

# Orpheus County Feedback Meeting Agenda & Notes

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Policy*

**Date:** November 10, 2016

**Time:** 1:30-3:00    **Place:** PSOB AOC, 4<sup>th</sup> flr (or room 710)

**ALL DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE**

**Registration URL:** <https://attendee.gotowebinar.com/register/5575381935383763458>

The phone number is 1- 888-278-0296 participant code 6585758

**Purpose:** To share new features, user issues and gather feedback on development priorities for Orpheus, Outbreaks and Case log applications

**Outcome:** Users are kept informed about development projects and their needs are identified and prioritized.

Counties: Baker (); Benton (); Clackamas (); **Clatsop** (Robyn, Sheri,); **Columbia** (Heather); Coos; **Crook** (Vicky); **Curry** (Brody); **Deschutes** (Debra); Douglas (); Grant (); Harney (); Hood-River (); **Jackson** (Andrea); **Jefferson** (Joy); **Josephine** (Cat); **Klamath** (Amanda); **Lake** (Jill); **Lane** (Heather, Sidney); Lincoln (); **Linn** (Debby); **Malheur** (Hilary); **Marion** (Dana, Dawn, Greg); Morrow(); **Multnomah** (David, Marta, Nicole, Taylor); NCPHD (); Polk (); Tillamook (); Umatilla (); Union(); Wallowa (); Warm Springs (); **Washington** (Jennifer, Sue); Wheeler (); Yamhill ()

**State:** Alyssa F, Cedric, Irina, Julie, June, Kaila, Laurel, Lisa, Michelle, Missy, Stephen Tasha,

NOTES		
Item	Discussion/Decisions	Action items

# Orpheus County Feedback Meeting Agenda & Notes

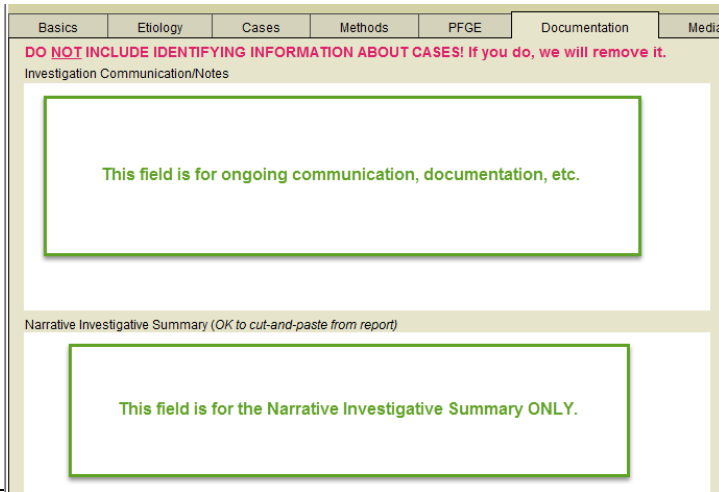
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1	<p><b>Overall Orpheus Update — Stephen:</b></p> <ul style="list-style-type: none"><li>- Over the past month Stephen has submitted about 10 requests to the OIS Service Desk to restore lapsed or de-activated accounts due to at least 90 days of inactivity, which has resulted in a lot of time and resources to get accounts restored. Earlier in the year, Michelle created a feature that automatically notifies you via e-mail if your account has been inactive for 60 days, warning you to log in soon.</li><li>- Stephen will be presenting to CLHO-CD what the State needs in terms of Orpheus Security Audit documentation. We have found a lot of “false positives” in this year’s audit in terms of falsely flagging potential breaches at Jurisdiction (County) and Disease Group levels.<ul style="list-style-type: none"><li>o One problem identified is that the County List field is not setting properly when transferring a case from one County to another. Matt is still working to find all the bugs associated with the audit report. Stephen has communicated this glitch to the Overall Responsible Parties and will also mention it again at CLHO-CD on November 18<sup>th</sup>.</li></ul></li><li>- Automatic oath updates. Please just update electronically. No need to re-print and send in the Oath. State will get all updated “hard copies” of oaths during the Security Audit process.</li></ul>	<p>Login frequently to avoid being removed from the Citrix Active Directory.</p> <p>AppWorks (formerly MSN Media) to minimize false positives on the Security Audit report.</p>
2	<p><b>Transferring to URL delay — Michelle for Tom</b></p> <p>This problem, which had to do with a web-service call to the State Geocoder Service, has been fixed. No Counties mentioned any problems.</p>	
3	<p><b>Outbreak documentation feature — Michelle for Tom</b></p>	

