special. We can pay for things to keep people isolated or quarantined for 14 days to slow the spread of COVID-19.

Safety Net

Existing programs and services that serve Oregonians such as SNAP, Oregon Health Plan.

These supports were here before COVID-19 and will be here after COVID-19.

Non-LPHA self-referral confirmation

Non-LPHA self-referral confirmation

- CBOs can use this process if:
  - Someone comes directly to you
    - Not from the LPHA
  - You need to confirm person's COVID status
  - LPHA has not responded to your request within 5 business days

Non-LPHA self-referral confirmation

What can you do?

- Keep helping person with short-term wraparound supports and connect with safety net programs

- Contact your Community Engagement Coordinator!

Non-LPHA self-referral confirmation

- CEC will send you a **secure email**

- Respond to this email with person's information in the "CRRU self-referral confirmation" tracking form

CRRU self-referral confirmation tracking form

CRRU self-referral confirmation sheet

Purpose: to confirm COVID status of CBO clients when LPHAs are unable to do so

Date reques ▼	County ▼	CBO name ▼	Case information			Known contact information		
			Case first name ▼	COVID status confirmed ▼	Positive test result/symp ▼	Contact first nam ▼	COVID status confirm ▼	Date of known contact ▼

CRRU self-referral confirmation tracking form

- CBO fills out:
  - Basic information:
    - Date
    - County
    - CBO name
    - CEC name

CRRU self-referral confirmation sheet			
Purpose: to confirm COVID status of CBO clients when LPHAs are unable to			
Date requested ▼	**County** ▼	**CBO name** ▼	**CEC name** ▼

CRRU self-referral confirmation tracking form

- CBO fills out:
  - Case information:
    - Case first name
    - Case last name
    - Case birth date
    - Case address

				Case information		
Case first name	Case last name	Case DOB	Case Street Address	Case City	Case Zip Code	

CRRU self-referral confirmation tracking form

And/or if applicable…

o Contact information:

- Contact first name
- Contact last name
- Contact birth date
- Contact address

			Known contact information		
Contact first name	Contact last name	Contact DOB	Contact street ad	Contact city	Contact Zip code

Non-LPHA self-referral confirmation

- CEC will send to Oregon Health Authority (OHA) epidemiology team
  - Search and confirm person's information in contact tracing database

- The OHA epidemiology team can answer these requests on **Tuesdays** and **Thursdays**
  - Will respond to CEC within 24 hours

Non-LPHA self-referral confirmation

- OHA epidemiologists will fill out the rest of the form:
  - Case information
    - COVID status
    - Date of positive test result
  - Contact information
    - COVID status
    - Date of known contact

COVID status confirmed	Positive test result/sympt

- CEC will follow-up with CBO with information about the person's COVID status

Non-LPHA self-referral confirmation

- If the person <u>does</u> have COVID or a known COVID contact, the CBO should:
  - Keep helping with wraparound needs during isolation and quarantine period
  - Work to connect person to long-term, social safety net programs

Non-LPHA self-referral confirmation

- If the OHA epidemiologists <u>can't</u> confirm the person's COVID status, the CBO should:
  - Stop helping the person with short-term, wraparound needs
  - Work to connect person to long-term, social safety net programs

Need help?

- Your Community Engagement Coordinator is your resource!

