



Oregon
Health
Authority



INTRODUCTION TO CASE MANAGEMENT

Training Modules

1. Introduction to the HIV Care & Treatment Program
2. Oregon Housing Opportunities in Partnership (OHOP) Program
3. Support Services
4. CAREAssist Program Overview





Module 2:

Oregon Housing Opportunities in Partnership (OHOP) Program

Objectives:

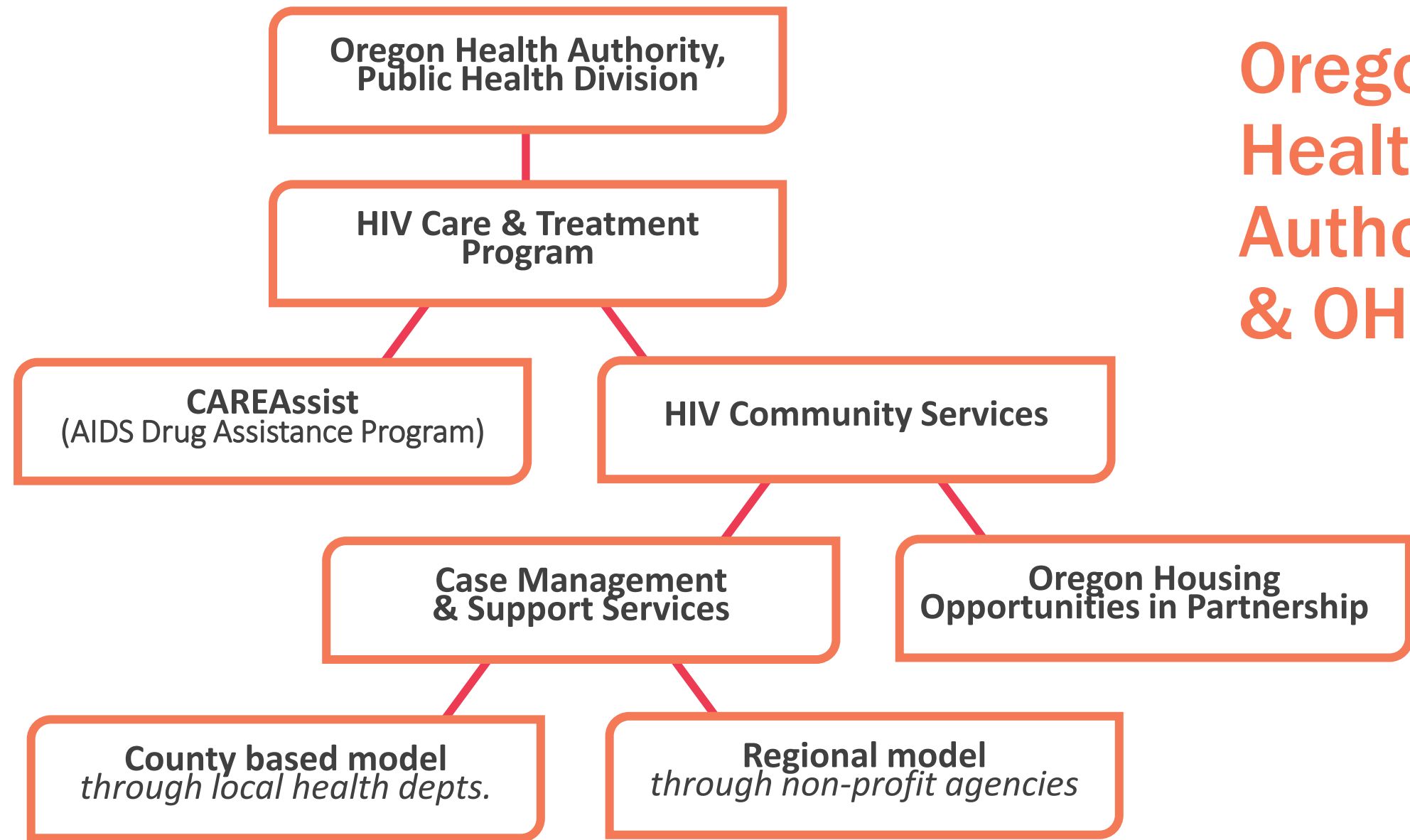
- Overview of history and rationale
- OHOP service regions
- Eligibility requirements
- Overview of OHOP services
- Overview of utility assistance
- Roles and responsibilities
- Referral process and waitlist
- Certification process
- Termination process

