

# Orpheus User Feedback Meeting

**Date:** April 13, 2017

**Time:** 1:30-2:30

**Place:** PSOB AOC

**ALL SCREEN SHOTS VIEWED IN THESE MINUTES ARE FAKE**

**Purpose:** To share new features, user issues and gather feedback on development priorities for Orpheus, Outbreaks and Case log applications

**Outcome:** Users are kept informed about development projects and their needs are identified and prioritized.

**Counties:** Baker; **Benton**(Mary, Alice); Clackamas; Clatsop; **Columbia**(Nikki, Heather); Coos; **Crook** (Anita, Karen); **Curry** (Denise); **Deschutes** (Debbie); **Douglas** (Louai); Grant; Harney; Hood-River; Jackson; **Jefferson** (Joy); Josephine; **Klamath** (Jerrolyn) ; Lake; **Lane** (Cindy); Lincoln; **Linn** (Debby,Karen, Karyn); **Malheur**(Hilary, Tana, Rebecca); **Marion** (Rachel); Morrow; **Multnomah** (Russ, Joanie, Lisa, Marta, Sara, Taylor, Nicole); **NCPHD**(Jeremy); Polk; **Tillamook** (Christina); Umatilla; Union; Wallowa; Warm Springs; **Washington** (Kathleen, Gladys, Jennifer); Wheeler; Yamhill

**State:** June Bancroft, Michelle Barber, Dave Dreher, Tasha Poissant, Nasreen Abdullah, Shannon Allain, Alyssa Farr, Courtney Crawford, Heather Jamieson, Rob Laing, Missy Yungclas, Dat Tran

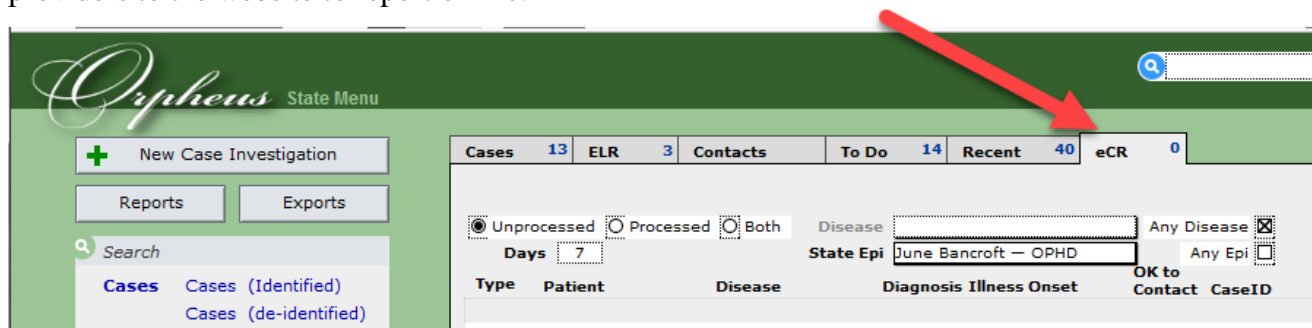
AGENDA / BACKGROUND	Presenter(s)	Time
<b>ELR updates – Michelle – 5 min</b> Working with planned parenthood to start ELR Quest transition has occurred – transparent to users, hopefully better data  <b>OSHU</b> – can we get OHSU to give provider names and not just OHSU, Michelle to see if these data are being stored elsewhere  <b>Mercy labs</b> – Douglas county. Provider requesting lab at Mercy, Mercy sends to PAML. PAML reports to Douglas but Mercy also reports to the county. PAML lab does not have provider last name. Only first name and Mercy as the last name. There is an issue with Mercy sending the last names to PAML. Mercy is updating their system and will not make changes as they are migrating to a new system.		Minutes from Feb and March Orpheus User Group Meetings are posted to the website.

