

# Orpheus County Feedback Meeting Agenda & Notes

*Data for Public Health  
Policy*

**Date:** July 9, 2015

**Time:** 1:30-3:00

**Place:** PSOB AOC, 4<sup>th</sup> flr (or room 710)

**ALL DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE**

Purpose: To share new features, user issues and gather feedback on development priorities for Orpheus, Outbreaks and Case log applications

Outcome: Users are kept informed about development projects and their needs are identified and prioritized.

**Counties:** Baker; **Benton**-Mary, Clackamas; **Clatsop** – Sheri, Nancy; Columbia; Coos, Crook, **Curry**- Susan; **Deschutes** - Jill, Heather; **Douglas** - Eugene; Grant, Harney, Hood-River, Jackson, Jefferson; **Josephine** - Cat, **Klamath** –David, Geri, Lake, **Lane**-Cindy, Sidney, **Lincoln**- Cathy, Mollie **Linn**- Debby; Malheur, **Marion**- Katrina, **Morrow** -Shelly; **Multnomah**- Joan, Perry, Linda, Sherri, **NCPHD** - Allyson; Polk, **Tillamook** -Robin ; Umatilla; Union, Wallowa, Warm Springs, **Washington**- Eva, Wheeler, Yamhill

**State:** Genevieve, June, Maureen, Magdalena, Michelle, Rob, Stephen, Julie, Dave, Karen, Kathleen, Maureen

AGENDA / BACKGROUND	Presenter(s)	Time
<b>Introductions - June - 5 min</b>		
<b>Security and Confidentiality update – Stephen – 5 min</b>		
<b>ELR updates –Michelle - 10 min:</b>		
<b>Contact transfer – any issues - June/all – 5 min</b>		
<b>Review of searching and reporting using the advanced checkbox – June – 5 min</b>		
<b>Outbreaks – summary reporting – June – 5 min</b>		
<b>Upcoming training webinars/other training needs– June – 5 min</b>		

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<b>August 5<sup>th</sup> - TBD</b>		
<b>NOTES</b>		
<b>Item</b>	<b>Discussion/Decisions</b>	<b>Action items</b>
1	<p><b>Security and Confidentiality Update – Stephen</b></p> <ul style="list-style-type: none"> <li>- All the security audits went to all local overall responsible parties (ORPs) on June 24<sup>th</sup>.</li> <li>- The “number of exports” field is not working at this time, but the export data does appear on the audit.</li> <li>- State users will have instructions with regard to printing learning-center certificates signifying their most recent security and privacy training.</li> </ul> <p>June reviewed exporting data from Orpheus using the Generic Export button after finding a data set with the Case Find feature.</p>	<p>ORPs to return security audits and updated oaths by <b>October 1, 2015</b>.</p> <p>Users and ORPS to assure that oaths are updated with <b>most recent dates of local security and privacy training, export location, etc.</b></p> <p>State to update Security Polices and Oath that are linked to within Orpheus.</p>

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The screenshot displays a software interface with a table of data and an open dialog box. The table has columns for Age, Sex, County, Epilink, Outbreak, CaseID, Active, Deleted, Created, Modified, Date Sent, Local Epi, and Hosp. The dialog box, titled "Purpose", contains a text area with the instruction: "Please describe the reason for this export and nature of the data. Choose whether the export contained personally identifiable data such as name or address. (If identified, please list fields)". Below the text area is a "Reason" field containing "Crypto analysis". At the bottom of the dialog are three buttons: "Cancel", "Identified", and "De-identified".