# Orpheus County Feedback Meeting

## Agenda & Notes

*Data for Public Health Policy*

	<p>A short-term solution has been created by way of a new field in outbreaks for ongoing outbreak communication/documentation.</p> <p>Data can still be deleted in both fields.</p> 	<p>State to work on a long-term solution for logging comments, similar to the way comments are logged in Orpheus.</p>
4	<p><b>STD Interface Update – Irina</b></p> <ul style="list-style-type: none"> <li>- We will update the interface this evening, and because tomorrow is a holiday, users should see the new interface next Monday morning. State is still addressing the feedback received from Counties, such as those items that were accidentally omitted. We have gotten feedback about a lot of slowness associated with ELRs.</li> </ul>	<p>Counties to give Irina or Lea any feedback with regard to this new interface.</p> <p>For the time being, do not click in the List of Results ELR text box. Instead, click on the Show ELR button.</p>

# Orpheus County Feedback Meeting Agenda & Notes

*Data for Public Health  
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**Syphilis Case Entry** (All-view enabled)

Case ID: 447297

Disease Group: Syphilis  
 Stage: 700 Reactor  
 Status: Syphilis Reactor  
 Deceased: No  
 DOB:   
 Age: 28  
 Sex: M  
 Race: White, Black  
 Hispanic: No  
 Address: 42524 Any St, Roseburg OR 97470 Douglas  
 Phone: 123-456-7890  
 Provider: Peacehealth Laboratories  
 Local Epi: Irina Kasarskis  
 Received by LHD: 10/20/15  
 LHD Completion Date:   
 State Completion Date:   
 Reason for Exam:   
 Keep Active ☐

**LABS**

Laboratory	Date	Type	Specimen	Test Type	Result	Disease
ARUP (Salt Lake City)	7/29/16	Syphilis	Blood	IgG	Test	
OSPHL	10/9/15	ELR	Blood	Syphilis RPR Titer	Reactive 1:32	
Peacehealth	4/21/15	Syphilis	Blood	RPR	1:4	
Peacehealth	11/10/14	Syphilis	Blood	FTA	Reactive	
Peacehealth	11/10/14	Syphilis	Blood	RPR	1:16	

**List of Results**

Specimen Date: 10/9/2015 Leg: 5 days  
 Specimen Source/Site: Serum  
 Order: Syphilis FTA-Abs(DS)  
 Test: T pallidum XXX QI IF  
 Result: Reactive 4+  
 Test: RPR Ser-Titr  
 Result: Reactive 1:32  
 Order: Syphilis RPR  
 Test: RPR  
 Result: Reactive  
 Order: Syphilis RPR Titer  
 Test: T pallidum XXX QI IF

**Show ELR**

ELR Message Date: 10/14/2015

## 5 ELR Status updates – Michelle

- Apparent problems with mapping of CRE and STEC cases. Julie, Maureen, and Michelle made a decision about ....when *E. coli* ELRs are not stool, or the source is not indicated, then we are defaulting to CRE. There are a few laboratories that are sending in ELRs without specimen types, e.g., "X" as a

Even though our system automatically assigns a disease associated with the ELR, be sure to double-check the ELR to be sure that the disease is correct.

# Orpheus County Feedback Meeting

## Agenda & Notes

Data for Public Health  
Policy

specimen type, which would be coded to CRE. Julie noted that on the urines, in particular, there may be another pathogen, e.g., *Salmonella*, which in this scenario would be the likely disease reported.

- ELR linking/unlinking issue. This problem has been intermittent over the years and we've finally uncovered the cause. It has to do with "record locking," which usually happens with when >1 window is open on a given case, and somehow, the record becomes locked in one of the windows unbeknownst to the user. Another less likely way (but possible) is when > 1 User is processing the record almost simultaneously: one user locks the record before the other user can modify the record. Both cases can result in unlinked ELRs.

State to fix record-locking problem.

Counties to find processed but unlinked ELRs by searching on the Case Name and clicking the "Processed" button to re-locate and re-link the unlinked ELR.

