

Orpheus County Feedback Meeting Agenda & Notes

*Data for Public Health
Policy*

Date: November 16, 2017

Time: 1:30-3:00

Place: PSOB AOC, 4th flr (or room 710)

ALL DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE

Counties: Baker; Benton (); Clackamas (); Clatsop (); **Columbia** (Heather); Coos (); **Crook** (Karen); Curry (); **Deschutes** (Debra, Debbie, Eric); Douglas (); Grant; Harney (); Hood-River; Jackson (); **Jefferson** (Joy); Josephine (); **Klamath** (Sharon); Lake; **Lane** (Heather, Sidney); Lincoln (); **Linn** (Debby); Malheur (); **Marion** (Dana); Morrow (); **Multnomah** (Callie, Joanie, Marta); **NCPHD** (Jeremy); **Polk** (Kirk); Tillamook (); Umatilla (); Union; Wallowa; **Warm Springs** (Jane); **Washington** (Jennifer, Sue, Yvette); Wheeler; **Yamhill** (Dominique)

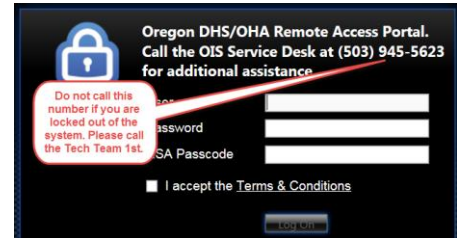
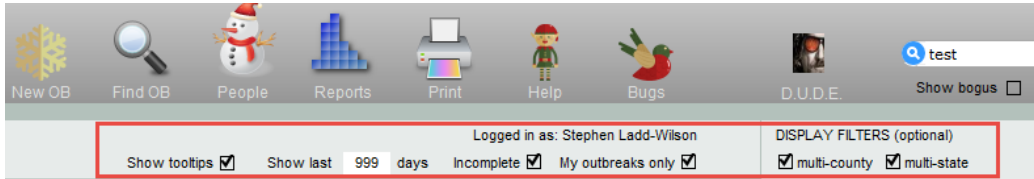
State: Cedric, June, Julie, Kiley, Lexie, Lisa, Maureen, Michelle, Missy, Rob, Ryan, Tasha, Stephen,

ZS

| NOTES | | |
|-------|---|---|
| Item | Discussion/Decisions | Action items |
| 1 | Overall Orpheus Update — Stephen: <ul style="list-style-type: none">- The annual security audit will be coming out in the next several weeks, but you may have already received an automatic notification indicating that your annual oath has expired. Just update your oath electronically. We will catch up with annual oath during the formal audit process that you do with your overall responsible party. You don't need to send anything in.- Please login as frequently and regularly as possible. Do NOT ever user a previously used password. The new password should be at <u>least 9 characters</u>, plus an UPPER, lower case, and special character.- June reminded users not to call the OIS Service when locked out – call the Tech Team first. | <p>Login frequently to avoid being removed from the Citrix Active Directory.</p> <p>Never use a previously used password when creating a new Citrix password.</p> <p>If you receive an expired oath notification, simply update electronically within Orpheus. We will use the formal security audit to record the official oath date.</p> |

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| | <ul style="list-style-type: none"> - No issues identified, e.g., disconnects with regard to the FileMaker 16 upgrade |  |
| <p>2</p> | <p>Outbreaks home page — June</p> <ul style="list-style-type: none"> - We are working to make the Outbreaks home page easier for you to manage your work. June reviewed the various home page filters, including “incomplete,” “my outbreaks only,” etc.  <ul style="list-style-type: none"> - June reviewed a test outbreak, including lead personnel, “who has the ball?” etc. | <p>Tom to add “who has the ball” filter.</p> <p><u>Please DO NOT put identifying patient information into the Outbreaks database. No lab reports, no patient names. There is a portal to on the Cases tab that links to Orpheus cases, which is okay because it’s just a window to Orpheus</u></p> |

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test

Show bogus ☐ Show tooltips ☒

This report is: incomplete
Who has the ball? Hillary Booth, June Bancroft

CLICK TO SUBMIT REPORT

Vehicle Factors Animal

ADD PATHOGEN

Outbreak duration (days)

| Pres. | Sus. | Ext. | Size | 1st Onset | 2nd Onset | Last Onset |
|-------|------|------|----------|-----------|-----------|------------|
| 28 | 4 | 30 | 02/06/12 | 02/09/12 | 02/19/12 | |

