Orpheus County Feedback Meeting
Agenda & Notes

Date: October 19, 2017   **Time**: 1:30-3:00   **Place**: PSOB AOC, 4th flr (or room 710)

ALL DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE

Counties: Baker; **Benton** (Alice); Clackamas (Carolee); Clatsop (); Columbia (Heather); **Coos** (Bert); **Crook** (Anita, Karen); Curry (); **Deschutes** (Debbie, Debra); Douglas (); Grant; Harney (); Hood-River; Jackson (); **Jefferson** (Joy); Josephine (); Klamath (); Lake; Lane (); Lincoln (); **Linn** (Debby, Karen); Malheur (); **Marion** (Dawn, Justin); Morrow (); **Multnomah** (Lisa, Sara); **NCPHD** (Jeremy); Polk (); **Tillamook** (Christina); Umatilla (); Union; Wallowa; Warm Springs; **Washington** (Jennifer); Wheeler; **Yamhill** (Dominique)

State: June, Kiley, Magdalena, Michelle, Melissa, Missy, Stephen, Tasha

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N O T E S		
Item	**Discussion/Decisions**	**Action items**
1	**Overall Orpheus Update — Stephen:** - Please login frequently and regularly so that your account doesn't become de-activated. It takes a lot of resources and paperwork to re-activate accounts. - When changing your Citrix password, you can NEVER user a previously used password. Citrix simply won't accept the password and you won't get a message saying that your password didn't work. - The latest requirements include at least 9 characters (not 8), UPPER and lower case, a number, and a special character, such as, # % @ $. - Upgrading to FileMaker 16 soon (Next Thursday, 10/26); one new feature is that it will allow the user open to multiple windows across monitors.	**Login frequently to avoid being removed from the Citrix Active Directory.** **Never use a previously used password when creating a new Citrix password.** Tips: Clear your browser cache when changing Citrix passwords; use a different browser if you're having problems with a particular browser.

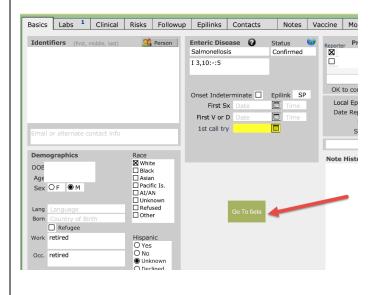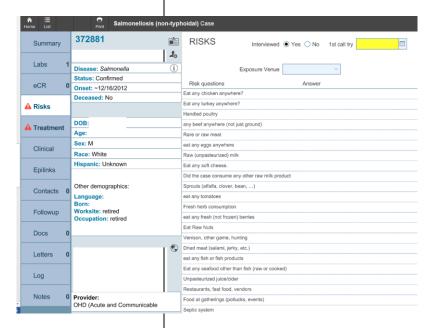| 2	**Recent Cases update — June**	
	- This problem has apparently been solved; it had to do with the way you might have been forced off Citrix due to inactivity. It you were forcefully disconnected, the Recent Cases would not update. June asked if there has been improvement or a difference. Carolee has noticed no improvement. Tasha has noticed some improvement.	**Please notify June or the Tech Team if your list of Recent Cases is not displaying properly.**
3	**ELR Update — Michelle** - **New fields & buttons on the ELR Patient Detail layout.** There are new fields and buttons on the ELR Patient Detail Layout. Please set these fields before creating a case for an ELR. The update buttons only appear when there might be something else hidden, e.g., a chlamydia <u>and</u> a gonorrhea result, so pay attention to them to be sure you're not missing anything. Set these fields before confirming link Specimen Type/Site: Blood << Update Test Type: HEPATITIS C VIRUS AB Result: << Update - Jennifer of Washington County inquired about Providence, which still is not sending phone number via ELR. Michelle mentioned that this occurred in July as a result of a system "upgrade." The request has been given to their IT department.	**All: Please stay vigilant with regard to ELR your volumes; it helps detect other problems with automated processes, that, when broken, can delay ELRs.** **All: Please let Michelle know ASAP if you're not receiving reports from a clinic that's also supposed to send ELR reports, e.g., Planned Parenthood.** **All: Please send to June or the Tech Team any suggestions you have around the way ELR data could be better presented in the Orpheus interface.** **All: Please notify Michelle if you are still having problems in viewing ELRs after newly creating cases via ELR processing.** **Michelle to re-visit IT request with Providence to fix their ongoing issue with not sending phone numbers via ELRs.**

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4   **Orpheus Redesign Beta Button – June**

This is the new "Royal Orpheus Theme," which will ultimately replace the current "Orpheus Green Theme." We will roll this out, module by module, throughout the upcoming year. Next up is the TB module.