Age	Sex	County	Epilink	Outbreak	CaseID	Active	Deleted	Created	Modified	Date Sent	Local Epi	Hosp	
26	M	Washington	SP		371925	<input type="checkbox"/>	<input type="checkbox"/>				Rochelle Villenave	<input type="checkbox"/>	
52	M	Multnomah	SP		372444	<input type="checkbox"/>	<input type="checkbox"/>				Linda Zumwalt	<input type="checkbox"/>	
64	F	Douglas	SP		372745	<input type="checkbox"/>	<input type="checkbox"/>				Kieta Lee	<input type="checkbox"/>	
29	M	Lane	SP		373446	<input type="checkbox"/>	<input type="checkbox"/>	04/05/13	01/15/15	11:25	Kelly Reed	<input type="checkbox"/>	
2	F	Washington	SP		373863	<input type="checkbox"/>	<input type="checkbox"/>	03/13/13	01/15/15	11:26	Karla Heesacker	<input type="checkbox"/>	
46	F	Linn	SP		374130	<input type="checkbox"/>	<input type="checkbox"/>	03/18/13	01/15/15	11:26	Aaren Fox	<input type="checkbox"/>	
53	F					<input type="checkbox"/>	<input type="checkbox"/>	03/18/13	01/15/15	11:26	Aaren Fox	<input type="checkbox"/>	
51	M					<input type="checkbox"/>	<input type="checkbox"/>	03/18/13	01/15/15	11:26	Aileen Marma	<input type="checkbox"/>	
68	F					<input type="checkbox"/>	<input type="checkbox"/>	03/13/13	01/15/15	11:26	An Rodriguez	<input type="checkbox"/>	
34	M					<input type="checkbox"/>	<input type="checkbox"/>	03/13/13	01/15/15	11:26	Brenda Hammock	<input checked="" type="checkbox"/>	
30	F					<input type="checkbox"/>	<input type="checkbox"/>	03/13/13	01/15/15	11:26	Rita Gillam	<input checked="" type="checkbox"/>	
48	F					<input type="checkbox"/>	<input type="checkbox"/>	02/27/13	15:06	01/15/15	11:25	Melissa Kauffman	<input type="checkbox"/>
46	M					<input type="checkbox"/>	<input type="checkbox"/>	03/08/13	13:10	01/15/15	11:25	Kelly Reed	<input type="checkbox"/>
36	M					<input type="checkbox"/>	<input type="checkbox"/>	03/13/13	11:39	01/15/15	11:26	Karla Heesacker	<input type="checkbox"/>
34	F					<input type="checkbox"/>	<input type="checkbox"/>	03/18/13	14:34	01/15/15	11:26	Harriet Homan	<input type="checkbox"/>
70	M	Clatsop	SP		378982	<input type="checkbox"/>	<input type="checkbox"/>	03/21/13	09:47	01/15/15	11:26	Sheri Salber	<input checked="" type="checkbox"/>
17	M	Multnomah	SP		378997	<input type="checkbox"/>	<input type="checkbox"/>	03/21/13	11:15	01/15/15	11:26	Kathrine Segnitz	<input type="checkbox"/>
19	M	Marion	SP		379039	<input type="checkbox"/>	<input type="checkbox"/>	03/21/13	13:43	01/15/15	11:26	Dana Finch	<input type="checkbox"/>
49	M	Multnomah	SP		380559	<input type="checkbox"/>	<input type="checkbox"/>	04/05/13	09:54	01/15/15	11:26	Rita Gillam	<input type="checkbox"/>

After the found set is captured, data can be exported from Orpheus

Reason for export, and whether the data contain identifiers are marked in the export dialog box  
**ALWAYS EXPORT TO A SECURED DRIVE**

Michelle noted that some users are not able to see the policy then clicking here:

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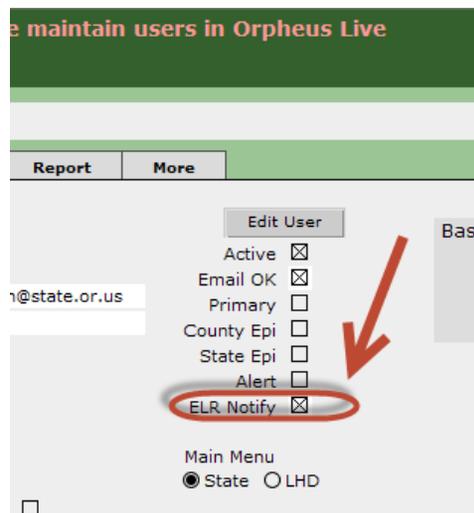
		<p>Users to notify Orpheus Tech team if they're not able to access the oath and the policies.</p>
<p>2.</p>	<p><b>ELR Update – Michelle</b></p> <p><b>Salem Hospital – Potential Backlogged ELRs..</b> Most of the issues from the debacle involving the data center have been resolved, but we had not noticed an unresolved issue with Salem Hospital until about 2 weeks after the incident. Salem was also having issues on their end at the same time, which complicated things. At any rate, their data we're backing up in the system, but on June 26<sup>th</sup>, they re-activated the feed. This only affected a few counties, but please contact Michelle if you're expecting some Salem Hospital reports that you've yet to see.</p> <p>The need for a quality control system was mentioned.</p> <p><b>Server upgrade of Rhapsody Software – Potential for linking to old data.</b> The state uses Rhapsody software to translate and integrate ELR data into Orpheus. When Rhapsody was moved to a new server, a "counter" was automatically re-set, which</p>	<p>Counties to contact Michelle if they're not seeing expected Salem ELRs.</p> <p>State to implement their ELR Quality Control plan by the end of 2015.</p>