L=Lead
R=Reporter

ADD PERSON

| L | R | Public Health Participants | Agency | Role |
|-------------------------------------|-------------------------------------|----------------------------|-----------|----------|
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Hillary Booth | ACDP OPHD | epi |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | June Bancroft | OPHD | epi |
| <input type="checkbox"/> | <input type="checkbox"/> | County Test | testing | CD nurse |
| <input type="checkbox"/> | <input type="checkbox"/> | Nasreen Abdullah | OPHD | |
| <input type="checkbox"/> | <input type="checkbox"/> | Stephen Ladd-Wilson | OPHD | |
| <input type="checkbox"/> | <input type="checkbox"/> | Tom Fitch | OPHD | |

☐ Multnomah tracking ☐ No State Lead

- June queried participants about this interface.
- **Jeremy:** Is it possible for ILI outbreaks to show for all users of the county when the “my outbreaks only” is checked. Basically “my county” outbreaks.

The way to show your county’s outbreaks is to click on a county in the display filter on the home page; the search bar can also be useful

Use the County display filter to view outbreaks in Counties of interest.

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D.U.D.E. Search: test Show bogus ☐ Show PFGE ☒

DISPLAY FILTERS (optional)

☒ multi-county ☒ multi-state VPD CLEAR

Location Pathogen

Baker Benton Clackamas Clatsop Columbia Coos Acinetobacter adenovirus Amanita phalloides Aniline astrovirus botulism

- **Debby:** Would like to see the surrounding outbreaks from other counties. This can be done using the same county display filters by just clicking on them.

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| 3 | <p>Recent Cases — June</p> <ul style="list-style-type: none">- We recently learned that the recent cases interface is triggered by cases recently viewed by timestamp of the view — by <i>anyone</i> — not just the user. So if the most recent case you viewed was yesterday, but another user viewed it today, your recent case would be displayed with today's date. This is something that we don't have a lot of control over. The programming logic just stores the ID# of the case you've recently viewed, but the rest of the data comes from the case record itself, thus, it's just a link to the case.- June proposed removing the date/time field altogether due to it's not being much use. This would make more room available for other fields.- Tasha suggested adding onset date.- Ryan changed his recent records to 60, but currently on 32 are showing up.- Sue mentioned that recent cases show from any recently viewed case from any Washington county user.- Marta doesn't find the Recent Cases feature very useful, but all the matched ELRs show up as recent. June proposed removing the list of ELRs. Marta also noticed the same issue that Sue identified – recent cases from anyone from the same County.- Tom mentioned that it wouldn't be too hard to be able build a filter option between ELRs and Cases. | <p>State to continue to refine Recent Cases Tab.</p> <p>Counties to send June additional feature requests with regard to the Recent Cases Tab.</p> |
|---|---|--|

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4 Orpheus Redesign Beta Button – June

You currently can toggle back and forth between the “Classic” Orpheus interface and the “Royal Orpheus” Version using the “Go to beta” and “End beta” buttons. The left hand navigation menu has saved considerable screen real estate, which allows to view things like attached documents without having to navigate between Tabs. We are considering defaulting to the new theme.

Figure 2 Classic Orpheus

The screenshot shows the 'Classic Orpheus' interface. It features a top navigation bar with tabs: Basics, Labs, Clinical, Risks, Followup, Eplinks, Contacts, and Notes. The main content area is divided into sections: Identifiers, Enteric Diseases (with a status of 'Confirmed'), Onset Date (01/20/2013), First V or D (02/22/2013), 1st call try, Demographics (including DOB, Age, Sex, Race, and Ethnicity), and Work/Winco. A red arrow points to a 'Go To Beta' button located at the bottom right of the form.

Figure 1 "Royal Orpheus" Theme

The screenshot shows the 'Royal Orpheus' Theme interface. It features a top navigation bar with tabs: Home, List, Prev, Next, and Print. The main content area is divided into sections: Summary (with a patient ID of 373986), Labs, ACR, Status, Treatment, Clinical, Eplinks, Contacts, Followup, Docs, Linting, Log, and Notes. A red arrow points to a 'Go To Beta' button located at the bottom left of the form.