Federal housing & HIV programs





Oregon Health Authority & OHOP





HOUSING IS THE FOUNDATION FOR HIV PREVENTION AND TREATMENT



- Increases treatment success



HOUSING IS THE FOUNDATION FOR HIV PREVENTION AND TREATMENT

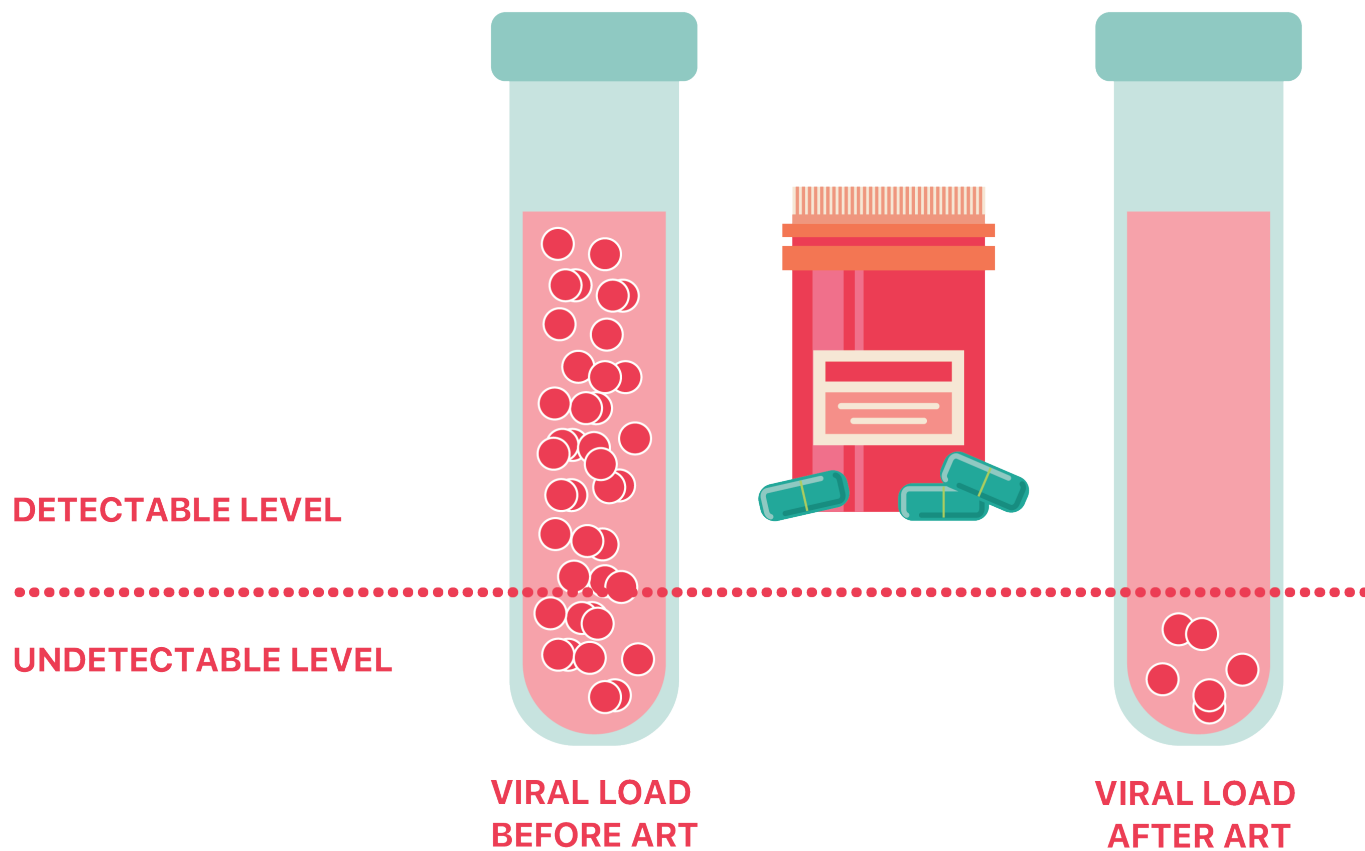


- Increases treatment success
- Improves health outcomes



HOUSING IS THE FOUNDATION FOR HIV PREVENTION AND TREATMENT

UNDETECTABLE = UNTRANSMITTABLE



Undetectable = Untransmittable



Additional information on [Undetectable = Untransmittable](#) can be found on the Oregon Health Authority, HIV Prevention website.





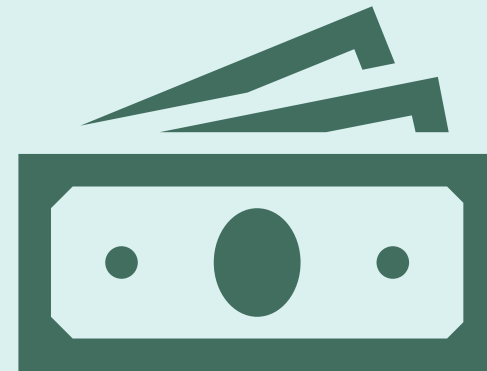
- Increases treatment success
- Improves health outcomes
- Reduces the risk of transmission



HOUSING IS THE FOUNDATION FOR HIV PREVENTION AND TREATMENT



- Increases treatment success
- Improves health outcomes
- Reduces the risk of transmission
- Cost effective



HOUSING IS THE FOUNDATION FOR HIV PREVENTION AND TREATMENT



- Increases treatment success
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- Cost effective

Housing is an important component of the HIV National Strategic Plan

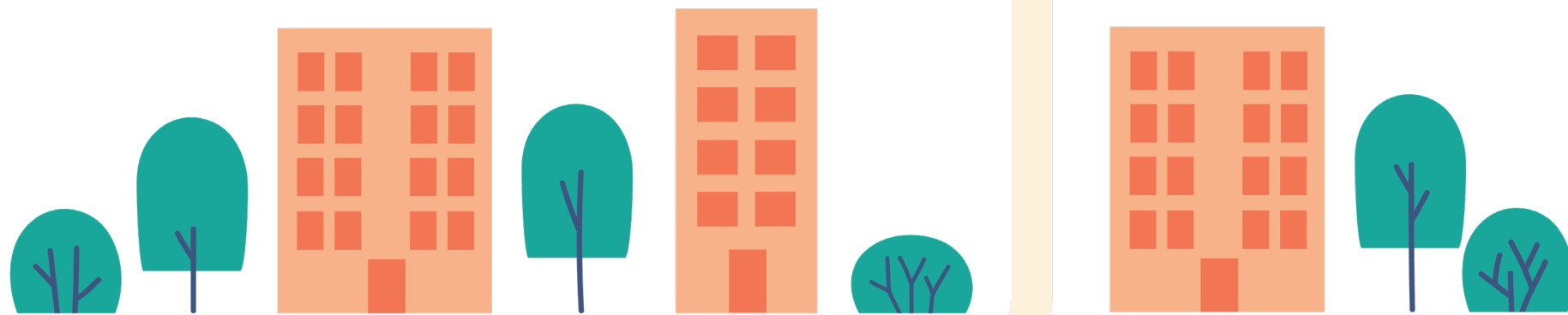
[2021-2025 HIV Plan](#)



HOUSING IS THE FOUNDATION FOR HIV PREVENTION AND TREATMENT

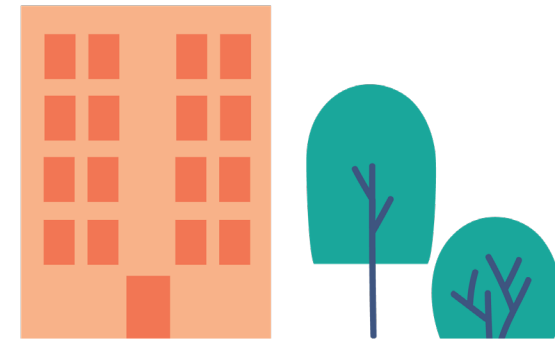
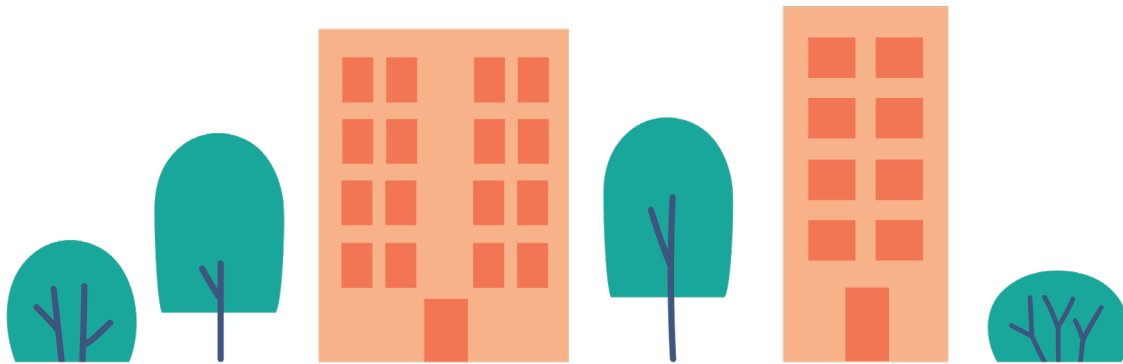