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caused a batch of ELRs to link to old data, while sending users an e-mail indicating a link to new data – the happened on June 18<sup>th</sup> and June 22<sup>nd</sup>.

June reminded users about their ability to go into their User Settings and check the ELR notification box if they want to be notified of ELRs.



**SW Washington Medical Center (Peace Health) to begin sending ELRs on August 1<sup>st</sup>.**

There are still a number of labs that are updating their messages and lab information systems. On August 1<sup>st</sup>, we should be receiving ELRs from SW Washington Medical Center coming from Peace Health.

**Sky Lakes merging with Asante.** Sky Lakes is transitioning from their current system to a new system as a result of merging with the Asante Health System.

Call Michelle or the Orpheus Tech if your auto ELR email notifications are not jibing with your ELRs.

Users to be sure to check the ELR notify box in their user settings if they want ELR notification – they also need to be sure their e-mail address is valid.

State HIV program to be on the lookout for Fanno Creek ELRs and to notify Michelle if any issues with the messages are discovered.

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	<p><b>Fanno Creek will begin sending ELRs after long hiatus.</b> Fanno Creek, which used to send data to us in the past, has been off line for about a year, but will be sending us ELRs soon.</p> <p><b>McKenzie-Willamette Medical Center</b> started sending ELRs a few weeks ago and are currently dual reporting.</p> <p><b>Willamette Valley Medical Center awaiting final approval.</b> Willamette Valley Medical Center is asking for the green light to stop faxing and to report solely via ELR. Michelle asked if there were any objections. There were no objections; however, Julie Hatch wants to go through their quarterly audit before giving the green light. She will have it done by next week.</p>	<p>Julie to give feedback re: Willamette Valley Medical Center within a week.</p>
<p>3.</p>	<p><b>Contact Transfers –June</b></p> <p>June reminded users to be sure to manage their contact transfer via the Transfers tab on the Orpheus home page:</p> 	

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When accepting a transfer, you can deny, accept, or cancel out.

If you deny or cancel, the record will stay with the other County. If you accept, you will complete the transfer and be taken where the record exists in Orpheus.

If you navigate away from the record for whatever reason, you can easily find the record by returning to the Transfers Tab or to the Recent Tab:

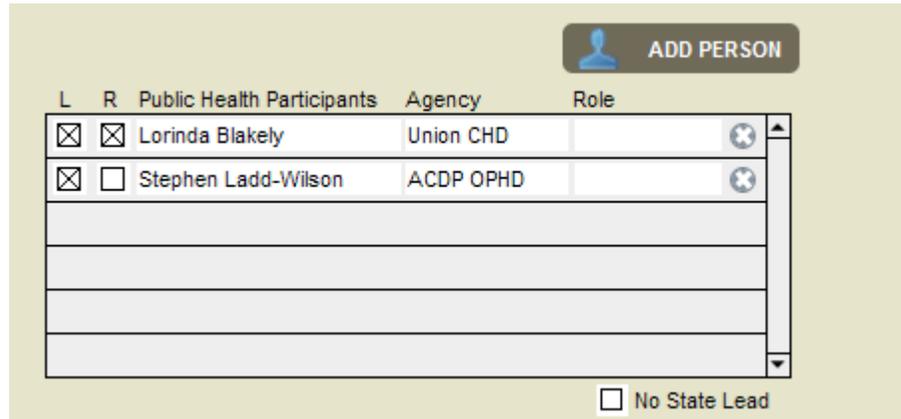


#### 4. Outbreaks Best Practices – June

Be sure to add the County personnel necessary to complete the Outbreak information. For example, if you are the lead on an outbreak and you will be going on vacation, then be sure to add other people who will need to update the outbreak while you're out of the office.