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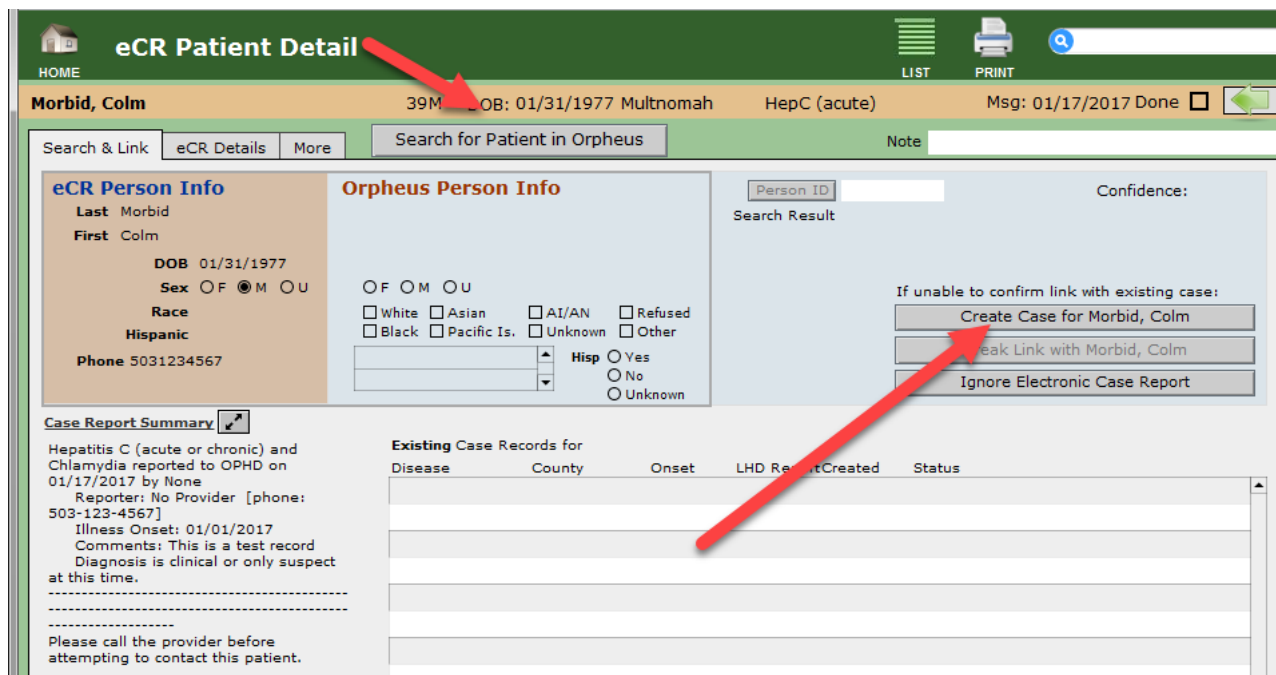
## eCR – review and feedback – all – 5 min

North Central – Wondering if you can refer providers to report online – YES, you can refer providers to the website to report online.

Please review if you were unable to attend the meeting, there are screen shots of eCR processing



The screenshot shows the Orpheus State Menu. A red arrow points to the 'eCR' tab in the top navigation bar, which shows a count of 0. Below the navigation bar, there are buttons for 'New Case Investigation', 'Reports', and 'Exports'. A search bar is also present. The main content area shows filters for 'Unprocessed', 'Processed', and 'Both' cases, with a 'Days' dropdown set to 7. The 'Disease' dropdown is set to 'HepC (acute)' and the 'State Epi' dropdown is set to 'June Bancroft — OPHD'. A table header is visible with columns: Type, Patient, Disease, Diagnosis, Illness Onset, OK to Contact, and CaseID.



The screenshot shows the 'eCR Patient Detail' page. A red arrow points to the 'Morbidity' tab. The patient information is displayed for 'Morbidity, Colm', born 01/31/1977, Multnomah County, with HepC (acute) diagnosis. The 'eCR Person Info' section shows 'Last: Morbid', 'First: Colm', 'DOB: 01/31/1977', 'Sex: M', 'Race: Hispanic', and 'Phone: 5031234567'. The 'Orpheus Person Info' section shows 'Person ID' and 'Confidence' fields. A red arrow points to the 'Create Case for Morbid, Colm' button. The 'Case Report Summary' section shows 'Hepatitis C (acute or chronic) and Chlamydia reported to OPHD on 01/17/2017 by None'. The 'Existing Case Records for' table is empty.

So far 93 reports have come in, majority are chlamydia, many already had case reports in Orpheus

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eCR are processed just like ELRs. The actual report can be found on the more tab except for STDs, where it is a tab on the left toolbar.