Ryan White & OHOP



Ryan White & OHOP

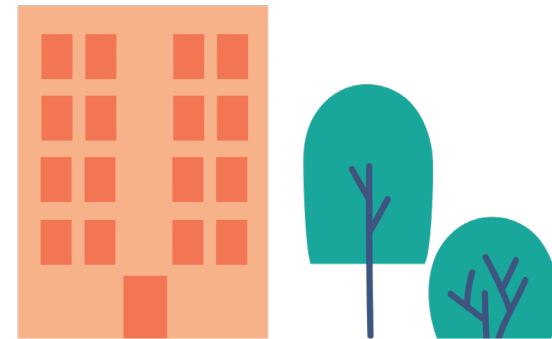
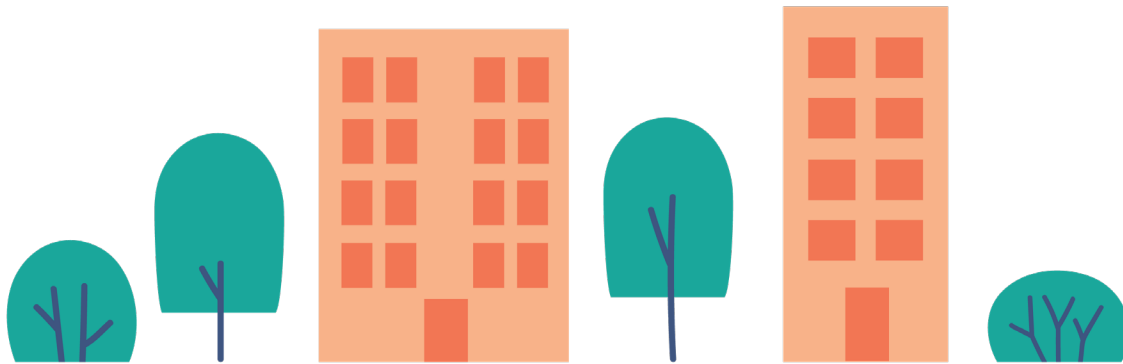
Ryan White Part B Case Management has funding for emergency short term housing services such as hotel/motel, application fees, and short-term assistance. Assistance is dependent on client need.





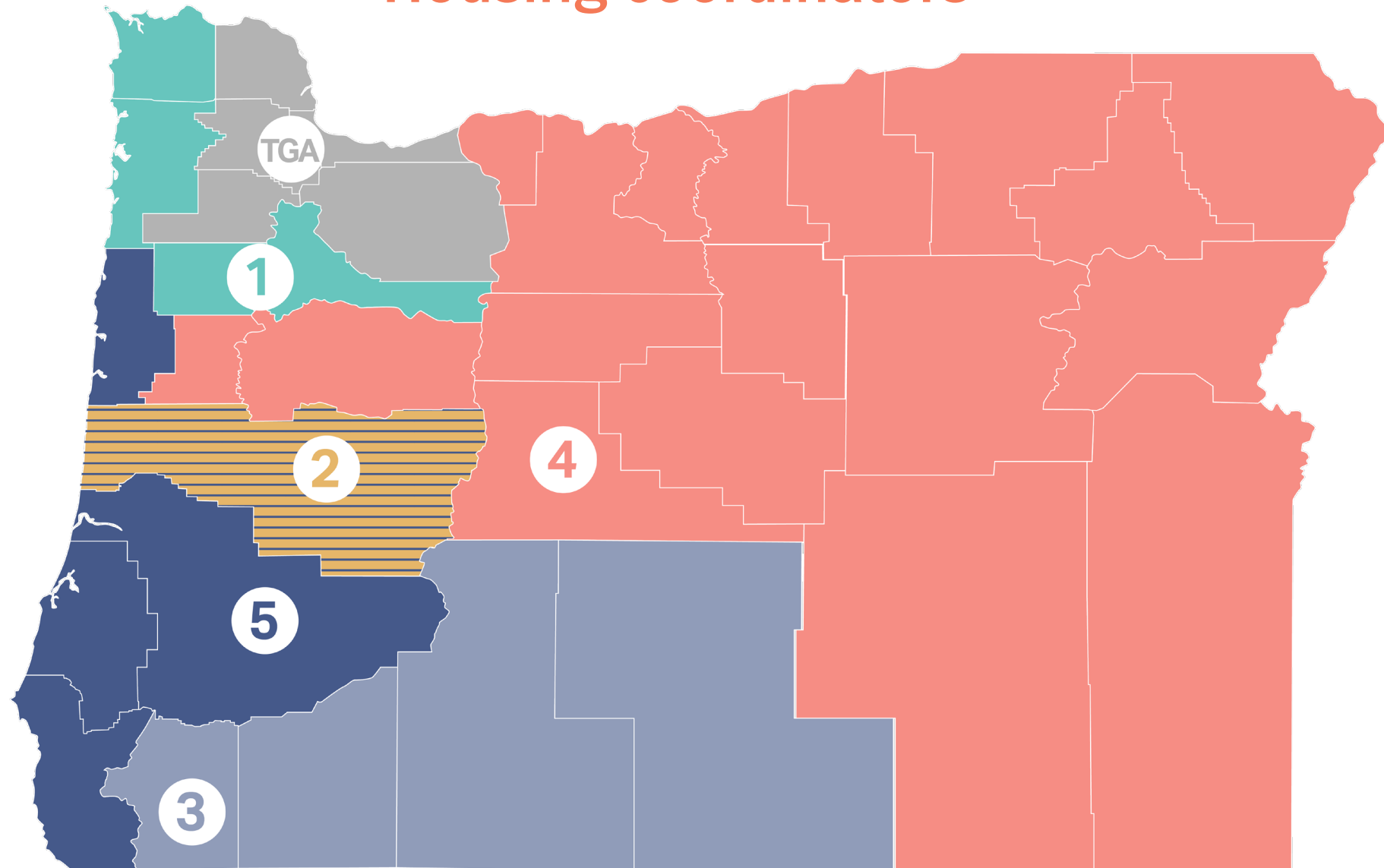
Ryan White & OHOP

OHOP is a longer-term solution that provides tenant based rental assistance and housing case management services. OHOP is a valuable resource which provides permanent supportive housing which acts as a bridge to long-term assistance programs, such as the Housing Choice Voucher program also known as Section 8.





Housing coordinators



[Housing Coordinators](#)



