Disabling IE Mode in Edge
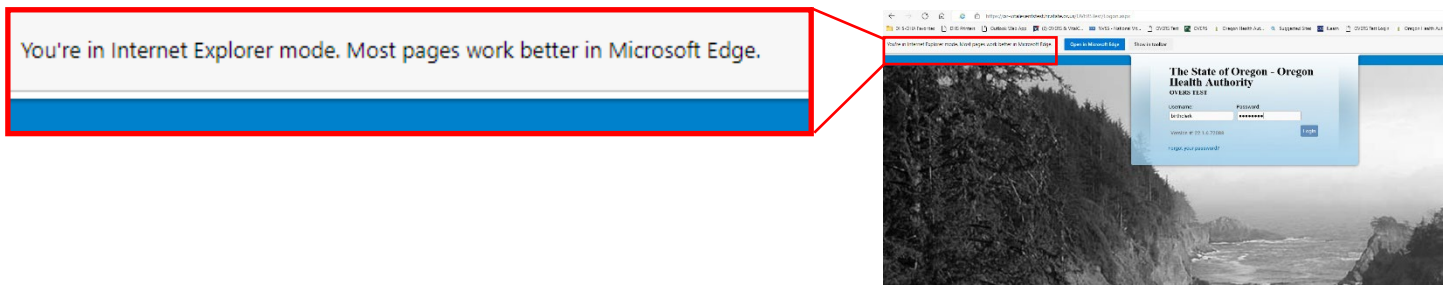
Oregon Health Authority
PUBLIC HEALTH DIVISION
Center for Health Statistics

If you are using Microsoft Edge as your browser when using OVERS, it may be running in Internet Explorer (IE) mode. This can cause some errors resulting in incorrect data for vital records being reported from your facility. Read #1 to determine if you are using IE mode in Edge, and if so, please follow the remaining steps to disable IE mode for the use of OVERS.
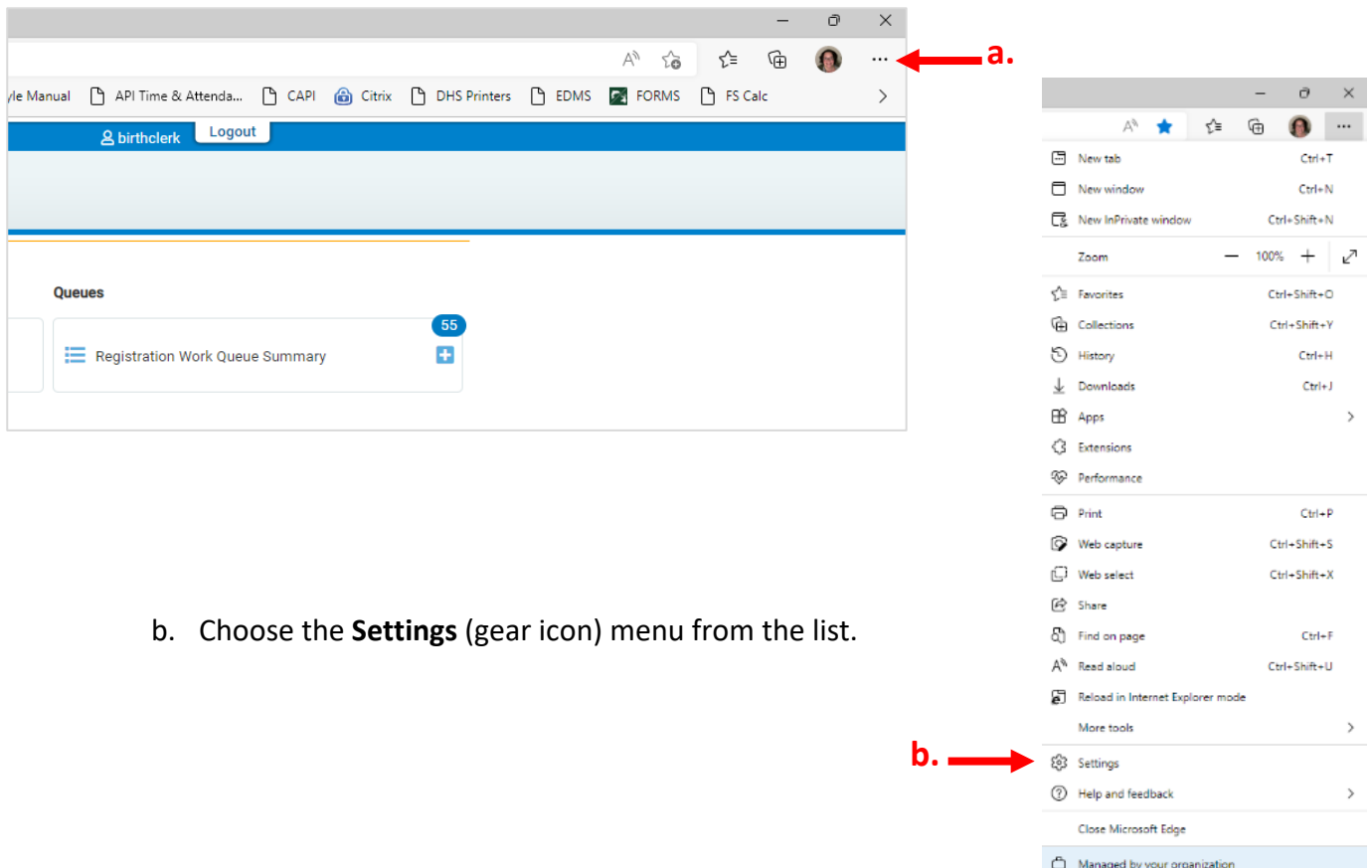
If you are unable to change your browser settings due to permission restrictions, please share this job aid with your IT department and ask them to disable IE mode for OVERS.

