OMMP CORONAVIRUS (COVID-19) FAQs

Considering COVID-19 precautions, I don’t want to visit a clinic to get a doctor’s recommendation to apply or renew my medical marijuana card. Can OMMP waive the requirement of submitting an attending physician’s statement with an application?

At this time, it is still required by law for new and renewing OMMP applicants to obtain a recommendation from an attending physician. OMMP is unable to waive this requirement. We encourage patients to contact their physicians by phone to see if they have telemedicine as an option.

What are the requirements around telemedicine that physicians and OMMP clinics must follow?

The OMMP does not oversee physicians or clinics and cannot provide advice on how to do telemedicine. Physicians and clinics should contact the Oregon Medical Board for information on practicing telemedicine. Information on telemedicine can also be found on the Oregon Medical Board’s website: https://www.oregon.gov/omb/Topics-of-Interest/Pages/Telemedicine.aspx

Additional guidance may be added to the Oregon Health Authority’s website here: https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/COVID-19.aspx

Will OMMP accept paperwork that reflects the clinic visit was performed via telemedicine?

OMMP will accept documentation that reflects telemedicine with patients for medical marijuana so long as it meets all requirements from the Oregon Medical Board. In other words, if a physical exam is performed by way of telemedicine, the process in which that is done needs to be an acceptable practice with the Oregon Medical Board.

Physicians must follow Oregon Medical Board requirements for telemedicine. OMMP does not set the standards for telemedicine.

Can my doctor send the Attending Physician Statement or qualifying medical documentation directly to the OMMP?

Yes. The physician or clinic can email the Attending Physician Statement (APS) or qualifying medical documentation directly to the OMMP at ommp.info@dhssoha.state.or.us. The patient will still be responsible for submitting the required patient application and remaining supporting documentation. The patient should send in the remaining application materials soon after the
APS is sent by the physician. OMMP will notify patients if any documentation is missing when their application is reviewed and will allow the patient to submit the missing information in a timeframe outlined in a letter sent to the patient.

If I submit a complete application, can I still expect OMMP to timely send me a 30-day receipt?

Yes. OMMP is committed to ensuring patients that submit a complete application receive a 30-day receipt timely. OMMP is encouraging patients to apply online. Applying online will result in OMMP receiving your application faster and issuing your cards quicker than mailing in an application. When applying online, a 30-day receipt is available for the patient to print after a complete application has been submitted, and the required application fee has processed (generally within 24 to 48 hours of when the payment is submitted online).

Information on how to apply online can be found on the OMMP patient webpage.

Can I drop off my application and supporting documentation at the OMMP drop box located in Portland?

At this time the Portland State Office Building is closed to the public. You are not able to come inside the building or drop off your OMMP application. OMMP is encouraging all patients to apply online to receive their cards quicker.

How long can I expect to wait until OMMP issues my patient card?

OMMP is committed to ensuring patients continue to receive their registry cards during this challenging time. The OMMP is required to issue a registry card within 30 days once a complete application has been received. In recent months, OMMP has been issuing registry cards within a week or two from receiving a complete application. Applying online speeds up the process for reviewing and approving an application.

I will be renewing my OMMP patient card, how can I ensure that I don’t have a lapse in my protection as a patient?

Patients can renew their OMMP card up to 90-days before it expires. Patients are encouraged to renew as soon as possible. The expiration date can be found on your OMMP card. OMMP sends renewal notices to patients as a reminder when they are eligible to renew.

As a patient or caregiver, how can I limit my time exposure in a dispensary or retail shop?

It is encouraged that you call your local dispensary or retail shop to place your order. From there, you can work with them on how to pick up your order in a manner that limits the number of people inside the dispensary or retail shop.

OMMP has encouraged dispensaries to practice social distancing and increased sanitation.

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