Eligibility

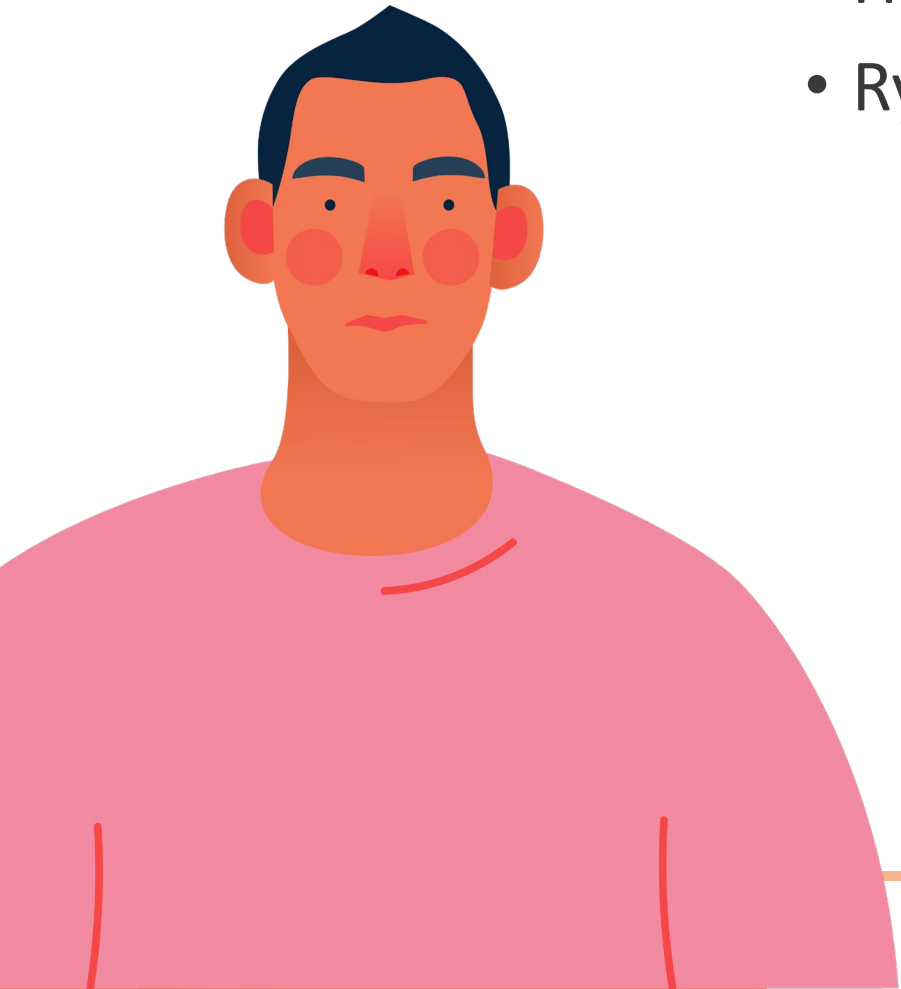
- HIV+





Eligibility

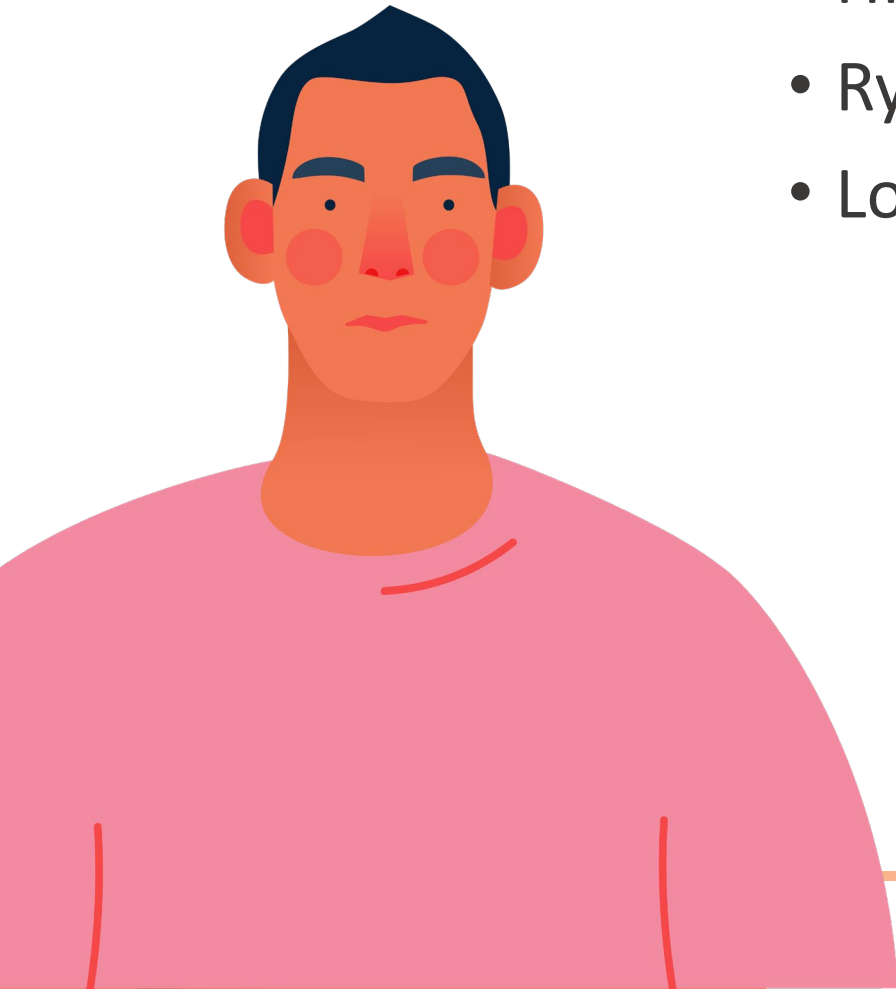
- HIV+
- Ryan White Case Management





Eligibility

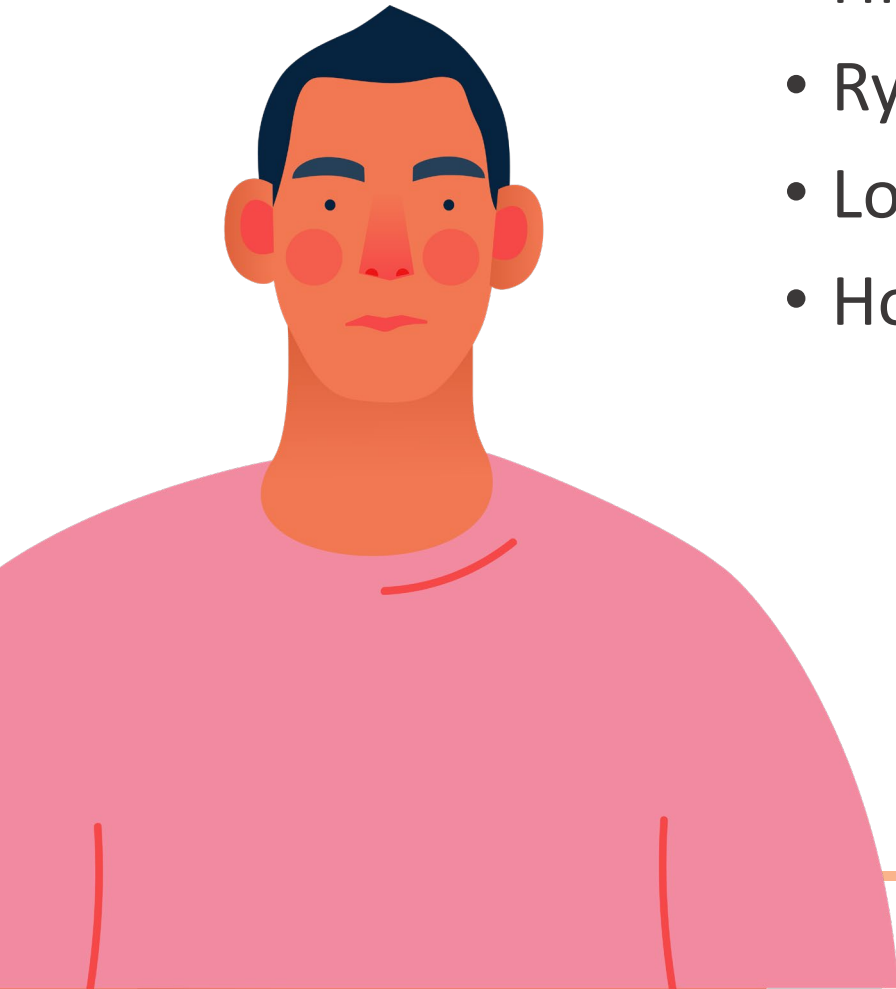
- HIV+
- Ryan White Case Management
- Low-income





Eligibility

- HIV+
- Ryan White Case Management
- Low-income
- Homeless or **at risk of** homelessness