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5 New fields/buttons on the ELR Layout – June

June reminded users of the automatic notification on the ELR interface that alerts the user of >1 result in the ELR. June also reviewed the following “newish” buttons on the ELR interface, which allow you to re-name Specimen Type/Site, Test Type, and Result, all of which can house a bunch of non-intuitive ELR jargon. These buttons allow you to customize the values so that they make more sense.

The screenshot displays the Orpheus ELR interface with several update buttons and dropdown menus overlaid. The background shows the 'Orpheus Person Info' section with fields for Person ID, Confidence, and Search Result. Below this are demographic fields for Race (White, Asian, AI/AN, Refused, Black, Pacific Is., Unknown, Other) and Hispanic status (Yes, No, Unknown). The 'Specimen Type' section has a dropdown menu with 'Stool' selected. The 'Test' section has a dropdown menu with 'Escherichia coli, shiga-like, - LabTest' selected. The 'Result' section has a dropdown menu with 'Escherichia coli, shiga-like, -' selected. Each dropdown menu is accompanied by a '<< Update' button. A red warning message is visible: 'There may be more than one reportable condition on this ELR. READ the results carefully.'

Orpheus Person Info

Person ID: [] Confidence: []

Search Result: []

There may be more than one reportable condition on this ELR.
READ the results carefully.

Set these fields: Specimen Type, Test, Result

Click on a value below to update specimen type.

Type: Stool

Site: []

Method: []

Combo: []

Click on a value below to update test type.

Order: Escherichia coli, shiga-like, - LabTest

Shiga toxin 2 (stx2) by PCR

Test: Escherichia coli, shiga-like, - LabTest

Shiga toxin 2 (stx2) by PCR

Click on a value below to update the result value.

Escherichia coli, shiga-like, - Escherichia coli, shiga-like, -

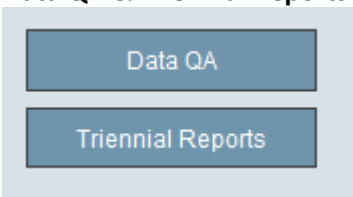
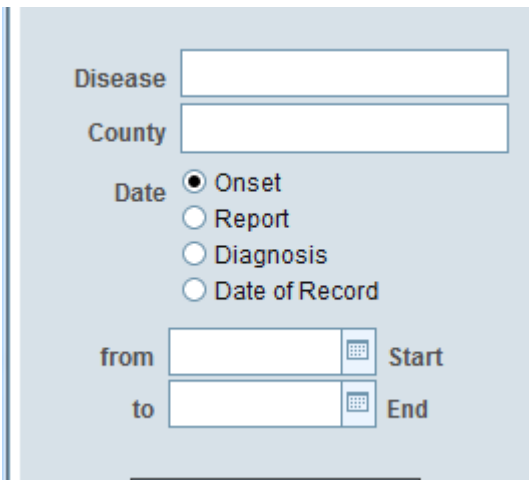
Shiga toxin 2 (stx2) by PCR Shiga toxin 2

Status: []

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| | <p>Karen of Crook noticed that there are a couple of questions in the Risk Category that don't translate well to the new Beta screen. Number of partners isn't available for STDs, you have to put it in the comment.</p> <p>Also, The "update" doesn't update, rather, you have to manually type in and click out of the update button.</p> | |
| 6 | <p>Data QA & Triennial Reports. – June</p>  <p>You need to enter a County and some dates to run these reports.</p>  <p>We recently found some inaccuracies with this reports.</p> | <p>County users to notify June of any inaccuracies in Data QA and Triennial Reports.</p> <p>County users to notify June if using these County Review Reports outside the context of a County Review.</p> |

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June asked if any County users use these outside the context of the triennial review.

Eric – Can we sort out STDs when running the QA report? Yes, the QA report is geared for general Communicable Diseases and Animal Bites. The STD and the TB programs have different reports.

Feature request: Note which diseases are being used in the reports.

Debby –Debby has had trouble with the Risk Reports; June agreed and has also had problems with timeliness calculations.

Tom – Noticed that the Risk Questions were marking “Child” Questions as being unanswered when the “Parent” Question was never asked. That should now be fixed.

