

Orpheus User Feedback Meeting

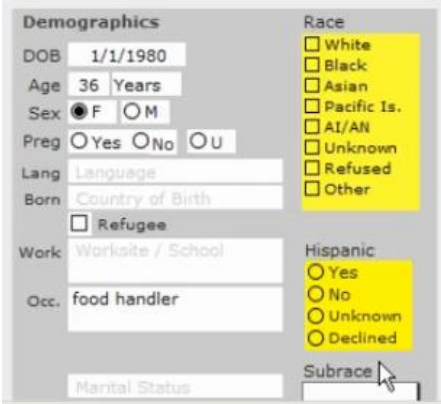
Date: Jan 12, 2017

Time: 1:30-2:30

Place: remote

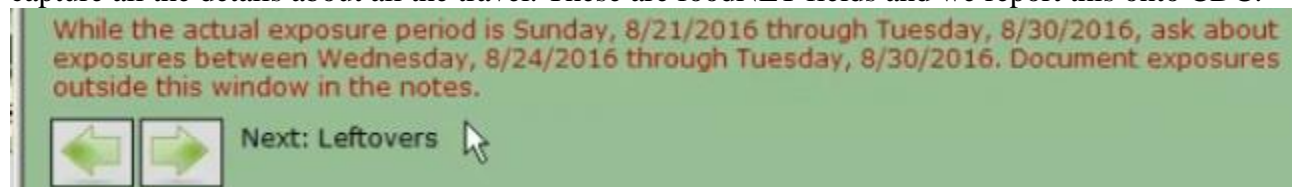
Purpose: To share new features, user issues and gather feedback on development priorities for Orpheus, Outbreaks and Case log applications

Outcome: Users are kept informed about development projects and their needs are identified and prioritized.

AGENDA / BACKGROUND	Presenter(s)	Time
<p>Introductions - June - 5 min We will be using the webinar audio features to minimize issues when callers put the meeting on hold or do not mute their phone. Let June know if you like or do not like this format</p> <p>Year in review – features and action items – Stephen – 20 min Stephen presented the year in review – see power point attachment for reference.</p> <p>Data quality best practices – June – 10 min June reviewed some data best practices. Yellow highlighted fields are used in county review metrics. Some users enter unknown for race and ethnicity so that the yellow fields will go away but then if they learn the race or ethnicity they do not update the fields. If these fields are populated already – the ELR will not update the fields since there are data entered into the fields.</p>  <p>The screenshot shows a 'Demographics' form with the following fields: DOB (1/1/1980), Age (36 Years), Sex (F), Preg (Yes/No/U), Lang (Language), Born (Country of Birth), Refugee (checkbox), Work (Worksite / School), Occ. (food handler), Marital Status, Race (White, Black, Asian, Pacific Is., AI/AN, Unknown, Refused, Other), and Hispanic (Yes/No/Unknown/Declined). The Race and Hispanic sections are highlighted in yellow.</p>		<p>Email June if you do not like new webinar format</p> <p>Please review best practices on data entry.</p>

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Travel and exposures – we only want to know about exposures in the time frames that are highlighted at the top of the screen with. If there is a high risk exposure outside of this period please put these in the notes fields. So that the answer will be correct No raw hamburger but in the notes put in that the case did eat this. Travel is also only during a specific time frame, there is even an inability to move from the travel screen if you enter a date outside the window. Once again please put these in notes so that we capture the information. If you have foreign travel especially please go to the detailed travel screen so that we can capture all the details about all the travel. These are foodNET fields and we report this onto CDC.



Case status – this is a required field. We do not want to use under investigation unless it is the appropriate disease. Only syphilis, zika and HIV use this. If make a case suspect or presumptive and then get confirmation from the OSPHL – please update to confirmed

If you get manually faxed lab report. Please enter the lab into the lab tab manually. It is preferred that the user also upload the lab itself to the more tab – attachments. If you do this please make a note on the basics tab that there is something attached on the more tab. We do this with the shotgun questionnaires. Will look into adding the number features to the attachment tab.

Letter creation in Orpheus – How to – June 5 min

June demoed how to create a letter in Orpheus. Can choose whether the letter is to the case or the provider. Can preload your logos or your letter head. Can also create labels for sending letters. There are pre-existing templates, these are available to all Orpheus users.. Letters can only be associated with a case, and you can use Orpheus to track letters and responses to them.

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Let June or the tech team know if you would like to have a county specific letterhead

The screenshot shows the Orpheus letter creation interface for user Sally Smith (ID 37). The interface includes a header with the user's name and ID, and a 'Letter ID 9460' field. Below this, there are three main steps: Step 1 - Choose Template, Step 2 - Enter Recipient, and Step 3 - Edit letter text. In Step 1, the 'Template' dropdown is set to '102' and 'Campy letter'. In Step 2, the 'Letter is for:' field is set to 'Parent'. In Step 3, the 'Subject' is 'Campy letter' and the 'Letter' content is a message about Campylobacter infection. A 'Letterhead Logo' dropdown is visible, showing options: DHS, Marion Co, Mult Co, and None. The 'Date Created' is 1/12/17 1:58 pm and the 'Date Printed' is 1/12/2017.

To create your own letter you can create a template and this is associated with your Orpheus user settings.

The screenshot shows the 'Basics' section of the Orpheus user settings page. It displays the following information: User ID 104, Created 11/29/2007 2:25:03 PM, Modified 1/12/2017 1:45:59 PM, and June Bancroft. Below this information is a 'Merge Letter Templates' button. At the bottom of the page, there is contact information for the Orpheus Tech Team: 971-673-1111 and Orpheus.ODPE-Tech@state.or.us.

They are called merge letter templates

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Elevated blood lead – case management and follow up – Dave Dreher – 5 min

Ryan Barker is the new childhood lead person. Dave does mainly adult lead. Michelle reported a huge spike in lead results that came in recently. Ryan is available to work with users on case management of childhood lead. Also creating a training webinar to be available online for users to look at if they have a case.

Sometimes he is unable to assign cases to some of the local epis that work on cases. All active users should be on the drop down for the local epi users.

Training topics (first Wednesdays 10:30-11:30) – What do folks need? – June – 5 min

The next Wednesday training webinar will be a continuation of the New User Training that will be January 26th. Then the February training will be Feb 1st.

Lab tests 101

Intermediate Orpheus – Queries, Reports, Exports?

ELR updates – Peace Health changed to a new system back in October. Just learned that their referrals out to ARUP had not been sent so they sent these. Might appear as a duplicate but it is additional information. North Bend – been getting elevated blood lead among others. They are still faxing but will stop faxing only lead results. Point of case lead results have been coming as an excel file. Late October lots of these results came in- some were not elevated.

Electronic Case Reporting – new module that Michelle is working on that would submit morbidity reports electronically through Orpheus. You will see the eCR tab on your home screen. This will work just like lab reports.

Call the lead program if you have issues with any lead results

Soon you will see some new tabs, these are for morbidity reporting for providers to use. These will be like an ELR report.

**Future Meetings: 2nd Thursdays @ 1:30 PM
Feb 9th**