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A screenshot of a web interface for adding public health participants. At the top right is a button labeled "ADD PERSON" with a person icon. Below it is a table with columns: "L", "R", "Public Health Participants", "Agency", and "Role".

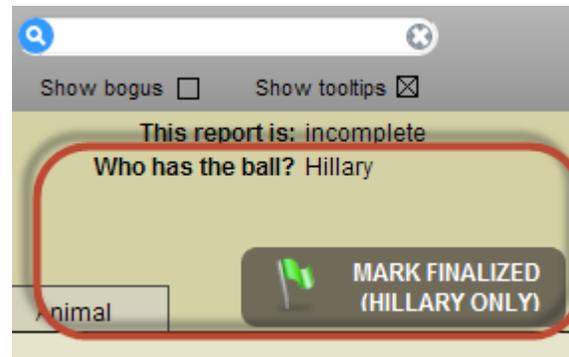
L	R	Public Health Participants	Agency	Role
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Lorinda Blakely	Union CHD	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Stephen Ladd-Wilson	ACDP OPHD	<input type="checkbox"/>

At the bottom right of the table area is a checkbox labeled "No State Lead".

Be sure not to press the button to send to the state unless you are sure you have no more need to edit the record.



A screenshot of a web interface showing three buttons: "CLICK TO SUBMIT REPORT" with a map of Oregon icon, "ADD PATHOGEN" with a radiation icon, and "Edit Pathogen" with a pencil icon.



A screenshot of a report status notification. At the top is a search bar and a close button. Below are checkboxes for "Show bogus" (unchecked) and "Show tooltips" (checked). The main text reads "This report is: incomplete" and "Who has the ball? Hillary". At the bottom right is a button labeled "MARK FINALIZED (HILLARY ONLY)" with a green flag icon. A red rounded rectangle highlights the "Who has the ball?" text and the "MARK FINALIZED" button.

Once you click to submit you are no longer able to edit it, however, you can call the Tech Team and they're re-configure it. June recommends that you work directly with your State counterpart who also is assigned to the outbreak.

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## 5. Finding cases – June

June reviewed case finding, and emphasized the need to keep data as clean as possible within Orpheus, especially with regard to whether they were deceased and if their cause of death was related to the disease. By default all queries start with Oregon residents – confirmed and presumptive cases that are NOT deleted. If you want to find suspects, PUMs, No cases, Deleted cases, out of state cases you need to uncheck or change the default settings.

The screenshot displays the Orpheus County case finding interface. At the top, a case header shows 'illy' (redacted), '25M', 'Washington C', 'Syphilis', 'Onset~', and 'ID 239471'. Below this are tabs for 'Clinical', 'Risks', 'Followup', 'Eplinks', 'Contacts 2', 'Notes', 'Vaccine', and 'More'. A red box highlights the 'Deceased' section with radio buttons for 'Yes' (selected) and 'No', and a 'Date' field. Below it, a 'Cause' field is set to 'Related to Disease'. Further down, there are fields for 'Onset Date' and 'Diagnosis Date'. A 'Find a Case' section is visible, with a 'Performance tip' and a 'CASE FINDER' button. The 'CASE FINDER' section has a 'Perform Find' button and options for 'New Request', 'Duplicate Request', 'Delete Request', and 'Cancel'. A red box highlights the 'Basic' tab in the search filters. Another red box highlights the 'State' field, which is set to 'OR'. A third red box highlights the 'Advanced' tab. A fourth red box highlights the 'Confirmed or Presumptive' checkbox, which is checked. A fifth red box highlights the 'Not Deleted' radio button, which is selected. A red box highlights the 'Marked for Deletion' section, which has radio buttons for 'Not Deleted' (selected) and 'Deleted'. A red box highlights the 'KeepActive' checkbox, which is unchecked. A red box highlights the 'State' field, which is set to 'OR'. A red box highlights the 'Performance tip' text: 'By default, you are searching for confirmed or presumptive Oregon residents. To change the default, click on the Advanced tab for more options.'