June demonstrated the QA Reports

County Review Report - Timeliness

Jul. 2016

| | | | | | |
|----------------|-------|---------|----------|-----------|----------|
| Case Creation | Cases | w/1 Day | 2-5 Days | 6-10 Days | ≥11 Days |
| Clackamas CHD | 1205 | 82.2% | 14.4% | .2% | 3.2% |
| Other Agencies | 12281 | 74.9% | 16.2% | 1.8% | 7.1% |

DEV DATA

| | | | | | | | | | |
|---|-------|----------|------------|----------|--|-------|----------|------------|----------|
| Timeliness of Completion | | | | | * where interview required, cases not interviewed counted as # 99 days | | | | |
| All Cases (excluding pertussis) | | | | | All Pertussis Cases | | | | |
| | Cases | 0-10 Day | 11-14 Days | ≥15 Days | | Cases | 0-10 Day | 11-29 Days | ≥30 Days |
| Clackamas CHD | 572 | 84.6% | 5.6% | 9.8% | | 22 | 0.0% | 18.2% | 81.8% |
| Other Agencies | 4841 | 67.7% | 5.7% | 26.6% | | 138 | 42.8% | 8.0% | 49.3% |
| Interviewed Cases (excluding pertussis) | | | | | Interviewed Pertussis Cases | | | | |
| | Cases | 0-10 Day | 11-14 Days | ≥15 Days | | Cases | 0-10 Day | 11-29 Days | ≥30 Days |
| Clackamas CHD | 285 | 87.4% | 5.3% | 7.4% | | 22 | 0.0% | 18.2% | 81.8% |
| Other Agencies | 1998 | 79.3% | 7.2% | 13.5% | | 137 | 43.1% | 8.0% | 48.9% |

Timeliness of Interview

only chronic hepatitis B, acute A, B, C, and E

Interview Lag

| Only chronic hepatitis B, acute A, B, C, and E | | | Interview Lag | | | | | |
|--|---------|---------|---------------|---------|----------|-----------|----------|-------|
| | # Cases | # Intvd | | w/1 Day | 2-5 Days | 6-10 Days | ≥11 Days | |
| Clackamas CHD | 39 | 31 | 79.5% | 35 | 11.4% | 31.4% | 25.7% | 31.4% |
| Other Agencies | 446 | 305 | 68.4% | | 11.3% | 21.4% | 24.3% | 43.1% |

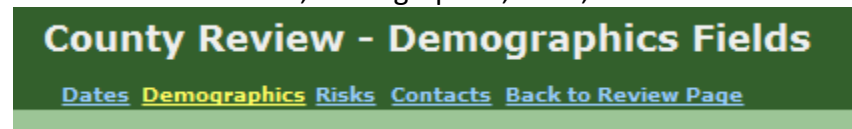
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Caution when running QA reports: these reports pull data from two separate places in Orpheus and so they aren't technically the same exact record. But these reports allow you to see the records that were used in the calculations.

June review the Dates, Demographics, Risks, and Contacts lists:



When running the QA reports, track down Orpheus records associated with the highlighted data, to complete the required fields, e.g., race, ethnicity, etc.