OHOP programs

- Oregon Statewide Supportive Community Re-entry Program (OSSCR)
- Oregon Housing and Behavioral Health Initiative Program (OHBHI)





OHOP programs

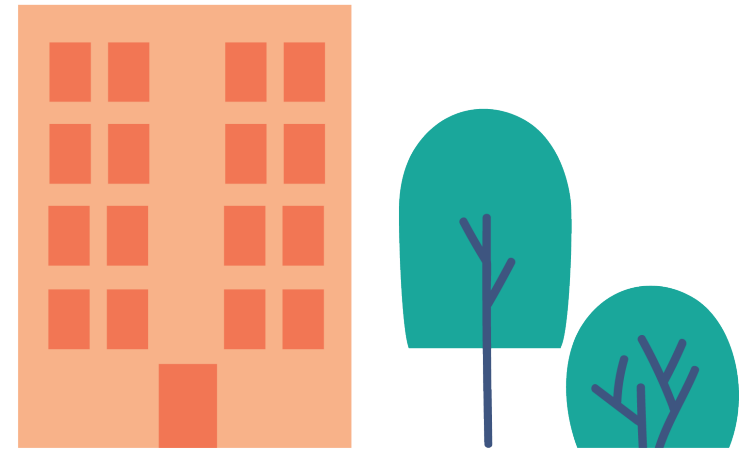
The Oregon Statewide Supportive Community Re-entry Project (OSSCR) provides housing assistance for persons with a verifiable record of incarceration within the last 5 years, and/or a criminal background which acts as a barrier to housing stability. Housing coordinators work closely with the correctional system to help OSSCR clients successfully reenter the community and regain stability.





OHOP programs

The Oregon Housing and Behavioral Health Initiative (OHBHI) provides assistance to clients who are experiencing barriers to stable housing due to mental illness. Clients receiving OHBHI-funded services actively participate in mental health therapy and participate in the development and implementation of a behavioral health treatment plan that is monitored and supported by accompanying housing assistance.





OHOP services

OHOP is able to pay for:

- ✓ Security and other deposits
- ✓ First month's rent
- ✓ Ongoing monthly rental assistance
- ✓ Utility assistance
- ✓ Pet deposits





OHOP services

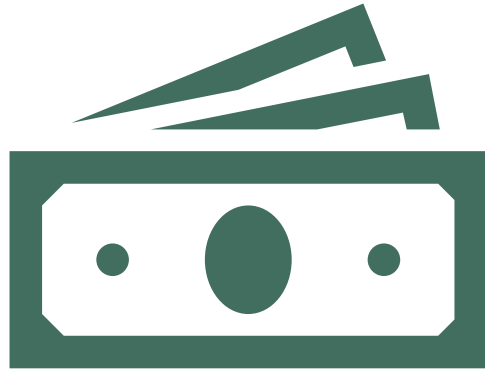
OHOP is not able to pay for:

- ✗ Application fees
- ✗ Moving fees
- ✗ Rent for two places at the same time





Utility assistance



Oregon Housing Opportunities in Partnership (OHOP)



Ryan White Support Services



Oregon Low Income Home Energy Assistance Program (LIHEAP)



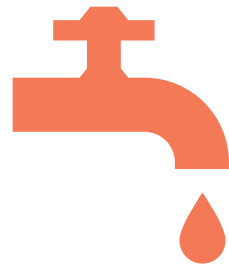
Utility assistance

OHOP Utility Assistance is available to eligible OHOP clients through a utility allowance paid directly to the utility provider. The utility allowance helps cover the cost of any essential utilities they are responsible for paying including electricity, water, sewer, garbage, gas and wood or heating oil.



Utility assistance

Ryan White Support Services can also pay for utility assistance. Both OHOP and non OHOP clients are eligible to receive this assistance. OHOP clients only qualify for the portion of utility that they are responsible to pay for. Refer to the Support Services Guide for more information about this calculation.



Utility assistance

The OHOP program also receives a separate amount of funding for utility assistance through LIHEAP. Both OHOP and non OHOP clients are eligible to receive LIHEAP assistance to help pay energy related utilities (for example, electricity, gas, or oil). Funds can be used to pay both current and past due amounts. These funds are generally only available during certain periods of the year. HIV Community Services will let you know when they are available and the process for referral.





Unit requirements

OHOP clients are free to live where they choose, as long as the home or rental meet HUD requirements.

- Unit must meet Fair Market Rents





Unit requirements

OHOP clients are free to live where they choose, as long as the home or rental meet HUD requirements.

- Unit must meet Fair Market Rents
- Unit must meet HUD inspection standards
- Variety of other guidelines





Care Coordinators and Housing Coordinators

Care Coordinators

Housing Coordinators



Care Coordinators and Housing Coordinators

Care Coordinators

- Assess initial housing need
- Establish care plan
- Coordinate health and other support services
- Refer clients to OHOP
- Gather supporting documents
- Notify Housing Coordinators of change in client eligibility
- Work in collaboration with Housing Coordinators and the client to help client achieve housing stability

Housing Coordinators



Care Coordinators and Housing Coordinators

Care Coordinators

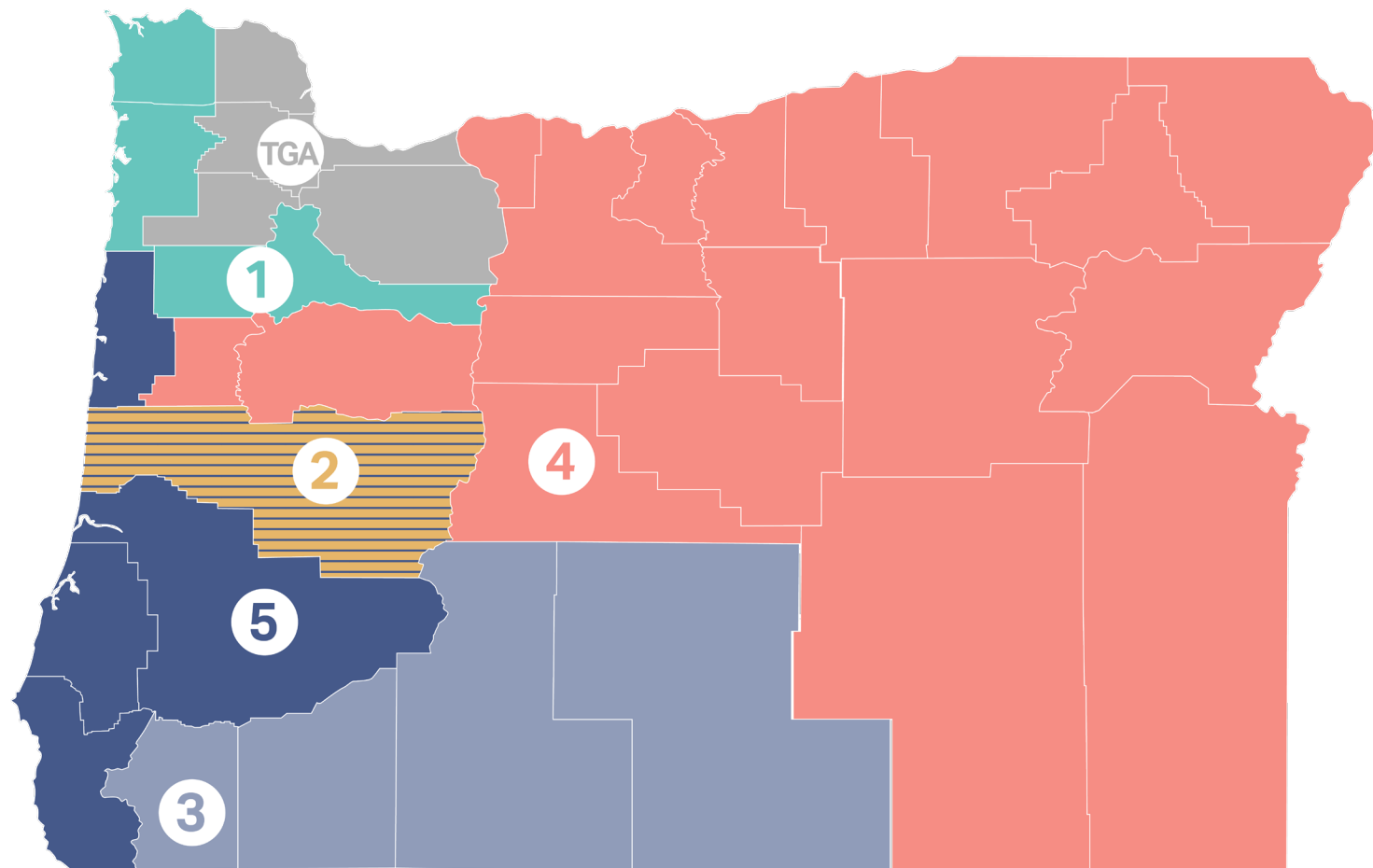
- Assess initial housing need
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- Coordinate health and other support services
- Refer clients to OHOP
- Gather supporting documents
- Notify Housing Coordinators of change in client eligibility
- Work in collaboration with Housing Coordinators and the client to help client achieve housing stability

