OHA COVID-19 Webinar Series for Healthcare Providers

Tuesday, March 24

Dana Hargunani, MD, MPH
Tom Jeanne, MD, MPH
Ariel Smits, MD, MPH
Cat Livingston, MD, MPH
Agenda Items

- Introduction
- COVID-19 Overall Update
- Testing
- Personal Protective Equipment
- Clinical/Facility Information
- Telehealth Coverage
- Healthcare Workforce
- Policy Changes and Surge Preparedness
- Closing
The COVID-19 Pandemic Update in Oregon

As of March 24th:

- 209 positive COVID-19 cases
- 8 deaths
- 4,350 negative tests
- Community transmission is broad, and test results do not reflect the full impact of COVID-19 in our state
Questions and Answers

• COVID-19
• Testing
• Personal Protective Equipment
• Clinical/Facility Information

Updated information for healthcare personnel:
www.healthoregon.org/coronavirushcp
Aerosol-generating Procedures (limited list*):

- Intubation, extubation, and related procedures such as manual ventilation and open suctioning
- Cardiopulmonary resuscitation (CPR)
- Tracheotomy/tracheostomy procedures (insertion/open suctioning/removal)
- Bronchoscopy
- Surgery and post-mortem procedures involving high-speed devices
- Some dental procedures (such as high-speed drilling)
- Non-invasive ventilation (NIV) such as bi-level positive airway pressure (BiPAP) and continuous positive airway pressure ventilation (CPAP)
- High-frequency oscillating ventilation (HFOV)
- High-flow nasal oxygen (HFNO), also called high-flow nasal cannula
- Induction of sputum
- Medication administration via continuous nebulizer

*Note: this list is not exhaustive. Please discuss activities not described with your Infection Control Department.
Telehealth
Telehealth Coverage for the Oregon Health Plan (OHP)

- Prioritized List of Health Services, Effective 3/13/2020
- Guideline Note A5 TELECONSULTATIONS AND ELECTRONIC/TELEPHONIC SERVICES
- Statement of Intent 6 TELEPHONIC SERVICES DURING AN OUTBREAK OR EPIDEMIC
- https://www.oregon.gov/oha/HPA/DSI-HERC/Pages/Prioritized-List.aspx

Further guidance from OHA and DCBS forthcoming for Medicaid Health Plans and Commercial Insurers
## OHP Coverage of Telehealth Visits

<table>
<thead>
<tr>
<th>Type of service</th>
<th>Description</th>
<th>Codes (CPT, HCPCS, modifiers)</th>
<th>Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telehealth – synchronous video and audio</td>
<td>Visit with provider in which patient and provider interact by audio and video in real time, ideally through a HIPAA-compliant system. <em>Federal authorities will not be enforcing HIPAA requirements so services like Skype, Hangouts and FaceTime can be acceptable during the epidemic.</em>&lt;sup&gt;1&lt;/sup&gt;</td>
<td>Extensive list of codes including usual office visit and behavioral health codes, inpatient/ICU.</td>
<td>Inpatient Outpatient New patients Established patients</td>
</tr>
<tr>
<td>E-visits</td>
<td>Asynchronous electronic visits, such as through EPIC MyChart or other patient portals.</td>
<td>99421-99423 G2061-G2063 98970-98972 (Depending on provider type)</td>
<td>Established patients only&lt;sup&gt;2&lt;/sup&gt; Must be patient initiated&lt;sup&gt;3&lt;/sup&gt;</td>
</tr>
</tbody>
</table>

<sup>1</sup>See HHS [notice of enforcement discretion](https://www.hhs.gov/). Some payers are/will allow these services to be billed by telephone.

<sup>2</sup>Some commercial payers are waiving this requirement under the circumstances.

<sup>3</sup>Providers may make patients aware of the service, but the patient must request the service and be notified of any cost sharing (no cost sharing for OHP).
## OHP Coverage of Telehealth visits

<table>
<thead>
<tr>
<th>Type of service</th>
<th>Description</th>
<th>Codes (CPT, HCPCS, modifiers)</th>
<th>Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone only visits</td>
<td>Telephonic visit, physician and nonphysician codes</td>
<td>98966-98968 (nonphysician)</td>
<td>Established patients only&lt;sup&gt;2&lt;/sup&gt;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>99441-99443 (physician)</td>
<td></td>
</tr>
<tr>
<td>Quick virtual check in</td>
<td>5-10 minutes</td>
<td>G2012</td>
<td>Established patients only</td>
</tr>
<tr>
<td>By phone or audio/video connection</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clinician to Clinician</td>
<td>Interprofessional consultation</td>
<td>99451-99452 99446-99449</td>
<td>Inpatient, outpatient, emergency, New or established.</td>
</tr>
</tbody>
</table>

<sup>2</sup>Some payers are waiving this requirement under the circumstances.

<sup>3</sup>Providers may make patients aware of the service, but the patient must request the service and be notified of any cost sharing (no cost sharing for OHP).
Resources for Telehealth: billing and state/federal policy

Situation is evolving; billing guidance may vary by plan/payer. For OHP FFS the team are still working on detailed guidance. For the latest…

• HHS HIPAA enforcement discretion page for providers: https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/notification-enforcement-discretion-telehealth/index.html
Healthcare Workforce

• Statewide Emergency Registry of Volunteers in Oregon: https://serv-or.org/

Statewide Emergency Registry of Volunteers in Oregon

Are you a licensed healthcare professional in Oregon? Health care workers can #volunteer for emergency responses and help to fight #COVID19 in Oregon by registering with SERV-OR.

Visit https://serv-or.org/ to learn more and register!

#MedicalReserveCorps #ESARVHP
Policy Changes and Surge Preparedness
Important Information and Contacts

Statewide Emergency Registry of Volunteers in Oregon
Http://serv-or.org

OHA Coronavirus Information for healthcare providers
http://www.healthoregon.org/coronavirushcp

Email your COVID-19 questions here that you want us to address at future informational sessions *(do not expect an individual response and do not send PHI)*:
HealthCare.Provider@dhssoha.state.or.us
Oregon COVID-19 Response for Clinicians: Project ECHO

The "Oregon COVID-19 Response for Clinicians " Project ECHO, a weekly virtual interactive session, will be held on Thursday, 3/26, 12-1:00 pm. This is hosted by the Oregon ECHO Network at OHSU and will be staffed by Dr. Hargunani and Dr. Jennifer Vines, Multnomah County Health Officer and other invited content experts. They will provide the latest updates, share COVID-19 clinical cases and answer questions.

For more information see the attached flyer or connect directly on Thursday here: https://zoom.us/j/575366462