Feb 29th, 2020

Oregon PSAP Directors, and Medical Directors

The following represent interim Guidance for Emergency Medical Services (EMS) Systems and 911 Public Safety Answering Points (PSAPs) for COVID-19 in the United States. It is recommended that medical dispatchers implement travel history screening for all callers with any of the following symptoms: fever, cough, difficulty breathing for the following MPDS or equivalent Cards:

- 6 Breathing Problems
- 26 Sick Person

Ask the following questions:

1. Does the person have fever or symptoms of lower respiratory infection, such as cough or shortness of breath? AND
2. Has the patient traveled outside of the continental United States within 14 days of symptom onset? OR
3. Has the patient had close contact (6 feet) with a person confirmed with COVID-19 infection?

If the patient meets the above criteria, then:

1. Provide medical care per protocol.
2. Alert responding agencies of the possibility of an infectious patient as soon as possible.
3. Follow local public health authority policies for reporting and follow up of health care workers with contact to suspected cases.

If they do not meet criteria discontinue questioning and follow appropriate case entry instructions.

Please contact us with any questions or visit: healthoregon.org/coronavirus

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