Housing Coordinators

- Conduct comprehensive housing assessments
- Establish the housing plan
- Coordinate housing and related services
- Work in collaboration with an HIV Care Coordinator
- Assist clients in negotiating rental agreements
- Assist clients in resolution of landlord disputes
- Investigate incidents of program rule violations



Care Coordinators and Housing Coordinators



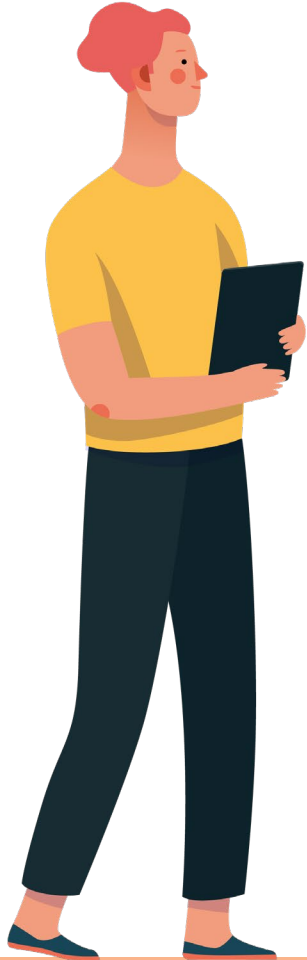
Care Coordinators and Housing Coordinators





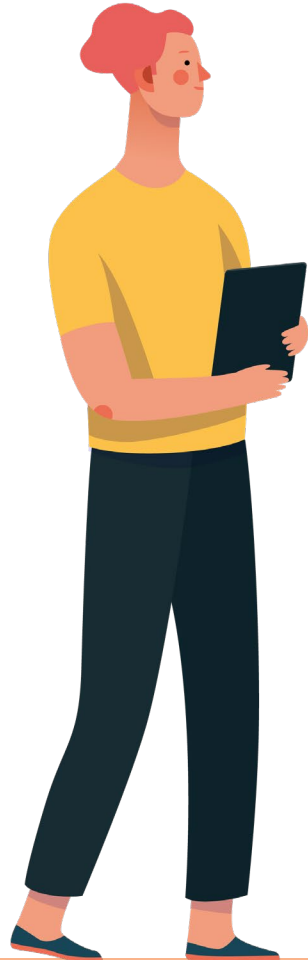
Role of the client

- Client must maintain enrollment in case management





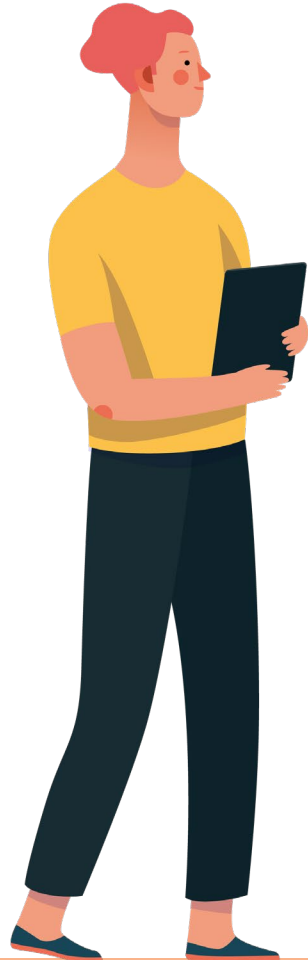
Role of the client



- Client must maintain enrollment in case management
- Client must actively work with their housing coordinator on their housing stability plan



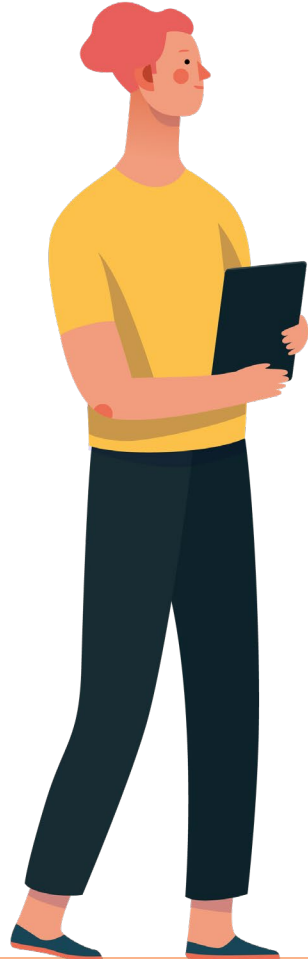
Role of the client



- Client must maintain enrollment in case management
- Client must actively work with their housing coordinator on their housing stability plan
- Client must follow program rules



Role of the client



- Client must maintain enrollment in case management
- Client must actively work with their housing coordinator on their housing stability plan
- Client must follow program rules
- Client must be a responsible tenant



Pre-test: True/false

Clients can refer themselves to the OHOP program.

- A. True
- B. False





Referral process





Referral process

Emergency need?