1. Open OVERS in Microsoft Edge.
   Look at the top, left-hand corner of your page. If you see the below message, then you will need to change some settings to get out of the IE mode in Edge:
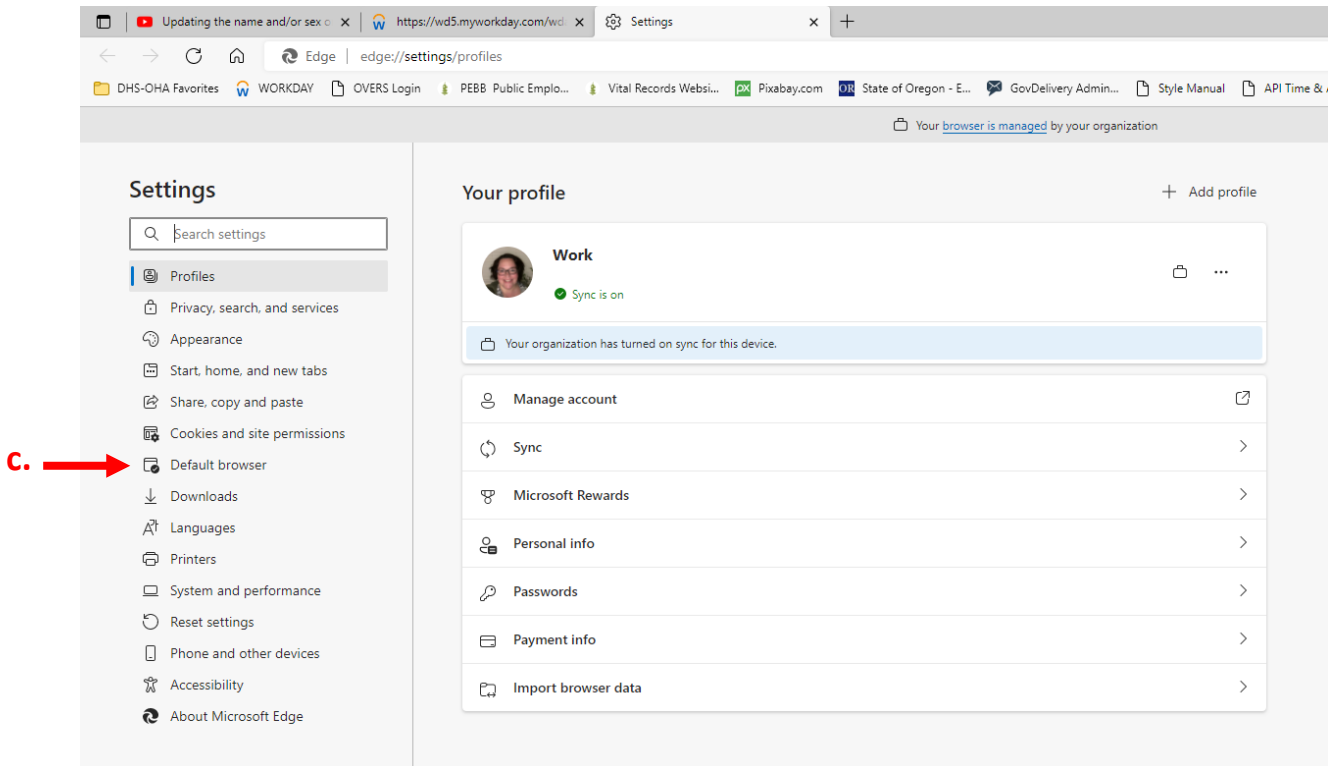

You're in Internet Explorer mode. Most pages work better in Microsoft Edge.