- 2 labs are requesting to stop faxing: PAML and PeaceHealth (due to new laboratory information system). PeaceHealth has been able to filter out more out-of-state cases. Lane County has gone through many toner cartridges and reams of paper – they approve. They are concerned about TB reports, though.

State to give PAML and PeaceHealth the go ahead to stop faxing and send only via ELR.

Julie to follow up with PeaceHealth and get back to Lane County.

Users to report to Tech Team any anomalies, especially sudden drop-offs in ELRs from the sending laboratory.

# Orpheus County Feedback Meeting

## Agenda & Notes

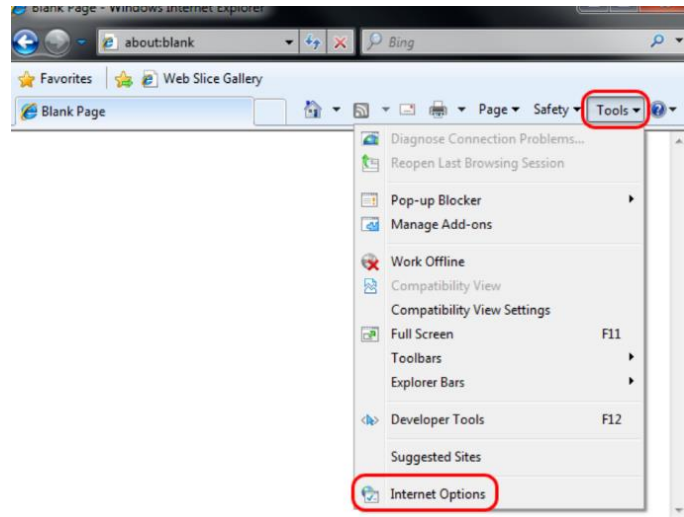
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	<ul style="list-style-type: none"><li>- In mid-October we experienced a lag with State Lab data due to some kind of SNAFU. They thought they were sending us data, we didn't notice they weren't sending us data.</li><li>- Julie reminded users that any result with a serotype from the State Lab should be made into a confirmed case.</li></ul> <p>Q: Klamath County having problems decrypting e-mails from the State. <a href="#">Check with Klamath County IT.</a></p>	<p>Users to change the status to "confirmed" on all cases with a serotype.</p>
6	<p><b>Use of the Case Status field <i>H. influenza</i> – Tasha</b></p> <ul style="list-style-type: none"><li>- If you have an <i>H. flu</i> specimen from a sterile site, then it's a confirmed case. With <i>H. flu</i> cases the serotype result does NOT affect the case status. If the serotype result is "non-typeable" it's still a confirmed case. <b>DO NOT CHANGE THE STATUS TO "NO CASE."</b></li></ul>	<p>Counties to be sure any <i>H. flu</i> case from a sterile site is entered as a case.</p>
7	<p><b>Hep A total results via ELR – Tasha</b></p> <ul style="list-style-type: none"><li>- Any positive hepatitis result is reportable to the State; however, if the only result on the report is a Hep A total result, it is not necessary to create a case, as a Hep A total by itself is not a marker for disease, more likely it is a marker that someone has been vaccinated. Please mark these as ignore. If you desire you can search on previously ignored ELR reports.</li></ul>	<p>Counties have 2 options for Hep A total results – ignore them while processing ELRs or create a No Cases for Hep A total results. Hep A IgM results DO require follow up.</p>