Community Engagement team

Carina Guzman

Dolly England

Jameela Norton

Larry Hill

Josillia Johnson

Dani Galvez

Christine Rankin

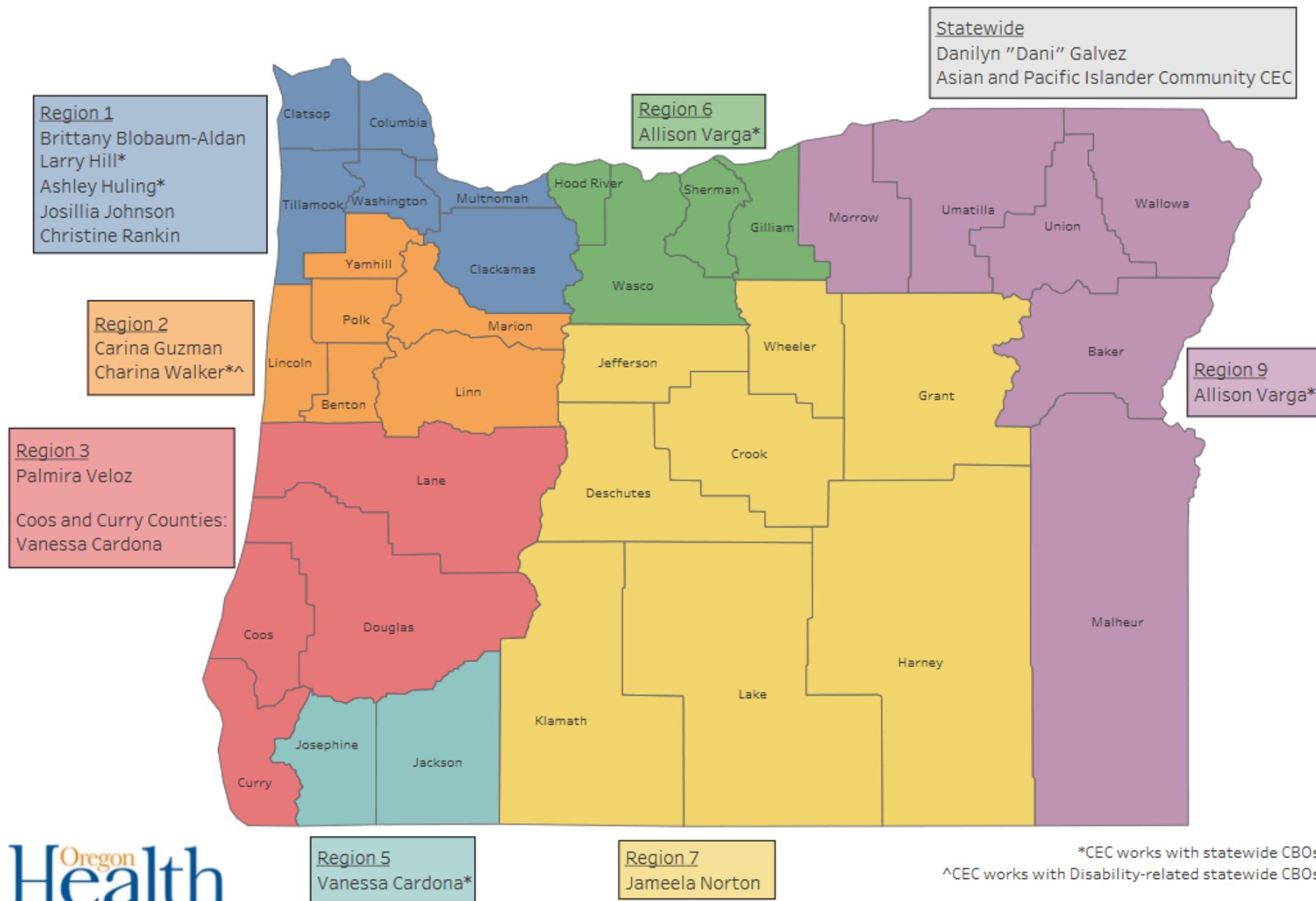Vanessa Cardona

Palmira Veloz

Charina Walker

Allison Varga

Ashley Huling

Oregon Health Authority

Oregon Community Engagement Coordinators by Region

Statewide
Danilyn "Dani" Galvez
Asian and Pacific Islander Community CEC

Region 1
Brittany Blobaum-Aldan
Larry Hill*
Ashley Huling*
Josillia Johnson
Christine Rankin

Region 6
Allison Varga*

Region 2
Carina Guzman
Charina Walker*^

Region 3
Palmira Veloz

Coos and Curry Counties:
Vanessa Cardona

Region 9
Allison Varga*

Region 5
Vanessa Cardona*

Region 7
Jameela Norton

*CEC works with statewide CBOs
^CEC works with Disability-related statewide CBOs

Clatsop, Columbia, Tillamook, Washington, Multnomah, Hood River, Sherman, Gilliam, Morrow, Umatilla, Union, Wallowa, Yamhill, Clackamas, Wasco, Polk, Marion, Lincoln, Baker, Benton, Linn, Wheeler, Jefferson, Grant, Lane, Crook, Deschutes, Coos, Douglas, Harney, Malheur, Josephine, Jackson, Klamath, Lake, Curry

Oregon Health Authority

9/1/2020

How to contact CEC Team

- Not sure who your CEC is ?

  o Email our general inbox at:

  Community.Covid19@dhsoha.state.or.us

Thank You!