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# OHA COVID-19 Webinar Series for Healthcare Providers

Tuesday, March 24

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The logo for the Oregon Health Authority. It features the word "Oregon" in a smaller, orange, serif font positioned above the word "Health". "Health" is written in a large, dark blue, serif font. Below "Health", the word "Authority" is written in a smaller, orange, serif font. A thin blue horizontal line is positioned just above the "Authority" text, extending from the left side of the "H" in "Health" to the right edge of the "Authority" text.

Oregon  
Health  
Authority

# Agenda Items

- Introduction
- COVID-19 Overall Update
- Testing
- Personal Protective Equipment
- Clinical/Facility Information
- Telehealth Coverage
- Healthcare Workforce
- Policy Changes and Surge Preparedness
- Closing

# The COVID-19 Pandemic Update in Oregon

As of March 24<sup>th</sup>:

- 209 positive COVID-19 cases
- 8 deaths
- 4,350 negative tests
- Community transmission is broad, and test results do not reflect the full impact of COVID-19 in our state

# Questions and Answers

- COVID-19
- Testing
- Personal Protective Equipment
- Clinical/Facility Information

Updated information for healthcare personnel:

[www.healthoregon.org/coronavirushcp](http://www.healthoregon.org/coronavirushcp)

# Aerosol-generating Procedures (limited list\*):

- Intubation, extubation, and related procedures such as manual ventilation and open suctioning
- Cardiopulmonary resuscitation (CPR)
- Tracheotomy/tracheostomy procedures (insertion/open suctioning/removal)
- Bronchoscopy
- Surgery and post-mortem procedures involving high-speed devices
- Some dental procedures (such as high-speed drilling)
- Non-invasive ventilation (NIV) such as bi-level positive airway pressure (BiPAP) and continuous positive airway pressure ventilation (CPAP)
- High-frequency oscillating ventilation (HFOV)
- High-flow nasal oxygen (HFNO), also called high-flow nasal cannula
- Induction of sputum
- Medication administration via continuous nebulizer

\*Note: this list is not exhaustive. Please discuss activities not described with your Infection Control Department.

# Telehealth

# Telehealth Coverage for the Oregon Health Plan (OHP)

- Prioritized List of Health Services, Effective 3/13/2020
- Guideline Note [A5 TELECONSULTATIONS AND ELECTRONIC/TELEPHONIC SERVICES](#)
- Statement of Intent 6 [TELEPHONIC SERVICES DURING AN OUTBREAK OR EPIDEMIC](#)
- <https://www.oregon.gov/oha/HPA/DSI-HERC/Pages/Prioritized-List.aspx>

Further guidance from OHA and DCBS forthcoming for Medicaid Health Plans and Commercial Insurers

# OHP Coverage of Telehealth Visits

Type of service	Description	Codes (CPT, HCPCS, modifiers)	Use
Telehealth – synchronous video and audio	<p>Visit with provider in which patient and provider interact by audio and video in real time, ideally through a HIPAA-compliant system.</p> <p><i>Federal authorities will not be enforcing HIPAA requirements so services like Skype, Hangouts and FaceTime can be acceptable during the epidemic.</i><sup>1</sup></p>	<p>Extensive list of codes including usual office visit and behavioral health codes, inpatient/ICU.</p> <p>If the patient is in a clinical site (e.g. clinic, ICU), that site can bill Q3014.</p>	<p>Inpatient Outpatient New patients Established patients</p>
E-visits	Asynchronous electronic visits, such as through EPIC MyChart or other patient portals.	<p>99421-99423 G2061-G2063 98970-98972 (Depending on provider type)</p>	<p>Established patients only<sup>2</sup> Must be patient initiated<sup>3</sup></p>

<sup>1</sup>See HHS [notice of enforcement discretion](#). Some payers are/will allow these services to be billed by telephone.

<sup>2</sup>Some commercial payers are waiving this requirement under the circumstances.

<sup>3</sup>Providers may make patients aware of the service, but the patient must request the service and be notified of any cost sharing (no cost sharing for OHP).



# OHP Coverage of Telehealth visits

Type of service	Description	Codes (CPT, HCPCS, modifiers)	Use
Telephone only visits	Telephonic visit, physician and nonphysician codes	98966-98968 (nonphysician) 99441-99443 (physician)	Established patients only <sup>2</sup>
Quick virtual check in By phone or audio/video connection	5-10 minutes	G2012	Established patients only
Clinician to Clinician	Interprofessional consultation	99451-99452 99446-99449	Inpatient, outpatient, emergency. New or established.

<sup>2</sup>Some payers are waiving this requirement under the circumstances.

<sup>3</sup>Providers may make patients aware of the service, but the patient must request the service and be notified of any cost sharing (no cost sharing for OHP).

# Resources for Telehealth: billing and state/federal policy

Situation is evolving; billing guidance may vary by plan/payer. For OHP FFS the team are still working on detailed guidance. For the latest...

- OHP Partners COVID-19 page:  
<https://www.oregon.gov/OHA/HSD/OHP/Pages/COVID-19.aspx>
- HHS HIPAA enforcement discretion page for providers:  
<https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/notification-enforcement-discretion-telehealth/index.html>
- Division of Financial Regulation (State-regulated insurance):  
<https://dfr.oregon.gov/insure/health/understand/Pages/coronavirus.aspx>
- Medicare fact sheet: <https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet>

# Healthcare Workforce

- Statewide Emergency Registry of Volunteers in Oregon: <https://serv-or.org/>

- Oregon Medical Board updated information on COVID-19:

<https://www.oregon.gov/omb/Topics-of-Interest/Pages/COVID-19.aspx>

# Statewide Emergency Registry of Volunteers in Oregon

*Are you a licensed healthcare professional in Oregon? Health care workers can #volunteer for emergency responses and help to fight #COVID19 in Oregon by registering with SERV-OR.*

*Visit <https://serv-or.org/> to learn more and register!*

*#MedicalReserveCorps #ESARVHP*

# Policy Changes and Surge Preparedness

# Important Information and Contacts

Statewide Emergency Registry of Volunteers in Oregon

[Http://serv-or.org](http://serv-or.org)

OHA Coronavirus Information for healthcare providers

<http://www.healthoregon.org/coronavirushcp>

Email your COVID-19 questions here that you want us to address at future informational sessions (*do not expect an individual response and do not send PHI*):

HealthCare.Provider@dhsoha.state.or.us

# Oregon COVID-19 Response for Clinicians: Project ECHO

The "**Oregon COVID-19 Response for Clinicians** " **Project ECHO**, a weekly virtual interactive session, will be held on **Thursday, 3/26, 12-1:00 pm**. This is hosted by the Oregon ECHO Network at OHSU and will be staffed by Dr. Hargunani and Dr. Jennifer Vines, Multnomah County Health Officer and other invited content experts. They will provide the latest updates, share COVID-19 clinical cases and answer questions.

***For more information see the attached flyer or connect directly on Thursday here: <https://zoom.us/j/575366462>***