The screenshot shows the Orpheus Case Entry interface. At the top, there's a green header with 'Case Entry' and a 'Development Version' label. Below the header, a yellow bar displays patient information: 'Third Timesach...', 'DOB: F', 'Multnomah S', 'Zika virus disease', and 'Onset~ 1/17/17 SP ID 514990'. A navigation bar contains tabs: Basics, Labs, Clinical, Risks, Followup, Epilinks, Contacts, Notes, Vaccine, and More. Below this, another row of tabs includes Dates/History, Attachments, eCR, Log, Letters, Export, Studies, Help, and Metrics. The main content area shows a table with columns: Organization, Msg Date, Description, and Diagnostic Method. Two rows of data are visible, both from 'Zoomy Care' on '11/21/2016', with the description 'clinical or only suspect at this'. Red arrows point to the 'More' tab, the 'eCR' tab, and the 'Diagnostic Method' field.

If you want the cheat sheet on running reports on outbreaks for your summary – send email to tech team

Let us know if you want to clean up your providers. June to update the cheat sheet.

IF you find duplicates flag for review and tech team can remove duplicates.

Potentially add there more than one fax or email? Let us know if you find this is the case. Always up for adding features

## Running statistics for outbreak summary reports on reportable diseases – June – 5 min

We have a two page document on how to run the numbers to get aggregate data for the outbreak database. Useful if you had an outbreak of a reportable disease condition. Please send a request to the tech team if you would like a copy. June demoed this at the meeting.

## Maintaining Providers in Orpheus – June – 10 min

At one point in time we embarked upon cleaning providers. We do not do much with these at the state. Ideally we would like you to review and clean up the providers in Orpheus. If these were clean the accreditation report since one measure is to run reports by who is reporting to you. We would

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also like feedback on fields that are not useful. This did not ever really get fully developed.

Orpheus DEV (FMSIS - WIOHAFMSL01)

Records: 315 / 17945 Found (Sorted)

Layout: ProviderEntry View As: Preview

Provider Detail

Provider ID: 21184

Last Name: Adam

First Name: Yaseen

Title / Degree: M.D.

Type: Provider

Active: ☒

HIV Active: ☐

Flagged for Review: ☒ duplicate record

Type	Number	Label	Phone
Phone	Fax		
Fax			
Email			
Note			

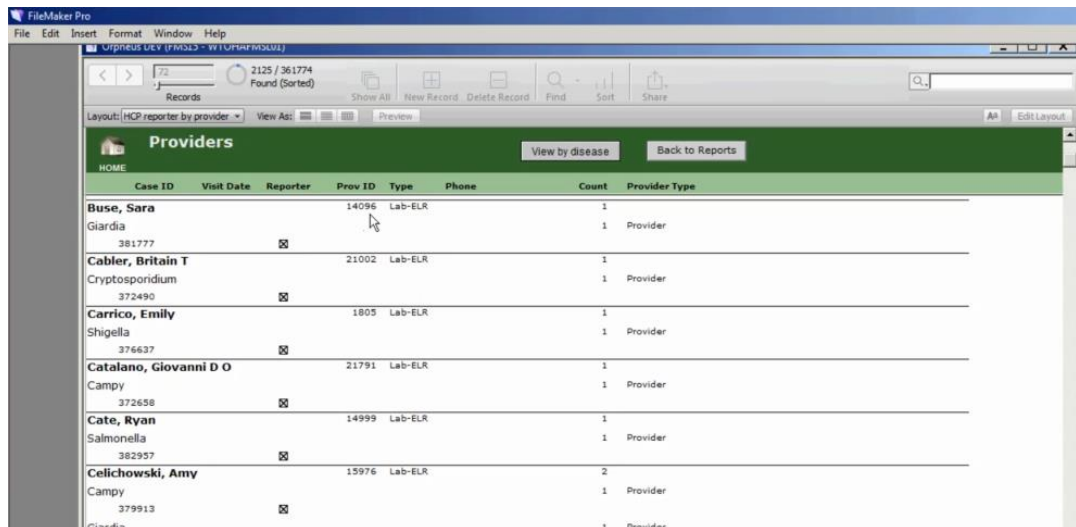
current From / To	Type / County	Address
4/13/2017	Work Lane	1549 W 1st Eugene OR 97402
4/13/2017	Work Benton	190 NW 4th St Corvallis OR 97330

Important fields are type of reporter (Hospital, Clinic, Provider, Long Term Care), Active is also important because some providers become inactive, we would not want to link cases with inactive providers. You know who is still active in your communities. When have a provider email please enter this. Michelle mentioned email communications could be sent securely and answer some case specific questions. More tab has the cases linked to this provider.