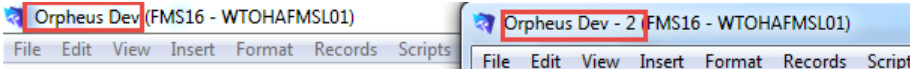
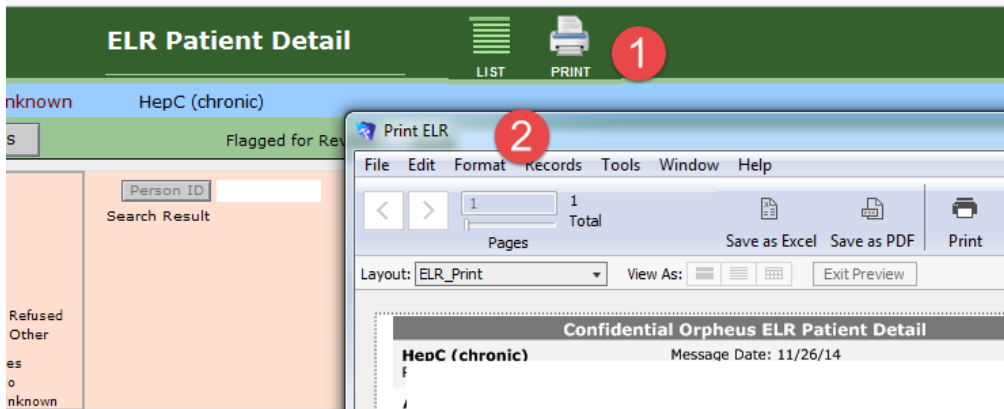
| Disease | Report Date | Interviewed | Interview Date | Intvw Status | Date Sent | Complete | Race | Ethnicity |
|----------------|-------------|---|----------------|---------------|-----------|----------|------|-------------|
| Giardia | 9/11/2016 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | Not Indicated | 09/11/16 | 09/11/16 | J | Unknown |
| E. coli (STEC) | 9/1/2016 | <input checked="" type="radio"/> Yes <input type="radio"/> No | 09/07/16 | | 10/29/15 | | S | Unknown |
| Listeria | 8/11/2016 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 08/11/16 | | B | Unknown |
| E. coli (STEC) | 9/7/2016 | <input checked="" type="radio"/> Yes <input type="radio"/> No | 09/07/16 | | 09/07/16 | 09/09/16 | J | Unknown |
| Campy | 9/28/2016 | <input type="radio"/> Yes <input type="radio"/> No | | | 09/28/16 | | J | |
| HepC (chronic) | 10/7/2016 | <input type="radio"/> Yes <input type="radio"/> No | | | 10/07/16 | | R | |
| HepC (chronic) | 10/7/2016 | <input type="radio"/> Yes <input type="radio"/> No | | | 10/07/16 | | R | |
| Campy | 10/7/2016 | <input type="radio"/> Yes <input type="radio"/> No | | | 10/07/16 | | R | |
| Lepto | 10/25/2016 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 10/25/16 | 10/26/16 | M | White |
| Salmonella | 11/4/2016 | <input checked="" type="radio"/> Yes <input type="radio"/> No | | | 11/04/16 | | M | No |
| E. coli (STEC) | 12/7/2016 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 12/07/16 | | J | Unknown |
| Zika | 1/31/2017 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 01/31/17 | | C | Unknown |
| H. flu | 3/3/2017 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 03/03/17 | | S | |
| H. flu | 3/3/2017 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 03/03/17 | | T | Black |
| HUS | 5/18/2017 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 05/18/17 | | B | No |
| Campy | 6/14/2017 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | No (Medical) | 06/14/17 | | J | Unknown |
| Acute flaccid | 8/1/2017 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 08/01/17 | | T | Pacific Is. |
| Acute flaccid | 8/1/2017 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 08/01/17 | | T | No |
| Cyclosporiasis | 7/29/2017 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 12/19/17 | | M | Pacific Is. |
| E. coli (STEC) | 1/12/2018 | <input type="radio"/> Yes <input checked="" type="radio"/> No | | | 01/12/18 | | C | No |

Julie noted that calling the provider's office does NOT count as an interview.

Counties to interview cases whenever indicated.

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| 7 | <p>Bug Associated with the Travel Window – June</p> <ul style="list-style-type: none">- State has recently been notified of a bug associated with the travel window in that you cannot enter data, or that the travel data do not appear after entering travel data. State thinks this might be due to the recent FileMaker 16 upgrade.- Tip: Julie noted that IT WORKS if you have multiple windows open, and that you open the travel question in the very 1st window that was opened.- Tip: Look at the Title of the window to identify multiple windows: - Joanie: Travel window isn't working even after closing all the other windows. | <p>Please notify the Tech Team whether the travel window works or not. If the Travel Window isn't working please put pertinent information in the comments section of the record.</p> |
| 8 | <p>Printing an ELR Record – June</p> <ul style="list-style-type: none">- June demonstrated how to print an ELR record from the ELR Patient Detail Screen.  | |

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| 9 | Training Topics & Late Breakers — June (Michelle) <ul style="list-style-type: none">- On the first Wednesday of the month (December 6th) from 10:30 to 11:30, we'll be featuring antibiotic resistance.- Training videos need to be updated on our website, but updating them is a low priority based on little feedback.- These webinars will be recorded.- Non-tuberculous mycobacteria (NTM) is on the list for a future training.- <i>Listeria</i>, Syphilis, Q Fever, and tick-borne diseases were suggested.- Providence is still not sending patient phone numbers. Michelle hasn't heard from Providence in a week or so.- Sue in Washington noted that the only issue they're having with ELRs is with Providence records. | Michelle to follow up with Providence. |
| Future Meetings: 3rd Thursdays @ 1:30 PM January 11 th 2018 February 8 th 2018 | | |