Yes

(Use local support service funds)





Referral process

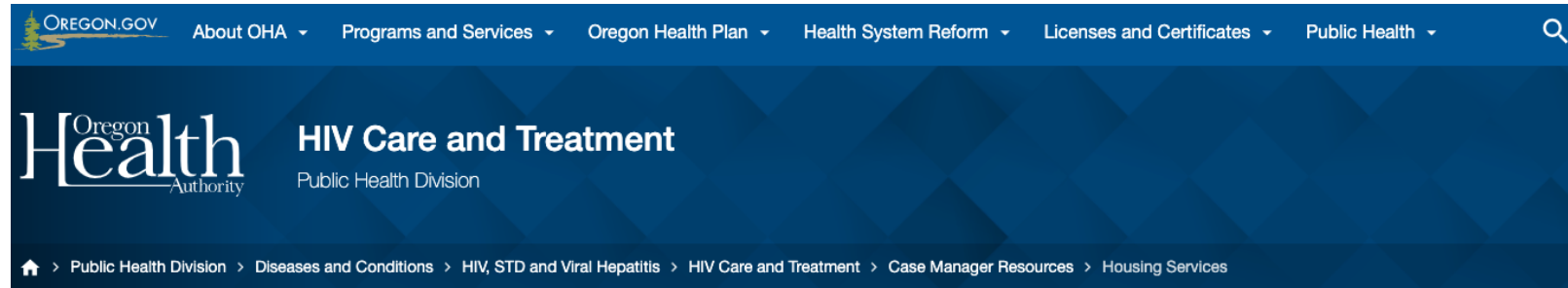
Long term housing need?

Yes

(Compete a referral packet for the
OHOP Housing Coordinator)



Referral process



Housing Services

[HIV Care and Treatment](#)

[COVID-19 and HIV](#)

[CAREAssist](#)

[Case Manager Resources](#)

[Case Management Standards & Forms](#)

[Support Services Guide](#)

[CAREWare](#)

[Reporting](#)

[Employment Services](#)

[Trauma Informed Care](#)

Oregon Housing Opportunities in Partnership Program (OHOP)

On this page:

- [About the Program](#)
- [Long Term Rental Assistance - OHOP Client Referral Forms](#)
- [Covid - 19 Short Term Hotel/Motel Assistance](#)
- [Low Income Energy Assistance Program](#)
- [Service Regions](#)
- [Funding and Administration](#)

About the Program

- The goal of OHOP is to assist clients in achieving and maintaining housing stability so as to avoid homelessness and improve their access to, and engagement in, HIV care and treatment.
- The program provides tenant based rental assistance to low-income persons living with HIV/AIDS through rental subsidy payments.



Waitlist

- The waitlist is prioritized by need and date of housing referral
- If the housing situation for your client changes and they are on the waitlist, you should notify the housing coordinator





Certification process



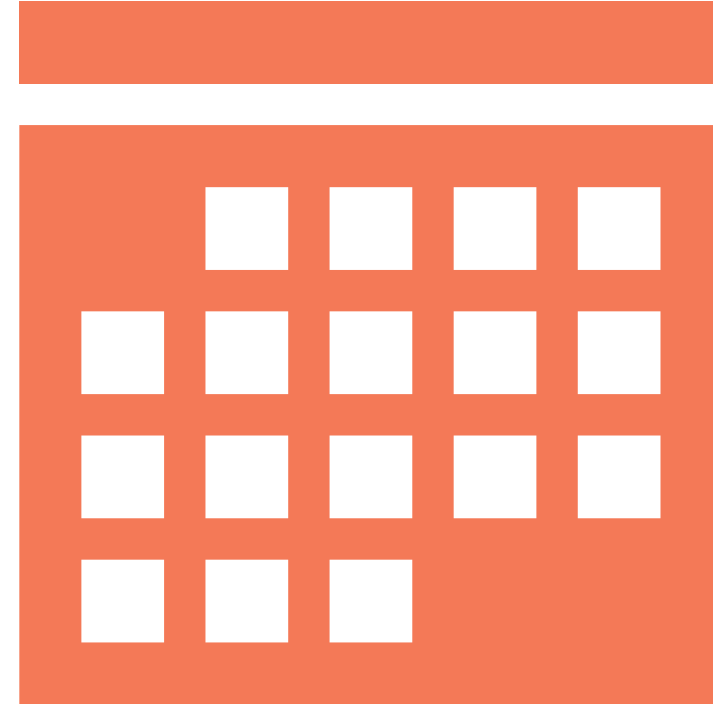
Client getting certified?
Help them prepare!

- Verification of income
- Name and date of birth for all household members
- Existing rental agreement, if applicable
- Verification of all out-of-pocket expenses for medical or childcare



Housing search

Ryan White funds can be used for application fees but NOT moving expenses





Role of landlord

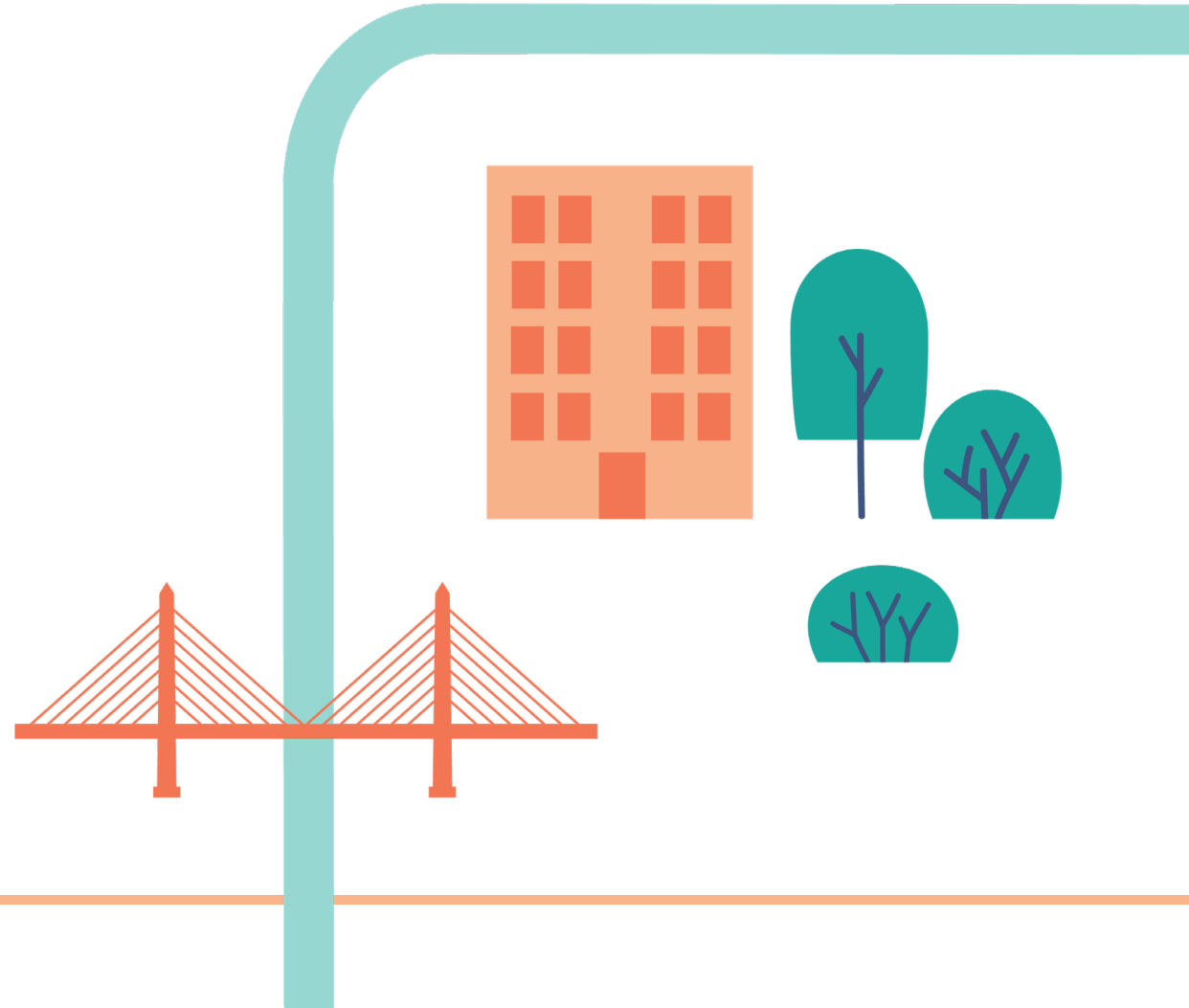
Landlord must agree to the conditions of the program and accept payment from OHOP.