2. To disable IE Mode on the Edge browser:
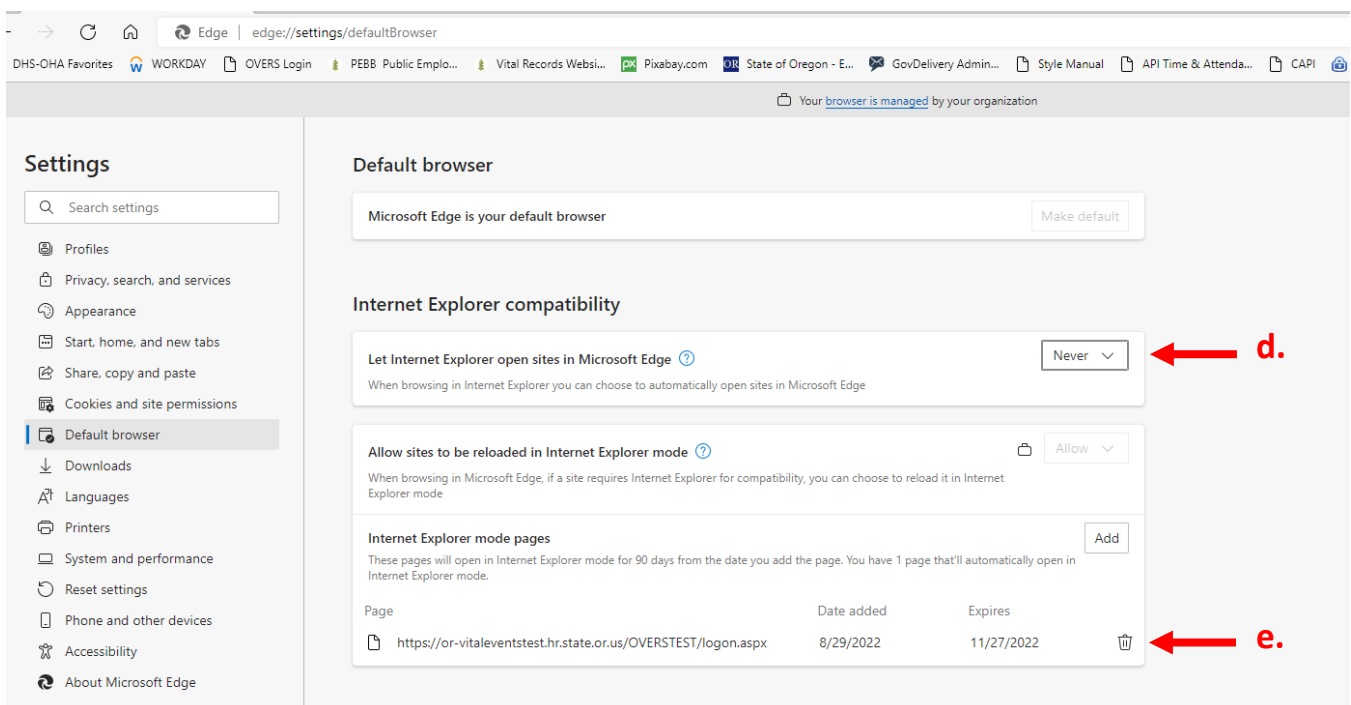   a. Click on the ellipses ••• menu icon at the top right of your screen.

   b. Choose the **Settings** (gear icon) menu from the list.

c. Select the **Default browser** section from the left *Settings* menu pane.

d. In the *Let Internet Explorer open sites in Microsoft Edge* section, select **Never**.
e. In the *Internet Explorer mode pages* section, locate the OVERS page and select the **trash can icon** to delete the OVERS address. (This image only lists one page, but your computer may have several pages from which to choose.)

f.   Close OVERS and close any other open Edge windows/browsers pages.

g.   Reopen OVERS in Edge and confirm the notice that "You're in Internet Explorer Mode" has disappeared from the left-hand side of the screen.