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#### Public Health Problem:

- People in Oregon were protected from SHS at work but not always at home.
- ALAO and MCHD were getting calls like this: "HELP! My neighbor's smoke is coming into my place and it is making me and/or my kids sick. What can I do?"

#### Recruited stakeholders

- Formed an Advisory Board of Who's Who in housing world:
  - Landlord trade associations
  - · Tenant rights group
  - Public and affordable housing agencies
  - · Fair Housing Council
- Gave them opportunities for input when we needed them
- ❖ Didn't make them come to "coalition meetings"

#### Baseline research

- Gathered info on what was happening nationally
- Hired a professional research firm to conduct:
  - · Local market survey of tenants
  - · Landlord focus groups
  - · Key informant surveys
- Conducted one on one interviews with stakeholders

#### What we learned from Renters

- 3 out of 4 Portland area renters would choose a smokefree unit
- 52% would even pay a little extra rent
- 9 out of 10 already kept their own units smokefree

#### What we learned from landlords

- They knew smoking was costing them \$\$\$ in cleaning and maintenance.
- Protecting renters from SHS was not a motivator for them to change.
- They needed:
  - To know that no-smoking policies were legal and the market was there for them
  - To have <u>simple</u> steps and tools to save them time
- ❖ We needed:
  - To develop materials with a "business" layout and look
  - To use language that read acceptably from both landlords' and tenants' perspectives

## Changing the Landlord Culture

- Smokefree messages were incorporated into existing communication/training for landlords:
  - The Landlord Times 22 front page articles
  - Metro Multifamily Housing Association and Oregon Rental Housing Association - newsletter articles, web content, conference workshops
  - City of Portland's and Tualatin Valley Fire and Rescue's landlord trainings
  - · Pro Schools Property Management Certification Program
- Smoking status became standard feature of model lease forms
- Early adopters shared their steps, documents and tools

   Guardian (private) and HAP (public)
- More and more landlords adopted no-smoking policies
- "No-smoking" is featured amenity in rental listings

### Creating Policy Change

- Because of relationships/trust built with landlord trade associations & Fair Housing Council, they proactively supported the Smoking Policy Disclosure Law.
- ❖ It sailed through and became law 1/1/10.
- They helped us communicate about the law through all their channels.

# Creating sustainability

- Fair Housing Council was equipped to handle requests from tenants exposed to SHS
- Existing housing directories and listings incorporated info on smoking policies
- Smokefree housing becomes a required BPO for county TPEP work plans
- TPEP creates contract for statewide TA

## Statewide Project Goals

- To increase the number of no-smoking multi-housing units available in Oregon.
- To protect people from secondhand smoke and create an environment where smokers quit.

## Project philosophy

- Focusing on landlords has the greatest potential for change - This will result in more renters being protected faster.
- Providing TPEP coordinators the tools and support they need to work with local landlords is priority.

## Operating principles - A

- Landlords are more likely to make the change when:
  - they feel it makes business sense for them
  - it is endorsed and supported by their trade associations
  - they are aware that colleagues are doing it and having success
  - tools and support are available to make it simple for them
  - it is their choice to make as opposed to being "forced on them by government"

# Operating principles - B

- The housing world is very interconnected.
- Getting buy-in from and weaving messages through different sectors can change the cultural landscape and have an impact on other sectors:
  - Private, public and affordable properties
  - Organizations who serve/support landlords
  - Realtors and developers of multi-unit properties
  - · Condo associations
  - · Vacation rentals

# Operating principles - C

- Housing providers serving low income and other fragile communities are afraid that nosmoking policies are "another barrier to housing"
- They do respond to:
  - · changes in landlord culture
  - · documentation of their own resident demand
  - · encouragement from funding agencies
- They need more support for their smokers who want to guit

# Measuring our Success

- Rental ad tracking
- Tracking of Properties that have adopted no-smoking policies
- ❖ BRFSS questions



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