Client responsibilities & recertification

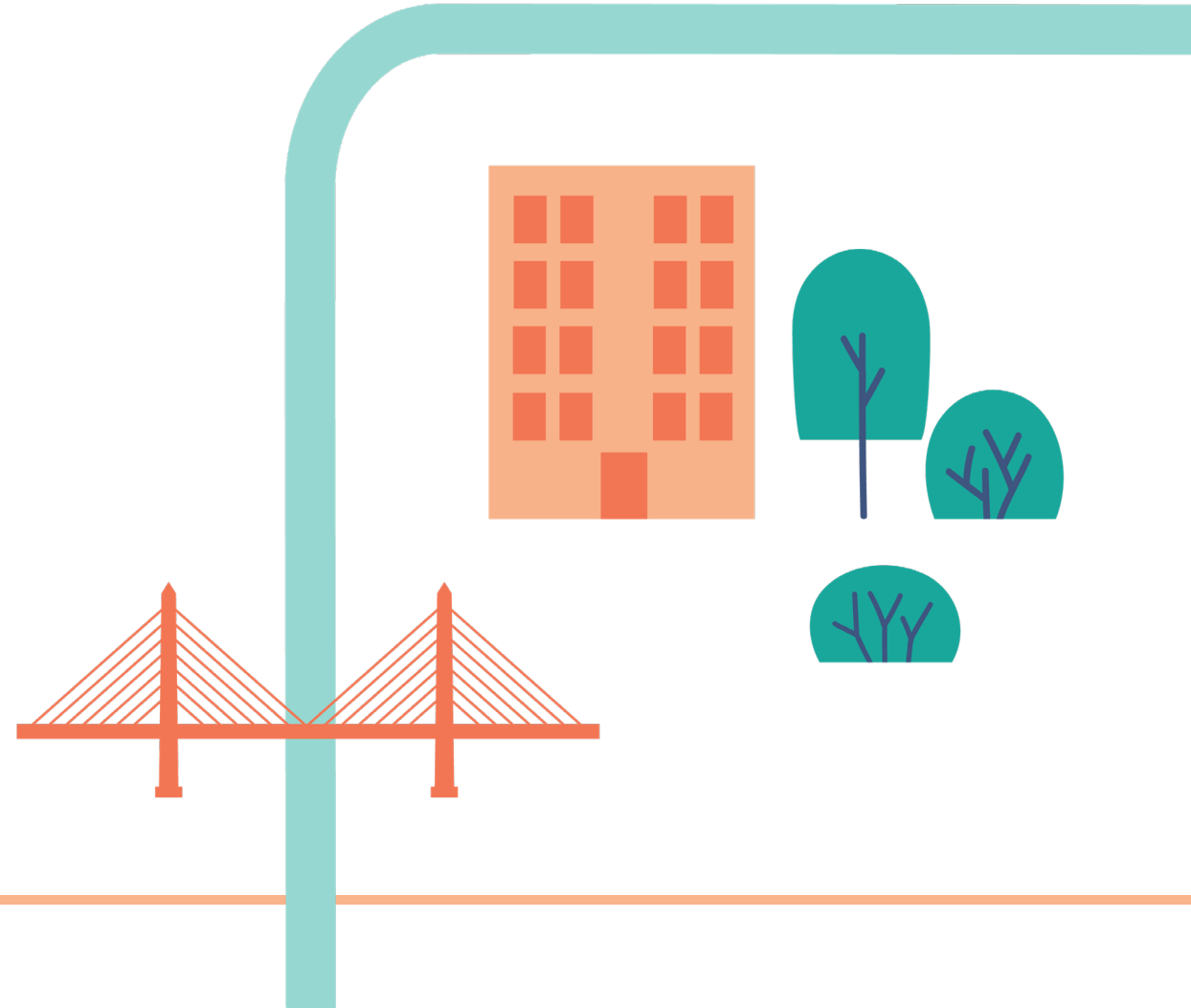
- Work towards housing stability plan





Client responsibilities & recertification

- Work towards housing stability plan
- Participate in annual recertification





Termination

Category I

Category II



Termination

Category I

- Fraud
- Abandonment of the unit
- Violent or drug related criminal activity on the premises of the unit
- Extreme damage caused to the unit
- Behavior which constitutes legitimate threat of violence

Category II



Termination

Category I

- Fraud
- Abandonment of the unit
- Violent or drug related criminal activity on the premises of the unit
- Extreme damage caused to the unit
- Behavior which constitutes legitimate threat of violence

Category II

Persistent violation of a client obligation, such as failure to stay in contact with Housing Coordinator and/or Care Coordinator. Three or more documented category II violations may result in termination.





Multiple choice

OHOP is primarily funded by which of the following federal agencies?

- A. Centers for Disease Control (CDC)
- B. Department of Housing and Urban Development (HUD)
- C. National Institutes of Health (NIH)
- D. HIV/AIDS Bureau (HAB)
- E. Substance Abuse and Mental Health services Administration (SAMHSA)



True/false

Both Ryan White Case Management and OHOP provide housing services to people living with HIV.

- A. True
- B. False



True/false

OHOP provides housing services for people living with HIV in every county in Oregon.

- A. True
- B. False



Multiple choice

Which of the following is NOT a requirement of eligibility for OHOP services?

- A. Client must be currently living in a unit that meets the Fair Market Rent
- B. Enrolled in Ryan White Case Management
- C. Low-income
- D. Homeless or at risk of homelessness



Multiple choice

OHOP is unable to pay for which of the following?

- A. First month's rent
- B. Monthly rental assistance
- C. Security deposits
- D. Moving expenses



Multiple choice

You are assisting a client who has been on the OHOP waitlist for 6 months. They had been living with their partner, but they let you know that they left them because they became violent. They are currently staying in a shelter. What should you do?

- A. Nothing - they are already on the OHOP waitlist for assistance and have a safe space to stay.
- B. Notify the housing coordinator of the change in their living situation
- C. Ask them if they'd prefer to stay in a hotel as you have support service dollars available





Module overview

- OHOP service regions and Housing Coordinators
- Eligibility criteria
- Overview of OHOP services
- Overview of utility assistance
- Roles and responsibilities
- Referral process and waiting list
- Certification process
- Terminations





Conclusion

Thank you!