# Orpheus County Feedback Meeting Agenda & Notes

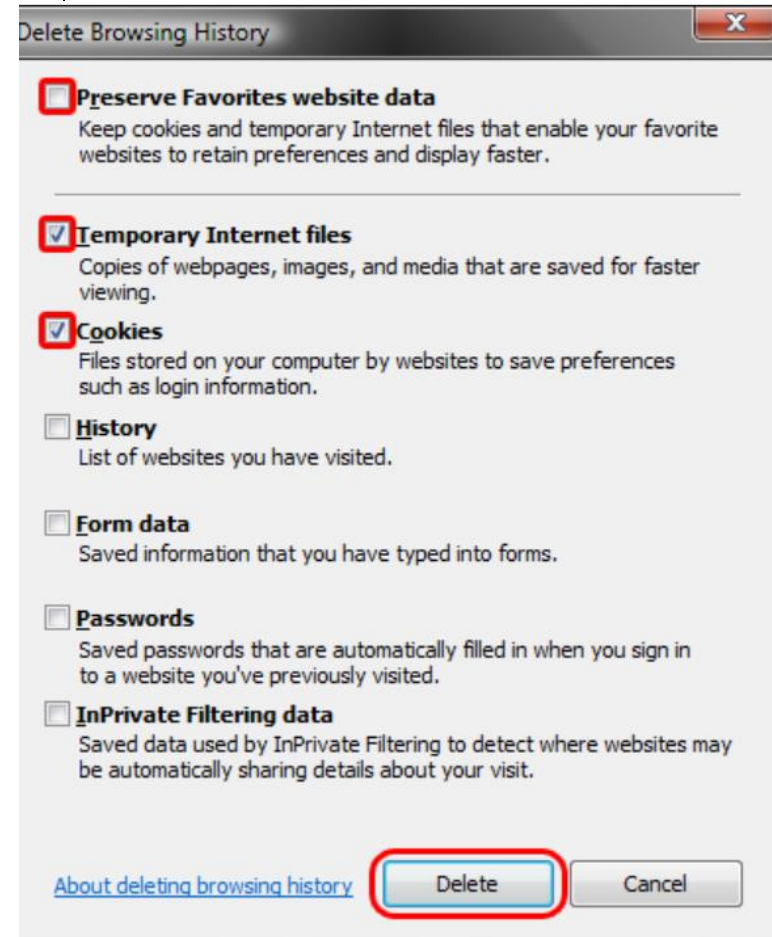
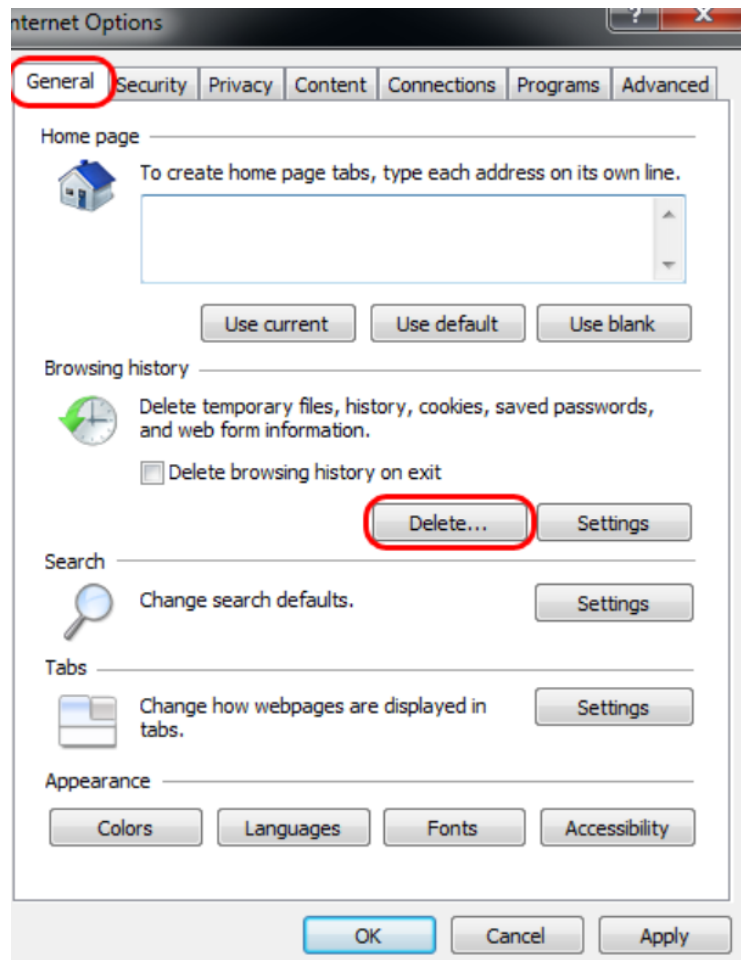
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8	<p><b>Feature idea – pop up information when creating cases – outbreak or investigation going on – Tasha for Paul</b></p> <ul style="list-style-type: none"> <li>- Paul was wondering if Counties would be open to the State developing real-time disease-investigation pop-ups , e.g., if <i>Cryptosporidium</i> is reported, pop-up would ask you to collect details on any exposures to recreational water or childcare facilities, including name, date and location of recreational water exposure and, as appropriate, child care attendance. <i>Several Counties agreed that it would be a good idea; no Counties objected.</i></li> </ul>	<p>State to develop pop up for specific disease investigations.</p>
9	<p><b>Password re-setting – Michelle &amp; Tasha</b></p> <ul style="list-style-type: none"> <li>- When you are prompted to re-set your password, we’ve experienced a few instances whereby folks have changed their password, but still we not able to log in, and ultimately get locked out.</li> <li>- Clear your Cookies in your Web Browser before changing your password.</li> <li>- Be sure to use at least 9 characters including UPPER and lower case, and a special character (@#\$%^&amp;*()) when creating a new password.</li> <li>- Do NOT re-use old passwords- these will not work and you are not told that the password has been used.</li> </ul>	<p>Counties to clear their cookies on the day of their password change. Instructions for Internet Explorer follow. Please Google instructions for your specific Web Browser.</p>  <p>The screenshot shows the Internet Explorer 'Tools' menu. The 'Tools' menu is open, and 'Internet Options' is highlighted at the bottom. Other visible options include 'Diagnose Connection Problems...', 'Reopen Last Browsing Session', 'Pop-up Blocker', 'Manage Add-ons', 'Work Offline', 'Compatibility View', 'Compatibility View Settings', 'Full Screen', 'Toolbars', 'Explorer Bars', 'Developer Tools', and 'Suggested Sites'.</p>