Please send June or the Tech Team any and all feedback with regard to this new look and feel.

5	**Found set of records – June** - When searching for a set of records in the "google find" (upper right corner), Orpheus has not, up to now, been able to retain the found set once a record is clicked on; the workaround has been to open a new window before clicking on a record in the found set. You can now retain the found set after clicking on a record in the found set.	
6	**Ability to assign a note to a County vs. an individual Orpheus user – June** - We are currently planning to develop a way to send a note to a County instead of an individual user. We're assuming that the note will not be associated with an individual case. - State users are able to click on the e-mail of a user in the Orpheus User List to generate an Outlook e-mail, but this only works for State users. State is looking at options for County users to send e-mails directly from Orpheus.	
7	**Bug fix, populating address when creating case from a contact – June** - We recently fixed the problem that was stopping the address of a Contact to populate a Case record when creating a new Case from a Contact record. This is also fixed when creating case from person record.	
8	**Follow up on Chronic Hepatitis B Cases – June** - New labs on old cases. When new labs come in on chronic hepatitis B cases, they should be appended to the case, but the County associated with the original Case record should <u>NOT</u> be updated. If the new lab also includes a new County of Residence, the new County should NEVER replace the original County on the Case Record, rather it should be updated only on the Person	**Feature request: Have the ability to print a single lab without having to print all the notes, too.**

	Record. June asked if anyone needed clarification. Tasha said that it shouldn't be an issue if the ELR is associated with the new County. - Jennifer of Washington County affirmed that only the Person address is updated on new ELRs of existing chronic hepatitis B cases from other Counties.	
9	**Workgroup for ELR enhancements — June & Michelle** - Michelle is looking for input from County Orpheus users in developing the new ELR module, especially on displaying ELR data. - Time commitment is an hour every other week, or a 2hr. meeting/month. - Michelle presented raw HL7 data via the ELR Converter file as a way of demonstrating the glut of data we receive via ELR. We receive next of kin information, employer information, etc.	**County Orpheus users to contact Michelle if interested in participating in the ELR enhancement workgroup.**
10	**Reports & Bug fix: Disease by Month/Quarter – June** - We recently changed the 5-year-averages to relate to the selected County instead of displaying 5-year-averages for the entire state. June asked if County Orpheus users were using the Disease by Month/Quarter or if there were any other reports that were commonly used by Counties, which needed enhancements. - Alice of Benton County uses the data from Disease by Month/Quarter report and shares with the Infection Prevention team. Data are re-entered into another report.	**Counties to give State input on Reports.**

		- <u>Date of Record</u> is the best field to use when running a report on a multitude of diseases, which use various dates.	
11	**Triennial Review Reports update – June** - The date used for timeliness of report has changed to the ELR message date, which caused an increase in time lags. - There are current problems with "parent" and "child" relationships, (e.g., Parent=Smoker, Child=# packs/day) that resulted in incomplete data risk data.		**Send feedback to Tech Team re: any errors noticed on reports.**
	Training topics – June - Antibiotic Resistance Training in December will include discussion of new data collection fields for enteric diseases, e.g., new date ranges associated with foreign travel to help determine plausibility of acquiring foreign antibiotic-resistant plasmids. We'll also be asking antibiotic-specific questions. - June proposed Intermediate Orpheus User Training; other ideas included Tick-borne diseases, diseases for which we don't have Investigative Guidelines. **Late Breakers**: - Tasha - Total hepatitis A Antibodies (HAV Total, HAV Antibody) are reportable and many come through ELR. If you are going to create a case for these (i.e., on a single HAV Total result), please create them as a suspect; they will end up as being No Cases 99% of the time. You also have option to ignore them. There is currently a hepatitis A outbreak in San Diego involving hundreds of cases, which may raise your index of suspicion, but please make single HAV Total ELRs Suspect Cases if you decide to make them a case at all.		**Counties to send topic suggestions to June for November.** **Please make single HAV Total ELRs <u>Suspect Cases</u> if you decide to make them a case at all.**

- Stephen – ETEC will be reportable (but not investigable unless there's an ETEC outbreak) starting 1/1/2018. CLHO was in the loop. See current *CD Summary* for more details.	

Future Meetings: 3rd & 2nd Thursdays @ 1:30 PM
November 16, 2017 (3rd Thursday)
December 14, 2016