

Orpheus County Feedback Meeting

Agenda & Notes

*Data for Public Health
Policy*

Date: May 11, 2017

Time: 1:30-3:00

Place: PSOB AOC, 4th flr (or room 710)

ALL DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE

Counties: Baker; **Benton** (Mary); **Clackamas** (Karen, Sunny); **Clatsop** (Sheri); **Columbia** (Heather); Coos; **Crook** (Anita, Vicky); **Curry** (Denise); **Deschutes** (Debbie A, Debbie G. Emily); Douglas (); Grant; **Harney** (Jolene); Hood-River; **Jackson** (Al); **Jefferson** (Joy); Josephine (); **Klamath** (Jerrolyn); Lake; **Lane** (Cindy, Heather, Sidney); **Lincoln** (Molly); **Linn** (Debby, Karen, Karyn); **Malheur** (Hillary); **Marion** (Bianca, Dawn); **Morrow** (Shelly); **Multnomah** (Lisa, Marta, Russell, Sara, Tom); NCPHD (); **Polk** (Kirk); **Tillamook** (Christina, Robin); Umatilla; Union; Wallowa; Warm Springs; **Washington** (Ivette, Kathleen, Sue); Wheeler; Yamhill ()

State: Beletshachew, Dave, Jeff, Julie, June, Irina, Michelle, Missy, Nasreen, Rob, Ryan, Shannon, Stephen, Tom

NOTES		
Item	Discussion/Decisions	Action items
1	<p>Overall Orpheus Update — Stephen:</p> <ul style="list-style-type: none">- Fobs vs. Software Tokens: Getting ready to order new fobs and would like County input re: software vs. the traditional fob. We piloted about 30 software tokens over the past few years. We had trouble implementing software tokens on Androids, but they seemed to work fine on iPhones. Software tokens were also problematic in a few instances when County personnel with iPhones were replaced by personnel without iPhones. On the other hand, those that use software tokens prefer them to the fobs and want to continue using them, so we want to be sure to continue with that technology. RSA, the company that the State uses for 2-factor authentication, provides both software tokens and traditional fobs.	<p>Login frequently to avoid being removed from the Citrix Active Directory.</p> <p>Stephen to order one-third software and two-thirds traditional fobs.</p>

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	<ul style="list-style-type: none"> - CDC Site visit: Monday, May 22nd. County users are invited to join us at the Portland State Office Building at the AOC if interested. Most of the morning session will be focused on Orpheus and its disease modules. - Orpheus security & vulnerability assessment. FYI. State is planning on a security and vulnerability assessment of Orpheus, Rhapsody, eMemento Morbi, ESSENCE, and PHINMS. - 15-minute timeout of Orpheus. State is requesting feedback as to whether Orpheus is timing out at the 15-minute mark, which is what it's supposed to be doing. Feedback at meeting indicated that it was timing out, but is currently back to the way it originally was, i.e., not timing out. 	<p>Counties to consider attending the CDC Site visit, which will focus on the Orpheus Disease modules, on May 22nd, at the AOC in the Portland State Office Bldg.</p> <p>State to follow up with Citrix Team.</p>
2	<p>ELR Update — Michelle</p> <ul style="list-style-type: none"> - Dual reporting update: Not much in terms of new labs, but the following dual-reporting labs have been requesting to stop faxing: <ul style="list-style-type: none"> • McKenzie-Willamette (in production since late August 2016). Low volume but consistent. • Good Shepherd (faxing since the end of March 2017) – Not ready yet per Julie. • ZRT Lab (Blood Lead results) – Ready per Dave Dreher. • Planned Parenthood (faxing since the end of March 2017) – Q: is planned parenthood sending eCR? No, not yet. 	<p>All: Please give Michelle feedback on McKenzie-Willamette, Planned Parenthood, and WHA.</p>

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	<ul style="list-style-type: none">• Women's Health Care Associates (WHA) (dual reporting on chlamydia and gonorrhea since mid-March 2017) and have been consistent; they're planning on sending on all conditions in June.- ELR delay occurred. Michelle sent an email about this on Tuesday. Thank you Sidney for catching this! We apparently had an unusually low volume on Tuesday due to a missed password update, which prevented downloading files from a particular server. It was fixed immediately.	<p>All: Please stay vigilant with regard to ELR your volumes; it helps detect other problems with automated processes, that, when broken, can delay ELRs.</p>
3	<p>Electronic Case Reporting (eCR) — Michelle</p> <ul style="list-style-type: none">- A problem reminiscent of ELR linking and unlinking has become apparent with eCR linking and unlinking. Why? Because the eCR module was built with the same business logic as the ELR module. As of Monday, Michelle has fixed the eCR linking problem, which was primarily associated with >1 window opening and creating a record lock. June suggested adding eCR to the Recent Tab to help users locate the case.- eCR is a fairly new module. The Morbidity reports (eMemento Morbi) have been trickling in since mid-February; we have received about 100 reports since then. We've also had about 50 reports from WHA's electronic health record.	<p>Counties to e-mail Tech Team whenever encountering an eCR linking problem and be sure to include the case ID. Michelle will fix.</p> <p>Michelle to add eCR views to the Recent Tab.</p> <p>Counties are responsible for processing eCRs just like ELRs.</p>

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4 New Orpheus Reporting interface – June

- Two weeks ago we installed the new Orpheus Reports interface. Features include Date of Record, Disease-specific searches. The “search for more fields” button will get you the old advanced find interface, which allows more criteria for running the report. Also, we’ve updated the color scheme to the interface to better harmonize it with the new STD interface to minimize jarring transitions from one interface to another.

State to get feedback on more screens at next month’s meeting.

Orpheus Reports

Home | General | Disease-specific | Risks

Search:

Custom Title:

Disease-specific searches

Case Count by County

Report – Case Count by County

County	Count
Baker	49
Benton	7
Clackamas	45
Clatsop	121
Columbia	43
Coos	13
Cook	40
Curry	6
Deschutes	29
Douglas	100
Gilliam	118
Grant	4
Harris	2
Hood River	6
Jackson	13
Jefferson	120
Polk	20

date of record

search for more fields button will yield the old advanced find interface

CD ELR Search

Basic Search | Advanced Search

Full Name:

Last: First: Middle:

DOB: Sex: Race: EIR County: Message Date: Sending Facility: Phone: Note: Disease: Disease Group:

Search for more fields button will yield the old advanced find interface

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5	FileMaker Upgrade – June <ul style="list-style-type: none"> - State will be upgrading its Citrix Clients to FileMaker 15 this coming Friday from 10pm to 1am. County Users will notice a slightly different Orpheus Icon; should be a seamless transition. 	Please contact State ASAP if you notice any issues next Monday.
6	Advanced training topics – June <ul style="list-style-type: none"> - Advanced Lead Module training was on May 3rd. Dave summarized the training: Had about 30 attendees. Webinar tool wasn't recorded, but it should be repeated within the next year. Q&A was also tricky, but Ryan followed up. On June 6th at OR-Epi, Ryan will lead an in-depth training case investigations, which involves a multitude to activities. - Other 1-hour training topics include lab test training, but June would like more specifics; New user training; Health Officer analyses training; quality assurance work; hepatitis training. 	Counties to consider attending the June 6th in-depth Lead Investigation training at OR-Epi – at 12:30 pm. Counties to follow up with June re: other trainings.
Future Meetings: 2nd Thursdays @ 1:30 PM June 8, 2017 conflict with OR-Epi move to June 15 July 13, 2017		