# Orpheus County Feedback Meeting Agenda & Notes

*Data for Public Health  
Policy*

2. Click on General Tab, then click on Delete.


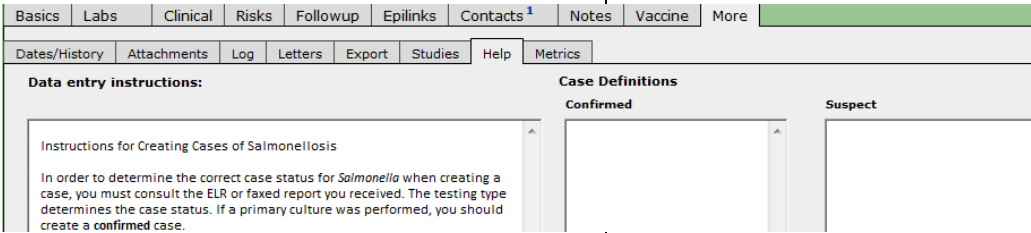




# Orpheus County Feedback Meeting

## Agenda & Notes

*Data for Public Health Policy*

10	<b>Blood Lead update – Michelle</b> <ul style="list-style-type: none"> <li>- In the last 3 weeks, the Blood Lead Program as worked diligently to import into Orpheus the voluminous amount of blood lead data that are sent to the blood lead program in a variety of formats. Thus, there has been a dramatic increase in the blood lead data, though most of the data are non-elevated results and won't be in the queues of most users.</li> <li>- However, for Multnomah County, they will be noticed in the queues. Recently, a user had 400 results show up in their in-box.</li> </ul>	<p>Counties to contact Dave Dreher with regard to Blood Lead ELRs. <a href="mailto:David.M.Dreher@dhsosha.state.or.us">David.M.Dreher@dhsosha.state.or.us</a>.</p>
11	<b>QuickNote functionality – June</b> <ul style="list-style-type: none"> <li>- Are County users interested in using the <i>QuickNote</i> feature on the new interface? <i>Most users add custom notes; other users will consider it and discuss in at a future meeting after testing it.</i></li> </ul> 	<p>Counties to consider whether adding a <i>QuickNote</i> should be incorporated into other disease modules.</p>
12	<b>More Help feature for Enterics, Cryptosporidium, Hepatitis, etc. – Julie</b> <ul style="list-style-type: none"> <li>- Julie reminded users disease-specific instructions the Help SubTab of the More Tab:</li> </ul> 	

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*Data for Public Health  
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	<b>Trainings – Monthly Webinars – 1st Wednesdays 10:30-11:30</b> <ul style="list-style-type: none"><li>- New user training webinar?</li><li>- Perinatal hepatitis B?</li></ul>	<p>Counties to e-mail June if interested in new user training.</p> <p>Counties to e-mail Lee Peters if interested in perinatal hepatitis B training?</p> <p>Counties to tell State about other needed trainings.</p>
<b>Future Meetings: 2<sup>nd</sup> Thursdays @ 1:30 PM</b> December 8, 2016 January 12, 2017		