You can export a provider list to clean up and then go back into Orpheus and clean them up in Orpheus. If you would want to clean up the excel sheet be sure to export the ID field for the provider and send the file back to the tech team. Please ask before you go this route. This can be used to contact fax, send letters, or contact providers when managing cases.

June demoed the provider and disease group report on other report tools.

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The screenshot shows a FileMaker Pro interface for the Orpheus system. The main window displays a table titled "Providers" with columns: Case ID, Visit Date, Reporter, Prov ID, Type, Phone, Count, and Provider Type. The table lists several providers and their associated data. A search bar is visible at the top right of the table area.

Case ID	Visit Date	Reporter	Prov ID	Type	Phone	Count	Provider Type
Buse, Sara			14096	Lab-ELR		1	
Giardia						1	Provider
381777							
Cabler, Britain T			21002	Lab-ELR		1	
Cryptosporidium						1	Provider
372490							
Carrico, Emily			1805	Lab-ELR		1	
Shigella						1	Provider
376637							
Catalano, Giovanni D O			21791	Lab-ELR		1	
Campy						1	Provider
372658							
Cate, Ryan			14999	Lab-ELR		1	
Salmonella						1	Provider
382957							
Celichowski, Amy			15976	Lab-ELR		2	
Campy						1	Provider
379913							
Giardia						1	Provider

Please send feedback to the Orpheus Tech team. Please take a look at the new reporting interface and provide feedback. This will go into Orpheus in the next few weeks.

## Orpheus Report interface- feedback on beta design – all – 15 min

Instead of a long list of reports you can now search for what one you want if you know the name. The date of record has been added as field you can search on. The advanced checkbox is now called search more fields. The triennial review and the clean data reports are now on the main page instead on the other report tools. Some other reports have been moved around and the new theme is part of the Orpheus interface redesign to make use of new features available in Filemaker and also harmonize with the STD module.

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The screenshot shows the Orpheus Reports interface. The top navigation bar includes 'Home', 'General', 'Disease-specific', 'Risks', and 'Take 2'. The 'Disease-specific' tab is selected, and the 'Status by Month' report is highlighted. The left sidebar contains filters for 'Report Type' (All, Case, Count, Graph), 'Report Name' (status), 'Disease', 'County', 'Date' (Onset, Report, Diagnosis, Date of Record), and date range fields ('from', 'to', 'Start', 'End'). The 'Run Report' and 'Search more fields' buttons are visible. The right pane shows a preview of the 'Status by Month' report, titled 'Report - Case Counts by Status and Month'. The preview includes a table with columns for Status, Jan, Feb, Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, and All. The data shows counts for Confirmed, Presumptive, and No Case across the months, with a Grand Total of 18. The report is dated Tue, 29 November 2006, 10:29 AM and is marked as Confidential.

Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	All
Confirmed			3					1	1				5
Presumptive		3	1							1			5
No Case	1			2	1			1		1	2		8
Total	1	3	4	2	1			2	2	2			18
Grand Total	1	3	4	2	1			2	2	2			18

Pertussis training webinar was April 5<sup>th</sup>. Juventila facilitated and covered pertussis and also measles and mumps. This session was recorded, not yet edited, let June know missed it and are interested in viewing the video (uncut).

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**Training topics (first Wednesdays 10:30-11:30) – What do folks need? – June – 5 min**

**Elevated blood lead investigations – coming up May 3**

**Lab tests 101** – please send ideas for what you would like covered to June. Will not be worth the OSPHL labs time if there are not specific topics

**New User training** – upcoming, if you have new user please send their names to June. There is a training room in Portland if people are interested.

**Health Officer/supervisors focused training – July 12<sup>th</sup>**

This will be a higher level supervisory reporting type training. Finding cases, running reports and not direct data entry

Hepatitis training requested. Tasha giving a hepatitis refresher at Or Epi. Perinatal, serology interpretation

**Future Meetings: 2<sup>nd</sup> Thursdays @ 1:30 PM  
May 11<sup>th</sup>**