Radio Buttons can be “un-checked” by holding down shift key while clicking on the button.

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Explore all the fields on all the tabs when developing searches.

**Special Use Case for HIV.** Jeff reminded users to remove “OR” from the state field when looking for HIV users whose current addresses are in Oregon, but were diagnosed elsewhere.

**Adding and Duplicating, and Deleting Requests.** The same searching conventions can be used in the Report Search, though the Report Search Interface looks a little different.

FileMaker Pro Advanced - [Orpheus Dev - 2 (FMS13-WTOHAFMSL01)]

File Edit View Insert Format Requests Scripts Tools Window Help

1 1 Total

Find Requests New Request Delete Request Perform Find Cancel Find

Layout: ReportSearch New As: Matching records: Include Omit Insert: Operators

## Report Search

HOME

Basic Advanced

this area shows the requests

performing find new request duplicate request delete request

entering 2014 automatically sets the wild cards to \*/\*/2014

**Case**

Case ID Disease or ID Disease Group Subtype Stage Status True Case  KeepActive  CDC Case Status Onset Date LHD Report Date Date Assigned Diagnosis First Specimen Local Epi / DIS State Epi Case County Person County

VPD  Foodnet  State compl MMWR Yr MMWR Wk Is OR HIV Unk Yr

**Case Details**

Pregnant  Hospitalized  Symptomatic  cInbx Who intx'd? Date Contacts

**Medical Contact**

Provider Name Code Lab Hospital

**Enteric Lab**

Xbal PHL Blnl PHL Xbal CDC Blnl CDC

**Demographics**

Occupation / Grade Worksite Age Sex Date Deceased Is Deceased Race Hispanic  Yes  No  Unknown

Date Created Date Modified

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**Searching for co-morbid cases:** Example: Cryptosporidium cases (OR residents, confirmed or presumptive) co-infected with HIV (confirmed) for all time, no restrictions on onset dates.  
First, go to the Basic Tab

HOME CASE FINDER

Basic Advanced Demographics Lab & Provider More State Use Disease Specific

Case ID  or ID

Disease Name  or ID

Subtype

Stage

Case Status

Case County

Onset Date

LHD Report Date

Date Created

Local Epi / DIS

State Epi

City

State

Zip

Age

Sex  F  M

Perform Find

+ New Request

+ Duplicate Request

Delete Request

Cancel

By default, you are searching for confirmed or presumptive Oregon residents. To change the default, click on the Advanced tab for more options.

Then, go to the More Tab and enter the Co-Morbidity info:

HOME Find a Case \* Performance tip: Make your search specific, so the result is just a few cases. To search for a large list of cases, use the Report feature

HOME CASE FINDER

Basic Advanced Demographics Lab & Provider More State Use Disease Specific

Disposition  Age  or DOB

Name  PregnancyID

ContactID  Estimated Due Date

Count of Contacts  (slow search)

# of Vaccines

Interviewer

Warning: These are slow to search. For faster results, search using the Contact search button on the Menu.

Perform Find

+ New Request

+ Duplicate Request

Delete Request

Cancel

Followup / Notes

Followup Date  Type

Note

Interview

Interviewed  Yes  No  Null Who was Ix'd

Ix Date  Reason

Interviewer

Immunization

Up To Date  Yes  No  Unknown

Reason  If Not Vaccinated, why?

Primary Source

Vax Date

Vax Name

Co-Morbidity

Disease  or ID

Co-morbidity Status

Onset  Report Date

Treatment

Start Date

Drug Name

Export

Export Date

Batch ID

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## **Finding and Reporting on Syphilis Cases: Best Practices.**

Because Syphilis has many stages, the best way to search for Syphilis cases is to hone in on the Primary (710), Secondary (720) and Early Latent (730) Stages, these three stages represent Early Syphilis, this can be done by entering 710...730 in the Stage field along with Syphilis in the Disease Name field.

Find a Case

HOME

Make your search  
To search for

Basic Advanced Demographics Lab & Provider More State

Case ID

Disease Name Syphilis or ID

Subtype

Stage 710..730



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	Gonorrhea needs to be synched.	
<p><b>Future Meetings: 2<sup>nd</sup> Thursdays @ 1:30 PM</b> August 13, 2015 September 10, 2015</p>		